

Software Version 9.3/10.3
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Xerox Nuvera[®]

Hints and Tips Guide

Xerox Nuvera 100/120/144 EA/MX Production System
Xerox Nuvera 200/288 EA/MX Perfecting Production System



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Changes are periodically made to this document. Technical inaccuracies and typographic errors will be corrected in subsequent editions.

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Preface

General Purpose and Audience

This document for the Xerox Nuvera contains the following information:

- Software release deliverables and version numbers
- New features in this release
- Issues resolved in this release
- New issues present in this release
- Known operating limitations that are to be resolved in a future release

Standard system operating procedures and information can be found in the following documentation:

- For specific information about system operations, performance and features, refer to the *Xerox Nuvera User Guide and Training Aid*.
- For connectivity topics and DFA configuration management, refer to the *Xerox Nuvera System Administrator's Guide* as well as the *DFA Resource Guide*.
- For print driver installation, supported print drivers, and common issues with the Xerox FreeFlow® Print Server print driver functionality, refer to the *CentreWare Printer Drivers Guide*. New print drivers are available at www.xerox.com.
- For LCDS specific information, refer to the *LCDS User Guide*.
- For more detail on IPDS functionality refer to the *FreeFlow Print Server IPDS User Guide*.

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Software Versions

This document references the following software versions:

Item	Version Number	
Free Flow Print Server 7.0 SP3 / Tigris System software	For 9.3 software	RV.9.3.39 CP.73.B0.84C
	For 10.3 software	RV.10.3.39 CP.73.B0.84C
IPDS (must match DocuSP version)	CP.73.A1.31	
FreeFlow Print Server 7.0 SP3 Remote Workflow *	English	CP. 73.B0.73 P/N 301E62031
	Multinational	CP. 73.B0.41
FreeFlow Print Server 7.0 SP3 and Variable Input version	FreeFlow Print Server 7.0 SP3 Includes Variable Input (VI) and Variable Print Manager (VPM) version 5.0.	
VIPP Version	FreeFlow VI Suite 9.0 or later. VIPP Project Container is known as the FreeFlow VI Project Container.	
Drivers **	100/120/144/200/288 EA/MX DPS CD Release version: 02.073.09 Windows Driver: 5.138.3.0 Mac Driver: 7.0.6 (497)	
FreeFlow Print Server 7.0 SP3 x86 System Restore	CP.73.94.94 (P/N 301E62111) 07-Dec-2009	

* Note

Since the Xerox software supports the current release and two past major releases, DocuSP Remote Workflow 5.1 software supports DocuSP versions 4.1, 4.2, 5.0, and 5.1. If an earlier version of DocuSP is being used, you can install an older version of DocuSP Remote Workflow. DocuSP Remote Workflow 5.0 software supports DocuSP versions 4.1, 4.2 and 5.0. Version 3.8 software will no longer be visible to the 5.0 DRW software. Alternatively, you can run two applications on the desktop.

** Note

The print drivers included with the system support Microsoft Windows® 7. Check the driver download page at www.xerox.com for print driver documentation.

New Software Capabilities

The following is a list of new capabilities enabled with version 9.3/10.3 software:

1. Customer enablement of the Xerox Nuvera Flexible Speed capability, which allows for temporary speed upgrade licensing for the Nuvera 100/120/200 EA/MX Production Systems, to help meet short-term print volume fluctuations. This capability allows 30, 60 or 90 day temporary speed upgrades for a Nuvera 100 to a 120 or 144, for a Nuvera 120 to a 144, or for a Nuvera 200 to a 288. Customers can enable this capability without the aid of a Service technician.

Note

The Flexible Speed capability is not available on models with the Multifunction finisher.

2. The XPP Basic capability is now available for the Nuvera MX systems. See the section *Xerox Productivity Plus (XPP)* in the User Guide and Training Aid for the benefits of this capability.
3. A status indicator has been added, which indicates if the system is operating in the [Alternate Set Mode] (this mode can help improve productivity on a Dual BFM configuration). Please refer to the User Guide and Training Aid for more details on this mode of operation.
4. Automatic Remote Software Patch Download. This capability allows a new software patch to be automatically downloaded to a specific Nuvera system or to a fleet of Nuvera systems. This capability can be turned [On] or [Off]; it is delivered as [Off] by default - the user must enable the feature through the Remote Service screen. Once enabled, if a patch becomes available the machine will automatically download it. Then, on the next scheduled Service call, the Service technician can install the patch.
5. Enhancements based on customer feedback include aiding the ease of Jam Clearance, improve stock loading statuses, improved Pass Through Mode productivity on 200/288 systems for certain jobs, etc.
6. Enhancements to improve system up times include improved Service diagnostic routine execution times and additional remote diagnostics.

Release Issues

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Issues resolved

The following is a list of Nuvera 9.2/10.2 issues that have been resolved and no longer apply to Xerox Nuvera 9.3/10.3 systems:

- Tray Programming Reverts to Default Settings
- DS3500 finisher: a Job integrity issue may occur if the unload button is pressed just before the first sheet is delivered
- Non-clearable Top Edge Sensor Fault
- Printer will boot up slowly when FFRPS is on and the user has a firewall turned on
- MICR Mode does not disable Edge Treatment

Issues remaining from previous release

Build Job

Description

11x17 and 8 1/2x14 build jobs are printing with second segment as 8.5x11 instead of 11x17.

Workaround

When using Build Job, please leave the paper selection set to APS before entering Build Job. Once you are in Build Job you can change the paper selection to any stock you wish. You also can leave it set to APS.

Data Overwrite feature may not complete if it is started while in sleep Mode.

Description

If Data Overwrite is started while the machine is in sleep mode, the Data Overwrite may not complete and the "Data overwrite in progress, please wait..." status message will continue to display.

Workaround

Exit Power-save mode (this includes sleep mode) before starting Data Overwrite.

Cancelling Data Overwrite may not work properly

Description

When selecting [Cancel] in the final step of starting Data Overwrite (the 3rd window that comes up with the status message, "Data overwrite in progress, please wait...") may cause the Data Overwrite feature to terminate incorrectly.

Workaround

When using Build Job, please leave the paper selection set to APS before entering Build Job. Once you are in Build Job you can change the paper selection to any stock you wish. You also can leave it set to APS.

When exiting MICR Mode, the Edge erase remains at no erase

Description

When exiting MICR Mode, the edge erase setting will remain at “none”. We leave it to the user to set the edge erase to the values they want.

Workaround

Do not forget to set the edge erase to desired setting after exiting MICR Mode.

Annotation-1

Description

Do not use Annotation when feeding from the short edge feed tray and selecting the 180 degree rotate. The annotation will be upside-down.

Workaround

None.

Annotation-2

Description

When performing a “Copy and Save” or “Print and Save” operation with annotations turned on, the reprint of the saved job will be unreadable.

Workaround

Perform a “Save” operation and then “Print” the saved job.

Configuration Backup

Description

When performing a Configuration Backup, make sure you do not exceed the maximum disk size of the CD. If you do, the backup will fail without an indication as to why.

Workaround

None.

PDF and HTML Files Viewed from CD

Description

Operator needs to view PDF or HTML files on a CD.

Workaround

Do one of the following:

1. To view PDF files, go to [**Launch -> Applications -> Graphics -> PDF Document Viewer**] and open the PDF on the CD.
2. To view HTML files, go to [**System -> Remote Services -> Options -> Launch Web Browser**].

Queue and Job based subsetting fails for Odd number of pages duplex jobs

Description

Subset offset and finishing can be programmed on job in the job manager or on a Queue. This works fine for simplex jobs. It will also work for duplex jobs as long as the request is for an even number of images. But if the request is for a subset that would require a duplex page to be split then the request fails.

Workaround

Only program even number of pages in the subset.

When a CD/DVD is inserted in the drive, the CD options window may not be visible.

Description

After putting a CD or DVD into the disk drive, the CD option window may come up behind the active window and cannot be seen.

Workaround

If the CD option window is not seen after a CD/DVD is inserted into the drive, click on the current active window. The CD option window will then be brought to the front.

When printing files from CD, all pending jobs go to reject state

Description

When printing files from the CD and the user selects the eject button will cause all pending jobs to change to reject state.

Workaround

Do not eject the CD while printing files for the CD. If all this was done, all jobs will need to be resubmitted.

System may stop at SUNOS banner screen during power on

Description

After powering on the printer, the system may stop at a black screen with the "SUNOS 5.10 Version ..." banner message.

Workaround

Power off and then back on to correct the problem.

