

WorkCentre[®] 7970

Software Installation Instructions

Purpose

The purpose of these upgrade instructions is to enable system administrators to upgrade their WorkCentre[®] 7970 device.

The upgrade process will take about 30-40 minutes. The WorkCentre[®] 7970 will be inoperable during this time period. Please ensure that the device is free of faults and jams before commencing any part of an upgrade process.

Web Interface Upgrade Process

Requirements

- Download the correct version of firmware for the target device.
Important: The DLM file must be extracted from the .zip file before it can be used.
- A computer with network access to the WorkCentre[®] 7970
- The WorkCentre[®] 7970 must have the HTTP option enabled. Refer to the System Administrator Guide for instructions.
- The WorkCentre[®] 7970 must have the Machine Software upgrade option enabled. Refer to the System Administrator Guide for instructions.

Procedure

1. Open a Web Browser window and enter the WorkCentre's IP Address, using the format "http://xx.xxx.xxx.xx".
 2. Select the 'index' link (top right hand side of the page) then 'Manual Upgrade' from the Index window.
 3. A Login screen may be displayed, use the System Administrator's username and password. After entering the correct username and password the 'Machine Software' page will be displayed.
 4. Select the Browse button and locate the correct DLM file destined for the target device.
 5. Select the 'Install Software' option. A pop-up will be shown with the message 'File has been submitted'; click OK. Once the file is sent close the browser window.
Important: If a pop-up appears displaying "File has not been submitted", repeat Step 5, ensuring the correct file was used.
- Within several minutes, the machine will go into upgrade mode. A message will be displayed on the WorkCentre[®] 7970's Local User Interface, indicating that the software upgrade is about to start.
 - During the actual upgrade, the WorkCentre[®] 7970 will not be available via the network.
 - Soon after this, the Upgrade Interface window will be displayed on the WorkCentre[®] 7970 Local User Interface, showing the upgrade progress of all relevant modules.
 - Once the relevant modules have finished upgrading, the system will automatically reboot. After the reboot has completed, a Software Upgrade Report will print followed by a Configuration Report.
 - Refer to the Software Upgrade Report and confirm that the 'Software Upgrade Result' is shown as 'Success'.