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# Xerox<sup>®</sup> Mobile Print Solution Printer Model Update Installation Guide

DCP 2019.1

Compatible with: Xerox  
Workplace Suite 5.4



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# Overview

**Review the following information regarding the Mobile Print Solution Printer Model Update:**

- The Printer Model Update file only can be used on Xerox Mobility Suite Servers.
- The printer model update enables support for new Xerox® Printers.
- After adding the Printer Model update file you **must** manually repair printers or run Discovery for the new printers supported in the PMU DCP file. Refer to the Readme file for the list of printers. Follow the installation instructions below for a successful update.
- The printer model update, when available, can be downloaded here: <http://www.support.xerox.com/support/xerox-mobile-print-solution/software/>

# Installing the Printer Model Update

1. Copy the Printer Model Update file to your desktop,

NOTE: Do not unzip the actual printer model update file.

Called: DCP\_xx.xx.xx.zip

2. Launch the Mobile Print Solution administration web page
3. Select **Company->Maintenance**
4. Select **Printer Model Update**
5. Select **Browse** and browse to the Printer Model Update file then select **Open**
6. Select **Apply**
7. The Printer Model Update file will now load, the status will not automatically update. Refresh the page by selecting **Printer Model Update**
8. Once the Printer model update status is completed, from the Name column, select the Printer Model Update Name. i.e: DCP\_xx.xx.xx
9. A list of the updated Xerox printers will be listed.

# Apply the Printer Model Update to your existing printers and print queues.

Any existing Printers or Print Queues that are connected to one of the new printers supported by the Printer Model update file will need to be updated.

## **Printers**

If you are not using any Printers please ignore these steps.

1. The XEROX Printer Driver has now been updated, next is to apply the changes to the registered printers.
2. Launch the Mobile Print Solution administration web page
3. Select Printers tab, Select All Printers (box with 3 dots under Actions menu)
4. Select Actions -> Repair
5. Repair all Printers, especially any of the new ones listed in the Printer Model Update file

## **Print Queues**

If you are not using any Print Queues please ignore these steps.

1. Launch the Mobile Print Solution administration web page
2. Select Print Queues menu
3. For each Print Queue that is now supporting a Xerox Printer model that was enabled by the Printer Model Update.
4. Edit the Print Queue and select the correct Printer model

## **Discovery Profiles**

If you don't have any Discovery Profiles please ignore these steps.

1. Launch the Mobile Print Solution administration web page
2. Select all the Discovery Profiles
3. Select Actions -> Run Discovery Now

