

## Customer Information Bulletin

**Bulletin Number:** iGen4-004.1-C

**Bulletin Title:** Reissue of New Dry Ink Bottles bulletin

**Date:** January 25, 2010

**Applies To:** All iGen3 and iGen4

**Software Version:** All

### **Problem/Symptom:**

Newly designed dry ink bottles are now available for the press.

The difference between the current bottle and the new bottle is that the new dry ink bottle does not include the orange plug or cap and instead is designed to automatically re-seal when it is removed **SLOWLY** from the machine.

### **Resolution:**

If you receive a dry ink bottle without the orange cap, the process for inserting the bottle into the machine is the same. However, when removing the bottle **SLOWLY** from the machine, the bottle seals itself and there is no need to manually plug or cap it.

#### **Note:**

The automatic resealing of the bottle only works under the following conditions:

- The first time the bottle is removed. If a partial empty bottle is pulled from the machine for any reason before it is used up, and then reinserted back into the machine, it will not reseal on subsequent removals.
- When the bottle is removed **slowly and carefully** from the machine. Do not pull the bottle out from the machine quickly. This will cause the bottle to not align correctly with the bottle opening and the bottle will not seal as intended.

END OF BULLETIN