# **Xerox VersaLink Firmware Installation Instructions**

#### **Overview**

The purpose of this document is to define the procedures for downloading device firmware to the Xerox® VersaLink® Family of products. This document contains procedures for installing firmware, via the device's Embedded Web Server, via a Windows Firmware Download Utility version 5.3.6.0-20190524-1 and via the Mac Installer for WorkCentre® 6515 & Phaser® 6510.

For those using the windows installer method, firmware versions xx.55.21 and higher require FWDL Utility version 5.3.6.0.

### **Supported Products:**

Phaser 6510, WorkCentre 6515 and VersaLink: C400, C405, B400, B405, C7000, C7020/C7025/C7030, C500/C600, C505/C605, B600/B610, B605/B615, B7025/B7030/B7035, C8000/9000.

## **Methods Supported:**

- Network (Ethernet) Windows Firmware Download Utility or Embedded Web Server
  - o To obtain the IP Address of the device, print a Configuration Report.
    - 1. At the printer control panel, press the **Home** button.
    - 2. Touch Device > About > Information Pages.
    - 3. Touch Configuration Report.
    - 4. To return to the Home screen, press the **Home** button.
- USB (Type-A to Type-B cable) Windows Firmware Download Utility only
  - The USB Type-B port is on the back of the printer.

### **Prerequisites to Installing Firmware**

- ✓ Administrative Rights to the workstation are required to run the Windows Firmware Download Utility.
- $\checkmark$  Before you download and install new software, determine the current software version installed on your printer.

Procedure to determine the firmware version from the Embedded Web Server:

- A. In the Embedded Web Server, click **System**.
- B. Click **Software Update**.
- C. In the Software Update area, view the Current Version.

Procedure to determine the firmware version at the printer control panel:

- A. At the printer control panel, press the **Home** button.
- B. Touch **Device > Software Update**.
- C. For Current Version, view the version number.
- ✓ Ensure the device is enabled to allow for Software Updates.

## Procedure for Enabling Software Updates

- A. On a computer open a web browser and enter the Device's IP Address. Example: http://<IP Address>
- B. On the device's web page (Xerox Embedded Web Server) Login as a system administrator.
- C. Select Log In.
- D. Enter user name and password
- E. Click [Log In].

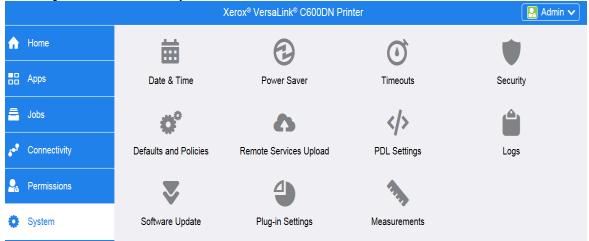
**Note:** The default user name is admin and default password is 1111.

- F. Once logged in, select Home > System > Software Update > [Enable].
- G. Select [Restart Now] to reboot the device.



## Procedure for using Device's Embedded Web Server (Versalink Models Only)

- 1. Download the \*.bin firmware file and put it in a directory that can be browsed to.
- 2. On a computer open a web browser and enter the Device's IP Address. Example: http://<IP Address>
- 3. On the device's web page (Xerox Embedded Web Server) Login as a system administrator.
- 4. Select [Log In]. Enter the admin user name and password. Click [Log In].
- 5. Select **System > Software Update**.



- 6. Browse for the firmware file (\*.bin) by clicking **Select**.
- 7. Navigate to the location where you downloaded the file, then select the .bin file.
- 8. Select Install Now.



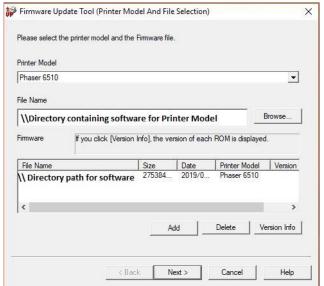
#### Notes:

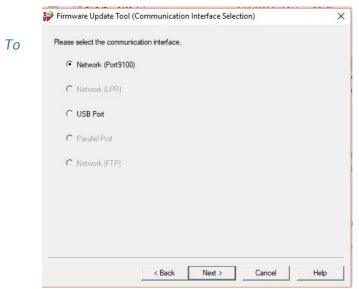
- Software installation begins several minutes after you submit the software to the printer.
- When installation begins, the Embedded Web Server is disabled.
- When the installation completes, the printer restarts and prints a Software Upgrade Report.

## Procedure for the Windows Firmware Upgrade Utility (WorkCentre, Phaser, Versalink)

- 1. Download and extract the Win\_FWTool\_5.3.6.0.zip (Windows Firmware Download Utility).
- 2. Download the \*.bin firmware file and put it in the same location as the Windows Firmware Download Utility.
- 3. Open "fwdl5.3.6.0-20190524-1" directory and double click the FWDLMgr.exe
- 🙀 FWDLMgr.exe 👚
- file.

- 4. Read the End User License Agreement and select [Agree].
- 5. From the Printer Model dropdown, select your printer (example Phaser 6510).
- 6. Select [Browse], then navigate to the location of the Firmware ".bin" file.
- 7. Select the ".bin" file, then select [Open].
- 8. Select [Add] and then select [Next].





perform an upgrade via the Network

- 1. Select [Network (Port9100)], then select [Next].
- 2. Enter the IP address into the IPAddress Input field.
- 3. Select [Next]. This will start the firmware update.
  A status dialog appears within the tool tracking the progress of the update. The printer control panel also shows the firmware update status. You will see a message similar to "An authorized user is making changes to this device, Please wait...."

**Important:** Do not close the window or interrupt the printer while it upgrades.

- 4. Once the upgrade is complete, select [Finish] within the tool.
- 5. When Prompted "Would you like to exit?" select [Yes].

#### To perform an upgrade using a USB cable

1. Select the **[USB Port]**, then click **[Next]**.

A status dialog appears within the tool tracking the progress of the update. The printer control panel also shows the firmware update status. You will see a message similar to "An authorized user is making changes to this device, Please wait...."

Important: Do not close the window or interrupt the printer while it upgrades.

- 2. Once the upgrade is complete, select [Finish] within the tool.
- 3. When Prompted "Would you like to exit?" select [Yes].

The printer reboots when the upgrade is completed, and a Software Upgrade Report prints.

## WC 6515/Phaser 6510 Firmware Upgrade Instructions for Mac

#### **Overview**

The purpose of this section is to define the procedures for installing device firmware to the Xerox WorkCentre 6515 and/or the Phaser 6510 using the Mac Operating Systems.

## **Methods Supported:**

- Network (Ethernet) –Mac OS supported
  - To obtain the IP Address of the device, print a Configuration Report or a Startup Page.

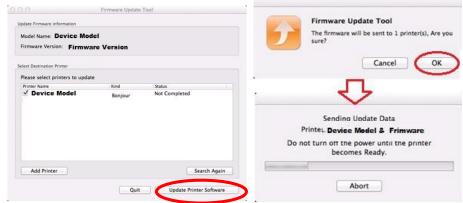
#### Procedure to use the Mac utility

Important: Must use the designated tool for the desired product. Tools cannot be swapped.

- 1. Download the **<Product Model>\_FW.dmg** (Mac OSX Firmware Download Utility).
- 2. Double-click the **Product Model>\_FW.dmg** file to mount the disk to the computer.
  - a. If the disk image does not automatically open, select the Xerox Firmware Update Tool disk.
- 3. Double-click on the Firmware Update Tool icon.
- 4. Select [Add a Printer]
  - a. Enter a valid IP address for a device.
  - b. Select [OK].
  - c. Continue adding printers until all the desired devices are listed.

Note: Printer(s) may appear due to an automatic search performed by the tool.

- 5. Check each printer that requires an upgraded.
- 6. Select [Update Printer Software] button.
- 7. Select **[OK]** to start the upgrade process.



8. Once the upgrade is complete, select [Finish] within the tool.

The printer reboots when the upgrade is completed and a Software Upgrade Report prints.

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