# Xerox 4635 Laser Printing System Message Guide

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Changes are periodically made to this document. Changes, technical inaccuracies, and typographic errors will be corrected in subsequent editions.

This document was created on the Xerox 6085 Professional Computer System using VP software. The typeface is Optima.

# **Related publications**

The Xerox 4635 Laser Printing System Message Guide Guide is part of the ten-manual reference set for your laser printing system. The entire reference set is listed in the table below. Several other related documents are also listed for your convenience. For a complete list and description of available Xerox documentation, refer to the Xerox Documentation Catalog (Publication number 610P17417) or call the Xerox Documentation and Software Services (XDSS) at 1-800-445-5554.

Publication	Number
Xerox Dynamic Document Interface Operator Guide	720P13670
Xerox Dynamic Document Interface Command Summary	720P13680
Xerox 4635 Laser Printing System Operator Guide	721P83010
Xerox 4635 Laser Printing System Operations Reference	721P83020
Xerox 4635 Laser Printing System Sysgen Guide	721P83030
Xerox 4635 Laser Printing System Message Guide	721P83040
Xerox 4635 Laser Printing System PDL/DJDE Reference	721P83050
Xerox 4635 Laser Printing System Forms Creation Guide	721P83060
Xerox 4635 Laser Printing System Product Reference	721P83070
Xerox 4635 Laser Printing System Installation Planning Guide	721P83080
Xerox 4635 Laser Printing System Operator Command Summary Card	721P83090
Xerox 4635 Laser Printing System PC UI Reference	721P83100
Xerox Laser Printing Systems Tape Formats Manual	600P86175
Xerox Laser Printing Systems Standard Font Library Font User Guide	600P86174
Xerox 4850 HighLight Color and 4135 Laser Printing Systems Font User Guide	720P87340
Helpful Facts About Paper	721P82490

# **Notice**

This publication may contain descriptions of concepts and features not currently available for your Xerox Laser Printing System. Consult your Xerox sales representative or your operating system software program description for additional information.

# **Table of contents**

	Related publications	iii
	Notice	iv
Int	roduction	vii
	About the reference set	vii
	4635 Laser Printing System document set	vii
	What the message guide contains	X
	How the message guide is organized	xi
	The conventions used in this guide	xii
1.	CP (COMPRESS command) messages	1-1
2.	DSR (disk save and restore command) messages	2-1
3.	FD (forms compilation) messages	3-1
4.	HIP (host interface processor) messages	4-1
5.	IFU (Interpress font utility) messages	5 <b>-</b> 1
6.	OSS (operating system software) messages	6-1
	OS Level 0: Confirmation	6-1
	OS Level 1: Information	6-9
	OS Level 2: Routine maintenance	6-41
	OS Level 3: Printer problem	6-65
	OS Level 4: System or tape problem	6-71
	OS Level 6: Job integrity	6-75
	OS Level 7: System problem	6-95
	OS Level 8: Probable severe software error	6-100
	OS Level 9: Probable severe hardware error	6-107
7.	PDL (job source library compilation) messages	7-1
8.	PG (PURGE command) messages	8-1
9.	PR (HARDCOPY graphics printing command) messages	9-1
10.	PSC (printer subsystem controller command) messages	10-1
11.	SCALE command messages	11-1
12.	SFS (status file services command) messages	12-1
13.	System verification error messages	13-1
14.	Summary sheet error messages	14-1

	Appearance warning mes	ssages	14-4
	Appe	arance warning	14-4
	Appe	arance warning (page n)	14-6
	Fatal error messages		14-8
	Fatal	error	14-8
	Fatal	error (page n)	14-8
	Informational messages		14-11
	Inforr	national messages	14-11
	Master error messages		14-13
	Maste	er error (page n)	14-13
	Master warning messages	5	14-18
	Maste	er warning (page n)	14-18
	System problem message	S	14-18
	System	m problem	14-18
	System	m problem (page n)	14-19
15. 4635 LPS a	dditional messages		15 <b>-</b> 1
	Numbered 4635 LPS mes	ssages	15-2
	Messa	ages 7 through 36	15-2
	Messa	ages 41 and 42	15-2
	Messa	ages 44 through 48	15-2
	Messa	age 538	15-2
	Messa	ages 540 and 541	15-2
	Messa	ages 544 through 574	15-3
	Messa	ages 1538 through 1572	15-7
	Messa	ages 3538 through 3579	15-11
	Messa	ages 4037 through 4145	15-13
	Messa	ages 4500 through 4506	15-14
	Messa	ages 9038 through 9068	15-15
	Messa	ages 9537 through 9542	15-18
	Unnu	mbered 4635 LPS messages (in alphabetical order)	15-19
Appendix			
	A. Xerox support se	rvices	A-1
Glossary		GL	_OSSARY-1
Index			INDEX-1

# Introduction

The Xerox4635 Laser Printing Systems Message Guide is one of the ten manuals which make up your 4635 Laser Printing System (LPS) Reference Set.

The LPS Message Guide provides an easy to use reference tool for quickly determining why messages appear on your system controller display or printed summary sheet, and the appropriate action(s), if any, to take.

This message guide does not contain detailed explanations of tasks. Throughout the guide, you are referred to the appropriate reference manual for detailed information.

# About the reference set

This document is part of a reference set designed to help you receive maximum benefit from your 4635 laser printing system.

To help you select the appropriate document for your needs, the following section identifies the documents in the set and describes the information contained in each.

# 4635 Laser Printing System document set



- Product overview
- Hardware and software
- LPS connections
- User considerations
- LPS comparisons

4635 LPS Operator Guide

- System overview
- PC UI procedures
- Paper facts and procedures
- Operating procedures
- Maintenance
- Problem solving
- Supplies
- Meter reading and reporting

4635 LPS PDL/DJDE Reference

- Print Description Language components and processes
- Input processing functions
- Output processing functions
- PDL/DJDE command summary
- Page formatting guidelines
- Character code assignment tables
- PDL/DJDE programming information with step-by-step instructions

4635 LPS System Generation Guide

- Configuration options
- Commands
- OSS software installation, upgrade, and modification procedures

4635 LPS Operations Reference

- Command syntax for operator and system administrator procedures
- LPS defaults
- LPS resources
- Command summaries
- · Communication and graphics on the LPS
- Command files

4635 LPS Forms Creation

Guide

- Basic concepts for creating forms
- Coding and compiling for LPS Forms Description Language
- Sample form setup command sets
- Tips for successful forms creation

4635 LPS PC UI

Reference

- PC UI procedures
- Hierarchy of PC UI windows

4635 LPS Message Guide

- OSS and other messages
- Meaning and recovery procedures

4635 LPS Operator Command Summary Card Provides a quick reference of commonly-used operator commands.



4635 LPS Installation Planning Guide

- LPS basic components and options
- Tasks that must be accomplished before installation
- Preinstallation requirements
- Installation process
- Postinstallation activities

# 

Helpful Facts About Paper

- Selection and guidelines
- Storage and handling
- Specifications for different printers

# Tape Formats Manual

- Characteristics of different formats
- File organization
- Data formats
- · Carriage control conventions

# 

LPS Standard Font Library Font User Guide

- Font naming conventions
- Listing of standard fonts
- Data sheets
- Glossary of typography terminology

# 

4850 HighLight Color and 4135 LPS Font User Guide

- Available fonts
- Typography concepts
- Xerox Font Services
- Glossary of typography terminology

# What the message guide contains

The 4635 LPS Message Guide is divided into the following chapters:

**Chapter 1:** CP (COMPRESS command) messages

Chapter 2: DSR (disk save and restore command) messages

**Chapter 3:** FD (forms compilation) messages

**Chapter 4:** HIP (host interface processor) messages

**Chapter 5:** IFU (Interpress font utility) messages

**Chapter 6:** OSS (operating system) messages

**Chapter 7:** PDL (job source library compilation) messages

Chapter 8: PG (PURGE command) messages

**Chapter 9:** PR (HARDCOPY graphics printing command) messages

**Chapter 10:** PSC (printer subsystem controller command) messages

**Chapter 11:** SCALE command messages

**Chapter 12:** SFS (status file services command) messages

**Chapter 13:** System verification error messages

**Chapter 14:** Summary sheet error messages

**Chapter 15**: 4635 LPS additional messages

**Appendix:** Xerox support services

**Glossary** A glossary of terms and abbreviations is provide

Index An alphabetical listing of all unnumbered messages contained in this guide

The following information is also provided:

- Information about ordering additional copies of this message guide through the Xerox Documentation Subscription Service (XDSS)
- An order card for the Customer Documentation Catalog, which describes other available Xerox documentation
- A Reader Comment Form. Please take a few minutes to write your comments about the message guide, and any suggestions you may have for improving it, on the Reader Comment Form
- Chapters 1 through 14 are arranged alphabetically according to the coded messages as they appear on the system controller (e.g., CP, DS, and FD) or by the type of uncoded messages (i.e., scale, summary sheet, and system verification error).

# How the message guide is organized

- Tabs separate the chapters for easy reference and are printed with the code you will see on the system display. For example, FDL messages appear as FDxxxx on your system display, thus the tab for the FDL chapter is "FD (forms compilation)."
- Coded messages are listed alphanumerically, with the two-letter code followed by the four-digit numeric code, such as:
   OS1000, PD8510, and HP2430. The numeric codes range from 0 to 9. Generally, the higher the numeric code, the more serious the problem or condition being reported.
- Scale and system verification error messages are not numbered and, therefore, are listed in alphabetical order by the first word in the message.
- The message chapters consist of a lefthand "Message" column and a righthand "Meaning/action" column. The message column contains each entry's message code followed by the message that appears on the system controller display, for example:

```
OS2002 CHECK PAPER SUPPLY IN TRAY 1.
```

The Meaning/action column contains the meaning of the message and/or what caused it to be displayed. For example:

Fewer than 25 sheets of paper remain in (feeder) tray 1.

This column also lists the action(s) to take, if any, in response to the message. For example:

- 1. Add paper to (feeder) tray 1.
- 2.. Press the <CON> key to resume printing.

# The conventions used in this guide

The following conventions are used throughout this guide:

- When keyed in, most commands can be shortened to three letters. For example, RESET may be entered as RES. Commands are shown in capital letters.
- Variable numbers, letters, and words appear as lowercase italicized characters. These variables represent the actual characters you will see in system controller display messages or will enter in commands. For example, the command FEED cluster-name and the message os1010 STARTING JOB XXXX contain variable elements.
- There are four symbols used for variables in this guide:
  - n =Any permitted number. Decimal numbers appear as nn.nn
  - x = Any applicable letter. Variable words appear as strings of x's, such as xxxx
  - y = A second variable number or letter appearing when n or x has already been used in the message
  - z = A third variable number or letter appearing when n and/or x and y have already been used in the message
- The names of keys are indicated in capital letters and enclosed in delimiters, such as the <CON> and <ENTER> keys.
- If a printer display message appears in conjunction with a system display message, it is shown in the Meaning/action column of the message guide in capital italicized letters, for example: EMPTY SAMPLE TRAY.
- The terms "feeder tray," "paper tray," and "tray" are used interchangeably.
- Other terms used include the following:
  - enter = Key in a command or response, then press the <ENTER> or <RETURN> key.
  - restart job = Send or transmit a job again (online) or rewind a tape and start job again (offline).
  - recode job = Rewrite the JSL entry or DJDE, making necessary changes.

# 1. CP (COMPRESS command) messages

These messages may appear during the process of compressing the system disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)

CP1010	Compress now restoring the print file
	The COMPRESS command was entered. The process has moved the print file to different area of the system disk.
CP1020 CP1030 CP1040 CP1050	Now processing DP0 Now processing DP1 Now processing DP2 Now processing DP3
	The COMPRESS command was entered. The system is currently compressing the indicated disk pack unit.
Action	None.
CP1800	Compress processor aborting
	The ABORT command was entered during the compress process. The system disk remains partially compressed.
CP1900	Insufficient working memory for compress
	Not enough dynamic memory exists for the compress process.
Action	Contact your systems specialist or Xerox representative regarding obtaining additional memory capacity.
CP2010	Enter 'A' to abort or 'C' to compress other disks
	Multiple disks IDs were specified in the COMPRESS command. One of the system disks contains so many files that there is not enough internal memory to load the COMPRESS task.
Action	Enter A to abort compression.
	or
	Enter C to skip over the full disk and compress others specified in COMPRESS command.
CP2700	Invalid keyin
	The compress command was entered incorrectly.
Action	Reenter command correctly

CP2710	Keyins are not allowed at this time
	Compress process has begun. System cannot process any other commands entered at this time.
Action	<ol> <li>Wait for entire compress process to complete.</li> <li>Reenter command.</li> </ol>
CP2720	Invalid start command
	The COMPRESS start command was entered incorrectly.
Action	Reenter COMPRESS.
CP7010	Unable to compress this disk. Use DSR - COMPRESS MODE
	The COMPRESS command was entered, but disk contains so many files that there is not enough internal memory to load COMPRESS task.
Action	Perform DSR, selecting compressed object mode, to compress the disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
CP9100	File integrity error. Edit and print CPR000.TMP
	The system has discovered a multi-allocated sector and is listing it in a special file (CPR000.TMP). The compress function is terminated.
Action	<ol> <li>Print CPR000.TMP error log to locate the problem.</li> <li>Call Xerox Customer Service with the information above.</li> </ol>

# 2. DSR (disk save and restore command) messages

These messages may appear during the process of saving all disk files on tape or restoring all files to system disk from tape. (Refer to your *4635 LPS Operations Reference* chapter on managing LPS resources for additional information.)

D\$1010	Save process complete
	The DSR command was entered. The system has completed backing-up system disk data on tape.
DS1020 DS1030 DS1040 DS1050	DSR is saving disk drive 0. DSR is saving disk drive 1. DSR is saving disk drive 2. DSR is saving disk drive 3.
Action	None.
D\$2010	Mount and ready DSR tape
	The DSR command was entered when no save tape had been mounted.
Action	Mount the save tape.
D\$2020	Mount and ready DSR volume nnnn
	The DSR process requires more than one save tape. The system has encountered the EOV label.
Action	Mount the indicated tape volume.
D\$3010	Invalid parameterDSR aborted
	An incorrect density parameter was entered with the DSR command. The DSR task has terminated.
Action	Reenter the command as DSR or DSR 6250. No other parameters are accepted.
D\$3020	DSR Version 2.0 unable to run on this configuration
	DSR version 2.0 is incompatible with the current printer configuration.
Action	None.

## DS8010 Tape error xxxx...DSR aborted

The system has encountered a device error from which it was unable to recover after several attempts. DSR task is aborted.

### Action

- 1. Clean the tape drive and retry the task. (Refer to the maintenance chapter in your 4635 LPS operator guide.)
- 2. If the problem continues, replace the save tape.

# DS8020 Tape is read only...DSR aborted

The tape is designed to be read but not written. Data cannot be copied onto it. The DSR task is aborting.

Action Use a different tape.

# DS8030 Tape is write protected

The save tape does not have a write enable ring. Data cannot be copied onto it. The DSR task will abort.

### Action

- 1. Add a write enable ring to tape.
- 2. Reenter the DSR command.

# DS8040 6250 not supported, defaulting to 1600

The DSR 6250 command was entered, but your system does not support a recording density of 6250 bpi. The system will record at 1600 bpi.

Action None.

## DS9010 Disk error xxxx...DSR aborted

The system has encountered an error on disk from which it was unable to recover after several attempts. The DSR task is aborted.

Action Contact your systems specialist or Xerox Customer Service.

# DS9020 DSR aborted

The DSR task has aborted due to a hardware error.

## Action

- 1. Retry the DSR task.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# DS9030 File structure integrity error...DSR aborted

This message occurs during the DSR process of saving disk files to tape. Either multiple-allocated or nonallocated blocks have been encountered. The DSR process has been cancelled.

# Action

- 1. Enter the COMPRESS command.
- 2. If the compress procedure fails, reformat the disk. (Refer to your 4635 LPS Operations Reference.)

DS9040	System errorDSR aborted  An unspecified hardware error has caused DSR task to abort.
Action	<ol> <li>Retry the DSR task.</li> <li>If the problem continues, contact your systems specialist or Xerox Customer Service.</li> </ol>
D\$9050	File structure integrity error on xxDSR aborted
	The specified disk drive has a corrupt file structure. A format will be required.
Action	Reformat the system disk. (Refer to your 4635 LPS Operations Reference.)
DS9060	Invalid DSR.SAF detected
	DSR.SAF is corrupt or incompatible with DSR.
Action	Perform system generation, if authorized to do so, or contact your systems specialist.

# 3. FD (forms compilation) messages

These messages may appear while forms are being compiled using Forms Description Language (FDL). (Refer to your 4635 LPS Forms Creation Guide for additional information.)

FD0900	Operator-requested abort
	The ABORT command was entered. Compiling is stopped.
Action	None.
FD1000	All forms compiled. Forms compiler exiting
	The FDL file-name command was entered. Form(s) have been successfully compiled and the FDL compiling session is terminated.
Action	None.
FD1050	Forms compiler resuming
	The system is beginning to compile another form after having completed one previously sent.
Action	None.
FD1800	Forms compiler aborting
	The state of the s
	The FDL task is being cancelled. The ABORT command was entered, a system disk error has occurred, or a specified file was not found. This message appears with all fatal error messages.
Action	entered, a system disk error has occurred, or a specified file was
Action FD2700	entered, a system disk error has occurred, or a specified file was not found. This message appears with all fatal error messages.
	entered, a system disk error has occurred, or a specified file was not found. This message appears with all fatal error messages.  None.
	entered, a system disk error has occurred, or a specified file was not found. This message appears with all fatal error messages.  None.  Unrecognized key-in, key-in ignored. May be reentered  A command was entered incorrectly or placed incorrectly in a
FD2700	entered, a system disk error has occurred, or a specified file was not found. This message appears with all fatal error messages.  None.  Unrecognized key-in, key-in ignored. May be reentered  A command was entered incorrectly or placed incorrectly in a line. The system is ignoring the entry.  Reenter the command correctly. (Refer to your 4635 LPS Forms
FD2700 Action	entered, a system disk error has occurred, or a specified file was not found. This message appears with all fatal error messages.  None.  Unrecognized key-in, key-in ignored. May be reentered  A command was entered incorrectly or placed incorrectly in a line. The system is ignoring the entry.  Reenter the command correctly. (Refer to your 4635 LPS Forms Creation Guide.)
FD2700 Action	entered, a system disk error has occurred, or a specified file was not found. This message appears with all fatal error messages.  None.  Unrecognized key-in, key-in ignored. May be reentered  A command was entered incorrectly or placed incorrectly in a line. The system is ignoring the entry.  Reenter the command correctly. (Refer to your 4635 LPS Forms Creation Guide.)  Invalid character, reenter  The symbol or word entered was incorrect for its location in the

# FD2720 Key-in too long. Reenter The name or word entered exceeds the permitted number of characters. Enter a different word within the permitted range. (Refer to your Action 4635 LPS Forms Creation Guide.) FD2730 Parameter too long. Reenter The command parameter entered contained more characters than permitted. Action Reenter the command with an allowable number of characters. (Refer to your 4635 LPS Forms Creation Guide.) FD2740 FSL not found or invalid option, check and retry The Forms Source Library (FSL) file specified does not exist on system disk. The compiler will abort. Action 1. Check FSL for the correct file name. Create the FSL file on disk if necessary. (Refer to your 4635 LPS Forms Creation Guide.) 3. Retry the FDL task. FD2750 Unsupported tape device specified You have entered the SUBDEV command, and referenced a tape device that is currently not supported by this system. Correct the reference parameter in the SUBDEV command. Refer Action to your system administrator guide. FD2915 Security violation The requested file has been protected by the ABNORMAL SECURITY = YES PDL statement. An attempt was made to access it at an incorrect logon level. Action To access the file, obtain correct password and logon at Level 5. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.) FD4500 Error in reading magnetic tape The system is unable to read the input tape containing FDL. The compiler will abort. (Refer to the maintenance chapter in your 4635 LPS Operator Guide.)

# Action

- 1. Clean the magnetic tape drive. (Refer to the maintenance chapter in your 4635 LPS Operator Guide.)
- If the problem recurs, recreate the FDL tape.

#### FD9400-FD9540 Disk/file error messages

The system is unable to access (read, write, open, or close) the indicated file due to a problem with the disk. Forms Compiler will abort.

FD9400	Error in closing the source-input file.
FD9410	Error in closing the source-output file.
FD9420	Error in closing the listing/summary file.
FD9430	Error in opening the source/output file.
FD9440	Error in opening the listing/summary file.
FD9450	Error in reading the source-input file.
FD9460	Error in reading the source-output file.
FD9470	Error in writing the source-output file.
FD9475	Error in back-spacing the source-output file.
FD9480	Error in writing the listing/summary file.
FD9485	Error in reading the listing/summary file.
FD9490	Error in back-spacing the listing/summary file.
FD9510	Error in closing context file.
FD9520	Error in opening context file.
FD9530	Error in reading context file.

# Action

- Retry the entry. The message should not reappear if the failure was an intermittent memory error.
   If the problem continues, contact your systems specialist or Xerox Customer Service.

# 4. HIP (host interface processor) messages

These messages may appear on your system controller display if printer communications have been established through the host interface processor (HIP). The HIP chapters in your 4635 LPS Operator Guide and 4635 LPS Operations Reference provide detailed information on HIP.

HP0010	Host interface processor unloaded
	The HIP command was entered. HIP task is activated and ready to receive jobs.
Action	None.
HP0020	Host interface processor unloaded
	The HIP END command was entered. HIP task is deactivated.
Action	Wait for the system to print any files stored in the HIP buffer.
HP0030	Logging enabled
	You have entered the HIP LOG [START] command. The system has enabled the logging of selected XNS operations.
Action	None.
HP0031	Logging disabled
HP0031	Logging disabled  You have entered the HIP LOG [STOP] command. The system is telling you that it has disabled the logging of selected XNS operations. You can disable selected XNS operations for the purpose of record capturing.
HP0031 Action	You have entered the HIP LOG [STOP] command. The system is telling you that it has disabled the logging of selected XNS operations. You can disable selected XNS operations for the
	You have entered the HIP LOG [STOP] command. The system is telling you that it has disabled the logging of selected XNS operations. You can disable selected XNS operations for the purpose of record capturing.
Action	You have entered the HIP LOG [STOP] command. The system is telling you that it has disabled the logging of selected XNS operations. You can disable selected XNS operations for the purpose of record capturing.  None.
Action	You have entered the HIP LOG [STOP] command. The system is telling you that it has disabled the logging of selected XNS operations. You can disable selected XNS operations for the purpose of record capturing.  None.  Concatenated job operator display mode is 'ON' In response to an operator command, HIP will display internal
Action HP0080	You have entered the HIP LOG [STOP] command. The system is telling you that it has disabled the logging of selected XNS operations. You can disable selected XNS operations for the purpose of record capturing.  None.  Concatenated job operator display mode is 'ON' In response to an operator command, HIP will display internal job status while in a concatenated job mode.
Action  HP0080  Action	You have entered the HIP LOG [STOP] command. The system is telling you that it has disabled the logging of selected XNS operations. You can disable selected XNS operations for the purpose of record capturing.  None.  Concatenated job operator display mode is 'ON' In response to an operator command, HIP will display internal job status while in a concatenated job mode.  None.

HP0090	Job concatenation mode is 'ON'
	In response to an operator command, HIP is now in a concatenated job mode.
Action	None.
HP0095	Job concatenation mode is 'OFF'
	In response to an operator command, HIP is not in a concatenated job mode.
Action	None.
HP0100	Stopped online
	The HIP STOP command was entered while the system was online. Jobs will be accepted until the HIP buffer is full. No further jobs will be accepted.
Action	<ol> <li>Wait for message HP2100 to appear on the printer display.</li> <li>Enter the HIP START command to print only jobs in the HIP buffer.</li> </ol>
HP0110	Stopped offline
	The HIP STOP command was entered while HIP was offline from the host. No processes were interrupted.
Action	None.
HP0120	Job aborted: JOB ID xxxx
	The HIP ABORT job command was entered. The job indicated has been cancelled.
Action	None.
HP0130	Log file reset
	You have entered HIP LOG [RESET]. The system is informing you that the log file has been cleared and all information had been deleted.
Action	None.
HP0210	Transmission aborted: JOB ID xxxx
	The HIP ABORT command was entered. The job being sent has been cancelled.
Action	None.
HP1010	Input starting report - jid xx
	This is displayed while in a concatenated job mode if the concatenated job operator display mode is ON when input starts a HIP job.
Action	None.

#### HP1020 Input report complete - jid xx

This is displayed while in a concatenated job mode if the concatenated job operator display mode is ON when input

finishes a HIP job.

Action None.

#### HP1030 Output starting report - jid xx

This is displayed while in concatenated job mode if the concatenated job operator display mode is ON when output

starts a HIP job.

Action None.

#### HP1040 Output report complete - jid xx

This is displayed while in a concatenated job mode if the concatenated job operator display mode is ON when output finishes a HIP job.

Action None.

#### HP1100 No jobs to abort

The HIP ABORT command was entered, but the host has not sent any jobs to the printer.

Action None.

#### HP1110 End of job display

All job information appears on the system (controller) display. No more related information will appear at this time.

Action None.

#### HP1120 HIP job queue cleared

No data remains in the HIP buffer; jobs have printed or have

been aborted.

Action None.

#### HP1130 Buffer file allocation less than specified

The HIP buffer has less space than specified in the HIP.CMD file at installation. There may not be enough space to hold the entire job being sent.

### Action

- 1. Delete unneeded files from system disk to create more
- 2. Compress the disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
- 3. Enter SETUP mode to change the HIP buffer file size. (Refer to your 4635 LPS Operations Reference chapter on HIPaccessed communicating modes for additional information.)
- 4. Resend the job.

#### HP1140 Cannot abort job(s): xxxx (, yyyy, etc.)

The HIP ABORT jobs command was entered. The system is unable to process the command because job(s) entered were

not received by printer.

## Action

- Verify that the job numbers were entered correctly.
- Reenter the command.

#### HP1150 Cannot start job(s): xxxx

The HIP START jobs command was entered, but the system is unable to process the jobs indicated because they are either not in the pending or receive state, or they have already been started.

## Action

- 1. Verify that the job numbers were entered correctly.
- 2. Reenter the command.

#### HP1160 Logging already enabled

You have entered the HIP LOG [START] command. The system is informing you that the log is already enabled.

Action None.

#### HP1170 Log file allocation less than specified

The system is informing you that there is insufficient disk space in the file system for the number of log entries specified in the LOG ENTRIES command. The system allocates the largest possible number of entries available for the disk space.

Action None.

#### HP1171 New log file created

A new log file has been created.

Action None.

#### HP1172 Log file empty, nothing to print.

You have entered the HIP SHOW LOG [PRN] command and

there are no entries in the log file.

Action None.

#### HP1180 No echo servers on list

There are no echo servers on list.

Action None.

#### HP1181 Echo test started. Results available in nnn seconds

The echo test has been started.

Action None.

HP1182	Echo test already running
	The echo test is running.
Action	None.
HP1183	Invalid echo server specification
	You have entered an invalid echo server specification.
Action	None.
HP1184	Echo test was not in progress
	The echo test is not in progress.
Action	None.
HP1185	Echo test terminated. echo server: nn
	The echo test has been terminated.
Action	None.
HP1190	HIP version n, n
	This is an informational message stating the HIP version(s) being used.
Action	None.
HP1200	Offline pending end of transmission
	The HIP OFFLINE command was entered. The printer will go offline when the current file being received is complete.
Action	None.
HP1207	Offline pending end of current active xns session
	The HIP OFFLINE command was entered. The printer will disconnect from Ethernet when the current session is terminated.
Action	None.
HP1210	Host online. Accepting all jobs
	The HIP ONLINE ALL command was entered. The printer and remote host are communicating, and the host is sending jobs to the HIP buffer. All print and nonprint files (fonts, forms, or JSLs) will be accepted.
Action	Enter the HIP START command at the system controller keyboard to initiate printing.

HP1220	Host online. Accepting print jobs only
	The HIP ONLINE command was entered. The printer and the remote host are communicating, and the host is sending jobs to the HIP buffer. Only files to be printed will be accepted.
Action	Enter the HIP START command at the system controller keyboard to initiate printing.
HP1230	Host offline
	The HIP OFFLINE or RESET command was entered. The printer and remote host are no longer communicating.
Action	None.
HP1240	Host not responding
	The HIP START command was entered but the host is not online and communicating with printer. (This message is displayed every 30 seconds until the host comes online or the interface is terminated.)
Action	<ol> <li>If using Ethernet, verify that the connection is good and that the printer network address and network number are correct.</li> <li>If using XPAF, contact your systems specialist or Xerox Customer Service.</li> </ol>
	3. If the failure recurs, call for service.
HP1242	Online interface waiting for communications
	HIP is online to the XPAF host and waiting for communications.
Action	None.
HP1246	Receiving communications from host
	The host has established the data communications link.
Action	None.
HP1250	Transmission complete: job id xxxx
	The host has completed sending the indicated job to the printer. The job will now begin printing.
Action	None.
HP1260	Interface busy - cannot send file(s)
	The HIP SEND command was entered. The interface is busy and is unable to send files from the host at this time.
Action	Wait for current transmission to complete.
HP1265	Online interface already in use
	The XPAF host was already online when the HIP HOST XPF command was entered.
Action	None.

# HP1270 Change of job nn to file xxxxxx completed successfully

The CHANGE command successfully created the file.

Action None.

## HP1280 HIP reset not allowed. Invalid task state

HIP is online and/or jobs in the HIP queue are not completed. HIP must be offline and all jobs must be completed before the HIP RESET command can be invoked (these restrictions do not apply at logon level 4).

# HP1290 Host suspended pending pass-through job initiation

A pass-through job was received and the HIP online interface was suspended.

Action None.

# HP1291 HIP resuming following pass-through job

The pass-through job has completed and HIP is ready to receive

data

Action None.

## HP1298 XPS communications recovered

HIP can now receive data via the XPS communication mode. Data received but not yet written to system disk will be copied from memory (saved at system error restart) and written to system disk. The system then reestablishes the communications link and continues to receive the next block of data.

Action None.

# HP1299 XPAF communications recovered

HIP can now receive data via the XPAF communication mode. Data received but not yet written to system disk will be copied from memory (saved at system error restart) and written to system disk. The system then reestablishes the communications link and continues to receive the next block of data.

TITIK and continues to receive the next block of t

Action None.

# HP1300 Assuming negative confirmation

A confirmation prompt requiring a YES or NO response was displayed. No response was entered within the system's time limit. The system is responding as if N were entered.

Action If the Y response was intended, reenter the command,

responding to the confirmation prompt within the system time

frame of 30 seconds.

HP1320	Function is not supported by current host
	The requested function cannot be carried out by the current host.
Action	None.
HP1325	Command not permitted by current host
	You are currently logged on to the system at a level less than 2. The command you attempted to enter cannot be accepted at your present level.
Action	<ol> <li>Log off and then log on at level 2.</li> <li>Refer to the appropriate 4635 LPS Operator Guide.</li> </ol>
HP1330	Buffersize=xxx, utilization=yy% zzzz blocks used, uuuu blocks available.
	This messsage provides the number of blocks available and the amount of the buffer already used.
Action	None.
HP1340	Known and current hip hosts:
	This message lists the available and currently-used HIP hosts for your system.
Action	None.
HP1410	End of HIP diagnostic
	The HIP command was entered during an interactive diagnostic test, or the system failed Test 2 or 3. The diagnostic test has been terminated.
Action	None.
HP1420	End of test 3 analysis
	The system failed Diagnostic Test 3. HIP has completed analysis of Test 3 results and has identified the data line that has failed. This message follows message HP9431 or HP9432.
Action	None.
HP2010	No host selected
	A host has not been selected for HIP.
Action	Enter the appropriate HIPHOST command. (Refer to your 4635 LPS Operations Reference chapter on HIP-accessed communicating modes for additional information.)
HP2020	Selected host not present on system
	The host selected is not available on your system.
Action	Contact your systems specialist or Xerox representative.

HP2030 "ALL" not allowed at current logon level

HIP ONLINE ALL was entered, but the current LOGON level does

not support HIP ONLINE ALL.

Action None.

HP2090 Host interface must be online. Enter HIP 'ONLINE'

or

Host interface must be online. select or enter 'HIP ONLINE'

Host interface is not online.

Action Enter or select the HIP ONLINE command.

HP2100 Host file buffer full - enter HIP START

or

Host file buffer full - select or enter HIP START

The HIP STOP command was entered while the system was online. Input continued transmitting files until the HIP buffer was

full. Host transmission has now stopped.

Action Enter or select the HIP START command to print files in the HIP

buffer.

HP2110 All jobs will be lost: confirm with 'Y'.

The HIP ABORT ALL command was entered. This message is a

confirmation prompt.

Action Enter Y to abort all jobs being processed.

or

If you do not wish to abort all jobs, enter N.

HP2120 Insufficient disk space for host buffering

Fewer than 256 blocks are available for HIP buffer space. There is not sufficient space to receive and buffer files. The system

cannot go online.

Action 1. Delete files from system disk to provide more space.

2. Compress the system disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)

3. Enter the SETUP mode to change the HIP buffer file size. (Refer to your 4635 LPS Operations Reference chapter on HIP-accessed communicating modes for additional information.)

HP2121 Insufficient disk space for log print file

You have entered HIP SHOW LOG [PRN]. There is insufficient

disk space for the printing of the log file.

Action Clear additional disk space for printing.

HP2130	Overwrite file name.type: CONFIRM
	DUPLICATEFILE = VERIFY was entered in the HIP.CMD file at installation. A file has been sent having the same name as the file already existing on system disk.
Action	Enter YES if you wish the new file to replace the existing file. or Enter NO to reject the file transfer.
HP2140	Unable to process jobs list at this time—try again
	The HIP START or HIP ABORT command was entered. The printer is temporarily unable to carry out the requested operation because of a conflicting ongoing process.
Action	Wait one minute, then reenter the HIP START or HIP ABORT command.
HP2145	Enter 'HIP show jobs continue' for more
	The HIP JOBS command was entered to display job queue. Queue contains more than 20 jobs, so all jobs are not shown on the display.
Action	Enter the HIP SHOW JOBS CONTINUE command to display the rest of the job queue entries.
HP2150	HIP job queue full. Enter 'HIP START.'
	or
	HIP job queue full. Select or enter 'HIP START.'
	The HIP job queue is full and processing must start in order to free space for incoming jobs.
Action	None.
HP2160	Enter 'HIP show log continue' for more
	There are more than 20 entries in the log and you must enter HIP SHOW LOG CONTINUE to view additional screens.
Action	None.
HP2165	Insufficient disk space for log files.
	You have entered HIP LOG [START]. There is insufficient disk space to begin logging.
Action	Delete home files to create space for logging procedures.
HP2200	Rejected nonprint file transfer
	An unacceptable nonprint file was sent; therefore, the system did not store it. (Acceptable file types are those specified in the ACCEPT command in HIP.LIB.)
Action	Edit HIP.LIB and add the file extension to the ACCEPT=command.

HP2210	File send not allowed
	The file SEND command is not permitted.
Action	None.
HP2220	File specified to send does not exist
	The file requested to be sent does not exist.
Action	Verify that the file name is correct and retry the command.
HP2230	File send request rejected by host
	The request to send a file cannot be processed.
Action	Make sure the host is in a state to receive files, and retry the command.
HP2240	Send request rejected by queue saturation
	HIP SEND was rejected due to a "queue full" condition.
Action	Wait until jobs have printed, then reenter the HIP SEND request.
HP2290	Pass-through pending, enter 'HIP START.'
	or Pass-through pending, select or enter 'HIP START.'
	A pass-through job has been sent from the XPAF host; HIP must
	be started.
Action	None.
HP2300	Command error at: part of command in error
	The command part indicated was entered incorrectly.
Action	Reenter the command correctly. (Refer to the HIP chapter in your 4635 LPS Operator Guide.)
HP2310	Reenter command
	An incorrect command was entered.
Action	Reenter the correct command. (Refer to the HIP chapter in your 4635 LPS Operator Guide.)
Action HP2320	
	4635 LPS Operator Guide.)
	4635 LPS Operator Guide.)  Invalid command with current host type

HP2330	Invalid command with no host specified
	A host must be selected before the command can be carried out.
Action	<ol> <li>Select a host. (Refer to your 4635 LPS Operations Reference chapter on HIP-accessed communicating modes for additional information.)</li> <li>Reenter the command.</li> </ol>
HP2340	Cannot change: HIP must be in 'STOP' state.
	To invoke the CHANGE command, HIP must be in the STOP state and the file must be completely received and in the PENDING state.
Action	None.
HP2341	Cannot change: job must be in 'PENDING' state.
	To invoke the CHANGE command, HIP must be in the STOP state and the file must be completely received and in the PENDING state.
Action	None.
HP2342	Cannot change: change process already active.
HP2342	Cannot change: change process already active.  Only one CHANGE command can be invoked at one time.
HP2342 Action	
	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking
Action	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking another.
Action	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking another.  Cannot change: invalid file specification.  The output file-type is either invalid or not a type specified in the
Action HP2343	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking another.  Cannot change: invalid file specification.  The output file-type is either invalid or not a type specified in the ACCEPT list.
Action  HP2343  Action	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking another.  Cannot change: invalid file specification.  The output file-type is either invalid or not a type specified in the ACCEPT list.  None.
Action  HP2343  Action	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking another.  Cannot change: invalid file specification.  The output file-type is either invalid or not a type specified in the ACCEPT list.  None.  Cannot change: job does not exist.
Action  HP2343  Action  HP2344	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking another.  Cannot change: invalid file specification.  The output file-type is either invalid or not a type specified in the ACCEPT list.  None.  Cannot change: job does not exist.  The jid specified does not exist in the HIP job queue.
Action  HP2343  Action  HP2344  Action	Only one CHANGE command can be invoked at one time.  Allow the current change process to complete before invoking another.  Cannot change: invalid file specification.  The output file-type is either invalid or not a type specified in the ACCEPT list.  None.  Cannot change: job does not exist.  The jid specified does not exist in the HIP job queue.  None.

#### HP2346 Command not allowed on system UI.

This message is in response to a service-oriented command which creates a display that the system PC-UI is not capable of

handling.

Action Use a LINK terminal to execute this command.

#### HP2400 HIP interface must be offline. Enter 'HIP OFF'

The HIP DIAGNOSTIC command was entered. HIP must be offline to perform diagnostics.

Action

- Enter the HIP OFFLINE command.
- Reenter HIP DIAGNOSTIC.

#### HP2410 Abort current transmission: confirm with 'Y'

This message is a confirmation prompt appearing after the HIP ABORT command was entered.

Action Enter Y to abort the job

Enter N if abort is not desired.

#### Defer hip diagnostic until OCS queue idle HP2420

The HIP DIAGNOSTIC command was entered while a job was queued or being processed. The command is being ignored.

Action Wait until all jobs print.

Enter the ABORT job command to cancel the job (if only one remains).

or

- Enter the RESET command to delete all jobs. 1.
- Reenter the HIP DIAGNOSTIC command to proceed with diagnostics.

#### HP2500 Change of job xxxx to file file-type failed: unrecoverable I/O error yy.

The CHANGE command failed due to the error values specified in this message. These error values will be one of the following:

- 03 disk controller failed
- 04 disk parity errors
- 10 end of file detected
- 24 device full (insufficient space for the file)
- 26 no such file
- 32 input file read error
- 56 output file write error
- 59 disk device fault (unable to perform operation).

All of the values listed above except 24 will generate an error log entry.

### Action

If value 24 is received, your company's analyst/programmer should free up sufficient contiguous system disk space by either deleting unnecessary files or compressing the disk.

**Note:** Compressing the disk where the HIPBF.SYS resides should not be performed because the HIP files will become inaccessible.

# HP5000 Host restarted. Trying to reestablish communications The link to the DMR host was broken and is now reestablished. HIP is attempting to reestablish communications with the host and resume from the point where the link was broken. Action None. HP7100 Can not change hosts while jobs are pending or active Hosts cannot be changed until all jobs are completed. Action 1. Wait until active and pending jobs have been printed. 2. Enter the appropriate HIPHOST command to change hosts. HP8100 HIP dynamic memory allocation failure: reload HIP does not have enough memory to continue. Action Enter the HIP END command. Restart HIP or reboot the system. HP8250 Fatal protocol violation detected Commands used violate the higher-level software protocols used to communicate between the 4635 LPS and the host. The host will be advised to restart communication with the printer. No data should be lost in this process. Action None. HP9200 Interface failure: unable to receive data A hardware error has occurred. The system is unable to recover lost data. The job will abort and the interface will go offline. Action Resend the job. If the error continues, contact your systems specialist or Xerox Customer Service. HP9210 Interface failure: failed to go offline HIP is unable to post the offline status to the XPAF host computer. Action None.

## HP9400 HostCLR not received. See host for reason

The HIP DIAGNOSTIC command for interactive diagnostics was entered. The system failed Test 1: HOSTCLR control line not verified.

Action 1. Wait until the diagnostic test is terminated or completed.

2. Contact your systems specialist or Xerox Customer Service and give information appearing on the 871-CM display.

#### HP9410 Data to host transfer error. See host for reason

The HIP DIAGNOSTIC command was entered. The system failed Test 2: unable to send a command on OEMI and in turn read the printer status. The system is terminating the diagnostic test.

#### Action

- 1. Inspect the 871-CM display (the "host" referred to in message) to learn the nature of the failure.
- 2. Contact Xerox Customer Service and give information appearing on the 871-CM display.

# HP9420 Host not communicating. See host for reason

The HIP DIAGNOSTIC command was entered. The system failed Test 1: (see explanation for message HP9400) or Test 2: system was unable to send a command on OEMI and in turn read the printer status.

If Test 2 failed, diagnostics are terminated.

#### Action

- 1. Inspect the 871-CM display (the "host" referred to in the message) to learn nature of the failure.
- 2. Contact Xerox Customer Service and give information appearing on the 871-CM display.

#### HP9430 Host timed out in test 3. See host for reason

HIP diagnostic failed.

#### Action

- Reenter the HIP DIAGNOSTIC command to retry the diagnostic test.
- If the problem recurs, contact your systems specialist or Xerox Customer Service.

# HP9431 Line no. n is open

The HIP DIAGNOSTIC command was entered. The system failed Test 3 which verifies integrity of 8 parallel data lines. The line number indicated is shorted high.

#### Action

- 1. Inspect the 871-CM display (the "host" referred to in the message) to learn the nature of the failure.
- 2. Contact Xerox Customer Service and give information appearing on the 871-CM display and in this message.

#### HP9432 Line no. *n* is shorted

The HIP DIAGNOSTIC command was entered. The system failed Test 3 which verifies integrity of 8 parallel data lines. The line number indicated is shorted to ground.

- 1. Inspect the 871-CM display (the "host" referred to in the message) to learn the nature of the failure.
- 2. Contact Xerox Customer Service and give information appearing on the 871-CM display and in this message.

# 5. IFU (Interpress font utility) messages

These messages appear when the Interpress font utility program (Refer to your 4635 LPS Operations Reference chapter on HIP-accessed communicating modes for additional information.) The meaning of terms used in this section can be found in the Glossary at the back of the message guide.

IF1000	Exit IFU to print
	This message advises that you must either exit IFU before printing your job or IFU is exiting to print a job.
Action	If IFU has not exited to run the print job, enter the END command to return control to the operating environment and to invoke the print job.
IF1010	Compiling map xxxx
	The requested map is being compiled.
Action	None.
IF1020	Compiling IPFONTS from FIS master xxxx
	IPFONTS (Interpress fonts) are being compiled from the requested FIS master during execution of the ADD command.
Action	None.
IF1021	Compiling DCFONTS from FIS master xxxx
	. •
	DCFONTS (data center fonts) are being compiled from the requested FIS master during execution of the ADD command.
Action	DCFONTS (data center fonts) are being compiled from the
Action IF1030	DCFONTS (data center fonts) are being compiled from the requested FIS master during execution of the ADD command.
	DCFONTS (data center fonts) are being compiled from the requested FIS master during execution of the ADD command.  None.
	DCFONTS (data center fonts) are being compiled from the requested FIS master during execution of the ADD command.  None.  Family x does not exist in directory  This is an informational message stating that the IPM (Interpress
IF1030	DCFONTS (data center fonts) are being compiled from the requested FIS master during execution of the ADD command.  None.  Family x does not exist in directory  This is an informational message stating that the IPM (Interpress mapping) file directory does not have the requested font family.
IF1030 Action	DCFONTS (data center fonts) are being compiled from the requested FIS master during execution of the ADD command.  None.  Family <i>x</i> does not exist in directory  This is an informational message stating that the IPM (Interpress mapping) file directory does not have the requested font family.  None.
IF1030 Action	DCFONTS (data center fonts) are being compiled from the requested FIS master during execution of the ADD command.  None.  Family x does not exist in directory  This is an informational message stating that the IPM (Interpress mapping) file directory does not have the requested font family.  None.  Consolidating unreferenced character mapping tables

IF1100	Font family xxxx
	This is an informational message indicating the font family name being compiled by the IPFNTS command.
Action	None.
IF1102	Adding xxxx point xxxx
	This is an informational message indicating the orientation and point size are being added to the font mapping structure during execution of the IPFNTS command.
Action	None.
IF1105	Building font file xxxx: point size n, orientation y
	The system is creating a font file with the point size and orientation shown in the message.
Action	None.
IF1200	Family %0 %1 %2 already exists in directory
	The family name of the wanted font is already in the font directory.
Action	None.
IF1210	Family name specified does not exist in font directory
	The family name for a requested font is not in the font directory.
Action	None.
IF1300	Font file xxxx has been deleted
	The font file previously marked for deletion by the DELETE command has been deleted during execution of the COMPRESS command.
Action	None.
IF1301	WARNING: could not delete the font file xxxx
	This warning is given when there is no write access to the file. Either the user does not have the proper permission or the file access mode has been changed at some point after the file was added. It is assumed that the user wants the file left there and is not deleted from FFM (font file management).
Action	None.
IF1302	Could not find the font file xxxx to delete it
	This warning is given when an attempt is made to delete a particular font file that does not exist on the system.
Action	None.

IF1410 Start of volume x

> This message is displayed at the start of listing a medium's contents via the IFU medium LIST|FILE command, when

positioned at the beginning of the medium.

Action None.

IF1415 Volume x

> This message is displayed at the start of listing a medium's contents via the IFU medium LIST; FILE command when not positioned at the beginning of the medium, but at the beginning

of one of the appended written files.

Action None.

IF1420 Continued on next volume

This message is displayed when listing a medium's contents via

the IFU medium LIST; FILE command.

Action None.

IF1421 Continuation volume x

This message is displayed when listing a medium's contents via

the IFU medium LIST; FILE command.

Action None.

IF1425 Continuation

This message is displayed when listing a medium's contents via

the IFU medium LIST; FILE command.

Action None.

IF1500 Character x requires RIP

The requested character requires RIP (raster image processor),

which is not on your system.

Action None.

IF1501 Rendered character x requires RIP

The requested rendered character requires RIP (raster image

processor), which is not on your system.

Action None.

IF1502 Adding as composite bitmap

The requested character is being added as a composite bitmap.

Action None.

Replacing with substitute character
This is an informational message advising that a particular
character is being replaced with the substitute character.
None.
Adding as rendered character
The requested character is being added as a rendered character.
None.
Consolidating IPM files
This is an informational message.
None.
Consolidating unreferenced character mapping tables
This is an informational message.
None.
Deleting unreferenced font files
This is an informational message.
None.
Easy values for FIS font master x are n point orientation: n
resolution: n SPI
This is an informational message providing the easy values for the specified FIS font master.
None.
Comparable name x is y
This is an informational message which provides an equivalent
name for the one requested.
None.
Adding font mapping: x
This message provides font mapping that is currently being inserted into the Interpress font mapping structure.
None.
TVOTO.
Floppy is not supported
Floppy is not supported  The optional floppy drive is not supported as an IFU input device.

IF1629	Parser error
	There is a problem with parsing the parameters within a command.
Action	None.
IF2000	Aborting ADD
	The ADD command to add font families to the Interpress or data center font environments has been aborted.
Action	None.
IF2001	Aborting DCFONTS add
	The ADD command to add font families to the DCFONTS (data center fonts) environment has been aborted.
Action	None.
IF2002	Hardvalues requires RIP option; aborting ADD
	Either the point size, orientation, or resolution (hardvalues) requested does not match what is in the FIS font master (easyvalues). Requesting hardvalues requires RIP. The ADD command is therefore being aborted.
Action	None.
IF2005	Terminated. Font profile contains syntax errors
	There is a syntax error in the font profile.
Action	Look for possible syntax errors in the font profile and retry the command.
IF2010	Medium parameter must be a symbol
	The part of the command that defines the medium to be used (tape, floppy, cartridge, etc.) must be written as a single, acceptable word.
Action	Reenter the statement using an acceptable format.
IF2011	Medium parameter must be TAPE, FLOPPY, or CARTRIDGE
	The part of the command that defines the medium to be used must be either TAPE, FLOPPY, or CARTRIDGE.
Action	Reenter the statement to specify the appropriate medium.
IF2020	Font mask is invalid
	In the READ or WRITE statement, the font name mask (complete font family name) has an invalid parameter.
Action	Reenter the command, using valid parameters in the READ or WRITE statement.

IF2025	Unknown parameter on ADD command
	One of the parameters (descriptive elements) in the ADD command is incorrect.
Action	Check the ADD command and reenter it correctly.
IF2030	Command not recognized
	An invalid IFU command has been entered.
Action	Reenter a valid IFU command.
IF2032	Wildcarding not permitted
	Wildcarding is not allowed in the Interpress font family name for this command.
Action	<ol> <li>Reenter the command without wildcard characters in the Interpress font family name.</li> <li>Retry the command.</li> </ol>
IF2036	Wildcarding has found a match
	A match has been found with the wildcarded Interpress font family name requested in the IFU COPY READ command before end of volume was reached.
Action	Mount the next volume to continue searching or Discontinue the operation.
IF2040	MOVE command was stopped by end of volume
	During execution of the IFU MOVE command, the number of files to be moved passed the end of volume.
Action	<ol> <li>Enter the IFU medium LIST command to display the number of items stored on the medium.</li> <li>Reenter the MOVE command with a valid number of files to be moved.</li> </ol>
IF2042	Invalid number of files have been specified to move
	An incorrect number of files to be moved has been given.
Action	Check the number of items on the medium, and enter a valid number of files to move.
IF2050	Please mount the next volume, number x
	This message instructs you to mount the next tape or cartridge volume. A message will then ask if you want to continue or abort the operation.
Action	<ol> <li>Mount the tape or cartridge number indicated in the message.</li> <li>Enter C to continue.</li> <li>or</li> <li>Discontinue the operation.</li> </ol>

# IF2052 The wrong volume has been mounted

The tape or cartridge has been mounted out of sequence. A message will follow indicating the correct volume to mount and ask whether you want to continue or quit the operation.

#### Action

- 1. Mount the correct volume.
- 2. Enter C to continue.

or

Discontinue the operation.

# IF2053 The wrong volume for this volume set has been mounted

The correct volume number has been loaded, but it is not from the volume set of the previously read volume. A message will follow indicating the correct volume to mount and ask whether you want to continue or quit the operation.

#### Action

- 1. Mount the correct volume from the previously read set.
- 2. Enter C to continue.

or

Discontinue the operation.

# IF2060 Medium not positioned at IFU COPY label. Please reposition the medium or mount the correct medium

An IFU COPY label is not present to allow processing to begin.

#### Action

 Reposition medium at start of volume if it is the correct medium

or

mount the correct volume.

Retry the command.

# IF2061 Attempting to append to a non IFU COPY medium. Mount correct medium or initialize the medium and retry

Appending an IFU COPY WRITE file to the end of a non IFU COPY medium is not permitted.

# Action

1. Mount the correct tape

or

Initialize the medium via the IFU VOLINIT command if the data on the tape is not needed. (Refer to your *4635 LPS Operations Reference* chapter on managing LPS resources for additional information.)

2. Retry the comand.

# IF2062 This is an IFU COPY medium but it contains no IFU data. please mount the correct medium to read

There is no data on the medium to read.

- 1. Mount the correct medium with the needed data.
- 2. Enter C to continue reading.

# IF2080 Reading x.

The IFU COPY READ command was reading an Interpress font family name when end of volume was reached. A message will follow asking whether you wish to continue searching onto the next volume or guit the operation.

#### Action

- 1. Mount the next volume.
- 2. Enter C to continue reading.

**Note:** If you elect to quit the operation, a warning message will follow indicating that exiting execution at this time may corrupt the font structure on the system.

# IF2090 Interpress font was not found

The Interpress font name requested has not been found during an IFU COPY READ command. A message will follow asking whether you wish to continue searching onto the next volume or quit the operation.

Action Mount next volume to continue searching

or

Discontinue the operation.

# IF2098 Are you sure you want to abort? (enter 'Y' or 'N')

An ABORT command was entered during the IFU COPY READ process.

Action Enter N.

**Note:** The font structure on the disk may be corrupted if the process is aborted.

# IF2099 Aborting at this time may corrupt the font structure

Aborting while reading an Interpress font family name from the medium onto the system may corrupt the font structure. A message will follow asking whether you wish to continue searching onto the next volume or quit the operation.

Action

- 1. Mount the next volume.
- 2. Enter C to continue the operation.

# IF2200 Do you have n floppy disks?

The system is advising you to have enough floppy disks available to complete the requested IFU COPY FLOPPY WRITE command.

Action None.

# IF2201 Please have *n* formatted floppies available

The system is advising you to have the given number of formatted floppy disks available to complete the requested operation.

Action None.

#### IF2210 Floppy dismount has failed

The floppy disk is already dismounted. This is a system problem that may have occurred between the dismounting of one floppy disk and the mounting of another.

Action None.

# IF2211 Floppy mount has failed

The floppy may still be mounted due to the premature execution of a previous IFU COPY command, it may not be ready to be mounted yet, or it may be faulty.

Action Retry mounting the same floppy disk or a different one.

or

Reboot the system and reenter the command.

#### IF2212 The wrong floppy has been mounted

A floppy disk has been mounted out of sequence for reading in. A message will follow asking if you want to continue or quit this operation.

Action Mount the correct floppy if you wish to continue.

or

Discontinue the operation.

# IF2220 Please enter the next floppy, number x

Mount the floppy disk next in sequence, as indicated in the message.

Action

#### IF2230 Insufficient room on floppy. Please try another floppy.

The floppy disk used does not contain enough space to open a file to write to during an IFU COPY WRITE command.

Action

- 1. Insert a different floppy disk.
- 2. Retry the desired activity.

# IF2232 Incomplete Interpress font written; missing font files.

When the Interpress font was written to the medium via the IFU COPY WRITE command, there were missing font files on the system. The write will complete successfully, but an IFU COPY READ of this medium will create incomplete Interpress font data on the system.

- 1. Copy the missing font(s) onto the system.
- 2. Reenter the IFU COPY WRITE command.

# IF2233 Incomplete Interpress font read; missing font file(s).

When the Interpress font was written to the medium via the IFU COPY WRITE command, there were missing font files on the system. The read will complete successfully, but will not add the missing font(s) that are mapped to the Interpress font to the system.

#### Action

Copy the missing fonts onto the system. Since the missing fonts are not indicated, use the IFU FIL/EX command on the Interpress font read to see which fonts were not read in.

### IF2234 Output listings of Interpress fonts may be incomplete.

The output file filled during execution of a "wildcarded" IFU LIST command and some of the Interpress fonts stored on the system may not be listed.

#### Action

Retry the operation by entering a number of IFU LIST commands with specific parameters. This will allow the system to list all Interpress fonts within each parameter.

# IF2235 Please confirm deletion of wildcarded Interpress font

Upon entering the IFU DELETE command, you are asked by the system to confirm this operation by entering C to continue or A to abort.

Action Enter C or A as appropriate.

# IF2236 Response was received unsuccessfully!

The operator's response was not received correctly.

Action None.

# IF2237 Package %0 issued unknown message number %1.

This is a general error message.

Action None.

# IF2239 Font x already exists on system, renamed to: y.

During execution of the IFU COPY READ command, the system is renaming the indicated font before it copies it onto system disk because a font with the same name already exists on system disk.

Action None.

#### IF2240 Bad line spacing override value was found in font profile.

The line spacing override value is not a numerical value in the font profile.

- 1. Make appropriate changes in the font profile.
- 2. Retry the ADD command.

# IF2241 FISname not in font profile, using name from FIS master.

The FIS-name parameter in the font profile was omitted. The name from the FIS master will be used to create the font.

Action None.

#### IF2245 Font or character size exceeds standard format.

The font file bitmap size exceeds 1 Megabit or one or more characters exceed 1024 bits high by 512 bits wide (if viewed in portrait orientation).

#### Action

If your system can utilize the 5-word FST format (with version 3 software), set the FTYPE parameter in the font profile to FTYPE = EXTENDED and retry the ADD process.

If your system does not have the 5-word FST format, decrease the number of characters requested in the CHARS/DCCHARS parameter in the font profile and retry the ADD process.

# IF2250 Medium must be tape or cartridge.

Magnetic tape or cartridge are the only media possible for the ADD command (some commands do not accept floppy disks).

Action Reenter the command specifying either magnetic tape or cartridge.

# IF2304 Font profile name is required in ADD command

The ADD command must contain the desired font profile name.

Action Reenter the ADD command, to include the applicable font profile name.

#### IF2306 Font profile x cannot be opened

The requested font profile cannot be opened.

#### Action

- 1. Verify that the font profile exists on the system and that it is not corrupted.
- 2. Reenter the ADD command.

# IF2318 Nonnumeric resolution parameter

The resolution of the font must appear numerically as 300 or 600 (spi) in the IPFONTS or DCFONTS statement of the font profile.

#### Action

- 1. Correct the IPFONTS or DCFONTS statement using "300" or "600" as the resolution parameter in the font profile.
- 2. Reenter the ADD command.

# IF2324 Pt size x and orient y were not requested; skipping ADD

The expected point size and orientation have not been requested, and the ADD command will not be processed.

Action None.

IF2330	Character x not found
	The character shown in the message cannot be found within the FIS font master.
Action	1. Verify that the character requested within the font profile is the desired character.
	<ol> <li>Reenter the ADD command.</li> <li>If the message reappears, contact your systems specialist or</li> </ol>
	Xerox Customer Support.
IF2332	Composite request (character x) requires RIP
	The composite character requested in the font profile requires RIP (raster image processor), which is not on your system.
Action	None.
IF2336	Map x was not found in IPFNTS.SYS
	The requested Interpress character mapping is not found in the character mapping tables that are stored in the IPFNTS.SYS file.
Action	Modify the font profile to refer to an existing map in the IPFNTS.SYS file.
IF2342	Operation code must be a symbol
	When entering the original command line, the system did not encounter the READ or WRITE parameter.
Action	Reenter the command line, specifying either a READ or WRITE parameter.
IF2344	Operation code must be read or write
	A READ or WRITE parameter was not specified in the command line.
Action	Reenter the command line, specifying either a READ or WRITE parameter.
IF2346	Family xxx not found in family directory
	In attempting to delete or list the requested family from the directory, either the naming authority, character code, or type style does not exist.
Action	None.
IF2400	FIS name is not in easy value
	The font name specified in the FIS font master does not match the font name specified in the font profile.
Action	None.

# IF2402 No CCID parameter has been specified

No CCID (character code identifier) parameter has been specified in the font profile.

#### Action

- 1. Enter a CCID parameter in the font profile.
- 2. Reenter the ADD command.

#### IF2408 CHARS parameter was not found in IPFONTS statement

The IPFONTS statement in the font profile does not contain the CHARS (enumeration or range of point sizes) parameter.

#### Action

- Enter the CHARS parameter in the IPFONTS statement of the font profile.
- 2. Reenter the ADD command.

#### IF2410 Orientation parameter was not found in DCFONTS statement

Orientation (i.e., PORTRAIT, LANDSCAPE, IPORTRAIT, and ILANDSCAPE) has not been specified in the DCFONTS statement in the font profile.

#### Action

- Correct the DCFONTS statement to include the desired orientation parameter.
- 2. Retry the ADD command.

#### IF2412 Point size was not found in DCFONTS statement

Point size is not specified in the DCFONTS statement of the font profile.

#### Action

- 1. Reenter the DCFONTS sequence to include point size.
- 2. Retry the ADD command.

#### IF2414 Files parameter was not found in DCFONTS statement

No FILES parameter is specified in the DCFONTS statement in the font profile.

#### Action

- Correct the DCFONTS statement to include the FILE parameter.
- 2. Retry the command.

# IF2416 DCCHARS parameter x was not found in DCFONTS statement

The indicated DCCHARS parameter is not included in the DCFONTS statement of the font profile.

#### Action

- 1. Correct the DCFONTS statement to include the DCCHARS.
- 2. Retry the command.

#### IF2420 Label missing on MAP statement

The MAP statement in the font profile must contain a label.

Action Reenter the MAP statement to include a label.

IF2422	Character mapping table x was not found
	The character mapping table needed for the font to be added does not exist in IPFNTS.SYS.
Action	Compile the correct IPFNTS.JSL with the needed mapping
	structure.  2. Retry the ADD command.
IF2426	Point size x was not found in easy values
11 2420	The point size requested is not contained within the FIS font
	master.
Action	None.
IF2428	Orientation x was not found in easy values
	Some orientations requested are not contained in the FIS font master.
Action	None.
IF2434	Missing name parameter on fonts statement
	An Interpress font name is missing from the Interpress fonts statement in the font profile.
Action	Correct the FONTS statement to include the appropriate name parameter.
IF2438	FSET parameter x not found
	The FSET parameter indicated is missing from the IPFNTS.JSL.
Action	Enter a valid FSET parameter and recompile IPFNTS.
IF2440	Mapping table x was not found in IPFNTS.SYS
	The mapping table indicated is not found in the IPFNTS.SYS file.
Action	<ol> <li>Recompile the JSL file with the required map.</li> <li>Retry the command.</li> </ol>
IF2448	Missing naming authority in Interpress family name
	Interpress naming authority identification is missing from the command line.
Action	Reenter the command, including the naming authority in the Interpress family name.
IF2450	Missing character code id in Interpress family
	Interpress character code identification is missing from the command line.
Action	Reenter the command, including the character code ID in the Interpress family name.

IF2452	Missing typeface style in Interpress family name
	Typeface style is missing from the command line.
Action	Reenter the command, including the typeface style in the Interpress family name.
IF2454	Too many embedded blanks within family name
	There are too many spaces in the family name parameter of the command line.
Action	Reenter the family name parameter of the command sequence to include an acceptable number of spaces.
IF2456	WARNING: Substitute character requires extended metrics
	Substitution of the requested character requires extended metrics, which may reduce Interpress performance.
Action	None.
IF2701	Syntax error: expecting a comma after x
	There is a syntax error in the command line. The system requires a comma after the item indicated in the message.
Action	Reenter the command to include the needed comma.
IF2702	Syntax error: unexpected comma at end of command
	There is a syntax error in the command line that includes an unnecessary comma at the end of the command.
Action	Reenter the command, omitting the unnecessary comma.
IF2703	Syntax error: expecting (=) after parm
	There is a syntax error in the command line. The system requires an equal sign (=) after the parameter.
Action	Reenter the command to include the "=" sign.
IF2704	Syntax error: incomplete list
IF2704	Syntax error: incomplete list  There is a syntax error in the command line that includes an incomplete list of characters or statements.
Action	There is a syntax error in the command line that includes an
	There is a syntax error in the command line that includes an incomplete list of characters or statements.  Reenter the command to include the complete list of required
Action	There is a syntax error in the command line that includes an incomplete list of characters or statements.  Reenter the command to include the complete list of required elements.

IF2706	Syntax error: expecting at least one more argument
	There is a syntax error in the command line. The system requires at least one more argument (parameter) in the command sequence.
Action	Reenter the command to include at least one more parameter.
IF2707	Syntax error: unexpected punctuation
	Incorrect punctuation is present in the command line.
Action	Reenter the command using acceptable punctuation.
IF2708	Syntax error: unexpected token x encountered
	The character or symbol indicated in the message is incorrectly included in the command line.
Action	Reenter the command, omitting the incorrect character or symbol.
IF2709	Syntax error: literal exceeds x characters
	The literal (an alphanumeric string not enclosed in single quotes) exceeds the maximum number of allowable characters.
Action	Reenter the command, using a literal with an allowable number of characters.
IF2710	Syntax error: hex value is out of range
	The command line contains a hexadecimal value that is not within the allowable range.
Action	Reenter the statement to include hex values that are within the allowable range.
IF2711	Syntax error: invalid hex value
	The command line contains an incorrect hexadecimal value.
Action	Reenter the statement to include an acceptable hex value.
IF2712	Syntax error: unclosed string
	A string (sequence of alphanumeric characters treated as a single unit of data) must be enclosed in single quotes.
Action	Reenter the command to include a string enclosed in single quotes.
IF2713	Syntax error: string exceeding x characters
	The string exceeds the allowable numbers of characters.
Action	Reenter the command to include a string with an allowable number of characters.

IF2714	Syntax error: invalid character x has been encountered
	The command line contains a character that is not allowed.
Action	Reenter the command, using allowable characters.
	· •
IF2715	Syntax error: invalid command x has been encountered
	The command requested is not allowed.
Action	<ol> <li>Verify and reenter the command.</li> <li>If the message reappears, contact your systems specialist or Xerox Customer Support.</li> </ol>
IF2720	Syntax error in statement x
	An error exists in the given statement.
Action	Check and reenter the command, using the corrected statement.
IF2730	Semantic error in statement x
	An error exists in the meaning of the statement as formatted.
Action	Check and reenter the command, using the corrected statement.
IF2790	Parser error: next _ charcalled with invalid mode
/ / 0	An error has occurred while the system was reading the
	command line. This could be the result of a previous syntax error in the command line.
Action	Check the command syntax and retry.
IF2791	Parser error: invalid next _ char (2) call
	An error has occurred while the system was reading the command line. This could be the result of a previous syntax error in the command line.
Action	Check the command syntax and retry.
IF2805	Invalid medium parameter
	The statement that defines the source (TAPE, CASSETTE, DISK, FLOPPY) of the FIS master is incorrect.
Action	Check and reenter the command using an allowable type of medium.
IF2850	Invalid LPS seed parameter
	The statement defining the LPS seed name (the base or root of the name) of the newly created font file is incorrect.
Action	<ol> <li>Verify the seed name in the LPS seed name parameter in the font profile, and reenter the command.</li> <li>If the message reappears, contact your systems specialist or Xerox Customer Support.</li> </ol>

IF2851	Invalid default font name
	The default substitution font requested is incorrect.
Action	Check and reenter the DEFAULT statement using an acceptable font name.
IF2852	Invalid FTYPE parameter
	The FTYPE parameter in the font profile is incorrect.
Action	<ol> <li>Reenter the FTYPE parameter to include the correct parameter (either STANDARD or EXTENDED).</li> <li>Retry the ADD command.</li> </ol>
IF2853	Invalid Interpress family name
	The Interpress family name requested is incorrect.
Action	Reenter the command to include the family name statement with the correct syntax.
IF2854	Invalid mapping parameter on fonts statement
	The mapping parameter contained in the FONTS statement of the IPFNTS command sequence is not allowed.
Action	Reenter the command to include an acceptable mapping
	<ul><li>parameter in the FONTS statement.</li><li>If the message reappears, contact your systems specialist or Xerox Customer Support.</li></ul>
IF2856	Invalid name parameter on fonts statement
	The NAME parameter in the JSL file is incorrect.
Action	Enter the correct NAME parameter in the JSL file.
IF2857	Invalid printer name in the IPFONTS statement
	The printer name entered in the CREATOR statement in the font profile is incorrect.
Action	1. Correct the CREATOR statement in the font profile with an
	appropriate printer name.  2. Retry the command.
IF2858	Invalid printer name
	The printer name entered in the printer command is incorrect.
Action	Check and reenter the appropriate printer name in the command.
IF2859	Invalid resolution parameter on fonts statement
	The resolution requested (300 or 600 spi) in the fonts statement in the JSL file is incorrect for your system's configuration.
Action	<ol> <li>Correct the resolution parameter in the FONTS statement in the JSL file.</li> <li>Retry the command.</li> </ol>

#### IF2860 Invalid sections parameter

The section parameter in the GENERAL statement of the font profile is incorrect.

#### Action

- 1. Verify and reenter the appropriate sections parameter in the font profile.
- 2. Reenter the ADD command.

# IF2861 Invalid substitution parameter

The requested SUBSTITUTION parameter in the PROFILE statement of the font profile is incorrect.

#### Action

- . Verify and reenter the command to include the appropriate SUBSTITUTION parameter.
- 2. Reenter the ADD command.

# IF2862 Invalid density switch

Only 1600 and 6250 densities are valid.

Action None.

#### IF2863 Invalid font mask in command

The Interpress font name requested in the command is incorrect.

#### Action

- 1. Verify and reenter the command to include the appropriate Interpress font name.
- If the message reappears, contact your systems specialist or Xerox Customer Support.

#### IF2864 Invalid statement found in font profile

An incorrect statement exists in the font profile.

Action Verify all statements and reenter the command correctly.

# IF2901 JSL syntax err x- literal exceeding y chars

A literal in the JSL file exceeds the permissible number of characters.

#### Action

- 1. Correct the JSL file to include a permissible literal.
- 2. Retry the command.

# IF2902 JSL syntax err x - invalid hex value

An incorrect hexadecimal value exists in the JSL file.

#### Action

- 1. Correct the JSL file to include a correct hex value.
- 2. Retry the command.

# IF2903 JSL syntax err x - unclosed string

There is an unclosed string in the JSL file.

- 1. Correct the JSL file to include a string enclosed in single quotes.
- 2. Retry the command.

# IF2904 JSL syntax err x string exceeding y chars

The JSL file string exceeds the allowable number of characters.

# Action

- 1. Correct the JSL file to include a string with an allowable number of characters.
- 2. Retry the command.

# IF2905 JSL syntax err x - invalid character (/)

The JSL file contains a character that is not allowed by the system.

#### Action

- 1. Correct the JSL file, using allowable characters.
- 2. Retry the command.

# IF2906 JSL syntax err x - unclosed comment

The JSL file contains an incomplete comment, i.e., it is offset by "/\*" and "\*/".

#### Action

- 1. Correct the JSL file, using correct syntax for the comment.
- Retry the command.

# IF2907 JSL syntax err x - invalid character y

The JSL file contains a character that is not allowed.

#### Action

- 1. Correct the JSL file, using allowable characters.
- 2. Retry the command.

# IF2908 JSL syntax err x - expecting literal value

The system requires a value to follow the literal in the JSL file.

#### Action

- 1. Correct the JSL file to include a literal value.
- 2. Retry the command.

# IF2909 JSL syntax err x - missing asemi-colon

A semi-colon is missing from the JSL file.

#### Action

- 1. Correct the JSL file to include the missing semi-colon.
- 2. Retry the command.

#### IF2910 JSL syntax err x - expecting an equal sign after y

The system requires an equal sign (=) after the given character in the JSL file.

#### Action

- 1. Correct the JSL file to include the required equal sign.
- 2. Retry the command.

# IF2911 JSL syntax err x - unexpected punctuation y

There is incorrect punctuation in the JSL file.

- 1. Correct the JSL file, omitting the unneeded punctuation.
- 2. Retry the command.

#### IF2912 JSL syntax err x - missing right parenthesis

A right parenthesis is missing from the JSL file

#### Action

- 1. Correct the JSL file to include the missing parenthesis.
- 2. Retry the command.

# IF2913 JSL syntax err x - invalid JSL statement y

There is an incorrect statement in the JSL file.

#### Action

- 1. Correct the JSL file.
- Retry the command.

#### IF2914 JSL syntax err x - invalid JSL parameter y

There is an incorrect parameter in the JSL file.

#### Action

- 1. Correct the JSL file.
- 2. Retry the command.

# IF2915 JSL syntax err x - invalid ASCII value

An incorrect value has been assigned to the ASCII element of the id:CODE statement of the JSL file.

#### Action

- 1. Correct the JSL file to include correct ASCII values.
- 2. Retry the command.

# IF2916 Rendered subcharacter is not specified in font profile

One or more subcharacter component(s) of a rendered character has not been specified within the font profile.

#### Action

- Add the appropriate character(s) to the font profile CHARS statement.
- 2. Reenter the ADD command.

# IF2950 JSL file x will not open

The requested JSL file in the IPFNTS statement cannot be opened.

Action Verify and reenter the JSL file name correctly.

#### IF2951 JSL statement is too large to be processed

The JSL statement in the JSL file is too large for the system to process.

#### Action

 Modify the JSL file to include more semi-colons to indicate the end of statements.

or

Shorten the statements, if possible.

Retry the command.

# IF2960 JSL parse err x - unexpected token type (y, z)

A character or symbol is included in the JSL file that the system cannot read.

#### Action

- 1. Correct the JSL file, omitting any incorrect elements.
- 2. Retry the command.

# IF2970 Invalid hardvalues parameter.

An invalid value was assigned to the HARDVALUES parameter in the font profile.

### Action

- Change the HARDVALUES parameter in the font profile to YES or NO.
- 2. Reenter the ADD command.

# IF2971 Bad CHARS parameter

The CHARS parameter in the font profile contains invalid syntax.

#### Action

- 1. Correct the syntax of the CHARS parameter.
- Reenter the ADD command.

# IF2972 Bad COMPOSITES parameter.

The COMPOSITES parameter in the font profile contains incorrect syntax.

# Action

- Correct the syntax of the COMPOSITES parameter in the font profile.
- 2. Reenter the ADD command.

#### IF2973 No valid characters were found in character set x

In processing the FIS master, the substitute character's raster bitmap is either missing or defective.

# Action

- 1. Correct the CHARS parameter of the font profile.
- 2. Reenter the ADD command.

# IF2974 Character x is in the system reserved area

No characters may be added in the range  $0-20_8$  or 0-20 (octal). These positions are reserved for system use.

#### Action

- 1. Remove the invalid characters from the CHARS parameter in the font profile.
- 2. Reenter the ADD command.

# IF2975 Contour fonts require RIP option; aborting ADD

The FIS master contains contour character shapes which require the RIP option.

# Action None.

#### IF2976 Some parameter(s) are not in easy values.

One or more of the parameters specified in the font profile do not match the easy values of the FIS font master.

#### Action

- 1. Correct the font profile to match the easy values.
- 2. Reenter the ADD command.

# IF2979 Invalid DCALSO parameter.

The DCALSO (DATA CENTER ALSO) parameter specified in the font profile is incorrect.

#### Action

- Change the DCALSO parameter in the font profile to YES or NO.
- 2. Retry the ADD command.

# IF4010 Easy values are missing point sizes or orientations

The FIS master is incorrectly formatted and, therefore, does not specify point sizes and orientation.

#### Action None.

# IF4110 FIS master error; aborting ADD

Due to an error in the FIS master, the requested ADD command is being aborted.

#### Action

- Obtain a valid FIS master.
- 2. Retry the command.

# IF4111 FIS processing error; aborting ADD

Due to an error in the FIS master, the ADD command is being aborted. This error is probably the result of a previous error which should have displayed a message.

#### Action Contact your systems specialist or Xerox Customer Service.

# IF4112 Unable to create a font file, x; aborting ADD.

An error has occurred when the system attempted to access the font file. The ADD command has been aborted.

# Action None.

#### IF4120 Easy values are invalid. fatal error in Interpress

A fatal Interpress error occurred while an FIS master was being processed. The Interpress error appears on the system controller display before this IFU message.

#### Action

- 1. Correct the FIS master.
- 2. Reenter the ADD command.

# IF4121 Easy values are invalid. fatal error in FIS master.

An error occurred during processing of an FIS master.

- 1. Correct the FIS master.
- 2. Reenter the ADD command.

#### IF4122 Character is missing at least one extent.

The FIS master lacks sufficient information to complete the ADD process for this character.

#### Action

- 1. Correct the FIS master.
- Reenter the ADD command.

# IF4123 Substitute character bitmap is bad or missing.

During processing of the FIS master, the substitute character's raster bitmap was found to be either missing or defective.

#### Action None.

# IF4124 Rendered subcharacter is bad or missing.

One or more subcharacter component(s) of a rendered character is either defective or not in the FIS master.

#### Action

- 1. Correct the FIS master.
- Reenter the ADD command.

# IF7000 \*\* - WRITE LOCK PROTECTION ERROR - \*\*

A write operation could not be completed successfully, probably because the write ring is not present on the magnetic tape.

#### Action

- 1. Put a write enable ring on the magnetic tape. (Refer to your 4635 LPS Operator Guide.)
- 2. Retry the command.

# IF7100 Can't find IFUFSN.SYS; resysgen and retry ADD

The IFUFSN.SYS file, which contains default font information, was not found on the system disk. (Refer to your 4635 LPS System Generation Guide.)

#### Action

- If authorized to do so, resysgen.
- 2. Retry the ADD command.

# IF7101 Font file x will not open

The requested font file is not on the system.

Action Copy the missing font onto the system.

# IF7102 IPFNTS.SYS file will not open

The IPFNTS.SYS file is not on the system.

# Action Create a new IFU IPFNTS.SYS file by executing the IFU IPFNTS

command.

#### IF7104 IPFNTS.SYS open error

The system is unable to access the IPFNTS.SYS file.

# Action Create a new IFU IPFNTS.SYS file by executing the IFU IPFNTS

command.

#### IF7105 Output file will not open

The medium specified (tape, disk, etc.) does not contain the external file requested

#### Action

Verify the file name and, if it exists on the medium, reenter the command. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)

#### IF7106 Print file will not open

The IFU LIST command cannot open the .DAT print file to process. This is probably a disk error.

#### Action

- 1. Compress the disk and retry the command.
- 2. If the problem continues, contact your systems specialist or Xerox Customer Support.

# IF7108 Temporary file x of decomposed FIS will not open

There is an IFU temporary access problem, probably due to a disk error or insufficient space.

#### Action

- 1. Compress the disk and retry the command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF7109 JSL storage request has failed.

An error occurred when requesting memory for the IPFNTS.JSL file. This is probably due to a disk error or insufficient disk space.

#### Action

- 1. Compress the disk and retry the command.
- If the message reappears, contact your systems specialist or Xerox Customer Service.

# IF7701 Error generating font file x; aborting ADD

There is a font profile access problem, probably due to a disk error or insufficient space.

#### Action

- 1. Compress the disk and retry the command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF7702 Error processing the font profile

There is a font profile access problem, probably due to a disk error or insufficient space.

- 1. Compress the disk and retry the command.
- 2. If the problem continues, contact your systems specialist or Xerox Customer Service.

IF7703	Error processing temporary font profile
	There is an IFU temporary access problem, probably due to a disk error or insufficient space.
Action	<ol> <li>Compress the disk and retry the command.</li> <li>If the problem continues, contact your systems specialist or Xerox Customer Service.</li> </ol>
IF7704	Family name directory is out of space
	There is no more space in the FDR file. This is a software limitation problem.
Action	Contact your systems specialist or Xerox Customer Service.
IF7705	Family name directory will not open
	The FDR package is either not on the system or is corrupted
Action	Execute the IFU IPFNTS command sequence to recreate the FDR file.
IF7800	Interpress decomposer initialization error
	There is insufficient memory to initialize IPD.
Action	Contact your systems specialist or Xerox Customer Service.
IF7801	Interpress mapping file package ADD function failed
	An error occurred when adding an entry to the IPM (Interpress. mapping), probably due to a disk error or insufficient space.
Action	<ol> <li>Compress the disk and retry the command.</li> <li>If the problem continues, contact your systems specialist or Xerox Customer Service.</li> </ol>
IF7802	Interpress mapping package failure
	An error occurred when accessing the IPM file, probably due to a disk error or insufficient space.
Action	<ol> <li>Compress the disk and retry the command.</li> <li>If the problem continues, contact your systems specialist or Xerox Customer Service.</li> </ol>
IF7803	Character mapping table package error
	An error occurred when the system was processing the character mapping table package, probably due to a disk error or insufficient space.
Action	Contact your systems specialist or Xerox Customer Service.
IF7804	Character mapping table package will not open
	The system is unable to access the character mapping table package, probably due to a disk error or insufficient space.
Action	Contact your systems specialist or Xerox Customer Service.

#### IF7901 CMT failed during IPF call x

CMT (character mapping table) could not be read from the IPFNTS.SYS file. Either IPFNTS does not exist on the system or the file is corrupted.

#### Action

- 1. Check if the IPFNTS.SYS file is on the system.
- 2. If IPFNTS.SYS is on the system, the file is corrupted. Recompile the IPFNTS.JSL to replace the corrupted IPFNTS.SYS file.

# IF7902 CMT package error

An error occurred while the system was processing the character mapping table, probably due to a disk error or insufficient space.

#### Action

- 1. Compress the disk and retry the command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### IF7903 FFM ADD command failed on file x

The font file management ADD command has failed on the requested file.

#### Action

- 1. Retry the ADD command.
- If the message reappears, contact your systems specialist or Xerox Customer Service.

# IF7904 FFM package will not open

The system is unable to open the IFUFFM.SYS file, probably due to a disk error.

#### Action

- 1. Check if the IFUFFM.SYS file is on the system.
- If IFUFFM.SYS is on the system, the file is probably corrupted. Delete the IFUFFM.SYS file and retry the ADD command to recreate the FFM file.

#### IF7905 GTMU allocation of font request memory failed

The system is unable to get adequate memory for the requested font, probably due to a disk error or insufficient space.

#### Action

- 1. Compress the disk and retry the command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF7907 IPM package will not open

The system cannot open the IPM package, probably due to a disk error.

- 1. Delete the IPM files on the system and recompile the IPFNTS.JSL to recreate the IPM files.
- 2. Retry the command.
- 3. If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF7908 MAPM of font request memory failed

The request for mapping memory failed due to insufficient available memory.

Action None.

# IF7909 SAMPLE command failed, retry

The command file IFSAM\$.CMD, used to print out the fonts specified in the SAMPLE command, does not exist because the FOPEN command failed. This is a probable disk error.

Action Contact your systems specialist or Xerox Customer Service.

#### IF7910 IPM FDR routine x has failed

An error occurred while accessing the file directory (FDR), probably due to a disk error.

Action

- 1. Check if the IFUFDR.SYS file is on the system.
- If IFUFDR.SYS is on the system, the file is corrupted and should be deleted.
- 3. Recompile IPFNTS.SYS to recreate this file.
- 4. If the problem continues, contact your systems specialist or Xerox Customer Service.

#### IF7911 IPM error

IPM would not open because it is either not on the system or the file is corrupted.

Action

- 1. Delete the IPM files on the system.
- 2. Recompile IPFNTS.SYS to recreate this file.
- If the problem continues, contact your systems specialist or Xerox Customer Support.

#### IF7912 IPM FCLOSE of file x has failed

An attempt is being made to close an IPM file that is already closed or an IPM file that is corrupted, probably due to a disk error.

Action

- 1. Delete the IPM files on the system.
- 2. Recompile IPFNTS.SYS to recreate this file.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### IF7913 IPM FOPEN of file x has failed

An attempt is being made to open an IPM file that is already open.

- 1. Delete the IPM files on the system.
- 2. Recompile IPFNTS.SYS to recreate this file.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### IF7914 IPM input from file x, block y, failed

The system failed in an attempt to read a block from an IPM file. The file is either corrupted or does not exist on the system.

#### Action

- 1. Delete the IPM files on the system.
- 2. Recompile IPFNTS.SYS to recreate this file.
- 3. If the problem continues, contact your systems specialist or Xerox Customer Service.

#### IF7915 IPM more than 1000 files are needed for x

Allocation is being attempted from the free blocks list but there are not enough free blocks to store the family. On the one-thousandth file, this allocation will fail due to file sequence wraparound.

Action None.

### IF7916 IPM package error

IPM would not open. The IPM file is either missing from the system or is corrupted.

#### Action

- 1. Delete the IPM files on the system.
- 2. Recompile IPFNTS.SYS to recreate this file.
- 3. If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF7930 Error occurred while reading decomposed FIS file.

A disk input/output error occurred while the system was accessing an internal temporary file.

#### Action

- 1. Reenter the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF7931 Error occurred while accessing the CMT block

An IFU internal error has occurred.

Action None.

# IF8101 CMT calling sequence error x

The character mapping table is being processed out of sequence.

Action Contact your systems specialist or Xerox Customer Service.

# IF8102 CMT storage request has failed

The amount of storage space requested is too large.

Action Contact your systems specialist or Xerox Customer Service.

# IF8103 CMT symbol table has overflowed by map x

There was not enough space in the character mapping table when adding the next symbol.

Action Contact your systems specialist or Xerox Customer Service.

# IF8104 CMT entry table has overflowed by map x There was not enough space in the character mapping table when adding the next entry. Contact your systems specialist or Xerox Customer Service. Action IF8105 CMT insufficient room in disk file (MAP x) There is insufficient disk space for the requested character mapping table. Action Contact your systems specialist or Xerox Customer Service. IF8106 CMT mapping x too big The size of the indicated mapping exceeds the maximum size. Action Contact your systems specialist or Xerox Customer Service. IF8201 Error: from IPM\_open () The system is unable to open an IPM file. Action 1. Delete all IPM files from the system. 2. Recompile IPFNTS.JSL to recreate the IPM files and retry the command. If the message reappears, contact your systems specialist or Xerox Customer Support. IF8202 Error: from FFM\_open () The system is unable to open the IFUFFM.SYS file (font file management). Either the IFUFFM.SYS file is not on the system or it is corrupted. Action If IFUFFM.SYS is on the system, it is corrupted and should be

- deleted.
- Retry the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Support.

#### IF8203 Error: from IPF\_open()

The system is unable to open the IPFNTS.SYS file. Either the file is not on the system or is corrupted or there is a software problem.

- 1. Check if the IPFNTS.SYS file is on the system.
- 2. If IPFNTS.SYS is on the system, it is corrupted and should be deleted.
- Retry the command.
- If the problem continues, contact your systems specialist or Xerox Customer Support.

# IF8204 Error: from DLM\_open ()

The system is unable to open the IFUDLM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IFUDLM.SYS file is on the system.
- 2. If IFUDLM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the command.
- 4. If the problem continues, contact your systems specialist or Xerox Customer Support.

# IF8205 Error: from IPM\_set\_family\_mask ()

The IPM file is being processed out of sequence.

Action Contact your systems specialist or Xerox Customer Support.

### IF8207 Error: from IPM\_set\_font\_mask()

The IPM file is being processed out of sequence.

Action Contact your systems specialist or Xerox Customer Support.

# IF8208 Error: from IPM\_next\_font\_entry ()

The IPM file is being processed out of sequence.

Action Contact your systems specialist or Xerox Customer Support.

# IF8209 Error: from FFM\_mark\_ref () entry ()

An error occurred when the system attempted to access the IFUFFM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IFUFFM.SYS file is on the system.
- If IFUFFM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- 4. If the problem continues, contact your systems specialist or Xerox Customer Service.

# F8210 Error: from IPF\_read\_block() entry()

An error occurred when the system attempted to access the IPFNTS.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

- 1. Check if the IPFNTS.SYS file is on the system.
- 2. If IPFNTS.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF8211 Error: from IPF\_WRITE\_BLOCK () ENTRY ()

An error occurred when the system attempted to access the IPFNTS.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IPFNTS.SYS file is on the system.
- If IPFNTS.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF8212 Error: from FFM\_FIND\_NEXT ()

An error occurred when the system attempted to access the IFUFFM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IFUFFM.SYS file is on the system.
- If IFUFFM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF8213 Error: from FFM\_READ\_CURRENT ()

An error occurred when the system attempted to access the IFUFFM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem

#### Action

- 1. Check if the IFUFFM.SYS file is on the system.
- If IFUFFM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF8214 Error: from DLM\_ADD ()

An error occurred when the system attempted to access the IFUDLM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

- 1. Check if the IFUDLM.SYS file is on the system.
- 2. If IFUDLM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### IF8215 Error: from FFM\_CURR\_FONT\_REF ()

An error occurred when the system attempted to access the IFUFFM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IFUFFM.SYS file is on the system.
- If IFUFFM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF8216 Error: from DLM\_REWIND ()

An error occurred when the system attempted to access the IFUDLM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IFUDLM.SYS file is on the system.
- 2. If IFUDLM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF8217 Error: from DLM\_READ\_SEQ ()

An error occurred when the system attempted to access the IFUDLM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IFUDLM.SYS file is on the system.
- 2. If IFUDLM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# IF8218 Error: from FFM\_Delete ()

An error occurred when the system attempted to access the IFUFFM.SYS file. Either the file is not on the system or is corrupted, or there is a software problem.

#### Action

- 1. Check if the IFUFFM.SYS file is on the system.
- 2. If IFUFFM.SYS is on the system, it is corrupted and should be deleted.
- 3. Retry the ADD command.
- 4. If the problem continues, contact your systems specialist or Xerox Customer Service.

#### IF8301 IPM calling sequence error x

The IPM file is being processed out of sequence.

#### Action Contact your systems specialist or Xerox Customer Service.

IF8302	IPM disk family x is too big
	In an IFU IPFNTS command, this IPM name is too large to be added to the IPM file on the system.
Action	Alter the JSL file if necessary, to specify a smaller IPM family     to be compiled.
	<ul><li>to be compiled.</li><li>If the problem continues, contact your systems specialist or Xerox Customer Support.</li></ul>
IF8303	IPM family is too large: x
	In an IFU IPFNTS command, this IPM name is too large to be added to the IPM file on the system.
Action	1. Alter the JSL file if necessary, to specify a smaller IPM family to be compiled.
	<ol> <li>If the problem continues, contact your systems specialist or Xerox Customer Support.</li> </ol>
IF8304	IPM storage request has failed
	The amount of storage space requested is too large.
Action	Contact your systems specialist or Xerox Customer Service.
IF8307	Interpress decomposer easy value error
	There has been an error when reading easy values from the input media.
Action	Contact your systems specialist or Xerox Customer Service.
IF8401	FIS font request failed with EMT return code x
	The FIS font request cannot be processed due to the EMT (emulator trap) return code shown.
Action	
	(emulator trap) return code shown.
Action	(emulator trap) return code shown.  Contact your systems specialist or Xerox Customer Service.
Action	(emulator trap) return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS initiation failed with EMT return code x  Initiation of FIS cannot be processed due to the EMT return code
Action	(emulator trap) return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS initiation failed with EMT return code x  Initiation of FIS cannot be processed due to the EMT return code shown.
Action  IF8402  Action	(emulator trap) return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS initiation failed with EMT return code x  Initiation of FIS cannot be processed due to the EMT return code shown.  Contact your systems specialist or Xerox Customer Service.
Action  IF8402  Action	(emulator trap) return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS initiation failed with EMT return code x  Initiation of FIS cannot be processed due to the EMT return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS termination failed with EMT return code x  FIS termination cannot be processed due to the EMT return code
Action  IF8402  Action  IF8403	(emulator trap) return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS initiation failed with EMT return code x  Initiation of FIS cannot be processed due to the EMT return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS termination failed with EMT return code x  FIS termination cannot be processed due to the EMT return code shown.
Action  IF8402  Action  IF8403	(emulator trap) return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS initiation failed with EMT return code x Initiation of FIS cannot be processed due to the EMT return code shown.  Contact your systems specialist or Xerox Customer Service.  FIS termination failed with EMT return code x FIS termination cannot be processed due to the EMT return code shown.  Contact your systems specialist or Xerox Customer Service.

#### IF8405 IPD communication failure; aborting ADD

IPD communication is not operational. The ADD command has been aborted.

Action Contact your systems specialist or Xerox Customer Service.

### IF8406 Incorrect floppy logical unit

The logical unit assigned to the device does not check out correctly.

Action 1. Retry the command.

2. If this fails again, reboot the system and retry the command.

#### IF8408 Missing block header on medium to read

The text that was just read from the written file on the medium was not as expected. The format of the file written by the WRITE command is either corrupted, the READ and WRITE codes are not being executed synchronically, or a noncopy medium was loaded when a READ was attempted.

Action Remount the medium (tape, floppy, etc.), making sure it is the

correct medium for a READ

Execute the corresponding WRITE command again for the READ that failed.

### IF8409 Missing font mapping header at file offset?

The text that was just read from the written file on the medium was not as expected. The format of the file written by the WRITE command is either corrupted, the READ and WRITE codes are not being executed in sync, or a noncopy medium was loaded when a read was attempted.

Action Remount the medium (tape, floppy, etc.), making sure it is the

correct medium for READ.

Execute the corresponding WRITE command again for the READ that failed.

### IF8410 Tape file buffering has failed

There is an error in the system call.

Action 1. Retry the operation.

2. If the retry fails, reboot the system.

### IF8420 Internal buffer allocation failed, aborting ADD.

Memory allocation for a font file has failed.

Action Contact your systems specialist or Xerox Customer Service.

#### IF8500 Decomposed FIS file has bad syntax.

An error occurred while the system was processing an internal temporary file.

#### Action

- 1. Reenter the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Support.

### IF8501 Fatal error has been detected in font request

An error occurred while the system was processing the font request.

#### Action

- 1. Reenter the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Support.

### IF8502 Character x returned error code y.

A character in the decomposed FIS caused an error code to appear.

#### Action

- 1. Reenter the ADD command.
- If the problem continues, contact your systems specialist or Xerox Customer Support.

#### IF9000 \*\*- DEVICE IS NOT READY -\*\*

The medium specified was not available when the operation was attempted, or during the operation.

#### Action

- 1. Prepare the medium for operation and retry the command.
- 2. If the retry fails, replace the media and retry.

### IF9001 \*\*- END OF FILE HAS BEEN DETECTED -\*\*

An end of file (tape mark) has been encountered.

#### Action None.

### IF9002 \*\*- END OF VOLUME HAS BEEN DETECTED -\*\*

The logical end of volume was detected during the task execution. The tape is left positioned between the two tape marks. (This condition is not detected during the read operations.)

### Action R

Reposition the medium to the beginning of where the WRITE operation should start and retry the operation.

#### IF9003 \*\*- DEVICE IS FULL (FCP) -\*\*

This message indicates an attempt to write to a medium that is full.

IF9004	**- NO SUCH FILE -**
	The file being accessed does not exist.
Action	None.
IF9005	**- FATAL HARDWARE ERROR -**
	A fatal and unrecoverable hardware error has occurred during the operation. For example, a bad block detected on the medium is being used.
Action	Contact your systems specialist or Xerox Customer Service.
IF9006	**- FATAL DEVICE ERROR -**
	A serious error has occurred on the medium.
Action	1. Select the abort option when the display prompts you to
	choose retry, ignore, or abort.  2. Contact your systems specialist or Xerox Customer Service.
IF9007	**- TAPE UNIT IS offline-**
A	The magnetic or cartridge tape is not online.
Action	<ol> <li>Place the magnetic medium in the online operating mode.</li> <li>Retry the job.</li> </ol>
IF9099	Device error x
	An input/output operation on the medium failed.
Action	Refer to the error message appearing on the system controller keyboard display and take appropriate action.
IF9101	Read error on IPFNTS.SYS
	The system is unable to read font files and mappings from the IPFNTS.SYS file. (Same as IF9103.)
Action	Create a new IPFNTS.SYS file by executing the IPFNTS command.
IF9102	Write error on IPFNTS.SYS
	The system is unable to write data from an external media to the IPFNTS.SYS file. (Same as IF9105.)
Action	Create a new IPFNTS.SYS file by executing the IPFNTS command.
IF9103	Read error on IPFNTS.SYS
	The system is having a problem reading font files and mappings from the IPFNTS.SYS file. (Same as IF9101.)
Action	Create a new IPFNTS.SYS file by executing the IPFNTS command.

IF9104	IPFNTS.SYS read error
	The system is having a problem reading font files and mappings from the IPFNTS.SYS file.
Action	Create a new IPFNTS.SYS file by executing the IPFNTS command.
IF9105	Write error on IPFNTS.SYS
	The system is having a problem writing data to the IPFNTS.SYS file. (Same as IF9102.)
Action	Create a new IPFNTS.SYS file by executing the IPFNTS command.
IF9914	IPM output to File x, Block x, failed
	An attempt to read from the IPM file has failed, probably due to a disk error.
Action	<ol> <li>Delete the IPM files from your system.</li> <li>Recompile the IPFNTS.JSL file to recreate the IPM files.</li> <li>Retry the command.</li> </ol>

# 6. OSS (operating system software) messages

The OS messages appearing on your system controller display are generated by the operating system software (OSS). These messages are assigned to levels 0 through 9. The higher the number, the more serious the problem or condition being reported. The first digit after "OS" indicates the message level. For example, OS7210 is a Level 7 message. Your 4635 LPS Operator Guide and 4635 LPS Operations Reference provide detailed information about LPS operations and related messages.

# OS Level 0: Confirmation

Confirms that the 4635 LPS is responding.

#### OS0010 Resuming input

The CONTINUE or CONTINUE I command was entered, or the <CON> key was pressed. System is reading data onto the

system disk.

Action None.

### OS0020 Resuming output

The CONTINUE or CONTINUE O command was entered, or the <CON> key was pressed. The system is printing data from the

system disk.

Action None.

### OS0030 System is "ONLINE"

The ONLINE command was entered. The system is ready to receive data through a host channel.

Action None.

#### OS0040 System is "OFFLINE"

The OFFLINE command was entered. The system is not connected to a host channel and is not able to receive data from

a host.

OS0060 Resuming full performance The printer had been operating in a reduced performance mode due to page complexity and is now returning to full performance. Action None. OS0200 Main tray selected This message confirms that the main tray (paper tray 1) has been selected. Action None. OS0201 Cluster xx selected trays: xxxxx In response to a FEED cluster-name command, this confirms that the cluster is selected and provides a list of feeder trays in the named cluster. Action None. OS0202 Cluster xx selected \*\*\*cluster has no current trays\*\*\* In response to a FEED cluster-name command, this confirms that the cluster is selected and that the cluster has no feed trays currently assigned to it. Action None. OS0211 Paper tray xx selected In response to a FEED tray-number command, this confirms that the specified feeder tray is selected. Action None. OS0250 Sample tray selected In response to a SELECT TRAY command, this confirms that the sample tray is now selected. Action None. OS0310 Bin x selected One of the following commands was entered: —SELECT —SELECT 1 —SELECT AUTO —SELECT 1,SAMPLE Output will be delivered to stacker bin x. Action None.

OS0320 Output tray 2 selected

One of the following commands was entered:

—SELECT

—SELECT 2

—SELECT AUTO

—SELECT 2.SAMPLE

Output will be delivered to stacker tray 2. The printer control console displays:

Output tray 2 selected

Action None.

OS0410 Separate is OFF

The SEPARATE OFF command was entered, cancelling the

previously entered SEPARATE command.

Action None.

OS0411 Stitch is OFF

Confirms a STITCH OFF command.

Action None.

OS0420 Separate is ON

The SEPARATE command was entered. The system will switch output to a currently inactive stacker tray at the start of the next

report.

Action None.

OS0430 Set command accepted

Confirms a CLUSTER SET command. (This includes CLUSTER SET/NR, CLUSTER cluster-name SET, or CLUSTER cluster-name

SET/NR commands.)

Action None.

OS0500 Output stopped

The STOP or STOP O command was entered or the <STOP> key was pressed. Printing has stopped. (Input continues.)

Action To restart:

Enter CONTINUE or CONTINUE O

or

Press the <CON> key.

OS0510 Input stopped

The STOP or STOP I command was entered, or the <STOP> key was pressed. The system has stopped transmitting data and is

reading it onto the system disk.

Action To restart:

Enter CONTINUE or CONTINUE I command

or

Press the <CON> key.

OS0610	Page spacing forward
	The SPACE <i>n</i> PAGES command was entered. The system is skipping forward over a specified number of pages in the current job.
Action	None.
OS0620	Page spacing backward
	The SPACE -n PAGES command was entered. The system is skipping backward over a specified number of pages in the current job.
Action	None.
O\$0630	Page spacing complete. Total pages spaced: xx Simplex data pages: xx. Simplex nondata pages: xx Duplex data pages: xx. Duplex nondata pages: xx
	Confirms that a SPACE <i>n</i> PAGES command has completed.
Action	None.
OS0700	Cluster xx now deleted
	A command was entered that caused both the current and the preferred lists of feeder trays for the cluster to be empty. The cluster has been deleted from the internal database.
Action	None.
OS0720	Paper tray not found in any cluster
	CLUSTER $n$ or CLP $n$ was entered, but the specified feeder tray was not found in any cluster.
Action	Check the cluster and assign a valid feeder tray. (Refer to your 4635 LPS Operations Reference chapter on setting up print jobs for additional information.)
OS0730	Finishing exerciser utility: Successful Exit.
	FEX has successfully completed.
Action	None.
OS0731	Updating the IOT'S memory with test profile info
	FEX is loading into the printer's non-volatile memory the new finishing parameters profile you have specified.
Action	None.
O\$0732	Finishing exerciser is starting requested print job

FEX has created the test job and is starting to run it.

Action

None.

OS0731 Updating the IOT'S memory with test profile info FEX is loading into the printer's non-volatile memory the new finishing parameters profile you have specified. Action None. OS0732 Finishing exerciser is starting requested print job FEX has created the test job and is starting to run it. Action None. OS0733 Finishing exerciser utility (FEX) starting . . . The system responds with this message after you have entered the FEX command. Action None. OS0734 Finishing exerciser utility: working . . . FEX is in communication with the printer. Note: This message may appear numerous times during the FEX session. Action None. OS0800 **NVM** update in progress \*\*\*\*DO NOT DISTURB\*\*\*\* The periodic acquisition of information from the printer control console is in progress. Action Do not disturb. OS0801 **NVM** update complete The periodic acquisition of information from the printer control console has been completed. Action None. OS0830 Attention Light enabled. The LIGHT ENABLE command is entered and accepted. Action None. OS0831 Attention Light disabled. The LIGHT DISABLE command is entered and accepted. Action None. OS0840 **Entering Lockout Mode** The lockout diagnostic mode is active. Action None.

OS0845	Exiting Lockout mode
	The lockout diagnostic mode has been terminated.
Action	None.
OS0850	Print Quality Adjustment pending
	This message is displayed after you have entered a valid PQA command and usually accompanies other related messages.
Action	Enter the CONTINUE command, or press the <con> key to initiate PQA.</con>
OS0851	Paper tray: x Output tray: n
	This message identifies the paper and output tray numbers involved in the current PQA operation and may accompany other related messages.
Action	None.
OS0852	Cluster: xxxxx Output tray: n
	This message identifies the cluster name and output tray number involved in the current PQA operation and may accompany other related messages.
Action	None.
OS0853	Mode: xxx housing, -plex
	During PQA, this message identifies the housings being adjusted and whether simplex or duplex printing is specified for the current PQA operation. This message may accompany other related messages.
Action	None.
OS0854	After Print Quality Adjustment: continue printing automatically
	This message specifies that when print quality adjustment is completed, printing of the job will continue automatically.
Action	None.
OS0855	After Print Quality Adjustment: stop before printing
	This message specifies that when print quality adjustment is completed, printing will not continue automatically.
Action	None.
OS0856	Print Quality Adjustment request has been canceled
	Your PQA CANCEL command request has been processed and print quality adjustment has been canceled.
Action	None.

#### OS0860 Substituting *color* for *color* for this report

After you enter a SUBSTITUTE INK command, this message tells you which primary color is being substituted for another primary color in this report.

**Note**: The current settings are always displayed whenever a valid SUBSTITUTE INK command is entered or following a successful print quality adjustment. In addition, the current SUBSTITUTE INK command settings are displayed at the time the output task is loaded into memory. The exact wording of messages OS0860 through OS0875 depends upon the parameters you specify in your SUBSTITUTE INK command.

Action None.

#### OS0861 Substituting color for all colors for this report

After you enter a SUBSTITUTE INK command, this message tells you the primary color which is being substituted for all non-black

primary colors in your report.

Action None.

#### OS0862 Substituting *color* for all other inks for this report

After you enter a valid SUBSTITUTE INK command, this message tells you the primary color which is being substituted for all primary colors (including black) in your report.

Action None.

#### OS0863 Substituting current dry ink for this report

The job requires a primary color that is not currently loaded. The system, therefore, substitutes the ink currently loaded for the ink specified in the report.

Action None.

#### OS0864 All ink substitutions have been canceled

This message is displayed following your SUBSTITUTE INK

CANCEL ALL command.

Action None.

#### OS0865 Color ink substitution has been canceled

This message is displayed following your SUBSTITUTE INK

**CANCEL** command

Action None.

#### OS0870 Substituting color for all colors for all jobs

After you enter a SUBSTITUTE INK command, this message tells you the primary color which is being substituted for all non-black

primary colors in all of the jobs you are running.

OS0871	Substituting color for all colors for this job
	After you enter a SUBSTITUTE INK command, this message tells you the primary color which is being substituted for all non-black primary colors specified in your job.
Action	None.
OS0872	Substituting color for color for all jobs
	After you enter a SUBSTITUTE INK command, this message tells you which primary color is being substituted for the specified primary color(s) in all of your jobs.
Action	None.
OS0873	Substituting color for color for this job
	After you enter a SUBSTITUTE INK command, this message tells you which primary color is being substituted for the specified color in your current job.
Action	None.
OS0874	Substituting color for all other inks for all jobs
	After you enter a SUBSTITUTE INK command, this message tells you the primary color which is being substituted for all other inks (including black) in all of your jobs.
Action	None.
OS0875	Substituting <i>color</i> for all other inks for this job
	After you enter a SUBSTITUTE INK command, this message tells you the primary color which is being substituted for all other inks (including black) in your job.
Action	None.
OS0900	Job xxxx aborted
	One of the following commands was entered:  —ABORT job  —ABORT I  —ABORT O
	The job indicated has been deleted from the print queue.
Action	None.
OS0950	Task aborted
	The ABORT or @ABORT command was entered. The nonprint task has been discontinued.
Action	None.
OS0990	Resetting the system
	The RESET command was entered. All jobs in the print queue are
	being deleted.

# OS Level 1: Information

	Informs you of system activies.
O\$1000	Ready for commands hh:mm:ss
	The system is ready to process commands entered. (The time of day is displayed after the message.)
Action	Enter the command to initiate the desired process.
O\$1002	Lockout mode active
	The lockout diagnostic mode is currently active.
Action	None.
OS1003	Sample is not allowed. Printer is cycling down.
	The system is in a cycling down state, so no sample requests can be scheduled.
Action	None.
OS1004	Job abort in progress—Please wait
	The system is busy cleaning up after an aborted job. The job is not yet complete, so please wait until processing is finished.
Action	None.
O\$1005	Sample not allowed while Sample Tray is selected
	Intermixing sample sheets with the job output in the sample tray would cause integrity errors. Sample is not allowed at this time.
Action	None.

#### OS1006 Printer is not available; Printer is being serviced

The printer is unable to respond to the entered command because the Xerox service representative is performing diagnostic tests.

The printer control console displays one of the following messages for use of the service representative only:

 $BILLING\ METER\ A = xxxxxxxx$ 

 $BILLING\ METER\ C = xxxxxxxx$ 

 $BILLING\ METER\ E = xxxxxxxx$ 

 $BILLING\ METER\ F = xxxxxxxx$ 

 $BILLING\ METER\ H = xxxxxxxx$ 

 $BILLING\ METER\ J = xxxxxxxx$ 

CUSTOMIZED PROGRAMS--ENTER NUMBER: 00 OR PRESS P

AGAIN TO VIEW PROGRAM LIST

KEY OPERATOR PROGRAM--PRESS START TO RESET OR C TO

**EXIT** 

PRESS P TO REPEAT LIST

PRESS C TO EXIT

PRESS START TO DISPLAY BILLING METER(S) OR PRESS C TO

EXIT

PRESS START TO INITIATE SERVICE TEST SEQUENCE

P10 DISPLAY BILLING METERS. PRESS START TO SELECT OR P

TO VIEW MORE

P72 SERVICE TEST SEQUENCE. PRESS START TO SELECT OR P

TO VIEW MORE

P73 SYSTEM RESET. PRESS START TO SELECT OR P TO VIEW

**MORE** 

XX IS AN INVALID CUSTOMIZED PROGRAM NUMBER. PRESS P

TO TRY AGAIN

Action None.

### OS1007 Printer is busy

A command was entered while the printer was warming up or adjusting print quality. The command will be ignored until the printer completes activity.

Action

- 1. Check the printer control console for explanatory messages.
- Wait until READY TO PRINT appears on the printer control console and reenter the command.

### OS1008 Printer is busy, command ignored

The PQA or SUBSTITUTE INK command you have entered is rejected because the printer is busy processing a job.

Action Retry the PQA or SUBSTITUTE INK command after the printer has cycled down.

### OS1010 Starting job xxxx

The system is initiating processing for the indicated job.

OS1011 Starting diagnostic print job The system diagnostic interface (SDI) task is involved. Action None. OS1012 ALUN\$ failed command ignored The device substitution specified in the SUB DEV command has failed. Check command and retry. Action None. OS1013 Device offline, command ignored The device substitution specified in the SUB DEV command has failed. Check command and retry. Action None. OS1014 Output cannot be switched--Selected Tray is full The SELECT or SEPARATE command was entered while the printer was printing. Output cannot be switched because the entered stacker tray is full. The printer control console displays: **OUTPUT TRAY CANNOT BE SWITCHED--SELECTED TRAY IS FULL** Action 1. Press the <STOP> key or the Stop button on the printer to halt printing. Unload the full stacker trav. Press the <CON> key to resume printing. Reenter the SELECT or SEPARATE command. OS1015 ALDN\$ failed, command ignored The device substitution specified in the SUB DEV command has failed. Check command and retry. Action None. OS1016 NT01 or staple not supported 4635 does not support Staple. If Staple is specified in a JDE, JDL or DJDE, then INPUT will ignore it. Action None. OS1017 Physical device %0 substituted for logical device %1. The device substitution specified in the SUB DEV command has taken place. Action None.

#### OS1020 Job xxxx has completed input phase

All requested manipulation of data is complete and final imaged pages are in the print file.

OS1030	Job xxxx has completed printing
	The system has finished printing the indicated job.
Action	None.
OS1031	Diagnostic print job completed
	This message indicates completion of a diagnostic print job.
Action	None.
OS1050	Rewind will be done at End-of-Job
	When the job has completed processing, the tape will automatically rewind.
Action	None.
OS1061	Initializing CSI
	The printer interface board is being initialized to prepare for operation.
Action	None.
O\$1062	System mailbox initialized
	This is a status message which appears whenever the system is booted, advising you that the system mailbox feature is being processed.
Action	None.
O\$1070	Bar status changing to ON (End Of Report or Task Exit)
	The command Bar Off <i>n</i> was entered disabling the barcode reader for a specified number of sheets but the report ended prior to reaching <i>n</i> count resulting in the barcode reader being enabled.
Action	None.
OS1072	Bar OFF, n count satisfied, reader is now enabled
	The command BAR OFF <i>n</i> was entered disabling the barcode reader for a specified number of sheets. The count specified as <i>n</i> was reached and the barcode reader has been enabled again.
Action	None.
OS1073	Data1 = nn, Data2 = nn, Data3 = nn, Data4 = nn
	This message is for diagnostic purposes only.
Action	None.
OS1080	Start accounting report
	The REPORT or ACCOUNT command was entered. The system is compiling and printing, or writing to magnetic tape, a report of system usage data.
Action	None.

OS1085 Billing report starting

> The REPORT BILLING command was entered. The system is beginning a procedure to display the usage information required

for the Customer Billing Report ("meter read" information).

Action

OS1086 Activity report starting

Processing of the Activity Report has begun.

Action None.

OS1087 User report starting

Processing of the User Report has begun.

Action None.

OS1090 End accounting report

The system accounting report has been printed or written to

magnetic tape.

Action None.

OS1095 Billing report ending

The system has completed the display of information required for

customer billing.

Action None.

OS1096 Activity report ending

Processing of the Activity Report has completed. No action.

Action None.

OS1097 User report ending

Processing of the User Report has completed. No action.

Action None.

OS1101 FCG working.

FCG tasks are in progress.

Action None.

OS1102 Finishing Exerciser is reconnecting to the IOT.

> After completing the test print job, FEX is reconnecting communications with the printer and restoring the previous

finishing parameters information.

OS1103	FEX: Error, problem while restoring IOT Memory.
	A serious error has occurred when FEX attempted to communicate with the printer.
Action	Restart FEX.
OS1104	Failed to connect to the IOT. Exiting.
	FEX could not establish communications with the printer, because a job is printing.
Action	Restart FEX when the 4635 LPS is not actively printing a job.
O\$1105	No valid machine serial number received. Task exiting
	The printer serial number was not found when the system attempted to produce a billing report.
Action	If authorized to do so, resysgen the system, entering the serial number (located on a panel inside the printer) when instructions on the display ask for it. (Refer to 4635 LPS System Generation Guide, or contact your systems specialist.)
O\$1106	Lowercase characters not valid in machine serial number
	Lowercase characters are not valid in the machine serial number.
Action	<ol> <li>Verify the tray(s) or bin(s) in your command.</li> <li>or</li> </ol>
	Select a different tray or bin. 2. Retry the command.
OS1131	FEX: Problem communicating with the IOT. Exiting.
	FEX has detected a problem communicating with the printer.
Action	Restart FEX.
OS1132	NVM Finishing locations
	This message lists the values that are currently in the printer's non-volatile memory.
Action	Save (write down) these values so that you can restore them should an FEX communications problem lose these values from the printer's non-volatile memory.
OS1133	FEX: Warning, number of pages is greater than 23.
	This message advises you that you have selected too many pages for the FEX test print job.
Action	<ol> <li>Select fewer pages for the test case job.</li> <li>Retry running FEX.</li> </ol>
	<b>Note:</b> This may be an issue only with certain finishing devices which require readjustments for page sets of more than 23 pages. Consult your finishing device documentation for additional information.

OS1134	Checking for existence of x.x on system
	FEX is looking for the requested .FRM directory in the system's memory. If FEX finds the requested form name, it will show 'FOUND' on the display.
Action	None.
OS1135	FEX: Error, Form: x.x does not exist. Exiting.
	FEX cannot find the requested .FRM directory in the system.
Action	Verify the form directory (file-name) and retry the command.
OS1136	Sheet rotation: '0' = None or '1' = Rotate sheet:
	This is one of a series of FEX questions about the test print job, which also includes messages OS2922, OS2923, OS2924, and OS2008.
Action	Enter 0.
OS1137	Rotation will be set to x.
	This message verifies that you have selected either rotation ('1') or non-rotation ('0') of sheets for your FEX test print job.
Action	None.
OS1150	Job queue full
	Print queue cannot hold any more data.
Action	Print or delete jobs in queue before more jobs are sent.
OS1155	Request rejected, diagnostic job already in progress
	A diagnostic print job is already being processed; additional requests are rejected.
Action	None.
OS1160	No pages waiting to be drained
	The DRAIN command was entered. No complete pages remain in the print file or memory.
Action	None.
OS1170	Invalid command while offline
	An online only command was entered while the system is offline.
Action	Place the system online to perform the desired function. (Refer to the online chapter in your 4635 LPS Operator Guide.)

#### OS1175 Command not allowed while \*\*\*\* is active

The command entered cannot be processed while the indicated task is in progress.

#### Action

- 1. Exit indicated task. (Refer to appropriate section of your 4635 LPS Operations Reference for instructions.)
- 2. Reenter the command.

### OS1180 Invalid response

Response to a prompt was incorrectly entered.

Action Reenter response, ensuring accuracy and the correct number of characters.

#### OS1190 Invalid parameter, command ignored.

An undefined bin is specified or the sheet count for the bin is not within the allowable range.

### Action Verify the bin and reenter the command

or

Change the BLIMIT command to allow your number of sheets. (The allowable range is 100-2500 sheets.)

or

An undefined tray is specified in the command. Verify the tray number and reenter the command. (The allowable trays are 1-6.)

#### OS1195 Undefined ink: color

The ink you specified (represented by the word color in the message shown) is incorrect.

### Action

- 1. Check to make sure that the ink name is entered correctly.
- 2. If the message reappears, consult your systems specialist.

#### OS1200 Command not allowed while HIP or SDI active

The system is unable to respond to the entered command while the printer is in communication with the host interface processor.

#### Action

- 1. Terminate connection with HIP. (Refer to the HIP chapter in your *4635 LPS Operator Guide*.)
- 2. Reenter the desired command.

#### OS1215 Input stopped after orderly shutdown

A software failure has caused a system rollover. Data being input has stopped processing while the system attempts to reestablish the correct state at the time of failure in an effort to recover all data.

#### Action

Follow directions appearing at the system controller display to initiate automatic job recovery and abort the analysis dump. (Refer to the offline chapter in your 4635 LPS Operator Guide.)

#### OS1225 Automatic recovery initiated

Automatic job recovery has been initiated at the system controller display after a system rollover due to software failure.

Action Follow directions appearing at the system controller display to

complete the recovery process.

#### OS1230 Separate not permitted with destination configuration

This is a response to SEPARATE ON or SEPARATE OFF when a two-tray stacker is not present.

Action None.

### OS1235 CLP Commands not allowed while printing

A CLP command was entered. CLP commands may not be used while the printer is active.

Action None.

### OS1240 Status command inoperative

The <JOBS STATUS> key was pressed or the JOBS command was entered. The system is unable to display status because a file was not created at sysgen due to insufficient disk space.

Action

- 1. Delete files to create more space.
- 2. Compress disk.
- 3. Enter the SFS CREATE command to create a status file. (Refer to your 4635 LPS Operations Reference chapter on system and report accounting, including status file information, for details.)

#### OS1245 STAFIL.SYS Initialization failure status inoperative

The SFS CREATE command was entered. The system is unable to process the command because the file was not created at sysgen due to insufficient disk space.

Action

- 1. Delete some files to create more space.
- 2. Compress disk.
- 3. Enter the SFS CREATE command to create a status file. (Refer to your 4635 LPS Operations Reference chapter on tracking system activity for additional information.)

### OS1250 Accounting enabled

A disabled accounting function has been reinstated.

Action None.

#### OS1255 Accounting disabled

The accounting function is restricted. The system will not process the ACCOUNT or REPORT command that has been entered.

Action

Obtain the correct password and log on at the correct level. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)

O\$1261	Paper size out of range
	The paper size specified in the JSL is not supported by the IOT.
Action	Contact your systems specialist.
OS1262	Sysgen paper size out of range
	If a paper size statement is not included in the JDL, the system will use the values specified at SYSGEN. This message indicates that the SYSGEN value is not supported by the IOT.
Action	Perform a MINI SYSGEN and correct the default paper size.
OS1263	Form paper size out of range: xxxxxxxxxxx
	Paper size for form specified in the JSL is not supported by the IOT.
Action	Contact your systems specialist.
OS1264	Barcode sequence mismatch
	The IOT detected a sequence number other than the one expected.
Action	Check the job, correct the reason for the mismatch and rerun.
OS1265	Printer status request already in progress
	A previous request for printer status is still being processed.
Action	None.
OS1266	A Barcode was specified, none found
	The IOT did not detect a barcode where one was expected.
Action	Check Read Head alignment, bar code programming or continue job in BAR OFF mode.
OS1267	ESS didn't confirm duplex hint
	A sheet abort request was sent to the ESS from the IOT because the ESS didnot confirm a hint for the second side of a sheet already committed to the paper path.
Action	None.
OS1268	Bar Align: sheet delivered. Seq1 = nn, Seq2 = nn
	Sheets with sequence numbers have been read and delivered with the printer operating in the bar align mode. Seq1 - front side, Seq2 - back side.
Action	None.
	Bar Align: sheet delivered
OS1269	<del>-</del>
OS1269	Sheets were delivered but no sequence numbers were read with the printer operating in the bar align mode.

### OS1270 Command file aborted The @ABORT command was entered. The system has abandoned processing of the initiated command file. Action None. OS1271 Cannot nest command files. Check and retry. The command file entered is formatted incorrectly. It appears to be contained (nested) within another command file Action Correct your command file format. (Refer to your 4635 LPS Operations Reference chapter on creating and using command files for additional information.) 2. Retry your command file request. OS1272 Command file delaying The .DELAY n command was entered. Command file processing is being suspended for a specified period of time. (n = numberof seconds.) Action None. OS1273 Command file resumed Following an interruption, command file operations have started again. Action None. OS1275 Command file suspended The .PAUSE command was entered. Command file processing is suspended for an unspecified period of time. or The .WAIT command was entered. Command file processing is suspended until the current print job is completed. Action None. OS1276 Command file not suspended. This message advises you that command file operations have not stopped being processed. Action None. OS1278 Command file terminated The .EXIT command was entered. Command file processing is ended. Action None. OS1279 Command file error - label not found An incorrect prefix was entered for the command file. Action Reenter the statement correctly.

### OS1280-OS1282 Message file error messages

The message file containing the message that should be displayed for the indicated task does not exist on the system disk.

**Note:** Messages OS1280 and OS1282 should not appear. If one of these messages should occur:

#### Action

- 1. Document circumstances of the message appearance.
- Record any additional messages displayed in conjunction with it.
- 3. Contact your systems specialist or Xerox Customer Service with the above information.

# OS1280 Message file is not defined. Requesting \*\*\*\*\*\*;

message file: \*\*;

OS1282 Message file does not exist. Requesting task: \*\*\*\*\*\*;

Message file: \*\*;

### OS1283 Unexpected Barcode encountered

The IOT read a barcode when there should not have been one.

Action Abort the job and correct the job programming or continue the job in the BAR OFF mode.

#### OS1285-OS1287 Message file error messages

The message file containing the message that should be displayed for the indicated task does not exist on the system disk.

**Note:** Messages OS1285 and OS1287 should not appear. If one of these messages should occur:

### Action

- 1. Document circumstances of the message appearance.
- Record any additional messages displayed in conjunction with it.
- Contact your systems specialist or Xerox Customer Service with the above information.

# OS1285 Message does not exist. Requesting task: \*\*\*\*\*\*;

# OS1287 Should not display this message. Requesting task: \*\*\*\*\*;

#### OS1290 Cluster file full

The file containing the list of clusters is full.

Action Delete one or more clusters, and retry.

**Note:** The file can only contain 152 clusters.

### OS1291 Cluster name not defined.

or

Cluster <cluster-name> \*\*\*
Cluster has no current trays \*\*\*

You have entered a PQA command or a job start command containing an undefined cluster or one with no current trays.

#### Action

- 1. Verify the clusters to be used for your job.
- 2. Reenter the PQA command.

#### OS1292 Command ignored.

Main or Aux Cluster not selected

The FEED command can only cause the system to toggle between the MAIN and AUX clusters. Since neither MAIN nor AUX had been selected, this command has been ignored.

Action Enter the name of the specific cluster you wish to select. (Refer

to your 4635 LPS Operations Reference chapter on setting up print jobs for additional information.)

### OS1293 Feed Main/Aux not in effect, unable to toggle

The system is unable to switch (toggle) between the main and auxilliary feeder trays.

Action Check your cluster configuration and enter a new command that

will allow toggling. (Refer to the chapter on feeder trays in your

4635 LPS Operations Reference.)

#### OS1294 Invalid paper tray selected. Command ignored

A command was entered that refers to a (feeder) tray not in the printer configuration, e.g., (feeder) trays 3 and 4 can only be selected when your printer has a high-capacity feeder.

Action Select a (feeder) tray that is part of your printer's configuration.

(Refer to the chapter on feeder trays in your 4635 LPS Operator

Guide.)

### OS1295 Destination trays not configured for this command

A command was entered that is invalid for the printer's stacker tray configuration.

Action Reenter the command, using a stacker bin that your system has.

(Refer to the output tray or bin chapter in your 4635 LPS

Operator Guide.)

#### OS1296 There is no stockset specified at this time

The CLUSTER SET or CLUSTER SET N/R command was entered but the collection of stocks to be used in the print job has not been specified. (Refer to your 4635 LPS PDL/DJDE Reference.)

Action Reprogram job to contain a stockset or wait until such a job is

running before entering this command.

### OS1297 There are no current trays in any cluster

The CLUSTER command was entered but no clusters have been defined.

defined

Action Define the desired cluster. (Refer to your 4635 LPS Operations

Reference chapter on setting up print jobs for additional

information.)

#### OS1298 Specified paper tray not present

A command was entered that refers to a feeder tray not in the printer configuration.

#### Action

Reenter the command, using a feeder tray that your system has. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)

#### OS1300 Number of active forms is nn

The maximum number of forms per print job the system will attempt to keep in forms memory is (number 0-64). This message appears at installation when forms memory space is allocated.

Action None.

### OS1310 Number of active fonts is nn

The maximum number of fonts per print job the system will attempt to keep in memory is (number 0-128). This message appears at installation when font memory space is allocated.

Action None.

#### OS1320 Number of active graphics is nn

The maximum number of graphics per print job the system will attempt to keep in GHO memory is (number 16-128). This message appears at installation when graphics memory space is allocated.

Action None.

### OS1321 Print darkness level is nn.

After entering the DARKNESS command with a level parameter, this message tells you that the value you have entered is accepted. If you enter the DARKNESS command with no parameters, the message tells you the current level setting.

Action None.

### OS1322 Lead edge screen setting is nn

This message confirms that your EDGE (lead edge screen) command parameters have been accepted or provides you with the current settings if you have not entered new parameters.

Action None.

#### OS1323 Energy saver timeout is *nn* minutes

After entering the ENERGY command with a timeout parameter, this message tells you that the value you have entered is accepted. If you enter the ENERGY command with no parameters, the message tells you the number of minutes currently set.

OS1324 Energy Saver mode is disabled

The energy saver has been turned off.

Action None.

OS1325 IOT Attention steady light is xxx, flashing light is xxx

After entering the ATTENTION LIGHT command, this message tells you whether the attention light(s) on your system's printer is enabled or disabled, steady or flashing. If you enter the ATTENTION LIGHT command with no new parameters, the

message provides the current settings.

Action None.

OS1326 Already in lockout mode

During service activities, the LOCKOUT mode has already been

initiated.

Action None.

OS1329 BINFULL criteria: n% ream threshold, n% boundary

After entering the BINFULL command with threshold and boundary parameters, this message tells you that the values you have entered are accepted. If you enter the BINFULL command with no parameters, the message tells you the current settings.

Action None.

OS1330 XPS Accounting reset

XPS deletes all accounting files and recreates and initializes the

accounting recovery file.

Action Enter XPS command.

OS1331 XPS Accounting aborted

XPS has stopped accumulating accounting data because there is a

disk access error.

Action None.

OS1332 XPS Accounting resumed

XPS resumes the accumulation of accounting data because the

problem causing the abort is resolved.

Action None.

OS1333 XPS Accounting stopped: maximum file count exceeded

XPS has stopped accumulating accounting data because the number of files has reached the maximum specified by ACFILES

in HIP.LIB.

O\$1334	Printer alarm is n, level = n
	After entering the ATTENTION ALARM command, this message tells you whether the alarm is enabled or disabled. If you enter the ATTENTION ALARM ENABLE command, the message tells you that the value you requested is accepted or provides the current setting if you have not included the parameter with the command.
Action	None.
O\$1335	XPS Accounting stopped: no disk space for files
	XPS is unable to accumulate accounting data because there is no disk space for files.
Action	None.
OS1336	XPS Accounting enabled
	XPS received a request from the server to enable accounting.
Action	None.
OS1337	XPS Accounting disabled
	XPS recieved a request from the server to disable accounting or HIP was unloaded by entering the HIP END command.
Action	None.
OS1342	Currently not in Lockout Mode
	This message informs you that the LOCKOUT mode has not been initiated.
Action	None.
O\$1380	Alignment is nn Scan Lines and nn Dots
	Printed data will appear at the indicated number (76-260) of lines from the top and bottom edges of paper, and the indicated number (0-795) of dots from the right and left edges of paper.
Action	None.
OS1381	Diagnostic alignment is x Scan lines and y Dots
	For Xerox service personnel, this message provides alignment information.
Action	None.
O\$1390	Invalid Scan or Dot value. Retry Align
	The alignment number entered for dots or lines is not within the permitted range.
Action	Reenter the ALIGN command with value(s) within the range. (Refer to the problem solving chapter in your 4635 LPS Operator Guide.)

### OS1391 Invalid Scan or Dot value. Retry DAlign

For Xerox service personnel, this messages indicates that incorrect alignment values have been entered.

Action None.

#### OS1400 Sample ignored...Printer idle

The <SAMPLE> key was pressed while the printer was not in the process of imaging a page. The system could not produce a sample page when the key was pressed.

The printer control console displays:

SAMPLE CANNOT BE PRINTED--PRINTER IS IDLE.

Action Continue pressing the <SAMPLE> key until sample page is

delivered.

#### OS1401 Sample ignored... already in progress

Your first request for sample(s) is being processed; your second request is not accepted.

Action None.

### OS1405 No files found to sample print

The system is unable to find file for the requested print sample on the system disk.

Action Load the desired file to disk and reenter the SAMPLE filename.filetype command.

#### OS1410 Sample not allowed by JDE

The <SAMPLE> key was pressed but JDE specified ABNORMAL SECURITY = YES. The system cannot produce a sample print.

The printer control console displays:

SAMPLE CANNOT BE PRINTED--SEE MESSAGE AT THE CRT.

Action None.

# OS1412 Cannot sample a secured file

The file you requested is restricted and cannot be sampled.

Action None.

#### OS1415 Sample of Kanji fonts not allowed

The SAMPLE command was entered, requesting a Kanji (Japanese) font, which may not be sampled.

**Note:** This message should not appear on systems not sysgened for Japanese. If it does, the requested font is corrupt, causing a false message.

#### Action

- 1. Retry the SAMPLE command, ensuring that you are requesting a font that may be sampled.
- 2. If the message reappears, contact your systems specialist or the Xerox Font Center for assistance with replacing the font.

# OS1416 Sample not allowed—Printer is busy The SAMPLE request is not allowed at this time. Action Retry at a later time. OS1417 Interpress master not found; check Start command The file from the START command "DISC:fname" parameter could not be opened and, thus, the job could not be printed. Action Restart the job with the correct file name specified resend and restart the job. OS1420 Page spacing not allowed by JDE The SPACE *n* PAGES command was entered. JDE specified ABNORMAL SECURITY = YES. The system cannot space over pages. Action Allow all data to print. Enter the ABORT job command to cancel the job. 2. Recode JDE, eliminating "ABNORMAL SECURITY = YES." OS1421 Page spacing not allowed for N-1 report Page spacing is not allowed when printing N-1. Action None. OS1430 Block spacing not allowed by JDE The SPACE *n* BLOCKS command was entered. JDE specified ABNORMAL SECURITY = YES. The system cannot space over blocks of text. Allow all data to print. Action or Enter the ABORT job command to cancel the job. Recode JDE, eliminating ABNORMAL SECURITY = YES. OS1450 Cannot space reports before Start command The SPACE *n* REPORTS command was entered. The system cannot space over reports because START command was not entered. Action Enter the START command. 2. Reenter the SPACE command. OS1460 Cannot space if "Reports:" is specified with Start CMD The SPACE *n* REPORTS command was entered. The system cannot process the command because the REPORTS option of the START command was entered when the job was started. Action 1. Allow all data to print. or Enter ABORT job to cancel the job.

Restart the job without the REPORTS option in the START

command.

#### OS1500 Page spacing stopped by Beginning-of-Report

The SPACE -n PAGES command was entered, but the system will not space backward any more because it sensed a magnetic tape

label indicating the beginning of a report.

Action

#### OS1509 Page spacing already in progress

The SPACE *n* PAGES command was entered, but the system had not completed a previously entered spacing command.

Action None.

#### OS1510 Page spacing stopped by End-of-Report

The SPACE *n* PAGES command was entered. The system cannot space forward any more because it sensed a tape label indicating the end of the report.

None.

#### OS1520 Block spacing stopped by End-of-File

The MOVE *n* BLOCKS command was entered, but the system has reached the End of File tape label and cannot move forward over any more text.

Action None.

Action

#### OS1530 Cannot backward space any more pages

The SPACE -*n* PAGES command was entered. The system cannot space backward any more pages because it is printing the last or only copy of a report. (Pages were cleared from system disk immediately after printing.)

Action None.

#### OS1535 Formatting WP Exception index page

Exception Page is being created, indicating errors in report being sent from workstation. Page will be delivered as last page of report.

Action

- Check Exception Page for location of errors in report.
- Remake job if desired.

#### OS1540 Cannot space past start of job

One of the following commands was entered:

MOVE n BLOCKS MOVE n FILES SPACE n PAGES SPACE n REPORTS

The system has reached the beginning of a job and cannot space backward any farther.

#### OS1540 Cannot space past start of job

One of the following commands was entered:

MOVE *n* BLOCKS MOVE *n* FILES SPACE *n* PAGES SPACE *n* REPORTS

The system has reached the beginning of a job and cannot space backward any farther.

Action None.

### OS1550 Space or move function stopped by end of data

One of the following commands was entered:

MOVE *n* BLOCKS MOVE *n* FILES SPACE *n* PAGES SPACE *n* REPORTS

The system cannot space or move forward over any more text because no more data has been input.

Action None.

### OS1551 Inappropriate disk file type specified

An incorrect disk file type has been entered.

Action Check the file type and reenter it correctly. (Refer to your 4635

LPS Operations Reference chapter on managing LPS resources for additional information.)

OS1552 File does not exist

The file name entered has not been input or stored on system

disk.

Action Verify the file name and reenter it correctly.

or

If the message reappears, load the desired file to system disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)

### OS1553 Insufficient file space for status/accounting

The CJF ACCOUNTING command was entered. Not enough disk space remains to create a 2000 report file.

Action

- 1. Delete files to create more disk space.
- 2. Compress disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
- 3. Reenter the accounting command.

#### OS1554 Insufficient file space for accounting

The ACCOUNT ADD, department command was entered. The system cannot add the department name because all available

entries have been used.

#### Action

Enter the CSF ACCOUNTING command to delete the existing account file and create one with 2000 entries. (Refer to your 4635 LPS Operations Reference chapter on tracking system activity for additional information.)

#### OS1555 File spacing stopped by end of volume job truncated by recovery...Check output

The SPACE *n* FILES command was entered. The system cannot move forward over text because the End-of-Volume (EOV) tape

label was encountered.

Action None.

#### OS1556 Disk Full—Input waiting for Output to complete

or

#### No space for file x.IMG. Input waiting to purge

The system disk has become saturated while copying a file sent from the host. Input is waiting for the previous report to be printed to free up more system disk space before creating a current file.

Action None.

#### OS1557 Creating file x.IMG.

The file indicated has been sent from the host and is being created on the system disk.

#### FILE %0 %1 CREATED

This file has just been created on the system disk. No action necessary.

Action None.

#### OS1558 File 'nn.nn' replaceddata loss...enter 'Continue' or 'Abort'

The file indicated has been replaced on the system disk by a file with the same name that was sent from the host. (This message appears if file being sent is in the Xerox label format.)

Action None.

#### OS1559 File 'nn.nn' Deleted

The file indicated has been deleted from the system disk to create space for file of same name being sent from the host. (This message appears if the file being sent is in the card-image format.)

OS1560	Tape rewind complete
	The system has finished rewinding the tape.
Action	None.
O\$1561	Font mapping does not exist for file-name.FNT.
	There is no font mapping to run the job. Job processing will continue using the font specified in the PDE.
Action	If you wish to override the PDE font, reenter the command using valid font mapping.
O\$1562	Font file not found for file-name.FNT.
	You have specified a font file that does not exist in the system. Job processing will continue using the font specified in the PDE statement.
Action	If you wish to override the PDE font, verify the font file and reenter the command.
O\$1563	SEF file not found
	You have specified that the font mappings you wish to use in the job are contained in a file that does not exist in the system. Job processing will continue using the font specified in the PDE statement.
Action	If you wish to override the PDE font, verify the mapping file and reenter the command.
O\$1570	File protectedunable to dump
	The system cannot print dump because the file is protected by the SECURE filename.filetype command.
Action	<ol> <li>Obtain the correct password and log on at Level 5. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)</li> <li>Retry printout.</li> </ol>
OS1580	Can't print Ethernet error page - missing font
	An Ethernet-transmitted job contains errors. The error page will not print because the required font was not found on the system disk.
Action	<ol> <li>Load the necessary font file to disk. (Refer to your 4635 LPS Operations Reference chapter on HIP-accessed communicating modes for additional information.) Contact your systems specialist or Xerox Customer Support for information on the correct font to load.</li> <li>Restart the job.</li> </ol>
O\$1585	Can't read message file. No Ethernet error page printed
	The system cannot print the error page at the end of the Ethernet-transmitted report because the required message file is missing.
Action	Contact your systems specialist or Xerox Customer Service.

# OS1590 Generating Ethernet error page Errors exist in an Ethernet-transmitted job. The system is compiling error page to be printed at end of the job. Action Check the Ethernet error page for the location of errors in the job. If desired, recreate the job. OS1600 Input task not active The STOP I command was entered when input was already inactive (i.e., no job had been sent or started.) Action None. OS1610 Output task not active The STOP O command was entered or the Stop button was pressed while the system was not printing. Action None. OS1620 Local density problem has caused a printer cycle down A page was encountered with a local density problem; i.e., it contains a line or lines that are too complex for the system to process normally. The printer is cycling down to rasterize (produce a bitmap image of) the page. Action None. OS1625 Local density problem rasterization in progress A page with a local density problem is being rasterized for printing; i.e., the system is producing a bitmap image of the **Note:** This may take from 3 to 20 minutes. Action Do not press any keys until the process is complete (Message OS1627 appears). OS1627 Local density problem rasterization complete A page with a local density problem has been rasterized; i.e., a bitmap image of the page has been produced. The printer will now cycle up and print the problem page. Action None. OS1650 Output processing has caught up with input processing All completed pages of input data have been printed. Output is waiting for more pages to print. Occurs when N-1 printing is invoked and the entire report has not yet been formatted.

Check that all pages have been printed.

Action

OS1651	Print quality adjustment will start when more data is ready for printing
	This message is displayed if print quality adjustment is pending while the system is waiting for more print data.
Action	None.
OS1700	Input processing not currently stopped
	The CONTINUE I command was entered, or the <con> key was pressed when the input process was not stopped.</con>
Action	None.
OS1720	System is already "OFFLINE"
	The OFFLINE command was entered while the system was offline.
Action	None.
O\$1725	System is already "ONLINE"
	The ONLINE command was entered while the system was online.
Action	None.
O\$1726	This system is not configured for this command.
	You have entered a 4850 3.7 color command such as SUBSTITUTE INKS, PGA, or LIGHT or another printer. DCU is informing you that this cannot be done.
Action	None.
OS1727	This option is not supported on this software version
	The printer software does not support the command entered.
Action	Check the printer's reference material for the desired command.
O\$1728	BTEXT command not supported without PC-UI
	The printer hardware configuration does not include a PC-UI which is required to execute the BTEXT command. Command ignored.
Action	Check the printer's reference material for the desired command.
O\$1730	Clear invalid with display, clear ignored
	The editor CLEAR command was entered while the DISPLAY command was in effect. The system cannot clear the working file because sections of it are being displayed.
Action	<ol> <li>Press any key other than <enter> to halt the display.</enter></li> <li>Reenter the CLEAR command.</li> </ol>

OS1745 Reset in progress, key-in ignored The command entered cannot be processed at this time. The system is removing all jobs from queue and clearing any sheets in the paper path. Reenter the desired command when READY FOR COMMANDS Action appears on the display. OS1750 Nothing to abort The ABORT I, ABORT O, or ABORT job command was entered and cannot be processed. No jobs are currently queued, being input, or printing. Action None. OS1760 Reel-to-reel tape unit selected The magnetic tape drive has been selected. Action None. OS1761 Cartridge tape unit selected The 180 CTS has been selected. None. Action OS1765 Tape unit x selected The tape unit indicated in the message has been selected. Action None. OS1766 Input tape device initialized to x: This message names the selected input tape device being used. Action None. OS1770 "ONLINE" input is waiting for data The START and ONLINE commands were entered. The system is online to a host computer and is waiting for data to be transmitted from the host. Action None. OS1780 "ONLINE" input is receiving data Data is being transmitted from the host and written to the system disk. Action None. OS1781 "ONLINE" JDE/JDL Host and device type mismatch The JDE/JDL in effect is incorrect or contains unsupported options. Action Recode JDE/JDL. (Refer to your 4635 LPS PDL/DJDE Reference.)

O\$1800	Input processing aborting
	the abort i command was entered. The input processing task is stopped, and no more data is being sent. (The job has not been deleted.)
Action	None.
O\$1805	Input processing aborting current report
	The ABORT command was entered. The report currently being input is aborting.
Action	None.
O\$1806	Input processing has aborted current report
	The report being input when the ABORT command was entered has been aborted.
Action	None.
OS1809	Diagnostic print job aborted by x
	The diagnostic print job attempted has been aborted by the indicated source.
Action	None.
O\$1810	Printing aborting
	The ABORT O command was entered. The job currently printing is being discontinued. Sheets in the paper path are being sent to a stacker tray.
	The printer control console displays:
	OUTPUT STOPPEDSEE MESSAGE AT CRT.
Action	None.
O\$1820	Output processing is aborting current report
	The automatic job recovery attempt was unsuccessful. The current report has been deleted.
Action	Restart the job
O\$1821	Cannot get LUN assignment. SDI aborted.
	The system diagnostics interface (SDI) has been aborted because the logical unit number (LUN) of the tape cannot be associated with the specified file.
Action	Exit diagnostics and REAllocate the print file before the next diagnostic print request.
OS1822	Cannot write to diagnostic print file. TPJ aborted.
	An error has occurred during diagnostic print mode initialization.
Action	Exit diagnostics and REAllocate the print file before the next diagnostic print request.

#### OS1823 Problem with file ----> file-name. SDI aborted.

The specified form file does not exist or is in an unknown format. The system diagnostics interface (SDI) operation has been aborted.

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#### OS1823 Problem with file ----> filename.TPJ aborted.

The specified form file does not exist or is in an unknown format. The diagnostic print program has aborted.

Action Modify the diagnostic print request.

#### OS1824 Duplex not allowed in this configuration. SDI aborted.

The system is not configured for the requested duplex diagnostic print job. The system diagnostics interface (SDI) operation has been aborted.

or

#### OS1824 Duplex not allowed in this configuration. TPJ aborted

An invalid diagnostic print request has been generated.

Action Respecify as simplex and retry.

### OS1825 Job queue has been flushed

The DRAIN command was entered. All data in queue has printed.

Action None.

#### OS1830 Printing 1 copy of current report

The "PRINT 1" option was selected in response to "Disk saturation" message OS6300 or OS2871. Multiple-copy printing of the current report has discontinued and the system is printing one copy.

Action None.

#### OS1835 Printing all copies of report in sections

The CONTINUE I command was entered in response to "Disk saturation" message OS6300. The system is continuing multiple-

copy printing of current job by sections.

Action None.

#### OS1840 Printing all copies of report so far, ending job now

The ENDJOB command was entered in response to "disk saturation" message OS6300. The system is printing the current report copy and will stop printing the job when that copy is

completed.

Action None.

OS1850 Job started at end of data, nothing found to print .Enter 'CON

I' or 'CON JDE, JDL' to start next report

No data exists for the job number entered. The job has already

printed, was not sent, or the tape was not rewound.

Action Press the Rewind button or enter the REWIND command to

rewind the tape.

or

Mount the desired job tape.

or

Send a job from the host.

OS1860 Endjob ignored, no data remains to be printed

The ENDJOB command was entered after printing was

completed. The command is being ignored.

Action None.

OS1910 This function of input not implemented

A command was entered relating to an input function not

available on your system

Action None.

OS1927 This system does not support Ethernet processing

The command entered applies only to Ethernet. The system is not equipped with the Ethernet Controller Option for operating

on the network.

Action None.

OS1928 Complex page encountered. System adjusting performance.

A page has been encountered that cannot be formatted for print in the normally allowed time. The system will dead cycle without feeding paper until formatting is complete. The page will print

but system throughput performance will be degraded.

Action None.

OS1930 System not configured for selected process.

The system does not contain hardware needed to perform the

requested task.

Action None.

OS1950 FCB received contained no channel assignments.

The Forms Control Buffer (FCB) sent from the host was not coded correctly; channels were not specified telling which data

should be printed on which line.

Action Retransmit the FCB with channel assignments. (Refer to your

4635 LPS Operations Reference for additional information.)

#### OS1959 Partial set delivered to bin before switch occurred.

An incomplete set of printed output was sent to the current bin before the system could complete your request to change to another bin.

Action Check and discard, if incomplete, the set delivered to the first

bin.

#### OS1960 Print quality adjustment will cause partial set ejection.

This message is displayed if print quality adjustment will cause a partial set to be ejected from the finishing module's compiler

tray.

Action None.

#### OS1961 Simplex feeding from tray 2 may cause incomplete print quality adjustment.

Tray 2 does not have adequate capacity to perform a simplex mode print quality adjustment (PQA) under certain conditions.

Action Select a different paper tray from which to feed your simplex

print job.

#### OS1962 The 'PQA CONTINUE' parameter is not allowed with the current selections.

For the 4850 LPS, you have entered the PQA command with the CONTINUE option, but have not met the requirements that allow the CONTINUE keyword with PQA.

#### Action

- 1. Make sure you define the feeder trays containing the required stock for PQA as current travs in a valid cluster.
- With the dual stacker you must specify different output trays for PQA and the print job. (Refer to your 4850 LPS Operator Guide, chapter 6, "Running print jobs," for more information.)

#### OS1963 Print quality adjustment is already pending.

This message is displayed if a PQA command is entered while another one is pending. The second PQA command is ignored.

Action Use PQA CANCEL to cancel the first (pending) PQA.

#### No print quality adjustment is pending. OS1964

This message is displayed if you enter the PQA CANCEL command when there is no print quality adjustment pending.

Action None.

#### OS1965 Print quality adjustment was unsuccessful.

For any of a number of reasons, print quality adjustment fails to complete.

- 1. Retry running PQA.
- 2. Contact your supervisor or Xerox Support if the message continues to appear.

# OS1967 CAUTION: 'CONTINUE' may cause job sheets to be stacked on top of adjustment sheets.

You have entered the CONTINUE option with the PQA command on a system with only one output tray (finisher). Note that the sheets of paper for your job may be stacked on top of the sheets used for print quality adjustment (PQA).

Action None.

### OS1970 FEX exiting. Unable to run during a print job.

(4050/4090/4650 only) The LPS printer is actively running a print job. Therefore, FEX cannot begin processing your test case job.

Action Ensure that the system is idle, then retry FCG.

or

### OS1970 FCG exiting. Unable to run during a print job.

FCG verifies that neither the input nor output tasks are active before beginning its activities. If either input or output is busy processing data, FCG displays this message.

Action Ensure that the system is idle, then retry FCG.

### OS1971 FCG exiting. FCG.Lib not present on the system.

The system cannot find the requested FCG.LIB file which contains the FCG's personality profiles.

Action

- 1. Verify the .LIB name and retry the command.
- 2. If the message reappears, contact your supervisor or systems specialist.

## OS1972 FCG exiting: unable to locate: x.

Action

- 1. Verify the *profile-name* and retry the command.
- 2. If the message appears, contact your supervisor or systems specialist.

#### OS1973 FCG exiting. Duplicate profile entries.

The system has found a personality *profile-name* with the same name you have specified. This message is followed by message OS1976 PROFILE NOT LOADED.

Action

- 1. Verify the *profile-name* and retry the command.
- 2. If you get the same message, contact your supervisor or systems specialist.

#### OS1974 FCG exiting. Profile for < profile-name > successfully loaded.

FCG has successfully completed its tasks. For example, wire management with FCG, *profile-name* would be the FCG WIRE [parameters] command values you have entered.

Action None.

#### OS1975 FCG exiting. Unable to communicate with printer.

A connection between FCG and the LPS printer has failed three times. This message is followed by message OS1976 PROFILE

NOT LOADED. FCG EXITING: UNABLE TO

#### Action Contact your supervisor or systems specialist.

#### OS1979 NVM address . . .

(4050/4090/4650) This message either lists a series of four wire management or seven third party device parameters for you to enter or simply gives the current values.

#### n8:% wire remaining on spool:

#### Action

1. Enter the requested wire management parameter values as appropriate or contact your supervisor or systems specialist.

Ν

n9: Stitcher disable N10: %low wire Message threshold: n

n1 :Feature control: n n2 :Skip pitch set: n n3: Delay sheet exit: n n4 :Sheet exit pulse: n n5: Delay end of set: n n6: End of set pulse: n n7 :Delay all output:

2. Enter the requested finishing device parameter values as appropriate.

#### Notes for device parameter values:

- n1:FEATURE CONTROL is 0.
- n2:SKIP PITCH SET is always 1.
- For *n*3 through *n* 7 each value is doubled by the system. (For example, if DELAY SHEET EXIT is equal to 50 milliseconds, you should specify a value of 25.)
- n represents a value which corresponds to non-volatile memory (NVM) locations in the system.

#### OS1980 Performing print quality adjustment.

This message informs you that print quality adjustment has started.

Action None.

#### OS1981 Print quality adjustment has been completed.

This message informs you that print quality adjustment has completed successfully.

#### OS1982 FCG exiting. Invalid profile encountered.

(4050/4090/4650 only) The system cannot accept the parameters or values you have entered. The cause may be incorrect syntax, too many characters, etc. This message is followed by message OS1976 PROFILE NOT LOADED.

#### Action

- Verify that your values and/or syntax are correct and retry the command.
- If the message reappears, contact your supervisor or systems specialist.

#### OS1983 FCG exiting. Failure to connect to the iot.

(4050/4090/4650 only) The FCG utility is unable to communicate with the printer. There may be a print job or another system task being processed.

#### Action

- 1. Retry the FCG command.
- 2. If the message reappears, look for other system or printer messages to explain the condition.
- 3. If still unable to run FCG, contact your supervisor or systems specialist.

### OS1984 FCG exiting. Data value is out of range.

(4050/4090/4650 only) FCG has checked to see that all the data values specified in your command are within allowable ranges before updating the printer's non-volatile memory (NVM). Some values you specified are out of range.

**Note:** The percentage of wire left on the spool parameter must be between 0 and 100 percent. A value greater than 100, for example, would be out of range.

#### Action None.

#### OS1990 Pre-format form - using system default paper size

The header of the specified form file lacks the proper edge mark information which is needed by the system to determine paper size. The system default paper size is used for the job.

#### Action None.

#### OS1991 No test patterns form available for specified source size

No test pattern form file is available for the paper size requested.

#### Action Select a different paper size and retry the command.

or

Abort the operation.

### OS Level 2: Routine Maintenance

States a condition and explains what action(s) to take.

### OS2000 Enter 'CONTINUE O' to resume printing

or

#### Select 'CONTINUE O' to resume printing

Printing was interrupted by the entered command or a system rollover. The system is now ready to continue printing.

The printer control console displays:

PRESS 'CONTINUE' TO RESUME PRINTING

Action Enter the CONTINUE O command or press the <CON> key to

continue printing the interrupted job.

#### OS2002 Check paper supply in Tray 1

Fewer than 25 sheets remain in (feeder) tray 1.

The printer control console displays one of the following:

CHECK PAPER SUPPLY IN TRAY 1

JOB IS PRINTING--CHECK PAPER SUPPLY IN TRAY 1

PRINTER IS WARMING UP--CHECK PAPER SUPPLY IN TRAY 1

READY TO PRINT--CHECK PAPER SUPPLY IN TRAY 1

### Action

- 1. Add paper to (feeder) tray 1. (Refer to the chapter on feeder trays in your *4635 LPS Operator Guide*.)
- 2. Press the <CON> key to resume printing.

#### OS2003 Check paper supply in Tray 2

Fewer than 25 sheets remain in (feeder) tray 2.

The printer control console displays one of the following:

CHECK PAPER SUPPLY IN TRAY 2

JOB IS PRINTING--CHECK PAPER SUPPLY IN TRAY 2

PRINTER IS WARMING UP--CHECK PAPER SUPPLY IN TRAY 2

READY TO PRINT--CHECK PAPER SUPPLY IN TRAY 2

Action Add paper to feeder tray 2. has. (Refer to the chapter on feeder

trays in your 4635 LPS Operator Guide.)

#### OS2004 Paper trays not set for same size

The length guides of the feeder trays are adjusted for different paper lengths. Automatic switching will not be possible. (This is an information message appearing at the start of the job.)

The printer control console displays one of the following:

BE SURE BOTH TRAYS CONTAIN THE SAME SIZE PAPER-- PRESS i

LENGTH GUIDES IN BOTH TRAYS MUST BE ADJUSTED TO THE SAME SIZE

PAPER TRAYS ARE NOT ADJUSTED TO SAME SIZE--PRESS I FOR MORE DETAILS

READY TO PRINT--BOTH PAPER TRAYS NOT SET FOR SAME SIZE--PRESS i

TRAY 1 SET FOR \_\_.\_X\_\_.\_" PAPER. TRAY 2 SET FOR \_\_.\_ X\_\_.\_" PAPER

TRAY 1 SET FOR \_X\_MM PAPER. TRAY 2 SET FOR \_X\_MM PAPER

WARMING UP--BOTH PAPER TRAYS NOT SET FOR SAME SIZE--PRESS i

#### Action

If tray switching is desired, reset the paper length guides to the same size. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)

#### OS2005 Enter 'CONTINUE I' to resume input

or

Select 'CONTINUE I' to resume input

The input process was interrupted by the entered command or error condition. The system is now ready to resume input.

Action Enter the CONTINUE I command to resume interrupted data transmission.

#### OS2006 Enter 'CONTINUE I' or 'ABORT I'.

or

Select 'CONTINUE I' or 'ABORT I.'

Input was interrupted due to insufficient file space or a DJDE processing error. The system is waiting for a command.

### Action Enter the CONTINUE I command to resume input. (Some data

may be lost.)

or

Enter the ABORT I command to cancel the job.

#### OS2007 Empty sample output tray

The sample tray contains more than 100 sheets. It must be emptied for printing to resume.

The printer control console displays:

EMPTY SAMPLE TRAY

Action Remove output from the sample tray.

#### OS2008 CAUTION: paper size in selected tray has changed.

The paper size in a tray in the currently selected cluster has been changed.

#### Action

- 1. Verify the change.
- 2. Change the paper, if desired.
- 3. Enter the CONTINUE O command or press the <CON> to resume printing. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)

#### OS2009 Both trays are full

The SELECT AUTO command was entered. After the first destination output tray was filled, the system was unable to switch output to the other tray because it was also full. Printing stops.

#### Action

- 1. Unload both output trays. (Refer to the chapter on output trays in your 4635 LPS Operator Guide.)
- 2. Press the <CON> key or the Continue button, or enter the CONTINUE command to resume printing.

#### OS2010 Mount input tape; 'CONTINUE I' when ready

The START command was entered offline. (Magnetic tape may already have been mounted.)

#### Action

- 1. Load the magnetic tape reel for the job to be printed if you have not already done so. (Refer to the offline chapter in your 4635 LPS Operator Guide.)
- 2. Enter the CONTINUE I command to start inputting data from tape.

### OS2020 Mount next volume 'CONTINUE I' when ready

A multivolume job is being processed. The system has encountered the End of Volume magnetic tape label.

#### Action

- 1. Load the magnetic tape reel containing the next volume of the report. (Refer to the offline chapter in your *4635 LPS Operator Guide*.)
- 2. Enter the CONTINUE I command to resume input.

# OS2025 Remount volume *n* for next copy of report. CON I when ready.

This message appears when making multiple copies of multi-volume reports in a noncollate mode. This includes reports with copy-sensitive CMEs and multicopy reports that exceed size of print file, necessitating hand collation.

- 1. Reload the magnetic tape reel containing the volume number indicated. (Refer to the offline chapter in your *4635 LPS Operator Guide*.)
- 2. Enter the CONTINUE I command to resume input.

OS2030	Tape at EOV; 'CONTINUE I' will rewind tape.
	The system has encountered the End of Volume label on the input tape. (Because JSL contains the EOV = PAUSE statement, the tape does not automatically rewind.)
Action	Enter the CONTINUE I command to rewind the tape.
OS2035	Input stopped. Enter 'CONTINUE I' when host is ready.
	This message appears after a system rollover due to software failure. It follows a message telling how far to back up the host.
	or
OS2035	Input stopped. Select 'CONTINUE I' when host is ready.
	The host has discontinued transmission. Automatic job recovery has been initiated.
Action	<ol> <li>Ensure that the current job is backed up the required number of pages so no data is lost. (Refer to the online and offline chapters in your 4635 LPS Operator Guide.)</li> </ol>
	2. Enter the CONTINUE I command to resume input.
O\$2042	Check paper supply in Tray 3
	Feeder tray 3 is out of paper or lowered.
Action	Check the feeder tray and add paper if necessary.
OS2043	Check paper supply in Tray 4
	Feeder tray 4 is out of paper or lowered.
Action	Check the feeder tray and add paper if necessary.
O\$2050	All appropriate trays are empty
	There are no ready feeder trays in the feed source specified by the data stream or the current FEED command.
Action	Refill one or more feeder trays and press the <con> key to resume printing.</con>
OS2055	Establishing communications with IOT.
	The OUTPUT task is establishing communication with the printer. Until communications are established, printer status information is not available.
Action	None.
O\$2056	Finished establishing communications with IOT.
	The OUTPUT task has established communication with the printer.
Action	None.

#### OS2060 Paper Tray 1 is empty.

The main feed tray is empty.

No paper remains in feed tray 1.

The printer control console displays one of the following:

BOTH TRAYS SET FOR \_.\_X\_.\_" PAPER BOTH TRAYS SET FOR \_X\_MM PAPER

PAPER TRAY 1 IS EMPTY. TRAY 1 IS SET FOR \_.\_X\_.\_" PAPER PAPER TRAY 1 IS EMPTY. TRAY 1 IS SET FOR \_X\_MM PAPER PRINTER IS WARMING UP--PAPER TRAY 1 IS EMPTY-- PRESS i

Action Add paper to the main feeder tray. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)

PRINTING--PAPER TRAY 1 IS EMPTY. BOTH TRAYS SET FOR \_\_\_X\_\_" PAPER

PRINTING--PAPER TRAY 1 IS EMPTY. BOTH TRAYS SET FOR \_X\_MM PAPER

READY TO PRINT--PAPER TRAY 1 IS EMPTY--PRESS i

TRAY 1 IS SET FOR \_.\_X\_.\_" PAPER. TRA

Y 2 IS SET FOR \_.\_X\_.\_" PAPER

TRAY 1 IS SET FOR \_X\_MM PAPER. TRAY 2 IS SET FOR \_X\_MM PAPER

- 1. Press i button on the printer control console for additional console messages if instructed to do so by the control console display.
- 2. Add paper to feeder tray 1. (Refer to the chapter on feeder trays in your *4635 LPS Operator Guide*.)
- 3. Press the <CON> key to resume printing.

#### OS2070 Paper Tray 2 is empty

No paper remains in feeder tray 2.

The printer control console displays one of the following:

BOTH TRAYS SET FOR \_.\_X\_.\_" PAPER BOTH TRAYS SET FOR \_X\_MM PAPER

PAPER TRAY 2 IS EMPTY. TRAY 2 IS SET FOR \_.\_X\_." PAPER PAPER TRAY 2 IS EMPTY. TRAY 2 IS SET FOR \_X\_MM PAPER PRINTER IS WARMING UP--PAPER TRAY 2 IS EMPTY-- PRESS i

#### Action

Add paper to feeder tray 2. has. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)

PRINTING--PAPER TRAY 2 IS EMPTY. BOTH TRAYS SET FOR \_.\_X\_\_" PAPER

PRINTING--PAPER TRAY 2 IS EMPTY. BOTH TRAYS SET FOR \_X\_MM PAPER

READY TO PRINT--PAPER TRAY 2 IS EMPTY--PRESS I TRAY 1 IS SET FOR \_.\_X\_.\_" PAPER. TRAY 2 IS SET FOR \_.\_X\_.\_" PAPER

TRAY 1 IS SET FOR \_X\_MM PAPER. TRAY 2 IS SET FOR \_X\_MM PAPER

- Press the i button on the printer control console for additional console messages if instructed to do so by the printer control console display. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)
- 2. Add paper to feeder tray 2. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)
- 3. Press the <CON> key to resume printing.

#### OS2080 Paper Tray x is empty.

The paper tray indicated in the message is empty, thus causing the printer to cycle down or preventing it from cycling up.

#### Action

- 1. Add paper to the tray indicated.
- 2. Restart the job.

#### OS2090 Trays 1 or 2 must be used for transparencies.

Trays 1 or 2 must be specified (separately or in a cluster) in order to print your job on transparencies.

#### Action

- 1. Reenter the command, specifiying trays 1 or 2.
- 2. Enter the CONTINUE command to resume printing.

#### OS2091 No available trays are ready

The tray(s) available for your job are not ready to be used. Possible causes may be that they are empty, have the wrong type of stock, are not properly latched, etc.

#### Action

Check the status of your trays, and correct as appropriate **or** 

Select different trays for the job.

#### OS2100 Main tray not ready

Feeder tray 1 has not risen completely.

## Action Pull out the feeder tray and push it back in all the way. (The tray

rises automatically.)

#### OS2106 Enter 'CONTINUE I' when volume xx is mounted

or

#### Select 'CONTINUE I' when volume xx is mounted

Automatic job recovery was initiated after a system rollover while a multivolume offline job was being processed.

#### Action

- 1. Load the tape volume number indicated.
- Enter the CONTINUE I command to resume data transmission.

### OS2150 Display (Y/N)?

This message asks you if you want relevant information to appear on the system controller display.

Action Enter Y for yes or N for no.

#### OS2210 Bin *x* full.

The bin indicated in the message is full, thus causing the printer to cycle down or preventing it from cycling up.

#### Action

- 1. Empty the bin.
- 2. Restart the job.

#### OS2220 Output Tray 2 is full

Stacker tray 2 contains its capacity amount of sheets.

The printer control console displays one of the following:

JOB IS PRINTING. OUTPUT TRAY 2 IS FULL.

**OUTPUT TRAY 2 IS FULL** 

PRINTER IS WARMING UP. OUTPUT TRAY 2 IS FULL

READY TO PRINT. OUTPUT TRAY 2 IS FULL.

#### Action

1. Empty stacker tray 2. (Refer to the chapter on output trays in your 4635 LPS Operator Guide.)

or

Send output to stacker tray 1 by entering the SELECT 1 command.

2. Press the <CON> key to resume printing.

#### OS2230 Output tray is full

The stacker tray is full.

#### Action

- 1. Remove the completed output.
- 2. Press the <CON> key to continue printing.

#### OS2259 No selected bin available for current paper size

Either the bin has a different size paper or the bin holds a container for a different size paper.

#### Action Select an appropriate bin

or

Empty the bin

or

Place correct container in bin.

#### OS2260 Paper in selected tray too large. Change if desired.

The paper length guide in the selected tray is set for paper of a larger size than that set at mini-sysgen. Printing stops. (This message is followed by message OS2000.)

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

#### Action

Enter CONTINUE O command, press the Continue button, or press the <CON> key to resume printing. All subsequent paper size mismatches are then ignored for the rest of the job.

- 1. Adjust the length guide and load paper of correct size. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)
- 2. Enter the CONTINUE O command, press the Continue button, or press the <CON> key to resume printing.

or

- 1. Enter the ABORT O command to cancel the job.
- 2. Perform mini-sysgen, if authorized to do so, to change default paper size. (Refer to 4635 LPS System Generation Guide.)
- 3. Restart the job.

#### OS2261 Paper in selected tray too small. Change paper.

The paper length guide in the selected tray is set for paper of a smaller size than that specified at mini-sysgen. Printing stops. (Message is followed by message OS2000.)

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

#### Action

- 1. Adjust the length guide and load paper of correct size. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)
- 2. Enter the CONTINUE O command, press the Continue button, or press the <CON> key to resume printing.

or

- 1. Enter the ABORT O command to cancel the job.
- 2. Perform mini-sysgen to reset paper size. (Refer to the chapter on feeder trays in your *4635 LPS Operator Guide*.)
- 3. Restart the job.

#### OS2262 Paper in cluster xxxx is too large

The specified cluster contains paper that is larger than that specified by the print job

Action Change the paper in the specified cluster.

or

Change the FEED command.

or

Press the <CON> key to print on the larger paper.

#### OS2263 Paper in cluster xxxx is too small

The specified cluster contains paper that is smaller than that

specified by the print job.

Change the paper in the specified cluster. Action

Change the FEED command.

#### OS2270-OS2286 "Clusters with no trays" messages

These messages indicate a problem with the specified cluster.

#### Action

- Use the CLUSTER command to define the cluster or to add current trays.
- If the cluster has current trays, ensure that at least one current tray is ready.
- 3. Use the FEED command to override the data-specified clusters.

OS2270	Main cluster has no current trays
OS2271	Main cluster has no ready trays
OS2275	Aux cluster has no current trays
OS2276	Aux cluster has no ready trays
OS2280	Cluster xxxx has no ready trays
OS2285	Cluster xxxx has no trays. Add trays via clu or change feed
OS2286	Cluster xxxx is undefined. Define via clu or change feed

#### OS2282 Current feed cluster deleted

The current FEED cluster has been deleted. The system will default to MAIN. Use the FEED cluster name command to change from the default, if desired.

Action None.

#### OS2288 WARNING: Current select command overrides data destination value. Change Select command or Con O

The datastream contains a DESTINATION=EXPORT statement, and the current operator SELECT keyin is other than AUTO or E.

#### Action

- 1. Change SELECT to AUTO or E to enable the Bypass Transport as the destination.
- Press CONTINUE to override the datastream destination and send the paper to the operator selected destination.

#### WARNING: Current feed command overrides data feed= OS2289 value

A FEED cluster name command was entered calling for a different cluster than that specified by DJDE. The system will ignore the DJDE.

#### Action

Press the <CON> key to resume printing and let the FEED command override the DJDE.

or

Enter the FEED MAIN command to let the data stream (DJDE) determine the cluster used. (Refer to your 4635 LPS Operations Reference chapter on setting up print jobs for additional information.)

O\$2290	Enter 'RETURN' to continue cluster display
	The cluster list contains more than a single display of information.
Action	Press the <enter> or <return> key to view additional displays.</return></enter>
O\$2291	Response timeout - cluster display stopped
	The CLUSTER or CLP command was used to display the cluster list but the <enter> key was not pressed within a reasonable amount of time to continue the cluster display. The cluster display has been terminated.</enter>
Action	Reenter the CLUSTER or CLP command, if desired.
OS2295	Problem with stockset, see display below
	One or more clusters in the current stockset has a problem. A cluster display follows, indicating specific errors that should be resolved before printing. If a status is flashing, it must be resolved before you can print.
Action	<ol> <li>Correct the problem shown flashing in the status column.</li> <li>Press the <con> key to resume printing.</con></li> </ol>
O\$2296	Log printing not allowed until system status='Idle'
	The system must be offline and not printing to process a log print request.
Action	Complete or abort any current jobs, enter the OFFLINE command and then resubmit the log print request.
OS2310	Bin x not ready
	For a system with one or two output tray(s), the selected output tray is not ready to begin processing print jobs.
	This message may be displayed after you have entered 'CONTINUE O'. This message is followed by OS2000 ENTER 'CONTINUE O' TO RESUME PRINTING, if printing is ready to begin.
Action	None.
O\$2320	Bin 2 not ready
	The selected output tray must be ready in order for print quality adjustment to start. If not, this message is displayed after you have entered the CONTINUE O command. This message is followed by OS2000 ENTER 'CONTINUE O' TO RESUME PRINTING.

Action

None.

OS2341 Printing can be resumed using standard page recovery, %n%+ or the entire finishing set can be reprinted, %n%+ Enter: "P" for standard page recovery %n%+ "S" to reprint the entire set %n. A jam has occurred during a report with SRECOVERY=ASK in effect. Action Select the desired recovery option. OS2342 Reprinting of the entire finishing set required %n%+. Discard incomplete set from the finisher. Segment recovery is in effect. Follow clearance instructions, then press CONTINUE. Action None. OS2350 STiming value ignored. Use FCG to set device parameters. An STIMING command has been detected in the datastream. This command is ignored because the printer relies on the operator using FCG to specify finishing-device timing parameters. This message is informational only. Action None. OS2400 Printer misfeed detected. Check paper supply. Paper was improperly fed from the main and/or auxiliary feeder tray, causing a jam condition. Release the feeder belt and check both feeder trays, removing Action any misfed paper. (Refer to the problem solving chapter in your 4635 LPS Operator Guide. OS2451 Requested bypass not on system. "CONT" defaults to bin. Enter Continue or Abort. A job with DESTINATION=EXPORT is being run on a printer with no Bypass Transport. Press CONTINUE to resume input processing, or abort the job if desired. Action None. OS2452 Problem with segment separator save file.

A problem has been encountered while accessing the separator page save file.

Action None.

#### OS2453 Invalid font index number for printable string.

The font index specified for the SNUMBER string on a separator

page is invalid. Correct and rerun job.

Action None.

OS2501	Black dry ink bottle is empty.
	The black primary dry ink bottle is empty.
Action	Replace bottle and resume printing.
O\$2502	Color dry ink bottle is empty.
	The primary color dry ink bottle is empty.
Action	Replace bottle and resume printing.
O\$2510	Color housing: not ready
	The color housing is not ready for the highlight color print job. This message is followed by the messages OS2680 PRINT QUALITY ADJUSTMENT IS REQUIRED FOR COLOR PRINTING and OS2670 ENTER PQA OR SUB INK COMMAND OR ABORT THE PRINT JOB.
Action	Perform a print quality adjustment (PQA) before using the color housing for color printing or Abort the job.
O\$2512	Color housing: not present
	This message is displayed if a color housing is not installed in the printer before the printer doors are closed.
Action	None.
O\$2513	Color housing is needed for this report
	The printer requires a primary color which is not currently loaded.
Action	Change the color housing to the one specified in the message.
O\$2515	Black housing: not ready.
	The black housing is not ready for any print jobs. Print quality adjustment must be performed. This message is followed by these messages: OS2681 PRINT QUALITY ADJUSTMENT IS REQUIRED and OS2674 ENTER THE PQA COMMAND.
Action	Enter the PQA command.
O\$2552	Dry ink waste container not present
	There is no dry ink waste container in place in the printer.
Action	Install a dry ink waste container and begin printing your job.
OS2553	Replace developer waste container
	The developer waste container is either full or missing.
Action	Install a developer waste container if authorized to do so, or contact your supervisor.

OS2556	Out of fuser lubricant. Add two tubes of fuser lubricant.
	There is no fuser lubricant remaining in the system.
Action	Add two tubes of fuser lubricant if authorized to do so, or contact your supervisor.
OS2560	Please clean the tape drive before next tape mount.
	Clean the magnetic tape drive before mounting the next tape drive. (Refer to the maintenance chapter in your 4635 LPS Operator Guide.)
Action	None.
OS2570	VAry system offline at the host and enter 'CONTINUE I' or
	Vary system offline at the host and select 'CONTINUE I'
	The OFFLINE command was entered.
Action	1. Follow procedures required to take the printer offline at your
	host system.  2. Enter the CONTINUE I command.
O\$2576	System rollover while online. CHeck host then enter 'C'
	or
	System rollover while online. Check host then select or enter 'C'
	A software failure has occurred while the system is online. A rollover has taken the system offline.
Action	1. Follow procedures required to take the printer offline at your
	host system.  2. Enter C to initiate the automatic recovery procedure.
	3. Follow recovery instructions on the display. (Refer to the online chapter in your 4635 LPS Operator Guide.)
	<ul> <li>4. After the recovery procedure is complete, resend any lost data and enter the CONTINUE O command to resume</li> </ul>
	printing. 5. If a software failure recurs, contact your systems specialist or
	Xerox Customer Service.
O\$2600	Tape volume out of sequence; mount correct volume
	Magnetic tape label number detected by sensors does not follow previous volume number.
Action	Remove tape and mount volume that is next in numerical order. (Refer to your 4635 LPS Tape Formats Manual.)
OS2610	Improper ink-name list specification
	The ink-name list you have specifed does not conform to ink- name list syntax. For example, you may have used double instead of single quotes to identify the ink-names.
Action	Check the specifed ink-names and retry the job.

OS2600	Tape volume out of sequence; mount correct volume
	Magnetic tape label number detected by sensors does not follow previous volume number.
Action	Remove tape and mount volume that is next in numerical order. (Refer to your 4635 LPS Tape Formats Manual.)
OS2610	Improper ink-name list specification
	The ink-name list you have specifed does not conform to ink- name list syntax. For example, you may have used double instead of single quotes to identify the ink-names.
Action	Check the specifed ink-names and retry the job.
O\$2611	More than 64 ink-names specified
	The <i>ink-name</i> list you have specifed contains more than 64 <i>ink-names</i> , the system's limit.
Action	Restructure your commands to contain a maximum of 64 <i>ink-names</i> .
O\$2612	Invalid filetype for ink override file name
	You have entered an incorrect override file-type. Only .TMP and .MSC files are acceptable.
Action	Retry the operation, using one of these two file-types.
OS2613	Ink parameter required on sample command
	You have entered a command which is missing an <i>ink-name</i> or a file containing an <i>ink-name</i> . In other words, the INK[S] keyword is missing parameters.
Action	Re-enter the command, using the needed parameters.
OS2614	File not found
	The <i>ink-name</i> file specified in message "OS7190 PROBLEM WITH FILE <i>file-name.file-type</i> " cannot be opened.
Action	Verify the <i>file-name</i> and <i>file-type</i> you have specified and retry the command.
OS2615	File I/O error
	The system cannot recognize the <i>ink-name</i> file specified in the message "OS7190 PROBLEM WITH FILE <i>file-name.file-type.</i> "
Action	Verify the file-name and file-type and retry the command.

# OS2650 Status file nearly full. Execute status file save procedure. Enter SFS clear after file save.

Very little space remains in the status file memory. When new data is stored, the oldest report data could be lost.

Action

- 1. Write the current status file to magnetic tape. (Refer to your 4635 LPS Operations Reference chapter on tracking system activity for additional information.)
- Enter the SFS CLEAR command, then the SFS CREATE command to create a new Status File.

#### OS2660 Do you want to enter Accounting? [Y or N]

or

Do you want to enter Accounting? Type Y for 2000 reports or N for 100 reports.

(This message appears at the end of the sysgen process.) To set the size of the status file:

Action Enter Y to create an accounting file for 2000 reports.

or

Enter N to create an accounting file for 100 reports. (Refer to your 4635 LPS System Generation Guide.)

#### 0S2669 Enter 'PQA Start' to initiate a Print Quality Adjustment.

Print Quality Adjustment (PQA) is not pending. Therefore, enter the PQA START command to start the PQA process.

Action None.

Action

## OS2670 Enter PQA or SUB INK Command or Abort Report or Print

The color housing is not ready. This message is displayed when the system requires a print quality adjustment (PQA).

Enter the DOA command to initiate print quality adjustment

Enter the PQA command to initiate print quality adjustment

C

Substitute an ink via the SUBSTITUTE INK command

or

Abort the job.

#### OS2671 Enter 'PQA CANCEL' to cancel Print Quality Adjustment.

This message is displayed when print quality adjustment is pending.

Action Enter PQA CANCEL to stop print quality adjustment

or

Enter CONTINUE to initiate PQA.

#### OS2672 Enter PQA Command again.

Your PQA command was not completed successfully.

Action Reenter the PQA command again or take other actions specified

in the message.

OS2673 Enter the SUB INK Command or Abort the Print Job. The printer requires a primary color that is not currently loaded. This message prompts you with two available options: Action Enter a SUBSTITUTE INK command Abort the print job. OS2674 Enter the PQA Start Command. The black and/or color housing(s) is not ready Action Enter the PQA START command. OS2675 Abort the Report or Print Job. The printer requires a primary color that is not currently loaded. The message prompts you to perform one of several possible options, such as: Action Enter a SUBSTITUTE INK command Load the required color housing Abort the job. OS2676 Ink substitution is not allowed by this job. You have requested ink substitution but ink substitution is not allowed by the job. Action None. OS2677 No ink substitutions are in effect. This message follows a successful print quality adjustment when no ink substitutions are currently in effect. Action None. OS2678 Ink requested by the job is not available. This command is used in a variety of conditions, usually when the

This command is used in a variety of conditions, usually when the job calls for an ink that has not been defined. There is no operator action, the report will either be aborted or the current dry ink will be substituted automatically.

Action None.

#### OS2679 Report aborted per job request

The printer requires a primary color that is not currently loaded. The job specifies that the report be aborted in this situation.

Action None.

#### OS2680 Print Quality Adjustment is required for color printing.

The color housing is not ready.

Action Perform a print quality adjustment (PQA) before using the color

housing for color printing.

#### OS2681 Print Quality Adjustment is required.

The black housing is not ready.

Action Perform a print quality adjustment (PQA) before using the black

housing for printing.

#### OS2682 Change housing for printing in requested ink.

The printer requires a primary color which is not currently loaded.

Action Change the color housing for the requested ink

or

Abort the print job.

#### OS2683 Change housing for color printing or

This message is displayed when a problem occurs with the current color housing. It is followed by these messages: OS2673 ENTER THE SUB INK COMMAND OR ABORT THE PRINT JOB and OS2000 ENTER 'CONTINUE O' TO RESUME PRINTING.

Action None.

### OS2690 Ensure proper stock is loaded and output tray is empty

In response to a PQA command, this message reminds you to make sure of the following:

- The stock you want to use for the print quality adjustment (PQA) is loaded in the paper tray
- The target PQA output tray is empty.

Action None.

#### OS2691 Ensure proper stock is loaded for Print Job

This message appears after print quality adjustment is completed when STOP was specified in the PQA command, or if you have pressed the Stop button or entered PQA CANCEL.

**Note:** Be aware that if you enter the PQA CANCEL command, the housing on which PQA was being performed will not be ready.

Action Make sure the job stock is loaded.

#### OS2692 Empty output tray

For a two output tray system, the selected output tray must be empty in order for print quality adjustment to start. This message appears after print quality adjustment is completed when STOP was specified in the PQA command.

Action None.

OS2700	Key-in lost. Reenter.
	The system was unable to process the command when entered because another ongoing process temporarily conflicted with it.
Action	Wait a few seconds and reenter desired command.
	wan a few seconds and recincil desired communic.
OS2705	Recovery in progress keyin not allowed.
	Recovery is currently in progress. The attempted operation was ignored.
Action	Wait for recovery to complete, following any additional instructions.
OS2710	Invalid command reenter.
	A command was entered that the system does not recognize, or a command was improperly keyed in.
Action	<ol> <li>Reenter the command correctly.</li> <li>If the message reappears, the command cannot be used with your system.</li> </ol>
O\$2711	CMD not allowed while diagnostic print job is in progress.
	You have entered a command that cannot be processed because a diagnostic print job is being run.
Action	None.
OS2712	Command not allowed while task is running.
	The command entered cannot be processed while the current task is ongoing.
Action	<ol> <li>Abort the current task or wait until it is completed.</li> <li>Reenter the desired command.</li> </ol>
OS2713	This command is no longer supported. See -11
	The command entered is obsolete; your system cannot respond.
Action	<ol> <li>Refer to your 4635 LPS OSS Program Description ("-11") for the correct command for the desired process.</li> </ol>
	<ol> <li>If information cannot be located, contact your systems specialist or Xerox Customer Support.</li> </ol>
OS2714	Unable to obtain status at this time. Retry
	The PRNTRSTATUS or JOBS command cannot be honored at this time. The PRNTRSTATUS command will not be honored while output is establishing communications. The JOBS command may not be honored if either input or output is performing a report transition or is near the end of the job.

Retry.

OS2715	Command ignored, retry later.
	The command entered cannot be processed because it conflicts with an ongoing process.
Action	Reenter the command after the process is completed.
O\$2720	Invalid control key. Retry
	The system cannot respond at this time to the function key that was pressed due to a conflicting process or condition of the printer.
Action	Wait until the process has completed and press the key again.
	or Press a different function key.
O\$2725	Invalid drive unit specified.
	The specified command refers to an invalid disk drive unit.
Action	Check and retry command.
OS2726	Invalid tape device specified.
	You have named a tape device that is not available on your system.
Action	Verify the tape device number and retry the command.
OS2730	Requested task not found in system. Check and retry.
	A command was requested that the system cannot perform, or a task name was keyed in incorrectly.
Action	<ol> <li>Verify the task name and enter it correctly.</li> <li>If the message reappears, the task is not available on your system.</li> </ol>
O\$2732	Command not allowed until printer is cycled down.
	You have entered a command that cannot be processed until the printer is inactive (cycled down).
Action	Wait until the printer cycles down and then retry the command.
OS2733	Command not allowed while IOT is in service mode.
	The command you have entered cannot be processed while the printer is being serviced.
Action	None.
O\$2734	Command not allowed while in lockout mode.
	You have entered a command that cannot be processed because the system is in a lockout diagnostic mode.
Action	None.

O\$2737	Command not supported in this configuration.
	The attempted command is not valid with this configuration.
Action	Check and retry.
OS2740	JDE not found. Check and retry.
	The JDE entered in the START command does not exist on the system disk.
Action	Reenter the START command with the correct JDE. (Refer to the online chapter in your 4635 LPS Operator Guide.)
OS2741	JDL not found. Check and retry.
	The JDL entered in the START command does not exist on the system disk.
Action	Reenter the START command with the correct JDL. (Refer to the online chapter in your 4635 LPS Operator Guide.)
OS2745	Enter password for document.
	"DocumentPassword" The correct password must be entered before the job can be continued.
Action	Key in the correct password.
O\$2750	Job not found. Check and retry.
	The job id number entered in the START command was not sent.
Action	<ol> <li>Verify that the job number was entered correctly.</li> <li>Reenter the START command.</li> <li>If the message reappears, resend the job.</li> </ol>
OS2760	Sample file not found. Check and reenter.
	The SAMPLE command was entered, but the file name requested for sampling is not in the system.
Action	<ol> <li>Verify the file name and reenter the SAMPLE command correctly.</li> </ol>
	2. If the message reappears, load the desired file to the system disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
OS2800	Move or space function complete.
	The system has completed spacing over information on magnetic tape as requested.
Action	Enter the CONTINUE I command if the place where input is resuming has the same JDE and JDL as before SPACE command was entered.  or
	If JDE/JDL are different than before the spacing function, enter the CONTINUE command followed by a new JDE and JDL ID (CON "jde," "jdl"). (Refer to the offline chapter in your 4635 LPS Operator Guide.)

## OS2810 Start-up message from Job Tape follows:

This message appears in a single report mode. A report delimiter or forms information message will be displayed next.

Action Watch the printer control console display for a forthcoming information message.

## OS2811 The following is a document-generated "jobstart" message:

This is an informational message displayed prior to printing the job. The actual "jobstart" message will follow.

Action None.

### OS2812 The following is a document-generated "jobend" message:

This is an informational message displayed after the job has been printed. The actual "jobEnd" message will follow.

Action None.

or

#### OS2820 Task not allowed till system status = 'Idle'

The system must be offline and not printing to process the requested task. The message also appears if the REWIND command is entered or the Rewind button is pressed while a tape job is printing.

Action

1. Wait until the tape job completes before rewinding the tape.

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Complete or abort any current jobs.

- 2. Enter the OFFLINE command.
- 3. Enter the desired command.

#### OS2822 Do a reset before retrying operation.

Your desired operation cannot be processed until the system has been reset.

Action

- 1. Select Reset or enter the RESET command.
- 2. Retry the applicable operation.

#### OS2825 Complete Online Jobs. Then vary system offline.

A task was requested for which the system must be offline.

Action

1. Enter the CONTINUE command or press the <CON> key to process remaining jobs.

or

Enter the RESET command to delete all jobs.

2. Enter the OFFLINE command.

#### OS2830 Enter 'HIP END' before starting another job.

HIP must be prohibited from automatically starting another job while a job is being processed from another source.

Action Wait until system is idle, then retry.

#### OS2835 Enter 'D' for duplex printing, 'S' for simplex printing:

This is one of the series of FEX parameter prompts for the test print job. Additional prompts include messages OS2922,

OS2923, OS2924, and OS1136.

Action Enter D for two-sided or S for one-sided test print job.

#### OS2840 Output must be stopped before spacing can be done.

The SPACE *n* PAGES command was entered during printing. The command cannot be processed.

Action 1. Enter the STOP O command.

2. Enter the SPACE *n* PAGES command.

#### OS2860 Approaching disk saturation.

The print file is nearly full. Input is slowing until enough data is printed to free some cylinders on the system disk.

Action None.

### OS2865 Leaving disk saturation.

Enough data has been printed to create space on the system disk. Input is resuming normal speed.

Action None.

#### OS2870 Disk saturated. Input is waiting for disk space.

The print file is full. Input has slowed to allow data to print and create more space on the system disk.

create more space on the sys

Action None.

### OS2871 SDI Job saturates shared disk - possible actions:

Release SDI Jobs and enter 'CONTINUE I'
Enter 'PRINT 1' to print 1 copy of current report
Enter 'ABORT JOB #' to abort current job

A disk full deadlock condition has occurred.

#### Action Select one of the options listed.

- 1. If 'CONTINUE I' is selected 'RESUMING INPUT' will be displayed and the job will resume If disk space has been freed. The original message will be redisplayed if disk space is still inadequate.
- If 'PRINT 1' is selected, input one copy of the report will be printed and the message 'OS1830 PRINTING 1 COPY OF CURRENT REPORT' will be displayed.

### OS2875 Disk saturation ended. Input resuming.

Input is resuming normal speed because enough space exists on the system disk.

Action None.

#### OS2880 Max fonts & forms exceeded. Enter new value. Restart job

JDE called for more fonts and forms per page than were specified at installation. The job is being aborted.

#### Action

- 1. Enter the JDE or DJDE command calling for a number of forms and fonts within range established at installation.
- 2. Restart the job.

#### OS2885 Max number of fonts exceeded.

JDE called for more fonts per page than were specified at installation. The job is being aborted. The default FONTS value is 32.

#### Action

- 1. Enter the JDE/DJDE command calling for a number of fonts within the range established at installation.
- 2. Restart the job.

# OS2900 Input block length exceeds JDE max, do the following: \* ABORT and RETRY, specifying another JDE/JDL

A block was input exceeding the maximum block length specified by JDE. If the job is printed, text will be lost or misplaced.

#### Action

- 1. Enter the ABORT I command.
- Resend the job, specifying a JDE/JDL calling for greater block length.

#### OS2910 No accounting file entry for department.

No accounting file was set up at installation for the department name entered. The system will report data in a "NODEPT" file.

#### Action

Enter the ACCOUNT command to establish a file for the department. (Refer to your 4635 LPS Operations Reference chapter on tracking system activity for additional information.)

### OS2915 Security violation.

The requested file was protected by ABNORMAL SECURITY = YES command. An attempt was made to access a file at the wrong logon level.

#### Action

To access the file, obtain the correct password and log on at Level 5. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)

#### OS2920 FEX error, FEXDMP.JDL not found. Recompile FEXDMP.JSL.

FEX cannot find the file you have requested (FEXDMP.JDL) on the system disk.

#### Action Recompile the FEXDMP.JSL and reenter the FEX command.

OS2921	Check finishing parameter NVM memory
	The printer's finishing information may have incorrect non-volatile data.
Action	Restore the values that were displayed at the printer control console.
O\$2922	Enter the TOTAL number of sets to create:
	This is one of a series of prompts for information to develop the FEX test case. This message is followed by messages OS2923, OS2924, OS2008, and OS1136.
Action	Enter the number of sets you want printed for the FEX test job.
OS2923	Enter the number of pages per set:
	This is one of a series of commands which asks you for information to develop the FEX test case. Related messages are OS2922, OS2924, OS2008, and OS1136.
Action	Enter the number of pages for each set of the FEX test case job.
OS2924	Enter the FRM name (leave off the .FRM)
	This is one of a series of prompts for information to develop the FEX test case. Related messages are OS2922, OS2923, OS2008, and OS1136.
Action	Enter the form name (without the directory or file-type name) you wish to use for the FEX test job.
OS2950	Software timing problem has caused a printer cycle-down
	Input is being processed too rapidly for output to print. Output has stopped.
Action	Enter the CONTINUE O command to resume printing.
OS2960	Back up host to start of report or nn pages, whichever is less
	The system is in a recovery mode after a software failure.
Action	Resend either the number of pages stated or the entire report that was printing at the time of the failure.
O\$2980	Function not available in this LOGON class
	The usage of the entered command was restricted at installation by an RCU (Restrict Command Usage) command.
Action	Obtain the correct password and log on at the required level. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)

#### OS2990 Use 'PROBLEM' at earliest opportunity.

The system has detected a hardware problem. (This message occurs in conjunction with other messages describing problem.) Printing can continue. However, if the condition is not corrected, printing may stop eventually.

#### Action

- 1. Enter the PROBLEM command and record SAN codes appearing on the display.
- 2. Contact your systems specialist or Xerox Customer Service.

## OS Level 3: Printer problem

Indicates specific 4635 LPS problems and explains what action(s) to take.

#### OS3001 Check printer doors and top covers

A door or cover on the printer is not closed correctly. The printer control console message display indicates which door/cover is open.

The printer control console displays one of the following:

CLOSE LEFT DOOR CLOSE MIDDLE DOOR CLOSE RIGHT COVER CLOSE RIGHT DOOR CLOSE SAMPLE TRAY

Action Firmly close the door or cover indicated in the message display.

### OS3002 Paper Tray 1 fault--see message at printer

Feed tray 1 has not risen completely.

The printer control console displays one of the following:

IF FAULT continues. SWITCH JOB TO PAPER TRAY 2 AT CRT

PAPER TRAY FAULT. OPEN MIDDLE DOOR, OPEN AND CLOSE PAPER TRAY. PRESS i.

#### Action

- 1. Press the i button on the printer control console for further console messages if the printer control console display instructs you to do so.
- 2. Pull out feed tray 1, then push it all the way back in.
- 3. If the tray does not rise, enter the FEED 2 command to switch to another tray to complete the job.
- 4. If the problem continues, contact your systems specialist or Xerox Customer Service.

Note: CRT refers to the 4635 LPS system controller display.

#### OS3003 Paper Tray 2 fault--see message at printer

Feeder tray 2 has not risen completely, or a paper jam has occurred at the area indicated on the printer control console display.

The printer control console displays one of the following:

CLEAR JAM IN AREA 2. SEE INSTRUCTIONS INSIDE MIDDLE DOOR.

CLEAR JAM IN AREA 8. SEE INSTRUCTIONS AT AREA 8. CLEAR JAM IN AREA 9. SEE INSTRUCTIONS AT AREA 9.

IF FAULT continues, SWITCH JOB TO PAPER TRAY 1 AT CRT

PAPER TRAY 2 FAULT. OPEN MIDDLE DOOR, OPEN AND CLOSE PAPER TRAY. PRESS i.

TO PREVENT JAMS, BE SURE LENGTH GUIDE IN TRAY IS POSITIONED AGAINST PAPER.

#### Action

- 1. Press the i button on the printer control console for further console messages if the control console display instructs you to do so.
- 2. Clear the jam in the area indicated if the display instructs you to do so.
- Ensure that the length guide is against the paper edge. (Refer to the chapter on feeder trays in your 4635 LPS operator guide.)
- 4. Pull out feeder tray 2, then push it all the way back in. The feeder tray should rise automatically.
- 5. If the feed tray does not rise, enter the FEED 1 command to switch to feed tray 1 to complete the job.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### OS3004 If fault continues--enter 'PROBLEM'

This message appears in conjunction with other error messages identifying the problem. If any of those messages reappears after the recommended action has been taken, follow the steps listed below.

The printer control console displays:

CLOSE ALL DOORS AND TOP COVERS. IF FAULT continues SEE MESSAGE AT CRT.

- 1. Ensure that all covers and doors are closed tightly.
- 2. If the problem recurs, enter PROBLEM command to record the fault and obtain the SAN code.
- 3. Contact your systems specialist or Xerox Customer Service. **Note:** CRT refers to the 4635 LPS system controller display.

#### OS3005 Unusable sheets cleared to sample tray.

The printer is purging any pages that are damaged or have poor print quality. Pages will be delivered to the sample tray and printing will resume where it was stopped.

The printer control console displays:

PRINTER IS CLEARING UNUSABLE SHEETS

#### Action Discard pages delivered to the sample tray.

**Note:** This message may also be displayed after abnormal termination of the previous job.

#### OS3006 Possible extra page in output. See printer message.

A duplex job was interrupted by a paper jam. A page printed on only one side may have been purged by the system and sent to a stacker tray.

The printer control console displays one of the following:

CHECK OUTPUT TRAY 1 FOR EXTRA ONE-SIDED PAGE.

PRESS i.

CHECK OUTPUT TRAY 2 FOR EXTRA ONE-SIDED PAGE.

PRESS i.

CHECK SAMPLE TRAY FOR UNUSABLE SHEETS.

## Action Check stacker and sample trays for an unusable one-sided page

and discard it.

**Note:** This message may also be displayed after abnormal termination of the previous job.

### OS3007 Check output--Dry ink may not be sticking to paper.

The fuser may not be maintaining the temperature necessary for dry ink to adhere to paper.

The printer control console displays:

CHECK OUTPUT. IF ACCEPTABLE, PRESS CONTINUE. IF NOT CALL SENIOR OPERATOR.

PRINTER FAULT. DRY INK MAY NOT BE ADHERING TO PAPER. PRESS I

#### Action

- 1. Check printed output.
- 2. If output is acceptable, press the <CON> key or the Continue button on the printer to resume printing.

or

If print quality is degraded, contact your systems specialist or Xerox Customer Service.

#### OS3008 Transparencies loaded--print simplex to sample tray.

Transparencies were loaded in selected tray. JSL did not specify simplex printing or delivery to the sample tray. The job will not print.

The printer control console displays:

JOB CANNOT BE PRINTED. SEE MESSAGE AT CRT.

- 1. Recode JSL, including required specifications.
- 2. Restart the job.

#### OS3009 Remove top sheet in compiler tray. See printer message.

There is an extra sheet in the collection area of the stitcher/stacker. Follow the instructions on the printer display.

#### Action

- Raise the stitcher/stacker lid and remove the extra sheet from the collection area.
- 2. Press the <CON> key to resume printing.

#### OS3010 Printer is warming up.

The printer is unable to respond to the entered command because the fuser has cooled to below operating temperature.

#### Action

- 1. Wait for the fuser to reheat (the warmup light on the system controller turns off).
- 2. Reenter the command.

A command was entered while the printer was in the powersaver state or had just been powered on.

The printer control console displays one of the following:

BOTH TRAYS SET FOR \_.\_X\_." PAPER
BOTH TRAYS SET FOR \_X\_MM PAPER
PRINTER IS WARMING UP
PRINTER IS WARMING UP. CHECK PAPER SUPPLY IN TRAY 1
PRINTER IS WARMING UP. CHECK PAPER SUPPLY IN TRAY 2.
PRINTER IS WARMING UP. PRESS I
PRINTER IS WARMING UP. OUTPUT TRAY 1 IS FULL
PRINTER IS WARMING UP. OUTPUT TRAY 2 IS FULL.
PRINTER IS WARMING UP. PAPER TRAY 1 IS EMPTY. PRESS I
PRINTER IS WARMING UP. PAPER TRAY 2 IS EMPTY. PRESS I
TRAY 1 IS SET FOR \_.\_X\_.\_" PAPER. TRAY 2 IS SET FOR
\_.\_X\_.\_" PAPER.
TRAY 1 IS SET FOR \_X\_MM PAPER. TRAY 2 IS SET FOR
\_X\_MM PAPER.
WARMING UP. BOTH PAPER TRAYS NOT SET FOR SAME SIZE.

1. Wait until READY TO PRINT appears on the printer control console display.

#### OS3012 Paper Tray 3 fault -- see message at printer.

PRESS i

Feed tray 3 has not risen completely or a paper jam has occurred at the area indicated on the printer control console display.

- 1. Press the i button on the printer control console for further console messages if the control console display instructs you to do so.
- 2. Clear the jam in the area indicated if the display instructs you to do so.
- 3. Ensure that the length guide is against the paper edge. (Refer to the chapter on feeder trays in your 4635 LPS operator guide.)
- 4. Pull out feed tray 3, then push it all the way back in. The feed tray should rise automatically.
- 5. If the feed tray does not rise, enter the FEED command to switch to another feeder tray to complete the job.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# OS3013 Paper Tray 4 fault -- see message at printer.

Feeder tray 4 has not risen completely or a paper jam has occurred at the area indicated on the printer control console display.

#### Action

- 1. Press the i button on the printer control console for further console messages if the control console display instructs you to do so.
- 2. Clear the jam in area indicated if the display instructs you to do so.
- 3. Ensure that the length guide is against the paper edge. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.)
- 4. Pull out feed tray 4, then push it all the way back in. The feed tray should rise automatically.
- 5. If the feeder tray does not rise, enter the FEED command to switch to another feed tray to complete the job.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

# OS3020 Finisher fault--see printer message.

A problem has occurred in the finishing option of the printer.

Action Refer to the printer control console display messages for instructions.

### OS3025 If fault continues enter 'SEL TRAY' or 'ABORT O' or

A fault in the collection area of the stitcher/stacker has occurred (followed by message OS2000 PRESS CONTINUE TO RESUME PRINTING).

Action

Press the <CON> key to resume printing, ignoring the fault.

or

Enter the SELECT TRAY command to redirect the output to the sample tray.

or

Abort the current report with the ABORT O command.

# OS3026 If fault continues, enter 'STITCH OFF'

A stitcher fault has occurred.

Action

- Press the <CON> key to ignore the first occurrence of the fault.
- 2. If the fault continues, enter the STITCH OFF command to turn off the stitching option.
- 3. Contact your systems specialist or Xerox Customer Service.

### OS3040 Output offset failure. Set will not be offset

A stitcher/stacker offset failure has occurred.

Action Check output for proper job separation (two jobs may have been combined).

OS3050 Stitcher is out of wire

The stitcher has run out of wire.

Action Replace stitcher wire if you are ACT-trained.

or

Contact your systems specialist or Xerox Customer Service.

OS3190 Close rear door

This message instructs you to close the rear door of the printer

before starting or resuming your job.

Action None.

OS3400 Printer jam... see printer message.

A paper jam has occurred at the area indicated on the printer control console display.

The printer control console displays one of the following:

CHECK FOR PAPER IN AREA 6. LIFT SAMPLE TRAY.

CLEAR JAM IN AREA 1. SEE INSTRUCTIONS INSIDE MIDDLE DOOR

CLEAR JAM IN AREA 2. SEE INSTRUCTIONS AT AREA 2.

CLEAR JAM IN AREA 3. SEE INSTRUCTIONS AT AREA 3.

CLEAR JAM IN AREA 4. SEE INSTRUCTIONS AT AREA 4.

CLEAR JAM IN AREA 5. SEE INSTRUCTIONS AT AREA 5.

CLEAR JAM IN AREA 5, THEN IN AREA 4. SEE INSTRUCTIONS AT AREAS 5 AND 4.

CLEAR JAM IN AREA 6. LIFT SAMPLE TRAY.

CLEAR JAM IN AREA 7. SEE INSTRUCTIONS AT AREA 7.

CLEAR JAM IN AREA 8. SEE INSTRUCTIONS AT AREA 8.

CLEAR JAM IN AREA 9. SEE INSTRUCTIONS AT AREA 9. CLEAR JAM IN AREAS 1 AND 2. SEE INSTRUCTIONS INSIDE

MIDDLE DOOR.

CLEAR JAM IN AREAS 2 AND 3. SEE INSIDE MIDDLE DOOR

AND AREA 3 FOR INSTRUCTIONS.

CLEAR JAM IN PAPER TRAY 1. SEE INSTRUCTIONS ON PAPER

TRAY. PRESS i.

CLEAR JAM IN PAPER TRAY 2. SEE INSTRUCTIONS ON PAPER

TRAY. PRESS i

PAPER PATH FAULT. CHECK FOR PAPER IN AREAS 1, 2, 3, 4,

AND 5

TO PREVENT JAMS, BE SURE LENGTH GUIDE IN TRAY IS

POSITIONED AGAINST PAPER.

Action Remove jammed sheet(s) from area(s) indicated on the printer

control console display (Refer to the problem solving chapter in

your 4635 LPS Operator Guide.)

OS3700 Suspected page-delivery error. Check output.

The last printed sheet may not have reached the stacker tray.

Action Check the stacker trays, removing any sheet jammed while

entering the tray.

OS3705 Action	Suspected set delivery error.  There is an apparent set delivery problem.  Visually inspect the sets.
OS3710	Set integrity problem. Partial set ejected.
	The integrity of the current set in the stitcher/stacker's collection area is questionable; i.e., a page has been skipped.
Action	<ol> <li>Check the output.</li> <li>Press the <con> key to resume printing.</con></li> <li>The message may also appear when a printer fault occurs or if the printer is powered off.</li> </ol>

# OS Level 4: System or tape problem

States a problem and explains what action(s) to take.

# OS4010 Cannot find end of tape reflector strip. 'CONTINUE I'

The system did not encounter the End of Tape (EOT) label.

Action

- 1. Enter the ABORT I command to cancel the job.
- 2. Clean the magnetic tape drive to ensure read was accurate. (Refer to the maintenance chapter in your 4635 LPS Operator Guide.)
- 3. Restart the job. If the message reappears, do one of the following:
  - a. Enter the CONTINUE I command to resume processing. If any "Label Error" messages appear, continue pressing the <CON> key until the job prints.

**Note:** Check output for pages formatted incorrectly. You may wish to recreate the job.

or

Enter the ABORT I command to cancel the job.

- b. Check JSL and make any changes necessary. (Refer to your 4635 LPS Operations Reference chapter on job control.
- c. If there are no JSL errors, enter the START n, DUMP command to obtain a tape dump for analysis.
- d. Recreate the job, ensuring tape labels are correct. (Refer to your 4635 LPS Tape Formats Manual.)

# OS4050 Forms/Fonts/Graphics values are too large. Enter new values via the Forms/Fonts/Graphics command

The command FORMS n, FONTS n, or GRAPHICS n was entered with an n value greater than the system permits per job. (Maximum allowable: fonts—128; forms—64; graphics—128.)

#### Action

Reenter the command with a value within the acceptable range. (Refer to your 4635 LPS Operations Reference chapters on using the font editor and using graphics, or the 4635 LPS Forms Creation Guide.)

# OS4100 Printer is in diagnostic mode. Call for service.

The printer is in a standalone diagnostic mode and cannot process any communication.

Action Contact your systems specialist or Xerox Customer Service.

# OS4150 Input drive is offline. 'CONTINUE I' when it is ready.

The START or MOVE command was entered while the tape drive was not online to the printer.

Action 1. Press the On Line button on the tape drive.

2. Enter the CONTINUE I command to resume input.

# OS4200 Input drive not responding, do one of the following: \*Verify drive is online, 'CONTINUE I' when ready\* call for service

Software is issuing input/output commands, but the tape drive is not responding with status information.

Action

- 1. Press the On Line button if the tape drive is offline to the printer.
- 2. Enter the CONTINUE I command.
- 3. If the message is still displayed, contact your systems specialist or Xerox Customer Service.

## OS4201 Unable to complete operation. Check drive.

A hardware problem exists with the tape drive. The system is unable to complete the operation in progress.

Action Contact your systems specialist or the Xerox Customer Service.

# OS4310 Irrecoverable tape read error during tape dump.

The START n, DUMP command was entered, but software is unable to read tape.

- 1. Clean the magnetic tape drive. (Refer to the maintenance chapter in your *4635 LPS Operator Guide*.)
- 2. Reenter the command.
- 3. If the message reappears, contact your systems specialist or Xerox Customer Service.

# OS4500 Bad block on input medium. Do one of the following:

Software has encountered an unreadable block.

#### Action

1. Do one of the following:

# \* Move -1 blocks to retry read

Enter the MOVE -1 BLOCKS and CONTINUE I commands to retry same block.

#### or

\* If tape input abort job and clean the drive. Then restart job Enter the ABORT I command and clean the tape drive. (Refer to the maintenance chapter in your 4635 LPS operator guide.)

# \* Space 1 report

Enter the SPACE 1 REPORTS command to skip over the problem report. Rerun lost data.

#### or

# \* 'CONTINUE I' if data loss is acceptable

Enter the CONTINUE I command to resume printing the job. (Some data will be lost.)

# \* If problem continues, run another job

2. If the problem continues, recreate the job.

# OS4520 Input attempting recovery...tape not ready.

A software failure has caused a system rollover and automatic job recovery has been initiated. The system is unable to rewind the tape because the tape drive is not online to the printer; or no tape has been mounted.

### Action

- 1. If the drive is offline, press the Online button on the tape drive.
- 2. Mount tape if necessary. (Refer to the offline chapter in your 4635 LPS Operator Guide.)

#### OS4650 Input has recovered to page boundary.

Automatic job recovery has been initiated after a system rollover. Input has moved back to the beginning of the page at which the software failure occurred.

#### Action

Follow instructions on the printer control console display and wait for printing to resume and complete.

# OS4651 Output has recovered to page boundary.

Automatic job recovery has been initiated after a system rollover. Output has resumed printing at the page where the software failure occurred.

#### Action

Follow instructions on the printer control console display and wait until printing resumes and completes the job.

# OS4652 Possible duplicate pages due to recovery. Check output.

There may be duplicate pages resulting from the automatic job recovery process.

## Action Check your output for these possible extra pages.

OS4700	System has no tape drive.	
	A magnetic tape-related command was entered. Your system is unable to process it because it is an "online only" system	
Action	None.	
OS4710	The specified tape unit is unavailable.	
	Check the command and reenter correct tape unit.	
Action	None.	
O\$4720	Assign LUN failed.	
	The attempt to assign a logical unit number as the result of a SUB DEV command has failed.	
Action	Check the command and reenter correct tape unit.	
OS4800	Power failure - waiting for disk.	
	The system temporarily lost power due to a power outage or a disconnect from its electrical source.	
Action	Wait for further instructions to appear on the printer control console display.	
OS4810	System power-failure recovery in progress.	
	The system temporarily lost power due to a power outage or a disconnect from its electrical source. Automatic job recovery is being attempted.	
Action	Follow recovery instructions as they appear on the printer control console display.	
OS4820	Power interruption.	
	A power failure has occurred, or the system was inadvertently turned off.	
Action	Reboot the system when power is restored.	
OS4900	System disk write protected: reset write protect and enter 'RETURN' when done.	
	The write protect switch on the system disk drive is on; files on the system disk cannot be changed or deleted.	
Action	1. Turn the write protect switch on the system disk drive to the	
	OFF position.  2. Press the <enter> or <return> key.</return></enter>	

# OS4990 System reliability log data being lost. Use "PROBLEM"

The disk-resident system error log is full. Output can be resumed, but errors will no longer be logged.

The printer control console displays:

**OUTPUT STOPPED--SEE MESSAGE AT CRT** 

#### Action

- . Enter the PROBLEM command to obtain the SAN code numbers.
- 2. Contact your systems specialist or Xerox Customer Service. **Note:** CRT refers to the 4635 LPS system controller display.

# OS4995 Use problem at earliest opportunity.

The system Error Log is nearly full.

# Action Use the PROBLEM command to avoid loss of error log

information. (Refer to the problem solving chapter in your 4635 LPS Operator Guide.)

# OS Level 6: Job integrity

Identifies possible errors affecting output and what action(s), if any, to take.

# OS6000 Insufficient memory for 'ACCTINFO'; Continue or Abort?

JSL specified the 'ACCTINFO' option of the RSTACK command. There is not enough dynamic memory for it.

# Action

 Enter the CONTINUE command, or press the <CON> key to print the job without delimiter sheets.

or

Enter the ABORT job command to cancel the job.

2. Recreate the job, reducing the number of features.

# OS6005 Invalid Ethernet tape preamble format.

Information in the Ethernet tape header (preamble) is missing or incorrectly formatted. Job will not print.

# Action

Recreate the job tape, ensuring that the data is formatted correctly. (Refer to Xerox 4635 LPS Tape Formats Manual.)

### OS6006 Invalid Ethernet print procedure message.

The Ethernet tape contains an incorrect sequence of bytes describing procedures for printing. The job will not print.

### Action

Recreate the tape, ensuring that the print procedures information is formatted correctly. (Refer to Xerox 4635 LPS Tape Formats Manual.)

# OS6007 Ethernet tape job from this host type not supported.

The Ethernet tape contains information for which no PDL statement exists and, therefore, cannot be incorporated into a JSL (e.g., packing information). The tape cannot be used.

Action None

# OS6008 Problem with Ethernet tape, checksum failed, check tape.

The Ethernet tape has apparent data loss. The job will not print.

Action Check the tape at the host to determine where the problem exists; recreate the tape ensuring that data is complete. (Refer to Xerox 4635 LPS Tape Formats Manual.)

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# OS6010 Tape "LABEL ERROR" messages

In attempting to read a tape label, the system has not encountered the label part indicated in the message. (Refer to the glossary for explanation of abbreviations.)

Action

- 1. Enter the ABORT job command to cancel the job and clean the magnetic tape drive to ensure that the read process was not impaired. (Refer to the maintenance chapter in your 4635 LPS Operator Guide.)
- 2. Restart the job. If the message reappears, do one of the following:
  - a. Press the <CON> key to resume processing. If other "label error" messages or message OS6500 appear, continue pressing the <CON> key until the job prints.

**Note:** Check output. One or more pages may be formatted incorrectly and parts of the label may print as data on a separate sheet.

or

Enter the ABORT "job" command to cancel the the job.

- c. Check JSL, making any changes necessary. (Refer to your 4635 LPS PDL/DJDE Reference or 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)
- c. If there are no JSL errors, enter the START n, DUMP command to obtain a tape dump for analysis.
- d. Recreate the job with correct tape labels. (Refer to your 4635 LPS Tape Formats Manual.)

OS6010	Label error: Invalid label format; Continue or Abort?
OS6011	Label error: Vol 1; Continue or Abort?
OS6012	Label error: HDR 1; Continue or Abort?
OS6013	Label error: UHL, TM, or HDR2; Continue or Abort?
OS6014	Label error: EOF or EOV; Continue or Abort?
OS6015	Label error: TM, HDR, or UHL; Continue or Abort?
OS6016	Label error: TM or USER; Continue or Abort?
OS6017	Label error: Tape mark; Continue or Abort?
OS6018	Label error: EOF; Continue or Abort?
OS6019	Label error: EOV; Continue or Abort?
OS6020	Label error: UVL or HDR 1; Continue or Abort?
OS6021	Label error: UTL, TM, or EOF; Continue or Abort?
OS6022	Label error: ANSI option 3; Continue or Abort?
OS6023	Label error: 1HDR; Continue or Abort?
OS6024	Label error: 1EOR, TM, or 1EOF; Cont or Abort?
OS6025	Label error: 1EOR or 1EOF; Continue or Abort?

OS6026 OS6027 OS6028 OS6029 OS6030 OS6031 OS6032 OS6033 OS6034 OS6035 OS6036 OS6037 OS6038 OS6039 OS6040 OS6041	Label error: 1EOR; Continue or Abort? Label error: 1EOF; Continue or Abort? Label error: 1ERI, TM, or 1HDR; Cont or Abort? Label error: Basic tape; Continue or Abort? Label error: EOF or EOR; Continue or Abort? Label error: EOR; Continue or Abort? Label error: HDR 1, UVL, or VOL; Cont or Abort? Label error: HDR 1 or UVL; Continue or Abort? Label error: TM, EOF 2, or UTL; Continue or Abort? Label error: TM or Trailer; Continue or Abort? Label error: TM or HDR 1; Continue or Abort? Label error: Standard HDR; Cont or Abort? Label error: Standard EOF or EOV; Cont or Abort? Label error: Standard EOF; Continue or Abort? Label error: Standard EOV; Continue or Abort? Label error: Standard EOV; Continue or Abort? Label error: Special Block LBL; Cont or Abort? Label error: Illegal power V/S Format; Continue or Abort?	
O\$6050	Host requested job abort. Job terminated.	
	The HIP job was aborted at the host. The job is being cancelled.	
Action	Done.	
O\$6052	HIP recovered spool space, data lossjob cannot proceed.	
	A system rollover has occurred. Input cannot recover the current HIP job because data is no longer available.	
Action	Resend the job.	
O\$6080	LBLLIB.SYS file not found.	
	The label processing the library file does not exist on disk. The job will abort.	
Action	.Resysgen, if authorized to do so. (Refer to your 4635 LPS System Generation Guide.) or	
	Contact your systems specialist.	
O\$6090	Label error: Illegal block length; Continue or Abort?	
	Refer to the explanation for messages OS6010 - OS6042.	
Action	None.	
OS6101	RTEXT file not found.	
	The file for the Routing Text statement specified in JDE is not on disk.	
Action	<ol> <li>Create an RTEXT statement as a new file on the system disk. (Refer to your 4635 LPS PDL/DJDE Reference.)</li> <li>Restart the job.</li> </ol>	

#### OS6102 Disk read error - RTEXT file.

The RTEXT statement is entered incorrectly in JDE. The system cannot read it.

#### Action

 Press the <CON> key to resume printing. The RTEXT message will not print.

or

Enter the ABORT job command to cancel the job.

- 2. Recode the RTEXT statement correctly. (Refer to your *4635 LPS PDL/DJDE Reference*.)
- 3. Restart the job.

# OS6103 Insufficient memory for RTEXT.

Not enough dynamic memory remains for the Routing Text message.

Action

 Press the <CON> key to resume printing. The RTEXT message will not print.

or

Enter the ABORT job command to cancel the job.

- 2. Recode the RTEXT statement, reducing the parameters. (Refer to your *4635 LPS PDL/DJDE Reference*.)
- Restart the job.

# OS6104 Insufficient memory to process graphics.

Not enough dynamic memory remains to process graphics called for by DJDE. The job will abort.

Action

- 1. Recode DJDE, reducing the number or size of graphics. (Refer to your *4635 LPS PDL/DJDE Reference*.)
- Restart the job.

# OS6105 DJDE processing error: insufficient memory for overprint=merge.

Not enough dynamic memory remains to process the OVERPRINT=MERGE option.

Action Refer to the explanation for messages OS6723 - OS6727.

# OS6106 DJDE processing error: unable to read JDE tables.

An unspecified error occurred while attempting to read a JDE.

Action Contact your systems specialist or Xerox Customer Support.

# OS6190 Graphic file xxxxxxx not found.

The graphic file specified by JDE does not exist on the system disk. The job will abort.

- 1. Reload the desired file onto the system disk. (Refer to your 4635 LPS Operations Reference chapter on using graphics for additional information.)
- 2. Restart the job.

# OS6191 Graphic xxxxxx off page and will not be printed.

The graphic specified in JDE/DJDE exceeds page boundaries. The graphic will not print.

#### Action

Recode DJDE/JDE to scale down or reposition the graphic. (Refer to your 4635 LPS Operations Reference chapter on using graphics for additional information.)

# OS6192 Too many graphics for page.

More than 16 graphics have been invoked for the page. The job will abort.

#### Action

Recreate the job, reducing the number of graphics on the page. (Refer to your 4635 LPS Operations Reference chapter on using graphics for additional information.)

# OS6193 Graphic data for page exceeds graphic memory.

Not enough graphics memory remains for data on the page being processed. Depending on JSL coding, one of the following will occur:

- a. The job will continue printing, omitting the graphic.
- b. The job will abort.
- c. An instruction to enter the CONTINUE or ABORT command will appear on the system controller display. (Refer to explanation for messages OS6713 OS6719.)

#### Action

1. Recreate the job, reducing the amount of graphic data.

or

Purchase additional memory capacity.

2. Rerun the job.

# OS6194 Invalid header in graphic xxxxxx.

The system is unable to access the indicated graphic file because the file header is nonexistent or incorrectly formatted. The job will abort.

## Action

- 1. Reload the desired file onto disk. (Refer to your *4635 LPS Operations Reference* chapter on using graphics for additional information.)
- 2. Restart the job.

# OS6195 Page interleaved graphic xxxxxx read but not referenced.

A graphic interleaved with text is being input but is not referenced by a DJDE. The graphic will not be printed.

- 1. Recode DJDE, referencing the indicated graphic. (Refer to your *4635 LPS PDL/DJDE Reference*.)
- 2. Restart the job.

# OS6196 Copy sensitive form xxxxxx uses graphics.

A form to be used on selected copies and referencing graphics has been specified. The system cannot print copy-sensitive forms with graphics.

#### Action

Recreate the job, specifying a different form that does not reference graphics or that is not copy-sensitive.

#### OS6200 Label and File Block count mismatch. Continue or Abort?

The block count on the tape label differs from JDE. Data loss may have occurred in the file just processed.

#### Action

 Press the <CON> key to resume printing if data loss is acceptable.

or

Enter the ABORT job command to cancel the job.

- 2. Recode JDE to match the tape label block count. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)
- 3. Restart the job.

# OS6300 Current report saturates disk. Enter option: "CONTINUE I" - continue multicopy mode.

The report currently being input exceeds the capacity of the print file. Select one of the following:

#### Action

Enter the CONTINUE I command to resume multicopy printing. Input slows, resuming speed when more disk space is freed.

or

## "PRINT 1" - print one copy of current report

Enter the PRINT 1 command. The system prints one copy of the report.

or

# "ENDJOB" - print all copies of report so far, end

Enter the ENDJOB command. All material already in the print file is printed; the rest is abandoned.

or

# "ABORT O"- abort current report

Enter the ABORT O command. The current report is deleted.

or

# "ABORT JOB x" - abort current job

Enter the ABORT job command. The entire job is cancelled.

## OS6350 Accounting data may be corupt.

An irrecoverable error occurred while the system was updating the accounting file. Some information may be lost or inaccurate.

NOTE: While no immediate action is required, the accounting logs should be examined carefully if this message appears.

Action

None.

# OS6360 Incorrect page sequence detected. Pages will be purged. The system has detected a possible problem with the sequence in which pages are being printed. All pages in progress will be purged and the system will attempt to restart the job at the last known good page. Action None. OS6450 Print file problem due to graphics. The page log entry with the graphics specified will not fit in the page log sector on the system disk. The job will abort. Action Recreate the job, reducing the amount of graphic data. OS6500 Cannot validate first data record; space to next report. The tape record or block does not conform to the description in JSL. Action 1. Enter the SPACE 1 REPORTS command to go to the next report. Recreate the lost report. Rerun the lost report. IF THIS MESSAGE APPEARS WITH "LABEL ERROR" MESSAGE: Continue pressing the <CON> key until the job prints. (See recommended actions for messages OS6010-OS6090.) OS6510 Barcode reader not found. A job is running using a JDL which specifies BARCODE or RBAR commands and the barcode reader is either not installed or not enabled. Action Contact your systems specialist or Xerox Customer Service. OS6520 Cannot read index page data block. The system cannot read the index page data block due to a hardware malfunction on the system disk. Action Contact your systems specialist or Xerox Customer Service. OS6550 Data not formatted as specified; space to next report. JSL does not correctly describe the record or block format. Action Enter the SPACE 1 REPORTS command to go to the next report. or Enter the ABORT job# command to cancel the job. Recode the JDL statements. (Refer to the online and offline chapters in your 4635 LPS Operator Guide.) Restart the job. OS6551 Problem found in block number nn.

A problem was found while reading block number *nn* from the input data stream.

Action None

#### OS6555 Interpress data extraction error.

An error has occurred when the software was decoding information from the Interpress master for use by the 4635 LPS.

#### Action

- Check for additional messages or instructions on the keyboard display.
- Contact your systems specialist or Xerox Customer Service if the problem continues.

#### OS6560 Error encountered during Interpress job.

An error has occurred while running an Interpress job.

#### Action

- Check for additional messages or instructions on the keyboard display.
- Contact your systems specialist if the problem continues.

#### OS6561 Interpress error code = nn.

An error was detected by the Raster Image Processor (RIP). This error message matches the error message on the Interpress summary sheet for the document. The only code expected is 3758, which indicates that the page is too complex to print with RIP.

#### Action

- 1. Download the RIP software via the PSC RIP command and resend the document.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### OS6562 Ink index out of range.

Ink-index % 0 out of range (1 - % 1).

You have specified an ink that is not available in the ink-index. Ink-index values range from 1 to n (n is the number of inks in the ILIST). The system default black ink will be substituted.

#### Action None.

#### OS6563 Exceeding ink capability of the printer.

You have requested a highlight color print job that your LPS cannot process. You may have requested more than two color inks on a page or a color that the LPS does not have.

#### Action Check the ink specifications on your job and modify them to meet the printer's capabilities.

#### OS6564 Substituting black for this report.

The ink specified for your report is not available, therefore. automatic ink substitution is taking place.

#### Action None.

#### OS6565 Unable to read IDR from disk.

Input cannot access IDR file from disk.

#### Action Check and retry.

#### OS6660 Begin value is off the page.

The BEGIN statement in JDL specifies that print is to start at a point located off the paper currently loaded in printer. The job

will abort.

Action Recode JSL so that paper dimensions (PAPERSIZE command)

agree with the BEGIN statement. (Refer to your 4635 LPS

PDL/DJDE Reference.)

#### OS6650 Input has recovered to next report in job.

Job recovery has been initiated after a software failure. After the second attempt, the system is unable to recover data for the current report. Input has moved to the next report boundary. Offline reports are partially printed.

Action Restart the lost report.

#### OS6651 Output has recovered to next report in job.

Job recovery has been initiated after a software failure. After the second attempt, the system is unable to recover data for current report. The output has moved ahead and will print the next report.

Action Restart the lost report.

#### OS6652 Output has recovered to next page boundary.

Job recovery has been initiated after a software failure. Output attempted unsuccessfully to print a page on which data was lost. Now output has moved ahead and will print the next page of the report.

Action Restart the job if data loss is unacceptable.

#### OS6653 Successive page recovery stopped by end of report.

Job recovery was initiated after a software failure. Page-by-page data recovery has reached the end of the report and stopped. The report is aborted.

Action Restart the job.

#### OS6654 Set recovery cancelled until next set boundary.

An irrecoverable error has occurred on a specific page. Because of this, the set of which the bad page is a member cannot be recreated due to a jam condition. Page recovery will be in effect

until the next set boundary.

Action None.

# OS6670 Form paper size too small. Form will not be printed.

The paper size specified for the form called up for the current job is smaller than the size specified by the PAPERSIZE statement in JSL. Input is stopping.

### Action

 Enter the CONTINUE I command to print the job without the form.

or

Enter the ABORT I command to cancel the job.

2. Recode JSL or FSL with paper size matching the other paper size specifications in JSL or FSL and restart the job. (Refer to your 4635 LPS PDL/DJDE Reference.)

# OS6680 Form paper size too large. Form will not be printed.

The paper size specified for the form called up for the current job is larger than the size specified by the PAPERSIZE statement in JSL. Input is stopping.

# Action

1. Enter the CONTINUE I command to print the job without the form.

or

Enter the ABORT I command to cancel the job.

2. Recode JSL or FSL with paper size matching the other paper size specifications in JSL or FSL and restart the job. (Refer to your 4635 LPS PDL/DJDE Reference.)

# OS6690 Report aborted due to an inexact paper size.

The current report has been aborted due to a paper size mismatch.

Action None.

## OS6700 Syntax error in DJDE.

A wrong format or word was used in coding a DJDE record.

#### Action

- Recode DJDE correctly. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 2. Restart the job.

# OS6705 DJDE error - illegal page interleaved graphic callout.

One page of the current job contains DJDEs calling out standard interleaved graphics on the same page. The job will abort.

- 1. Recode DJDE, eliminating one of the interleaved graphic callouts on that page, or repositioning the page break to avoid having both types of interleaved graphics on the same page. (Refer to your 4635 LPS PDL/DJDE Reference.)
- Restart the job.

# OS6706 DJDE error - illegal disk interleaved graphic callout.

The current job contains DJDE specifying a shared disk (SD) interleaved graphic. The system cannot call up the graphic because the job is not being sent through shared disk Interface. The job will abort.

#### Action

- Recode DJDE, using a standard interleaved graphic callout instead of an SD callout. (Interleaved graphic parameter should be T instead of D.) (Refer to your 4635 LPS PDL/DJDE Reference.)
- 2. Restart the job.

# OS6709 DJDE processing error: SEF file not found.

The system cannot process your DJDE because the short-edge-feed (SEF) mapping file requested is not present in the system.

Action Verify the SEF mapping file-name and reenter the DJDE.

# OS6710 DJDE processing error: stockset file not found

A DJDE stockset called out within the job is not present on the system disk.

#### Action

- 1. Enter the correct stockset. (Refer to your *4635 LPS PDL/DJDE Reference*.)
- 2. For assistance, contact your systems specialist or Xerox Customer Support.

# OS6711 DJDE processing error: JDE not found.

The JDE invoked by the DJDE statement JDE = jde-id does not exist in the selected JDL.

# Action

1. Enter the CONTINUE I command to continue to process the job. DJDE will be ignored.

or

Enter the ABORT I command to cancel the job.

- 2. Recode DJDE to reference a different JDE. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 3. Restart the job.

# OS6712 DJDE processing error: JDL not found.

The JDL invoked by DJDE statement JDL = jdl-id does not exist on the system disk.

# Action

1. Enter the CONTINUE I command to continue to process the job. DJDE will be ignored.

or

Enter the ABORT I command to cancel the job.

- 2. Recode DJDE to reference a different JDL. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 3. Restart the job.

# OS6713 DJDE processing error: *filetype* file not found messages.

The file specified by DJDE of the type indicated in the message was not found on the system disk. Depending on JSL coding for handling error conditions, one of the following occurs:

## Error = Stop

Job is interrupted, and message "INPUT STOPPED, ENTER CON I OR ABORT I" appears.

#### Action

Enter the CONTINUE I command to resume input (DJDE is ignored) or ABORT I command to cancel the job.

## Error = Abort

Job automatically aborts.

#### Action

- Do one of following: Recode DJDE with a different file name. (Refer to your 4635 LPS PDL/DJDE Reference or your 4635 LPS Operations Reference chapter on using the editor for additional information.) Load the desired file to disk.
- 2. Restart the job.

#### Error = Continue

Printing continues and no further messages are displayed.

Action If the job prints unsatisfactorily, follow instructions for ERROR = ABORT, above.

00/712	DIDE processing array. Font File not found
OS6713	DJDE processing error: Font File not found.
OS6714	DJDE processing error: Form File not found.
OS6715	DJDE processing error: PDE File not found.
OS6716	DJDE processing error: Form Font not found.
OS6717	DJDE processing error: CME File not found.
OS6718	DJDE processing error: Invalid Font File header.
OS6719	DJDE processing error: Invalid Form File header.

# OS6720 OTEXT length exceeds limit...OTEXT ignored.

The operator message included in DJDE exceeds the maximum length of 80 characters per page or 400 per report. The message will not print.

## Action

- 1. If desired, restate the OTEXT message, shortening it. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 2. Restart the job.

# OS6721 DJDE processing error: invalid loadable PDE.

The PDE file loaded from magnetic tape has an incorrect format. The job will not print correctly.

- Enter the ABORT command to cancel the job.
- 2. Recompile PDE correctly. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 3. Reload the PDE file to the system disk. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 4. Restart the job.

# OS6722 DJDE processing error: maximum Forms/Fonts exceeded.

DJDE specified a PDE calling for forms and/or fonts in excess of the system maximum.

#### Action

- Recode the DJDE with fewer fonts/forms. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 2. Restart the job.

# OS6723 DJDE processing error/ insufficient memory messages.

Insufficient dynamic memory exists for the file called for by DJDE. Depending on JSL coding for handling error conditions, one of the following occurs:

## Error = Stop

Job is interrupted, and message "INPUT STOPPED, ENTER CON I OR ABORT I" appears.

# Action

Enter the CONTINUE I command to resume input (DJDE is ignored) or ABORT I command to cancel the job.

### Error = Abort

Job automatically aborts.

# Action

 Do one or more of the following: Recreate the job, reducing the number of features, block size, and/or font or form values.

#### and/or

Recode DJDE, specifying a different file. (Refer to your *4635 LPS Operations Reference* for additional information.)

2. Restart the job.

# Error = Continue

Printing continues and no further messages are displayed.

# Action If job prints unsatisfactorily, follow instructions for ERROR = ABORT, above.

OS6723 DJDE processing error: Insufficient memory for PDE.
OS6724 DJDE processing error: Insufficient memory for CME.
OS6725 DJDE processing error: Insufficient memory for VFU.
OS6726 DJDE processing error: Insufficient memory for JDE/JDL.
OS6727 DJDE processing error: Insufficient memory for Forms.

## OS6728 DJDE processing error: Feed stock not in stockset

A DJDE FEED option calls out a stock that is not in the stockset defined for the current cluster.

### Action

1. Enter the FEED cluster name to specify a different cluster with the desired stock.

or

Redefine the stockset to include the desired stock. (Refer to your 4635 LPS PDL/DJDE Reference.)

2. For further recommended actions, refer to messages OS6723-OS6727.

# OS6729 DJDE proc. error: Feed used but no stockset in effect.

The FEED command was used but a STOCKSET statement is not in effect.

#### Action

Reenter the DJDE command, specifying a STOCKSET. (Refer to your 4635 LPS PDL/DJDE Reference, chapter 4, "Dynamic Job Descriptor Entries.")

# OS6731 File x processing aborted—data format error.

A required nonblank delimiting character is missing from a record in the file being processed or was replaced by a different character in some records. The part of the indicated file that has already been copied will be deleted from disk. Its data will be printed out and not copied to disk.

#### Action

- Recreate the file, ensuring each record ends with the same delimiter character. (Refer to your 4635 LPS Operations Reference chapter on LPS processing for additional information.)
- 2. Resend the job.

# OS6732 File x error—no card image data received.

"FILE" command specified "C" for card-image format. However, the system encountered a DJDE record before any card-image records were filed. The file will not be copied to disk.

### Action

- 1. Recreate the tape, putting card image records in the correct location. (Refer to your *4635 LPS Operations Reference* chapter on LPS processing for additional information.)
- 2. Resend the job.

# OS6733 File x overflow—excess card image data lost.

The file indicated contains more card-images than specified in DJDE. The extra card-images will not be copied to disk.

#### Action

- 1. Recode DJDE, specifying the correct number of card-images. (Refer to your *4635 LPS Operations Reference* chapter on LPS processing for additional information.)
- 2. Resend the job.

## OS6734 File processing error—invalid destination file name.

The file being sent from the host has a file name improperly specified (too many characters, etc.) in DJDE. The file will be printed and not copied to disk.

- 1. Recode DJDE, including the correct file name. (Refer to your 4635 LPS Operations Reference chapter on LPS processing for additional information.)
- 2. Resend the job.

# OS6735 File processing error—illegal destination file type.

The file specified in DJDE contains a 3-character filetype extension not in the LPS disk directory; or file has one of the following extensions: .OSD, .SAF, .SYS, .\$Y\$, or .TSK. The file will not be copied to disk.

#### Action

Recode DJDE, specifying only files with acceptable filetype extensions. (Refer to your 4635 LPS Operations Reference chapter on LPS processing for additional information.)

# OS6736 File processing error—no label record.

The first label record of the file being sent was not recognized by the system-either the filetype extension was not a filetype existing on the disk, the file name was improperly constructed, or the block size parameter was not 512 bytes. The file will be printed and not copied to disk.

#### Action

- 1. Recreate the tape, making necessary corrections to the label. (Refer to your *4635 LPS Operations Reference* chapter on LPS processing for additional information.)
- 2. Resend the job.

# OS6737 File processing error—security violation.

The file being sent has the same file name as a file on disk that is protected by ABNORMAL SECURITY = YES command. The existing file cannot be replaced or deleted because the current logon level is less than 5.

#### Action

- 1. Obtain the correct password and log on at Level 5. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)
- 2. Resend the job.

# OS6738 No space on disk for file x.

There is not enough space on the system disk for the indicated file being created by data stream during printing.

#### Action

1. Enter the CONTINUE command to continue printing the job. The job will print without the file or will use an existing older version if available.

or

Enter the ABORT job command to abort the job.

- 2. Delete some files from the system disk to create more space.
- 3. Restart the job.

## OS6750 Insufficient dynamic memory for DJDE's.

Not enough dynamic memory was available while the DJDE record was being processed. The job will abort.

# Action

More memory capacity is required for your system. Contact your systems specialist or Xerox representative.

O\$6751	Insufficient dynamic memory for word processing link job.
	Not enough dynamic memory was available for linked word processing files. Linked files are processed up to the point where memory was exhausted.
Action	Resend files that were not processed.
OS6752	Insufficient dynamic memory for word processing merge job.
	Not enough dynamic memory was available to process CWP MERGE function. Job will abort.
Action	<ol> <li>Remake job, reducing features.</li> <li>Purchase additional memory capacity.</li> <li>Resend job.</li> </ol>
O\$6754	Word processing merge job - switch codes missing.
	During printing, a file was discovered to be incorrectly formatted, or wrong switch code was entered in CCL MERGE command.
Action	Resend job, correcting switch codes if necessary. (Refer to your Xerox 4635 LPS Reference Manual, "Communications interface" chapters.)
O\$6755	Word processing merge job - no merge file.
	There is no file name in XCS header for merge file.
Action	Check your XCS file header packet.
O\$6756	Word processing - document file I/O error.
	Error has occurred in reading an .XCS file. Job cannot be processed.
Action	<ol> <li>Resend job.</li> <li>If message reappears, call Xerox Customer Support Center.</li> </ol>
OS6757	Word processing - old XCS file - retransmit file.
	Attempt was made to print a backup file containing a file header in an obsolete format.
Action	Resend job from workstation; do not use the old backup tape.
OS6758	Word processing file malformed. Retransmit file.
	A start command was issued specifying an XCS file. The specified file has an incorrect format.
Action	Contact your systems specialist or Xerox Customer Support.
OS6760	Font char width table missing - word proc. aborting job.
	An old (pre-V10 version) font file has been loaded. It cannot be used for CWP jobs. Job is aborting.
Action	<ol> <li>Restart job, using correct font tape.</li> <li>Call Xerox Font Center for information on replacing font.</li> </ol>

# OS6761 Too many SEF Font mapping errors.

An exceedingly large number of Short Edge Feed font mapping errors has occurred.

#### Action

- 1. Verify proper contents of mapping file and correct.
- 2. Rerun the job.

# OS6780 Unsupported JDL option may jeopardize job integrity.

You have submitted a parameter in a DJDE or PDL command, such as SESMAP or TRANS, which is not supported by 4050, 4090, 4650 printers. The appearance or position of your output may be affected.

## Action

- 1. Check your output to see if it is satisfactory.
- 2. If the output is unsatisfactory, recode the JSL eliminating the unsupported parameter.

# OS6781 Unsupported DJDE option encountered. See OPRINFO Page.

A DJDE option was encountered which is not supported on this printer.

Action Check OPRINFO page for unsupported option.

# OS6782 Paper size exceeds printer capability.

In the PDL OUTPUT command you have specified a larger paper size than the paper trays of the 4050, 4090, 4650 printers can accommodate.

Action None.

# OS6800 No XCS File specified for 850 job.

You have specified an invalid XCS file for 850 job.

Action Check your XCS file format.

# OS6810 No XCS File specified for Ethernet Job.

"Volume Host = ENET" was coded in JDL, but .XCS was not entered in document-name parameter of CWP,STA[RT] command. Job will abort.

#### Action

- Reenter CWP,STA[RT] command, including .XCS entension in document name. (Refer to your Xerox LPS Reference Manual, "Ethernet communications interface" chapter.)
- 2. Resend job.

## OS6819 Improper file format. Record size is not 80 bytes.

The application has specified a disk-resident lnk List, but when the file is accessed, it is found to be of the wrong format.

Action Check the application.

O\$6820	Improper palette-name specification
	The palette-name you have specified contains nonalphanumeric characters and/or more than 32 characters.
Action	Check the palette-name and retry the command.
OS6821	Improper color-name specification.
	The <i>ink-name</i> you have specified contains either incorrect characters or more than 32 characters.
Action	Check the <i>ink-name</i> (s) you have specified and retry the command.
O\$6822	Improper catalog-name specification.
	The catalog-name you have specified contains either incorrect characters or more than 6 characters.
Action	Check the catalog-name and retry the command.
O\$6823	Black-format FILENAME.FRM references color-format logo(s).
	The 4850 LPS detects that the form being printed in black-only format references a logo in color format.
Action	Convert the form to color format using the File Conversion Utility (FCU). (Refer to your 4850 LPS Operations Reference chapter on highlight color on the LPS.)
	Use the FSL command LOGO to include the INK option, which allows you to specify the desired ink for the logo. A two-color logo can be obtained from the Xerox Font Center for this purpose. (Refer to your Xerox LPS Forms Creation Guide.)
OS6824	Color-format FILENAME.FRM references black-format logo(s).
	The system detects that a form in color format that references a logo in black-only format is being printed.
Action	Obtain a two-color format logo from the Xerox Font Center and then reference this logo in your job.
O\$6850	Improper host type for XCS file.
	No host type was specified for "Volume Host =" statement in JDL. Job will abort.
Action	<ol> <li>Recode JDL with correct host type. (Refer to your 4635 LPS PDL/DJDE Reference.)</li> <li>Resend the job.</li> </ol>
OS6851	Inconsistency between JDL and Start Command.
	The specified JDL references unsupported options or is corrupt.
Action	Contact your systems specialist or Xerox Customer Support.

# OS6900 Data on page exceeds page size. Check output.

There is too much data to fit on the page being imaged. Some data may have been imaged off the page.

#### Action

Check printed output. If overflow has occurred, recreate the job using a smaller font or fewer lines per page. (Refer to your 4635 LPS PDL/DJDE Reference.)

# OS6905 Data origin off page. Check output.

Print will start at a point off the page.

#### Action

- 1. Check printed output.
- 2. If any data did not print within the desired page boundaries, check VFU statements and recode JSL. (Refer to your 4635 LPS PDL/DJDE Reference.)

# OS6906 Graphic origin off page. Check output.

JSL or DJDE indicates a graphic has been positioned at a point off the page.

#### Action

- 1. Check printed output.
- 2. If the entire graphic did not print at the desired location on the page, recode JDE/DJDE. (Refer to your 4635 LPS PDL/DJDE Reference.)

# OS6907 Printer not capable of printing two color graphic 'Filename'.

You have attempted to print a two color graphic on a printer that is not equipped with a Graphics Video Generator 2 (GVG2). The system is informing you that you cannot do this on your system.

#### Action None.

# OS6908 Page ordering has been reversed. Check ordered stock.

An N to 1 Ordered Stock job has thresholded in Input processing, so the job has reverted back to 1 to N processing. Any Ordered Stock that has been reverse collated for N to 1 printing must be recollated for 1 to N printing.

Action Reallocate stock and press CONTINUE.

## OS6909 Misregistration detected. Pages will be purged.

A paper misregistration has been detected by the printer. Any misregistered pages will be purged, and the pages reimaged.

Action None.

## OS6910 Too much data on page. Page can not be printed.

Variable and/or form data will not fit on the page currently being imaged. The page will not print.

Action Recreate the job, reducing the amount of data per page.

# OS6920 LINE exceeded page limit. Line truncated.

A new margin has taken effect or a new line was started. Current line length is longer than page size. The excess has been cut off.

#### Action

- Check the JDL/DJDE MARGIN commands and change the margin size.
- 2. Ensure that the correct paper size was specified at sysgen.
- 3. If the problem recurs, recreate the job, changing line length, font size, and/or carriage returns.

# OS6949 Page density exceeded, page won't be printed. ABORT O or.

The page being imaged has too many characters per line. The page will not print. (Message is followed by message OS2000.)

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

# Action

 Enter the CONTINUE O command to resume printing if data loss is acceptable.

or

Enter the ABORT O command to cancel the job.

Recreate the job, reducing the amount of overprinting and/or shading.

# OS6950 LINE density exceeded, page won't be printed. ABORT O or.

The page being imaged has too many characters per line. The page will not print. (Message is followed by message OS2000.)

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

# Action

1. Enter the CONTINUE O command to resume printing if data loss is acceptable.

or

Enter the ABORT O command to cancel the job.

Recreate the job, reducing the amount of overprinting and/or shading.

# OS6951 Unable to rasterize local density problem page.

An imaging error occurred while attempting to rasterize a page with a local density problem. The page cannot be rasterized; i.e., a bitmap image of the page cannot be produced.

Action None.

# OS6952 Imaging error. Possible data off page. Page integrity cannot be guaranteed, therefore page will not be printed.

An imaging error has occurred on the current page.

- 1. Press the <CON> key to continue printing.
- 2. Check output. If data is imaged off page, recreate the job, redistributing print data.

## OS6960 Invalid font index for RTEXT.

The font specified for Routing Text was given a Font Index number in excess of that contained in PDE list.

#### Action

- Recode the RTEXT fontindex statement with an appropriate index number. (Refer to your 4635 LPS PDL/DJDE Reference.)
- 2. Restart the job.

# OS6961 Invalid font index for page numbering.

The font index specified for the page number is outside the range of fonts stated in PDE. Page numbers will not print.

# Action

- Recode PDE or create a new one, including the font desired for page numbering. (Refer to your *Xerox 4635 LPS PDL/DJDE Reference*.)
- 2. Restart the job.

# OS6977 Invalid cluster file detected. Default created.

CLUSTR.LIB has an invalid format. A new, default CLUSTR.LIB has been created.

#### Action

- 1. Redefine the problem clusters, using CLP command. (Refer to your *4635 LPS Operations Reference* chapter on setting up print jobs for additional information.)
- 2. Restart the job.

#### OS6978 Invalid version of CLUSTR.LIB detected.

A version of CLUSTR.LIB that is no longer supported has been detected. A new, default CLUSTR.LIB has been created. Previously-defined clusters will need to be redefined.

Action Contact your systems specialist or Xerox Customer Support.

# OS Level 7: System problem

Indicates a problem with a specific job. Run the next job and report the problem to your supervisor.

#### OS7100 PCC or translate table unreadable.

The system cannot read the printer carriage control (PCC) or translate the table statement because it is incorrectly formatted. The job will abort.

- 1. Reenter the statement correctly in JDL. (Refer to your 4635 LPS PDL/DJDE Reference or 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)
- 2. Restart the job.

# OS7110- xxxx file not found messages.

A file of the type indicated in the message was called for by JDE or DJDE, but does not exist on the system disk. (The name of the file is displayed in the previous message.) The job will abort.

#### Action

- 1. Load the desired file onto the system disk. If its name is listed in the file directory, reload and replace it. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
- 2. Restart the job.

OS7110	CME file not found.
OS7120	PDE file not found.
OS7130	Font File not found.
OS7140	Form File not found.
OS7150	Form Font not found.

#### OS7160 Unable to read stockset file from disk.

An unspecified error occurred while attempting to read a STOCKSET file.

Action Contact your systems specialist or Xerox Customer Support.

# OS7170 Translation file content is improper.

When the system was sysgened for a language other than English, the translation file which interprets commands proved to be defective.

Action Contact your systems specialist or Xerox Customer Support.

# OS7190 Problem with file====> xxxx.

This message precedes messages OS7110 - OS7150. It indicates which file the system was unable to locate on disk. The job will abort.

Action See the recommended action for messages **OS7110-OS7150**.

# OS7210 Input cannot recover —not enough dynamic memory.

Automatic job recovery has been attempted after a software failure caused a system rollover. The system is unable to recover data because insufficient dynamic memory remains for the recovery program. The job is aborted.

# Action

- 1. Restart the job.
- If the message reappears, contact your systems specialist or Xerox representative to obtain additional memory capacity.

# OS7220 Input unable to initiate recovery.

A software failure has caused a system rollover. The system cannot begin automatic job recovery because there is not enough dynamic memory for it. The job is aborted.

- 1. Restart the job.
- 2. If the message reappears, contact your systems specialist or Xerox representative to obtain additional memory capacity.

# OS7300 Account form file not found/accounting can't print.

The form required to print the accounting page was not found on disk. The accounting page will not print.

#### Action

- 1. Recopy file ACTLDL.SYS to the system disk from the current operating system software tape. (Refer to your 4635 LPS Operations Reference chapter on tracking system activity for additional information.)
- 2. Restart the job to get the accounting page if desired.

# OS7350 Unrecoverable I/O error in accounting file.

The system has encountered a system disk error while accessing an accounting file. The job is aborted.

#### Action

- Rerun the job to determine if the failure was an intermittent error.
- 2. If the failure recurs, contact your systems specialist or Xerox Customer Service.

# OS7400 Invalid JDE/JDL for online processing.

The system is operating online, but a JDE was specified that cannot be used online. JDE does not define the HOST type correctly.

# Action

- 1. Specify the correct JDE. (Refer to your *4635 LPS Operations Reference* chapter on LPS processing for additional information.)
- 2. Restart the job.

# OS7401 JDE/JDL require online mode. Enter "ONLINE"

The JDE or JDL specified requires the system to be online.

### Action

1. Restart the job with a different JDE/JDL ID.

or

Enter the ONLINE command to place the system online.

2. Reenter the START command.

# OS7410 Option not supported—job aborted messages.

A command was entered for an option for which your system does not have capability. The job is being aborted.

Action Restart the job without the unsupported command option.

OS7410 RTEXT option not supported -- Job aborted.
OS7420 Cover option not supported -- Job aborted.
Modify option not supported -- Job aborted.

OS7440 Code = None not supported -- Job aborted

# OS7445 Multiple begins in PDE not supported—Job aborted

The multiple begins specified in the PDE cannot be completed. The job has been aborted.

- 1. Recode the PDE. (Refer to your *4635 LPS PDL/DJDE Reference*.)
- 2. Restart the job.

OS7450	Graphic sample not allowed by JDE.
	The graphic sample requested cannot be printed.
Action	Recode your request. (Refer to your 4635 LPS PDL/DJDE Reference.)
OS7465	Printer not capable of printing 600 SPI output.
	A job requesting 600 spi output was attempted on a system that does not support 600 spi output. The job cannot be printed.
Action	None
OS7500	Insufficient memory messages.
	The number of features specified in JDE requires more main memory than is available; or multiple "DJDE JDE =" or "JDL =" commands were incorrectly invoked in a single report.
Action	1. Recreate the job, reducing the number or extent of features.
	Recode DJDE correctly. (Refer to your <i>4635 LPS PDL/DJDE Reference</i> .)  2. Restart the job.
OS7500 OS7510 OS7520 OS7530 OS7550	Insufficient memory for JDE. Insufficient memory for JDE Tables. Insufficient memory for VFU Tables. Insufficient memory for CME Tables. Insufficient memory for input buffers.
OS7551	Insufficient dynamic memory for PDE Table.
	System dynamic memory is exhausted.
Action	Check application and retry.
O\$7600	DJDE/Delimiter file overflow.
	The memory needed by input task to accomplish DJDE/Delimiter processing exceeds the memory available.
Action	1. Reduce the complexity of form. (Refer to your 4635 LPS Forms Creation Guide.)
	<ol> <li>Rerun the job to determine if failure is an intermittent CPU/memory failure.</li> </ol>
	3. If the failure recurs, contact your systems specialist or Xerox representative to obtain additional memory capacity. The job cannot be processed without it.
OS7610	RTEXT File overflow.
	The memory needed by the input task to accomplish Routing Text processing exceeds memory available.
Action	1 Check the form and recompile if an error is found (Refer to

- Check the form and recompile if an error is found. (Refer to 4635 LPS Forms Creation Guide.)
   Renut the job to determine if the failure is an intermittent
- CPU/memory failure.
- 3. If the failure recurs, recreate the job, reducing the RTEXT parameters.

# OS7620 Cannot recover from DJDE processing error.

The system could not find the file specified by DJDE. (This message appears in conjunction with messages OS6713-6719.)

Action See the explanation for messages OS6713 - OS6719.

# OS7830 Insufficient dynamic memory for Fontindex.

Not enough dynamic memory remains to process the Font Index option; or multiple DJDE "JDE =" or "JDL =" commands were incorrectly invoked. The job will abort.

#### Action

1. Recreate the job, reducing the number or extent of features.

Recode DJDE correctly. (Refer to your 4635 LPS PDL/DJDE Reference.)

Restart the job.

# OS7850 Too many Data and Form Fonts and Forms specified in JDE.

The number of forms, fonts, and form fonts specified by JDE exceeds the capacity of the page log. The job will abort.

Action Recreate the job, reducing the number of fonts or forms.

# OS7900 Font memory exceeded. Report aborted. Report error.

Fonts specified in JDE/DJDE exceed the available font memory. The job is being aborted.

## Action

- 1. Recode PDE with a smaller set of fonts. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information and your 4635 LPS PDL/DJDE Reference.)
- 2. Restart the job.

## OS7910 Job too big for available memory-output.

The combined memory required for form, variable data, and font specification tables exceeds available memory in output area. The job will abort.

Action Recreate the job, reducing forms, fonts or variable data.

# OS7920 Graphic memory size exceeded. Report aborted.

Image files specified in JDE/DJDE exceeded available graphic memory. The report is being aborted.

## Action

Recreate the job with one of the following changes: Reduce the number of graphics Scale down the size of graphics. (Refer to your 4635 LPS Operations Reference chapter on using graphics for additional information.)

#### OS7950 Unable to open print file... Enter "RESET" then REA.

The print file on the system disk was left in such state that it cannot be opened. The job will not print.

#### Action

- 1. Enter the RESET command.
- 2. Enter the REALLOCATE command and follow directions on the display. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)
- Restart the job.

#### OS7970 Feed stock not in stockset.

The JDE/JDL FEED option calls out a stock that is not in the

current stockset.

Action None.

#### OS7971 Feed stock specified, but no stockset in effect.

A feed stock has been specified that is not contained in the current stockset.

Action Restate your cluster command to include that feed stock. (Refer to the chapter on feeder trays in your 4635 LPS Operator Guide.

# OS Level 8: Probable severe software error

Warns of probable severe software errors.

#### OS8010 Input found nothing to print.

The file just processed by input has generated no printed output. The File is a null file (consisting of only a name), or the JDE used to process the file was incorrect.

Action Enter the correct JDE and restart the job.

Recreate the job.

## OS8050 IPD internal initialization; failure.

An unexpected error was detected when initializing IPD and the job was then aborted.

#### Action

- 1. Reset the system before entering the next START command.
  - a. Enter the RESET command.
  - b. Resend the job.
- 2. If the message reappears, stop communications via HIP and reboot the system.
  - a. If HIP is active, enter the HIPSTOP: OFFLINE command.
  - b. Press the Boot button and enter B.
  - c. Enter the HIP ONLINE; START command, if desired.
  - d. Resend the job.
  - e. If the problem continues, resysgen, if authorized to do so.

#### or

Contact your systems specialist (refer to your 4635 LPS System Generation Guide).

# OS8051 IPD communication; initialization failure.

An unexpected error was detected when attempting to open communications with input and the job was then aborted.

# Action

- 1. Reset the system before entering the next START command.
  - a. Enter the RESET command.
  - b. Resend the job.
- 2. If the message reappears, stop communications via HIP and reboot the system.
  - a. If HIP is active, enter the HIPSTOP: OFFLINE command.
  - b. Press the Boot button and enter B.
  - c. Enter the HIP ONLINE; START command, if desired.
  - d. Resend the job.
  - e. If the problem continues, resysgen, if authorized to do so,

#### or

Contact your systems specialist (refer to your 4635 LPS System Generation Guide).

## OS8052 IPD dynamic memory; initialization failure.

An unexpected error was detected when IPD failed to acquire sufficient memory and the job was then aborted.

#### Action

- 1. Reset the system before entering the next START command.
  - a. Enter the RESET command.
  - b. Resend the job.
- 2. If the message reappears, stop communications via HIP and reboot the system.
  - a. If HIP is active, enter the HIPSTOP: OFFLINE command.
  - b. Press the Boot button and enter B.
  - c. Enter the HIP ONLINE; START command, if desired.
  - d. Resend the job.
  - e. If the problem continues, resysgen, if authorized to do

#### or

Contact your systems specialist (refer to your 4635 LPS System Generation Guide).

#### OS8053 IPD File management; initialization failure. (IPDDIR.SYS)

IPD could not find or create IPDDIR.SYS, resulting in a job abort.

### Action

- 1. RNAME IPDDIR.SYS to some well-known name (e.g., BADnnn.TMP).
- Resend the job.
- 3. Contact your systems specialist or Xerox Customer Support to log the bad sector and delete the well-known name.

#### **OS8100** Requested task already active - Reboot the system.

The task requested is still active improperly, possibly due to improper job recovery after a software failure.

Action Press the Boot button and enter B to force proper recovery by rebooting the system.

#### OS8200 Invalid TMCB received from a task.

A task message control block (information sent from one task to another) was sent to the wrong task.

#### Action

- Enter the RESET command.
- Retry the job.
- If the message reappears, contact your systems specialist or Xerox Customer Service.

#### OS8250 System mailbox value is invalid.

The system mailbox value you have entered is not accepted by the system.

Action Verify your parameter and retry the command.

#### OS8251 System mailbox read/write error.

There is a serious internal problem with the system.

Action Contact your supervisor or systems specialist, or Xerox support.

#### OS8300 Unable to access next file for sample print.

The input task encountered a system disk error during a sample print job.

#### Action

- Restart the job.
- If the failure recurs, contact your systems specialist or Xerox Customer Service.

#### OS8320 Input cannot open accounting file.

The accounting file on the system disk cannot be accessed.

# Action

Copy file ACFILE.SYS to the system disk from your Xerox 4635 LPS OSS tape, reentering user department names. (Refer to your 4635 LPS Operations Reference chapter on tracking system activity for additional information.)

# OS8410 Byte aligned disk I/O request... input aborting.

The input task issued a disk input/output request on a byte boundary rather than a correct word boundary. The job is aborting.

#### Action

- Restart the job. This message should not reappear if the failure was an intermittent CPU/memory failure or software error.
- If the message recurs, contact your systems specialist or Xerox Customer Service

# OS8420 Bad LBN on disk I/O... input aborting.

The input task has issued a disk input/output request with an invalid disk logical block number. The job is aborting.

#### Action

- Restart the job. This message should not reappear if the failure was an intermittent CPU/memory failure or software error.
- 2. If the failure recurs, save the tape or data and contact your systems specialist or Xerox Customer Support.

# OS8430 Illegal address space on disk I/O...input aborting.

The input task has issued a disk input/output request using an invalid memory address. The job is aborting.

# Action

- Restart the job. This message should not reappear if the failure was an intermittent CPU/memory failure or software error.
- 2. If the failure recurs, save the job tape or data and contact your systems specialist or Xerox Customer Support.

# OS8500 System reliability log lost.

The system reliability log (error log) file cannot be accessed due to an apparent file management problem.

#### Action

- 1. Enter the PROBLEM command to help define the condition.
- Resysgen the disk to correct the problem, if authorized to do so (refer to your 4635 LPS OSS System Program Description ["-11"]),

## or

Contact your systems specialist.

#### OS8550 Drive xxx not useable: no disk ID.

The indicated disk drive cannot be used because it has not been formatted for your system.

Action Format the disk. (Refer to your 4635 LPS System Generation Guide.)

## OS8555 Drive xxx not useable: wrong disk ID.

The indicated disk drive cannot be used because it was moved from another system and was not formatted for this one.

# Action Reformat the disk. (Refer to your 4635 LPS System Generation Guide.)

# XEROX 4635 LASER PRINTING SYSTEM MESSAGE GUIDE

#### OS8560 Drive xxx not useable: should be drive yyy.

The Indicated system disk drive was formatted as drive yyy, then moved to xxx position. The system disk cannot be used in the

new position until reformatted.

Action Reformat the disk. (Refer to your 4635 LPS System Generation

Guide.)

#### **OS8600** Unsuccessful completion of send data directive.

Displayed after RESET of the job in progress has been confirmed following a system disk error. (This message is followed by message OS1000 READY FOR COMMANDS hh:mm:ss.)

Action None.

#### OS8650 Input has recovered to next job in queue.

During automatic job recovery following a system rollover, the input task has attempted twice to recover data on the same page, and once to recover the next report. Since this job apparently cannot be printed, input moves to next job.

Action

- 1. Print the next job.
- 2. Submit an abort analysis dump (produced by system during recovery process) to your systems specialist or Xerox Customer Support.

#### OS8651 Output has recovered to next job in queue.

During automatic job recovery following a system rollover, the output task has attempted twice to recover data on the same page, and once to recover the next report. Since this job apparently cannot be printed, output moves to the next job.

Action

- Print the next job.
- Submit the abort analysis dump (produced by system during Recovery process) to your systems specialist or Xerox Customer Service.

#### OS8700 Incorrect version of accounting file.

The accounting file is corrupt or outdated.

Action Contact your systems specialist or Xerox Customer Service for assistance in obtaining correct software for the accounting file.

#### OS8704 Output task does not match IG/Printer type.

Sysgen was performed with a configuration that does not match the current configuration.

Action Resysgen with the proper configuration if authorized to do so

(refer to your 4635 LPS System Generation Guide),

Contact your systems specialist.

#### OS8800 Insufficient dynamic memory - Input.

The number of features specified in JDE and/or DJDE require more main memory than is available; or, multiple DJDE "JDE ="

or "JDL =" statements were entered incorrectly.

Action Recreate the job, reducing the number and/or extent of features.

Recode DJDEs correctly and restart the job.

#### OS8850 File management initialization failure. Try rebooting.

The basic file management system has failed to perform correctly.

#### Action

- Enter the LIST command to print file directories and document the problem.
- Press the Boot button and enter the B to reboot the system.
- 3. Restart the job.
- If the problem continues, resysgen the disk if authorized to do so (refer to your 4635 LPS System Generation Guide),

Contact your systems specialist.

#### OS8852 Invalid font file header.

The input task is unable to read a font file header due to software or system disk/CPU problems. The job will abort.

#### Action

- Reload the font file. (Refer to your 4635 LPS Operations Reference chapter on using the font editor for additional information.)
- 2. Restart the job.

#### OS8855 Invalid form file header.

The input task is unable to read a form file header due to software or disk/CPU problems. The job will abort.

#### Action

- 1. Recompile the form with the correct file header. (Refer to your 4635 LPS Forms Creation Guide.)
- Reload form file to system disk. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
- 3. Restart the job.

#### **OS8860** Page format error. Page will not be printed.

The job has improper metacodes.

- 1. Retry the job.
- 2. If the message reappears, check the software package that emits the metacode, to ensure that the level is current.
- Contact your systems specialist or Xerox Customer Support for assistance, if necessary.

#### OS8950 Insufficient dynamic memory to run requested task.

Not enough dynamic memory remains to load the requested task. Memory has been reported as inoperable during the system boot, or the system disk file of the desired task has been modified.

#### Action

- Reboot the system by pressing the Boot button and entering B.
- Restart the job.
- 3. If the problem continues, resysgen if authorized to do so (refer to your 4635 LPS System Generation Guide),

or

Contact your systems specialist.

## OS8960 File management initialization failure - Reboot.

The system's attempt to initialize file management processing has failed.

Action Reboot the system.

#### OS8970 Cannot open recovery file.

The automatic job recovery file which contains data necessary to recover after a system rollover has been left in a state such that it cannot be accessed.

#### Action

Resysgen the disk to recreate the file (refer to your 4635 LPS System Congretion Cuido)

System Generation Guide),

or

Contact your systems specialist.

## OS8980 Unable to initiate input task.

The requested input task cannot be found or read from disk.

#### Action

- 1. Enter the RESET command.
- 2. Restart the job.
- 3. If the message reappears, reboot the system by pressing the Boot button and entering B.
- Restart the job.
- 5. If the problem continues, resysgen, if authorized to do so (refer to your 4635 LPS System Generation Guide),

or

Contact your systems specialist.

#### OS8985 Unable to initiate HIP task.

The HIP task cannot be started.

- 1. Wait until the system is idle, then retry.
- 2. If problem persists, reload system software.

#### OS8989 Unable to initiate output task.

The system is unable to begin the indicated procedure, due to a fatal software error. (This message usually appears in conjunction with another message explaining the nature of the error condition.)

#### Action

- 1. Check the display for other relevant messages and follow instructions given for it/them in this guide.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### OS8990 Unable to initiate output task.

The requested output task cannot be found or read from disk.

#### Action

- 1. Enter the RESET command.
- 2. Restart the job.
- 3. If the message reappears, reboot the system by pressing the Boot button and entering B.
- 4. Restart the job.
- 5. If the problem continues, resysgen if authorized to do so (refer to your 4635 LPS System Generation Guide),

or

Contact your systems specialist.

## OS Level 9: Probable severe hardware error

Warns of probable hardware errors.

## OS9050 Unexpected error detected by RIP. Enter:

A RIP error has occurred. You will be prompted to CONTINUE or ABORT.

Action Enter CONTINUE or ABORT as appropriate.

#### OS9101 Unable to access; RECTK\$SYS.

Either RECTK\$SYS does not exist or a read error was detected. Either condition causes job recovery to fail and the job is aborted.

- 1. If RECTK\$SYS does not exist, DSR restore, sysgen, if authorized to do so, or contact your systems specialist to recover RECTK\$SYS.
- 2. If RECTK\$SYS does exist:
  - Contact your systems specialist or Xerox Customer Support to log the bad sector and delete RECTK\$SYS.
  - b. Restore the file via a DSR restore, resysgen, if authorized to do so, or contact your systems specialist.
  - c. Resend the job.

#### OS9102 Unable to access: COREIM.SYS.

Either COREIM.SYS does not exist or a read error was detected. Either condition causes job recovery to fail and the job is aborted.

#### Action

- 1. If COREIM.SYS does not exist, DSR restore, sysgen, if authorized to do so, or contact your systems specialist to recover COREIM.SYS.
- 2. If COREIM.SYS does exist:
  - a. RNAME COREIM.SYS to some well-known name (e.g., BADnnn.TMP).
  - b. Restore COREIM.SYS via a resysgen, if authorized to do so, or contact your systems specialist (refer to your 4635 LPS System Generation Guide.)
  - c. Resend the job.
  - d. Contact your systems specialist or Xerox Customer Support to log the bad sector and delete the well-known name.

## OS9103 Disk error with IPD message file, ETNMSG.SYS.

The system detected a read error the Interpress message file and could not generate the job error summary; the error summary is stopped at this point.

#### Action

- If ETNMSG.SYS does not exist, sysgen or DSR restore to recover ETNMSG.XYX.
- If ETNMSG.SYS does exist:
  - a. RNAME ETNMSG.SYS to some well-known name (e.g., BADnnn.TMP).
  - b. Restore ETNMSG.SYS via a resysgen, if authorized to do so, or contact your systems specialist (refer to your 4635 LPS System Generation Guide.)
  - c. Resend the job.
  - d. Contact your systems specialist or Xerox Customer Support to log the bad sector and delete the well-known name.

## OS9104 Disk error processing Interpress job errors (RTXFIL.SYS).

The system has detected a read or write error when logging or printing a job error; the job is aborted at this point.

- If RTXFIL.SYS does not exist, DSR restore, sysgen, if authorized to do so, or contact your systems specialist to recover RTXFIL.SYS.
- 2. If RTXFIL.SYS does exist:
  - a. RNAME RTXFIL.SYS to some well-known name (e.g., BADnnn.TMP).
  - b. Restore RTXFIL.SYS via a resysgen. (Refer to your 4635 LPS System Generation Guide.)
  - c. Resend the job.
  - d. Contact your systems specialist or Xerox Customer Support to log the bad sector and delete the well-known name.

#### OS9200 Hardware error-input drive. Call for service.

A fatal error other than a read error has occurred. Due to the failure mode, the data block in question cannot be recovered.

#### Action

1. If data loss is acceptable, press the <CON> key to resume printing.

#### or

If loss is unacceptable, enter the ABORT job command to cancel the job.

- 2. Restart the job.
- 3. If the problem continues, contact your systems specialist or Xerox Customer Service and report SAN (Software Analysis Number) 20.00.02.

## OS9210 Parity error on input medium.

A parity error has been discovered in the magnetic tape input buffer in CPU memory. (The error was not reported by the magnetic tape drive itself.)

#### or

The message also appears if attempting to read a 6250 bpi tape on a 1600 bpi magnetic tape drive.

#### Action

- 1. Clean the magnetic tape drive. (Refer to the maintenance chapter in your *4635 LPS Operator Guide*.)
- 2. Check the tape density.
- 3. Restart the job and/or mount a tape of correct density for the tape drive.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

## OS9300 Page set-up error. Page won't be printed. ABORT O or

The page cannot be printed because a dispatching error has occurred three consecutive times. This may be due to data exceeding the capability of the character dispatcher. (Message is followed by message OS2000.)

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

#### Action

1. Enter the CONTINUE O command. The job will print with one page missing.

or

Enter the ABORT O command to cancel the report.

2. Recreate the job, reducing the amount of data per page.

**Note:** CRT refers to the 4635 LPS system controller display.

## OS9305 Duplex set-up error. Page won't be printed. ABORT O or

The page cannot be printed because the front side of a page printed on both sides (duplex) contains more data than can be retrieved and set up by the system. (This message is followed by message OS2000.)

#### Action

 Enter the CONTINUE O command for the job to print with one page missing.

or

Enter the ABORT O command to cancel the report.

2. Recreate the job, reducing the amount of data per page.

#### OS9310 Output disk error. Page won't be printed. ABORT O or

The page cannot be printed because print data cannot be read off disk due to a system disk error. (This message is followed by message OS2000.)

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

#### Action

1. Enter the CONTINUE O command for the job to print with one page missing.

or

Enter the ABORT O command to cancel the report.

- 2. Restart the job.
- 3. If the problem continues, contact your systems specialist or Xerox Customer Service.

**Note:** CRT refers to the 4635 LPS system controller display.

## OS9320 Graphic imaging error. Page won't be printed. ABORT O.

A graphic is positioned or scaled off the page.

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

## Action

1. Enter the CONTINUE O command for the job to print with one page missing.

or

Enter the ABORT O command to cancel the report.

- 2. Recreate the job, reducing the number and/or size of graphics.
- 3. If the problem continues, contact your systems specialist or Xerox representative to obtain additional memory capacity.

Note: CRT refers to the 4635 LPS system controller display.

## OS9325 Imaging device error. Page won't be printed. ABORT O.

An irrecoverable error has occurred twice on the same page.

Action

1. Enter the CONTINUE O command for the job to print with one page missing.

or

Enter the ABORT O command to cancel the report.

- 2. Recreate and retry the job.
- 3. If the problem continues, contact your systems specialist.

## OS9369 NVM failed to clear.

The printer is unable to clear and reset the error count (Non-Volatile Memory) used by the Xerox service representative. Printing continues.

Action Contact your systems specialist or Xerox Customer Service.

#### OS9380 Printer failure. Enter 'PROBLEM', or

An unspecified hardware failure has occurred in the printer which appears to be uncorrectable by normal operator actions. (This message is followed by message OS2000.)

The printer control console displays:

PRINTER FAULT--SEE MESSAGE AT CRT

#### Action

1. Enter the CONTINUE O command to attempt to resume printing. Some data may be lost.

## and/or

- 2. Do the following:
  - a. Enter the PROBLEM command and write down any SAN codes appearing at the system controller display.
  - b. Contact your systems specialist or Xerox Customer Service with the above information.

**Note:** CRT refers to the 4635 LPS system controller display.

#### OS9400 Fatal disk error: Call for service; DO NOT REBOOT!

A very serious system disk error has occurred for which no operator action should be attempted.

Contact your systems specialist or Xerox Customer Service. Do Action not reboot the system or restart the job.

#### OS9410 Memory parity errors: Call for service.

A fatal memory parity error has occurred during normal processing.

#### Action

- 1. Restart the job.
- 2. If the failure recurs, contact your systems specialist or Xerox Customer Service.

#### 0S9420 Disk error - Input.

The input task detected a system disk error. The job is aborted.

#### Action Contact your system specialist or the Xerox National Customer

Service Support Center.

## OS9460-OS9550 thru OS9555-OS9560

#### "DISK ERROR" Messages.

An apparent fatal disk error occurred during the indicated process. The job is aborted.

The printer control console displays:

OUTPUT STOPPED. SEE MESSAGE AT CRT.

#### Action

- 1. Restart the job. The message should not reappear if the failure was an intermittent memory error.
- If the failure recurs, a problem with the system disk is indicated. Contact your systems specialist or Xerox Customer Service.

**Note:** CRT refers to the 4635 LPS system controller display.

OS9460 OS9500	Disk error - OCS. Call for service. Bad block on disk - Input. Call for service.
OS9530	Disk error - Input. Call for service.
OS9531	Disk error - Processing DJDE's.
OS9532	Disk write error - RTEXT File.
OS9537	Disk error or unable to open grid/index font.
OS9540	Unable to open a directory file.
OS9542	File xxxx error - Unable to create file.
OS9543	File xxxx error - Writing to disk file.
OS9550	Disk error - Output. Call for service.
OS9555	Disk I/O Error copying IMG File to Print File.
OS9556	Unidentifiable disk error copying IMG File to Print File.

## •

Font memory write error. Call for service.

A system disk error has occurred that prevents printing from continuing. To minimize data loss, a system RESET is being

Unable to recover from disk error. Resetting system.

performed.

#### Action

OS9560

OS9551

In response to the RESET confirmation request, enter Y or press the <ENTER> key. (Entering N to the confirmation request is not supported.)

## OS9700 Error detected while going offline.

A fatal error has been detected in the online interface when going offline.

#### Action

- Reboot the system by pressing the Boot button, then entering B.
- 2. Enter the ONLINE, then OFFLINE commands again.
- 3. If the failure recurs, contact your systems specialist or Xerox Customer Service.

## OS9800 Hardware error/Disk - Input. Call for service.

A fatal system disk error has occurred in input.

- 1. Restart the job.
- If the failure recurs, contact your systems specialist or Xerox Customer Service.

#### OS9900 System cannot go "ONLINE."

The ONLINE command was entered, but a fatal error in online interface prevents it from being processed.

#### Action

- 1. Reenter the ONLINE command.
- If the failure recurs, contact your systems specialist or Xerox Customer Service.

## OS9910 System cannot go "READY."

A fatal error in the online interface has occurred during powerup.

#### Action

- 1. Repeat the powerup sequence. (Refer to the powering on and off chapter in your *4635 LPS Operator Guide*.)
- 2. If the failure recurs, contact your systems specialist or Xerox Customer Service.

## OS9920 No system log. Call for service.

The system attempted to update the error log and found none for the current job while printing.

#### Action

- 1. Enter the PROBLEM command to reinitialize the error log.
- 2. Rerun the job.
- 3. If the message reappears, contact your systems specialist or Xerox Service Support Center. (May require reformat and resysgen.)

## OS9950 Memory is too degraded to use. Call for service.

Memory problems are sufficiently severe that there is not enough memory to run, even in degraded mode.

#### Action

- 1. Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, contact your systems specialist or Xerox Service Support Center.

## OS9989 Unable to acquire memory for device drivers:

Memory problems are sufficiently severe that there is not enough memory to load hardware peripheral handler(s).

## Action

- Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, contact your systems specialist or Xerox Service Support Center.

## OS9990 Fatal disk error reading device drivers:

A fatal system disk error occurred when executive attempted to load the indicated hardware peripheral handlers.

- 1. Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, contact your systems specialist or Xerox Service Support Center.

## OS9991 Invalid or destroyed task images:

Indicated driver files required for operation of the system appear to have been destroyed on the system disk.

#### Action

- Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, resysgen if authorized to do so (refer to your 4635 LPS System Generation Guide),

or

Contact your systems specialist or Xerox Service Support Center.

## OS9992 Driver task files not found:

This message is displayed at system boot time. This usually indicates that a system generation was performed with a configuration which does not match the current configuration.

Action

Resysgen with the proper configuration, if authorized to do so, (refer to your 4635 LPS System Generation Guide),

or

Contact your systems specialist.

#### OS9993 Memory too degraded to load device drivers.

There is not enough memory to load the system device drivers.

Action Contact your systems specialist or Xerox Customer Service.

## OS9994 Unable to find system tasks.

The disk files required for proper operation of the system appear to have been destroyed on the system disk.

#### Action

- Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, resysgen if authorized to do so, (refer to your *4635 LPS System Generation Guide*),

or

Contact your systems specialist.

## OS9995 System not operational.

The disk files required for proper operation of the system appear to have been destroyed on the system disk.

#### Action

- 1. Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, resysgen if authorized to do so (refer to your 4635 LPS System Generation Guide),

or

Contact your systems specialist.

#### OS9996 Unable to read executive file.

The system disk files required for proper operation of the system appear to have been destroyed on the system disk.

#### Action

- Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, resysgen if authorized to do so (refer to your 4635 LPS System Generation Guide),

#### or

Contact your systems specialist.

## OS9997 Unable to find system files.

The disk files required for proper operation of the system appear to have been destroyed on the system disk.

#### Action

- Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, resysgen if authorized to do so (refer to your 4635 LPS System Generation Guide),

#### 10

Contact your systems specialist.

#### OS9998 Unable to acquire memory for initialization.

Memory problems are sufficiently severe that there is not enough memory to initialize the system at startup.

#### Action

- Reboot the system by pressing the Boot button, then entering B.
- 2. If the message reappears, contact your systems specialist or Xerox Customer Service.

## OS9999 System can not be operated.

A hardware problem has occurred that is sufficiently severe to prevent operation of the system.

- Reboot the system by pressing the Boot button, then entering B.
- If message reappears, contact your systems specialist or Xerox Customer Service.

## PDL (job source library 7. compilation) messages

These messages may appear while a Job Source Library is being compiled using Print Description Language (PDL). PDL messages are assigned to levels 0-9, depending on the severity of the condition being reported. These levels are indicated by the first number appearing after the "PD" in the code.

The levels are as follows:

Level 0—confirmation

Level 1—information

Level 2—routine maintenance or actions

Level 4—system or tape problems Level 7—system problems

Level 8—probable severe software errors

Level 9—probable severe hardware errors

Note: For instructions on compiling JSLs and list of PDL commands, refer to your 4635 LPS PDL/DJDE Reference.

#### PD0100 Noreplace specified.

A JDL object file that already exists was recompiled with NOREPLACE option. The new file will not replace the already existing one.

Action None.

#### PD0150 Replace specified.

A JDL object file that already exists was compiled again with the REPLACE option. The new file will replace the already existing

Action None.

#### PD0200 JDL replaced.

A JDL file has been replaced by a new file with the same name.

Action None.

#### PD0250 Replace denied by operator.

The operator has specified NOREPLACE in the PDL invocation

line. No action is needed.

Action None. PD0300 Nothing to print, PDL terminated. When PDL encounters a problem before it starts compiling the JSL file, it will display this message and exit. The JSL file was not processed at all. Action None. PD0500 No source file will be created. A source file cannot be created due to an unspecified error. Action Check the file and make corrections, if needed. (Refer to your 4635 LPS PDL/DJDE Reference.) PD0510 Source file is full. 1000 records (maximum allowable) have been written to the source file. Action Copy records to disk and compile them. PD0900 Abort requested by operator. The ABORT command was entered. The PDL task will be cancelled. Action None. PD1000 PDL terminated. End of Job Source Library has been reached. Action None. PD1050 Exiting PDL to print. JSL has been successfully compiled. The system will print a listing of JSL. Action None. PD1100 \*\*\*JSL CONTAINED ERRORS\*\*\* Job Source Library contained some incorrect entries. Action 1. Check the specified feature setting. 2. Edit JSL entries. 3. Recompile JSL. (Refer to your 4635 LPS PDL/DJDE Reference.) PD1110 JSL contains unsupported features. There are features invoked in the JSL which are not currently supported by the 4135. Action None. PD1200 Use the IFU IPFNTS Command to compile IPFNTS. PDL no longer supports the interpress font mapping feature. Use IFU for that purpose. Action None.

PD2700	Operator command error, retry.
	A PDL command was entered incorrectly.
Action	Reenter the command correctly.
PD2740	JSL not found. Check and retry.
	JSL id was entered incorrectly.
Action	Reenter the JSL identification correctly.
	or Enter a different JSL id.
PD2915	Security violation.
	A requested file has been protected by the SECURE system command. An attempt was made to access it at a wrong logon level.
Action	To access the file, obtain the correct password and logon at Level 5. (Refer to your 4635 LPS Operations Reference, chapter 1, "System setup," "File access and command protection commands" section.)
PD4500	Tape read error.
	The magnetic tape format does not match the language code entered in JSL
Action	Reenter the code correctly.
PD4510	System not configured with tape drive.
	A magnetic tape-related command was entered and the system does not have a magnetic tape drive.
Action	None.
PD4550	PDL internal error Tape I/O.
	The system is unable to read a magnetic tape block. Compiling will abort.
Action	<ol> <li>Clean the magnetic tape drive. (Refer to the maintenance chapter in your 4635 LPS Operator Guide.)</li> <li>Restart the job.</li> <li>If the problem recurs, recreate the tape.</li> </ol>
PD7050	Tape record size error.
	The record size entered in JSL is incorrect for the tape format.
Action	Enter the correct record size.

#### PD7200 PDL internal table overflow.

Not enough dynamic memory remains for JSL. JSL is too large with too many tables.

#### Action

Take out some of the tables and compile them separately. (Refer to your 4635 LPS PDL/DJDE Reference.)

## PD7400 Insufficient available disk space.

Insufficient system disk space remains for the PDL file.

#### Action

- 1. Enter the COMPRESS command.
- 2. If the problem continues, delete any unnecessary files.
- 3. If the problem still continues, enter the COMPRÉSS command again. (Refer to your 4635 LPS Operations Reference, chapter 3, "Managing LPS resources," table of contents at the beginning of the chapter to locate additional information.)

#### PD7500 Print file full.

Output listing work file exceeds space allocation.

Action Reduce the size of JSL.

#### PD7550 UNEXPECTED FILE OVERFLOW ENCOUNTERED DURING I/O

A large enough file was not created to allow complete transfer from disk during input or output.

## Action

- Retry compiling JSL. (Refer to your 4635 LPS PDL/DJDE Reference.)
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### PD7600 RTEXT File overflow.

Routing Text file has too many entries for the allotted system disk space.

Action Reduce the number of entries.

## PD8200 and PD8210 Internal error in PDL.

An unspecified software error has occurred. JDL will not compile.

#### Action

- 1. Retry compiling JDL.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### PD8550 I/O error, processing SEF mapping file.

An I/O error occurred while processing the Short Edge Feed font mapping file.

## Action Recompile the JSL that generated the requested mapping file and retry the operation.

#### PD8570 Device does not exist %0.

The specified device does not exist. Check command and retry.

Action None.

## PD8800 Insufficient dynamic memory, try rebooting system.

Not enough core memory remains for the entered command. Compiling will abort.

#### Action

- Reboot the system by pressing the Boot button and entering B at the keyboard.
- 2. Retry compiling JDL.
- If the message reappears, contact your systems specialist or Xerox Customer Service.

#### PD9400-PD9480 Disk error —xxx file.

The system is unable to access or perform any operation on the indicated file because of a fatal system disk error.

#### Action

- 1. Retry the command. This message should not reappear if the failure was an intermittent system disk error.
- If the message reappears, contact your systems specialist or Xerox Customer Service.

#### PD9400 DISK ERROR—JDL FILE PD9410 **DISK ERROR—WORK FILE** DISK ERROR—SOURCE FILE DISK ERROR—CME FILE PD9420 PD9430 DISK ERROR—PDE FILE PD9440 PD9450 DISK ERROR—PRINT FILE PD9460 DISK ERROR—PCC TABLE DISK ERROR—CATALOG FILE PD9470 **DISK ERROR—RTEXT FILE** PD9480

#### PD9500 Open error —Print File.

The system is unable to open the print file due to a system disk error.

#### Action

- 1. Retry compiling.
- If the message reappears, contact your systems specialist or Xerox Customer Service.

## PD9510 PDL restart error opening Save File.

At termination of PDL processing, an attempt to save the file was unsuccessful due to a system disk error.

- Recompile JDL and retry.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### PD9520 Source output file open error.

The requested output file cannot be opened.

## Action

1. Verify the output file name and reenter the command

Close the source file and resend it.If the message reappears, contact your systems specialist or Xerox Customer Service.

# 8. PG (PURGE command) messages

These messages may appear during process of purging disk or print file. Refer to your 4635 LPS Operations Reference for detailed information about the PURGE command.

PG0100	Processing the entire disk.
	The PURGE D command was entered. The system is clearing all unused areas of the disk, including the print file.
Action	None.
PG0110	Purging entirely the following disks:
	The listed system disk drives will be purged including any applicable print files.
Action	None.
PG0200	Processing the Print File only.
	The PURGE P command was entered. The system is clearing the print file only.
Action	None.
PG0210	Purging the Print Files.
	The PURGE command will remove unwanted data from the print files.
Action	None.
PG0215	Purging Print File.
	The PURGE command is removing unwanted data from the user's print file.
Action	None.
PG0216	Purging Raster Print File.
	The PURGE command is removing unwanted data from the print file used for rasterization.
Action	None.
PG0217	Purging HIP Spool File.
	The PURGE command is removing unwanted data from the HIP spool file.
Action	None.

PG0300	Processing the entire disk except the Print File.  The PURGE F command was entered. The system is clearing all unused areas of the disk except the print file.
Action	None.
PG0310	Purging the following disks (excluding print files):
	The listed system disk drives will be cleared except for any applicable print files.
Action	None.
DC1010	Purge processor active.
PG1010	. u. go p. occoso. uct. vo.
PG 1010	A PURGE command was entered while purge was already in progress. The command is ignored.
Action	A PURGE command was entered while purge was already in
	A PURGE command was entered while purge was already in progress. The command is ignored.
Action	A PURGE command was entered while purge was already in progress. The command is ignored.  None.

# PR (HARDCOPY graphics printing command) messages

These messages may appear during the HARDCOPY process (printing copy of graphic .IMG files with comprehensive descriptor page). Refer to your *4635 LPS Operations Reference* for information about the HARDCOPY command.

PR1000 All files hardcopied, hardcopy exiting.

The HARDCOPY command was entered. File(s) have printed and

the process is terminated.

Action None.

PR1050 Hardcopy continuing after disk saturation.

The hardcopy process has resumed normal speed because the

print file is no longer saturated.

Action None.

PR1070 Hardcopy exiting to print at disk saturation.

File(s) specified in the HARDCOPY command caused print file to become full. The hardcopy process is slowed to allow data to

print and create more space on the system disk.

Action None.

PR1080 Hardcopy exiting to print.

The HARDCOPY command was entered. The system has completed the requested task internally and is starting to print

the file.

Action None.

PR1800 Hardcopy aborting.

The ABORT command was entered. The hardcopy task has been

terminated.

Action None.

PR2600 Not enough space on disk to hardcopy.

The selected file cannot be hardcopied because the print file is not large enough to hold it.

Action

 Use the REALLOCATE command to enlarge the print file. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)

Reenter the HARDCOPY command.

PR2710	Scale factor invalid, check and retry.
	The "n/d" scale parameter of the HARDCOPY command was entered incorrectly.
Action	Reenter the command correctly. (Refer to your 4635 LPS Operations Reference chapter on running print jobs.)
PR2720	HPOS value out of range, check and retry.
	The number entered for horizontal position (hpos) parameter of HARDCOPY command was beyond the permitted range.
Action	Reenter the command correctly. (Refer to your 4635 LPS Operations Reference chapter on running print jobs for additional information.)
PR2730	VPOS value out of range, check and retry.
	The number entered for the vertical position (vpos) parameter of HARDCOPY command was beyond the permitted range.
Action	Reenter the command correctly. (Refer to your 4635 LPS Operations Reference chapter on running print jobs for additional information.)
PR2760	File not found, check and retry.
	The file specified in the "file name" parameter of HARDCOPY command does not exist on system disk.
Action	<ol> <li>Verify the desired file name and reenter the command.</li> <li>If the message reappears, load the desired .IMG file to disk. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)</li> </ol>
PR2780	No files found matching mask.
	No files were found containing filename characters entered in the "mask" option of the HARDCOPY command.
Action	<ol> <li>Recheck and correct "mask" characters. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.)</li> <li>Reenter the command.</li> </ol>
PR2985	Security violation.
	The requested file has been secured by the ABNORMAL SECURITY = YES command. An attempt was made to access it at a wrong logon level.

To access the file, obtain the correct password and logon at Level 5. (Refer to your 4635 LPS Operations Reference chapter on setting LPS parameters for additional information.) Action

## PR9400 Error during file directory search.

A disk error occurred while the system was searching for a requested file.

#### Action

- 1. Retry the HARDCOPY command.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

## PR9500 Error during xcs file creation.

A disk error occurred while a .XCS file sent from a workstation was being created on disk. File creation is aborted.

## Action

- 1. Resend the file.
- 2. If the problem recurs, contact your systems specialist or Xerox Customer Service.

## PR9520 Cannot open RECTSK.SYS.

The system is unable to initiate job recovery after a software failure because a hardware error makes the recovery file inaccessible.

- 1. Restart the job.
- 2. If the message reappears, contact your systems specialist or Xerox Customer Service.

# 10. PSC (printer subsystem controller command) messages

The PSC command enables the selectable download of a printer controller and RIP software. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information on the PSC command.)

PS1060 Initializing printer.

The printer is being processed and set at its starting values.

Action None.

PS1061 Initializing CSI.

The printer controller software (CSI board) is being downloaded.

Action None.

## PS1062 Initializing RIP n.

The RIP board requested is being processed.

## ... Downloading Software Version xxxx

The RIP software version listed is being downloaded. If the download is successful, no more messages are displayed. A download error, however, causes one or more of the following messages to appear:

#### ....Device not configured in system

The RIP board specified for downloading has not been configured into the system during the latest sysgen.

Action Reenter the command line without specifying the RIP board.

or

If authorized to do so, perform a mini-sysgen and configure the desired RIP board into the system.

or

Contact your systems specialist or Xerox Customer Service.

#### ....Device not installed in system

A RIP board not physically installed in the system has been specified for downloading.

**Note:** It is possible for a RIP board to be configured into the system but not actually installed.

Action Reenter the command line without specifying the RIP board.

or

Contact your systems specialist or Xerox representative about having the specified RIP board physically installed into the system.

	Downloading failed; device not available.
	The RIP board requested is unavailable for use.
Action	Contact your systems specialist or Xerox Customer Service.
	WARNING: Software/hardware mismatch.
	The software is not compatible with the existing hardware.
Action	Contact your systems specialist or Xerox Customer Service.
PS1063	Downloading SCSI Firmware version xxxx.
	The firmware is being downloaded from the system disk to the SCSI controller.
Action	None.
PS1190	Invalid syntax.
	The PSC command line contains incorrect syntax.
Action	Reenter the command line using correct syntax. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
PS1191	Invalid RIP device(s).
	One invalid RIP board index (or more) was entered.
Action	Reenter the command line using a valid RIP index (or indices).
PS8888	PSC cannot complete due to an unrecoverable error.
	A serious problem prevents PSC from completing the requested download.
Action	Contact your systems specialist or Xerox Customer Service.
PS9000	Printer failure. Enter 'PROBLEM'.
	A printer failure has occurred.
Action	Enter the PROBLEM command and respond to the messages appearing on the keyboard display as appropriate.
PS9001	CSI download error —CSI not loaded.
	The CSI board is not functional.
Action	Contact your systems specialist or the Xerox Customer Service.
PS9002	SCSI download failed—executing from ROM.
	The firmware downloaded to the SCSI controller failed. The SCSI controller is executing from a ROM chip.
Action	Call your service representative.

-	
PS9003	Wrong SCSI PROM Version—download unsupported.
	Firmware download of the SCSI controller cannot take place due to the presence of an outdated Prom on the SCSI controller. The problem should be investigated by service.
Action	None.
PS9005	Device failed self-test; image integrity uncertain.
	The RIP board's power-on self-test failed. This message indicates that the integrity and validity of output from this RIP board is questionable.
Action	Contact your systems specialist or Xerox Customer Service.
PS9010	***FATAL ERROR***No header on RIPOS.SYS File.
	The RIP operating system file has an unspecified problem.
Action	Contact your systems specialist or Xerox Customer Service.
PS9011	***FATAL ERROR***Problem with RIPOS.SYS File.
	The RIP operating system file has an unspecified problem.
Action	Contact your systems specialist or Xerox Customer Service.
PS9012	***FATAL ERROR*** Problem with SCSIOS.SYS File.
	There is a problem with SCSIOS.SYS. The data cannot be downloaded to the SCSI controller.
Action	None.
PS9013	***FATAL ERROR*** No header on SCSIOS.SYS File.
	There is a missing or improperly formatted header in SCSIOS.SYS. The data cannot be downloaded to the SCSI controller.
Action	None.
PS9960	Download error: SAN nn.nn
	This message provides the Software Analysis Code (SAN) needed by Xerox Customer Service to correct the download error.
Action	None.
PS9961	Download error: SAN nn.nn
	This research provides the Coffman Analysis Code (CANI) resoled
	This message provides the Software Analysis Code (SAN) needed by Xerox Customer Service to correct the download error.

PS9962	Operating in degraded mode; RIP option not available.
	All RIP(s) in the system are nonfunctional. This message is seen if the download to each of the system's RIP boards has failed.
Action	Contact your systems specialist or Xerox Customer Service.

## 11. SCALE command messages

The SCALE command enables scanned graphic images (fonts, forms, and logos) to print at an enlarged or reduced size under certain conditions. Refer to your 4635 LPS Operations Reference chapters on HIP-accessed communicating modes and using graphics for detailed information about the SCALE command.

## \*\*Cannot open input file: xxxx

The requested input file is not found.

#### Action

Verify the input file name and reenter the command. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)

#### \*\*Cannot open output file: xxxx

The requested output file cannot be created or the required space is not available on the disk.

#### Action

- 1. Verify the output file name and reenter the command. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)
- Compress the disk(s) to free more contiguous (adjoining) sectors on the disk(s).

## \*\*Cannot scale files of requested type: xxxx

The requested file cannot be scaled.

## Action

Verify the file type and reenter the command. The file type must be FRM, FNT, FN6, LG0, or LG6. (Refer to your *4635 LPS Operations Reference* chapter on managing LPS resources for additional information.)

## \*\*Dashing not supported\*\*

Scaling of the requested form has produced a pattern of lines and spaces that SCALE cannot equate to 600 spi.

#### Action None.

## \*\*DIAG - CHAR x in yyyy exceeds byte escape; set to 0. 425in\*\*

The character named in the message has a width that has been set to .425 by SCALE. Widths that have been overridden in this way no longer represent the actual size of the characters and may yield output which appears compressed.

## Action None.

## \*\*EDIM META-Code not supported\*\*

The extended dimension (EDIM) function cannot be scaled to 600 spi.

#### Action

None.

#### Enter Input file name or <RETURN> to exit.

An input file name must be included in the command to invoke SCALE.

## Action Enter the

Enter the input file name

or

Press the <RETURN> key to exit this activity.

#### \*\*Error (n.n) generating Output File\*\*

The system is unable to generate the output file.

#### Action

- 1. Check the SCALE command and reenter.
- If the message reappears, contact your systems specialist or Xerox Customer Support.

## \*\*Error (n.n) reading Input File\*\*

There is a problem reading the input file. This is a disk error, e.g., a bad block.

#### Action

- 1. RNAME input file to a well-known name (e.g., BAD*nnn*.TMP).
- 2. Restore the file from a backup source (e.g., tape, floppy, or host).
- 3. Recreate the file using FDL if an FRM file.
- 4. Contact your systems specialist or Xerox Customer Service to log the bad sector and delete the well-known name.

## File already exists, overwrite xxxx (Yes or No)?

The requested file already exists.

#### Action

If you want to overwrite the existing file, enter YES.

Enter NO if you do not.

## \*\*File type for output name must be xxxx or yyyy\*\*

The file type for the output name must be as listed in the message.

#### Action

Reenter the SCALE command using the correct file type in the output name. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)

#### \*\*File type in output name must be xxxx

The file type in the output name must be from an acceptable font directory.

#### Action

Reenter the output name using a font from the specified directory. Acceptable file types are FNT, FN6, FR6, LG0, and LG6. (Refer to your *4635 LPS Operations Reference* chapter on managing LPS resources for additional information.)

	**File, xxxx, can not be scaled (unknown error)**  The requested file cannot be scaled due to an unknown error.
Action	Contact your systems specialist or Xerox Customer Support.
	**Font file xxxx cannot be scaled (byte escapement)**
	The requested font file cannot be scaled due to a problem with byte escapement.
Action	<ol> <li>If you are not using an Interpress font, add switch "A" (assign escapement) to the SCALE command line. (Refer to your 4635 LPS OSS Program Description, -11.)</li> <li>If the message reappears, contact your systems specialist or Xerox Customer Support.</li> </ol>
	**Font file, xxxx, cannot be scaled (extended metrics)**
	The requested font file cannot be scaled due to a problem with extended metrics.
Action	<ol> <li>Use the IFU ADD command to get the correct point size. (Refer to your 4635 LPS Operations Reference chapter on HIP-accessed communicating modes for additional information.)</li> </ol>
	<ol> <li>If the message reappears, contact your systems specialist or Xerox Customer Support.</li> </ol>
	**Font file, xxxx, cannot be scaled (graphic font)**
	The requested font file cannot be scaled because the resulting file would not be compatible with the original.
Action	None.
	**Font index in TL does not match font list.
	The font index in the text line does not match the font list. The FRM file is probably corrupted or created incorrectly.
Action	<ol> <li>Recreate the FRM file using FDL and retry the SCALE command.</li> </ol>
	<ol> <li>If the message reappears, contact your systems specialist or Xerox Customer Support.</li> </ol>
	**Font scaling resulted in size mismatch**
	Scaling caused a mismatch between the estimated and actual bitmap sizes.
Action	Contact your systems specialist or Xerox Customer Support.
	**Font xxxx is not alpha-numeric**
	The font or logo is either Kanji or corrupted.
Action	<ol> <li>Check the file via the SAMPLE command.</li> <li>If corrupted, restore the font from a backup source.</li> </ol>

	**Form File, xxxx, cannot be scaled (TL/DL size)**
	The SCALE command has been aborted because the resulting FR6 file is larger than the system allows.
Action	None.
	**Form font file not found xxxx**
	The font file used in the requested form was not found in the FN6 or LG6 directory.
Action	Copy the 600 spi font or logo onto the system and reenter.
	Use SCALE to create the 600 spi version.
	**Illegal switch xxxx**
	The requested switch is not permitted in SCALE.
Action	Correct and reenter the command.
	FST Size: n.n. Header SPI: n.n Bitmap SPI: same Bitmap SPI: bit-doubled Bitmap SPI: interpolated
	This message gives the font specification file size and spi information.
	**Lines of different widths not supported**
	The requested form consists of a format which cannot be scaled to 600 spi correctly.
Action	None.
	**More than one white space character not supported**
	The requested form consists of a format which cannot be scaled to 600 spi correctly.
Action	None.
	**No dynamic memory**
	There is no dynamic memory available.
Action	Contact your systems specialist or Xerox Customer Service.
	**No input file name specified**
	An input file name was not included in the command to invoke SCALE.
Action	Reenter the SCALE command, including the input file name. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)

	**Only one line per TL supported**
	A nonstandard FRM file has been used that is not supported by SCALE.
Action	Contact your systems specialist or Xerox Customer Support.
	**Restoring previous file, xxxx, due to error(s)**
	Due to error(s) already displayed, the previous file is being restored.
Action	Verify and reenter the desired command. (Refer to your 4635 LPS Operations Reference).
	**Run font through fix on CD/IG Version 2 or higher**
	The font must be modified through the FIX command before scaling.
Action	<ol> <li>Enter the appropriate FIX command. (Refer to your 4635 LPS Operations Reference chapter on managing LPS resources for additional information.)</li> <li>Reenter the SCALE command.</li> </ol>
	The following "FONT FILE xxxx CANNOT BE SCALED" messages indicate that the resulting font or logo file exceeds the capacity of the file format.
	**FONT FILE, xxxx, CANNOT BE SCALED (BITMAP SIZE)**  **FEATURE NOT IMPLEMENTED: 600 -> 300 SCALING**  **FONT FILE, xxxx, CANNOT BE SCALED (ALIGNMENT FIELD)**  **FONT FILE, xxxx, CANNOT BE SCALED (yBYTES FIELD)**  **FONT FILE, xxxx, CANNOT BE SCALED (xBITS FIELD)**  **FONTS FILE, xxxx, CANNOT BE SCALED (FMA FIELD)**  **FONT FILE, xxxx, CANNOT BE SCALED (ESCAPEMENT FIELD)**
	Scaling bitmap.
	The font or logo bitmap is being scaled.
Action	None.
	Scaling font: xxxx to: yyyy
	The requested font is being scaled to the name shown in the message.
Action	None.
	Scaling form: xxxx
Action	The requested form is being scaled.  None.
	Scaling FST entry.
Action	The font or logo specification table is being scaled.  None.

	Scaling header.  The font or logo header is being scaled.
Action	None.
	Scaling logo: xxxx
	The requested logo is being scaled.
Action	None.
	Scaling TL number: n
	Text line number n is being scaled.
Action	None.
	Scaling TL/DL nn
	The identified text line/display list is being scaled.
Action	None.
	Scaling TL/DL buffers:
	The body of the form is being scaled.
Action	None.

# 12. SFS (status file services command) messages

The following messages refer to the status file services (SFS) command, which creates, clears, displays, prints, and stores status file information. Refer to your 4635 LPS Operations Reference chapters on tracking system activity and managing system resources for detailed information about the SFS command.

## SF1000 Job completed successfully.

The system has completed internal process required for requested Status File activity (hardcopy print, save on tape, etc).

Action NONE.

#### SF1100 Task abort.

The system is unable to complete the SFS task because the status file is missing or inaccessible.

#### Action

- 1. Reenter the SFS command.
- If the problem recurs, enter the SFS? or SFS CREATE command to recreate the Status File.

## SF1200 Error in user created form file.

The SFS file name command was entered to create a "user-created" form. A keyword or value in the form was entered incorrectly (invalid characters, wrong number of characters, etc); a comma or semicolon is missing between commands; or a required command is missing. The form will not be produced.

#### Action

Reenter the SFS file name and form commands to retry creating the form.

## SF2000 \*Hit any key for more\*

The SFS DISPLAY command was entered. The Status File contains more information than will fit on the system controller display at one time.

## Action

Press any key on the keyboard to display additional status information.

SF2100	"Invalid Field/Value" messages.
	The value for the indicated parameter of an SFS command was not entered in an acceptable form (incorrect number of characters, incorrectly spelled word, numeric value too large or too small, etc.). The command is ignored.
Action	Reenter the SFS command, ensuring that the indicated field is expressed in the correct form.
SF2100 SF2101 SF2102 SF2103 SF2104 SF2105 SF2106 SF2107 SF2110 SF2110 SF2111 SF2112 SF2113 SF2114 SF2115 SF2115 SF2116 SF2117 SF2118 SF2118 SF2119	Invalid field for 'Byte counter' Invalid terminating character Invalid field for 'Record length' Invalid field for 'Tape density' Invalid field for 'Size' Invalid delimiter Invalid 'File Name' Invalid field for 'Format' Invalid field for 'Byte counter' Invalid field for 'Page format' Invalid field for 'Page format' Invalid value for 'Size' Invalid value for 'Warning and frequency flags' Invalid value for 'Number of copies' Invalid field for 'Number of entries' Invalid field for 'Display form' Invalid field for 'Diskid' Invalid field for 'Date'
SF2200	File is too small for number of warning flags.
	The Status File on your system is not large enough for the number of warning flags specified in the SFS CREATE command just entered.
Action	Reenter the SFS CREATE command, reducing the number of warning flags or increasing the size of Status File.
SF2201	File is too small for number and freq. of warning flags.
	The status File on your system is not large enough for the number of warning flags and frequency of their occurrence specified in the SFS CREATE command just entered.
Action	Reenter the SFS CREATE command, reducing the number of warning and frequency flags or increasing the size of Status File.
SF2500	Status file is empty.
	An SFS command was entered, but Status File had already been cleared and no new file was created.
Action	<ol> <li>Enter the SFS CREATE command to recreate the Status File.</li> <li>Reenter the desired SFS command.</li> </ol>

SF4500 Cannot write on tape. Check tape and try again.

> The write enable ring is missing from magnetic tape, magnetic tape is not loaded correctly, or the magnetic tape drive is not

online to the printer.

Action Place a write enable ring on the magnetic tape reel.

Press the On Line button on the magnetic tape drive.

Reload the magnetic tape correctly. (Refer to the offline chapter

in your 4635 LPS Operator Guide.)

SF6010 Statement ignored.

> During the compiling of a user-created form, the system has encountered a command in which incorrect syntax was used.

The command is being ignored.

Recompile the form, restating the command correctly. (Refer to Action

your 4635 LPS Operations Reference chapter on setting LPS

parameters for additional information.)

SF6020 Column ignored.

A WIDTH or CONTENT statement in a user-created form is

incorrectly formatted or missing. The column will not be

created.

Action Recompile the form, entering WIDTH and CONTENT statements

correctly.

SF6030 ...Column x

> An error exists in the indicated column. (The message is followed by other message(s) explaining the nature of the

problem.)

Action None.

SF6035 ...Statement(s) ignored: xx

> A user-created Status File form has been compiled. The form contains the indicated number of incorrectly constructed

statements.

Action If desired, recompile the form, correctly entering statements that

were ignored.

SF6040 ...Valid columns: x

A user-created form has been compiled, containing the indicated

number of columns.

Action None.

#### SF6050 A - cannot open file. Abort

The command file needed for the user-created form cannot be accessed due to system disk error. ("A -" indicates SFS is aborting.)

#### Action

- 1. Retry compiling the form. The message should not reappear if the failure was an intermittent memory error.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### SF6051 A - cannot do I/O to file. Abort

A problem exists with user-created form output due to system disk error. SFS is aborting.

#### Action

- 1. Retry compiling the form. The message should not reappear if the failure was an intermittent memory error.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

#### SF6060 W - value for 'MAX' exceeds limit.

The MAX statement specifies a number greater than 4 for lines in the header. The system will use the default value of "1." ("W-" signifies "warning"—the system will modify the entry and compile the form.)

Action If desired, recompile the form, using a value of 1-4 for MAX.

#### SF6061 W - text truncated.

Input text is too long to fit into the column width specified in the WIDTH statement. The system will enter only as many characters as will fit, ignoring the rest, and compile the form.

Action If desired, recompile the form, reducing the size of the text entry.

### SF6062 W - default value assumed for 'Length'

No LENGTH statement was entered for the user-created form. The system will use either WIDTH value or the actual length of the content of the column, whichever is smaller, and compile the form.

Action None.

#### SF6063 W - length of content truncated.

The column width value specified in the WIDTH statement for the user-created form is smaller than the actual content of the column. The system will enter only as many characters as will fit, ignoring the rest, and compile the form.

Action None.

SF6070	E - value for 'Width' unspecified or exceeds limit.
	The value entered for the WIDTH statement for a user-created form is larger than that permitted for the column width; or no WIDTH statement was entered. The column will not be created. ("E" indicates a user-input error exists in a column command, and the column will be ignored.)
Action	Recompile the form, entering the WIDTH statement correctly.
SF6071	E - value for 'Content' unspecified.
	No CONTENT statement was input for the column. The column will not be created.
Action	Recompile the form, entering the CONTENT statement correctly.
SF9500	Irrecoverable disk or conversion error.
	A fatal error has occurred on the system disk. SFS is aborting.
Action	Contact your systems specialist or Xerox Customer Service.

# 13. System verification error messages

These messages appear on the system controller display if problems are detected during the verification self-tests that the system runs at start-up after the Date and Time display is entered or disabled. These messages are not displayed with letter or number codes. In this chapter, they are listed alphabetically by first word.

The appearance of any of these messages indicates the system is not fully functional. It may be possible to operate the system in a degraded mode, but its usage is questionable. The recommended action for all of the following messages is to contact your systems specialist or Xerox Customer Service.

#### Devices not accessible name, name...

One of the required system devices appears not to be in the system and is not functioning. The following abbreviations are used for the device names:

CD = Character Dispatcher

DISK = System disk

E-NET = Ethernet Network

GHO = Graphics Handling Option

HOST = online channel interface

IG = Image Generator

OEMI = ŎEM Interface

TAPE = Tape unit

X ENG = Xerographic Engine

XWP = Word processing communications interface

#### FCG exiting: invalid profile encountered.

The system has not loaded or cannot accept the parameters or values you have entered. The cause may be incorrect syntax, too many characters, etc. This message usually follows other system messages which explain why the operation has failed.

- 1. Verify that your values and/or syntax are correct and retry the command.
- 2. If the message reappears, contact your supervisor or systems support specialist.

#### FCG starting. Version x

FCG is starting with the parameters (or version) indicated.

#### Action

- Retry the FCG command.
- 2. If the message reappears, look for other system or printer messages to explain the condition.
- 3. If no other explanatory messages appear, contact your supervisor or systems specialist.

### FCG exiting: failure to connect to the IOT.

The FCG utility is unable to communicate with the printer. There may be a print job or another system task being processed.

#### Action

- 1. Retry the FCG command.
- 2. If the message reappears, look for other system or printer messages to explain the condition.
- 3. If no other explanatory messages appear, contact your supervisor or systems specialist.

### FCG exiting: data value out of range.

FCG checks to see that all the data values specified in your command are within allowable ranges before it updates the printer's non-volatile memory (NVM). The system displays this message if values are out of range.

**Note:** The percentage of wire left on the spool parameter must be between 0 and 100 percent. A value greater than 100, for example, would be out of range.

#### Action

None.

### Font memory missing: Bank(s) xx, xy, xz, ...

Some banks of font memory are missing or have had data loss. Banks are numbered 1 through 4, and each are 4 megabits in length.

#### Graphics memory missing: Bank(s) xx, xy, xz, ...

Some, but not all, banks of graphics memory appear to be missing or have failed testing. Banks are displayed in 16K sections.

#### Main memory missing: Bank(s) xx, xx, xy, xz, ...

Message appears if any memory specified during the system configuration phase is either not present or has had data loss. Banks are displayed in 16K sections.

#### No font memory available.

All banks of font memory appear not to be functional or to have suffered data loss.

#### No graphics memory.

All banks of graphics memory appear to be missing or have failed testing.

### Operating in degraded mode.

A problem was detected during system verification. (Message appears for any system verification error that occurs; other messages follow, describing the specific error.)

#### System not operational.

Either devices appear to be missing, main memory below 128K is missing, or there is no font memory available. (Other messages appearing on display will define the specific problem that exists.) If this message is displayed, the system will be unable to function even in a degraded mode.

#### **Updates Non-Volatile Memory locations:**

The parameters you have specified have updated existing non-volatile memory (NVM) data.

Action None.

### 14. Summary sheet error messages

Your 4635 LPS communicates Interpress error messages to you on the system controller display and on summary sheets that accompany your printed output.

Summary sheets are placed at the end of printed jobs. Errors printed on a summary sheet have three main fields:

- · Level of severity
- Page number
- Explanation of the error.

Figure 16-1. Sample summary sheet error message

# **Level of severity**Fatal Error

### Page number

#### Explanation of the error

(page 2): Insufficient disk space for image file <I/O error code: 366B>.

The explanation above tells you such things as: what the problem is, the cause, what substitutions, if any, were made, and the status of the job.

There can be more than one error listed on a summary sheet; messages of varying levels of severity can appear on the same sheet.

In this chapter, summary sheet error messages are first grouped alphabetically according to the level of severity and then listed alphabetically within each level according to the first word of the explanation. The level of severity is repeated at the top of each page for easy reference. The sections in this chapter are as follows:

- Appearance error messages
- Appearance warning messages
- Fatal error messages
- Informational messages
- Master error messages
- Master warning messages
- Page error messages
- System problem messages

Informational messages may follow error messages and are listed alphabetically under a separate heading.

Explanations are listed in the lefthand column in bold letters. Meanings and appropriate actions to take, if any, are provided in the righthand column. For further information about Interpress, refer to your 4635 LPS Operations Reference chapter on HIP-accessed communicating modes.

**Note:** In the Meaning/action column of this chapter, the term operand refers to that which is acted upon (i.e., data) in an operation or process; it is the object of an operation or process. An operator, on the other hand, is the part of a process description that indicates the action to be performed on an operand.

### Appearance error message

### Appearance Error (page n):

# Appearance Error (page *n*): Requested color *<color-name>* not found; color substituted.

The color specified by name in the master is not found in the printer's ink catalogs. Black replaces the color not found.

# Appearance Error (page *n*): Requested < *palette-name* > not found; default palette is used.

Black replaces the color in the palette which was not found.

### Document generated error message = "errorString."

The document requested that an error be added to the summary.

# Feature not in Publication Set Interpress; rotation not a multiple of 90 degrees.

In attempting to image a pixel array, the orientation was not a multiple of 90 degrees. The pixel array is skipped.

# Feature requires RIP option; compressed graphic/pixel rotation.

Rotating pixel arrays is available only with the Raster Interface Processor (RIP) option

#### Feature requires RIP option; Curved lines.

Curved lines are available with Raster Image Processor (RIP) only.

#### Feature requires RIP option; diagonal lines.

Diagonal lines can be drawn only with the Raster Image Processor (RIP) option.

#### Feature requires RIP option; graphic figures/lines.

The operations are only supported with the Raster Image Processor (RIP) option.

# Feature requires RIP rounded line endings and nonmitteed joints.

Rounded line endings are supported only with the Raster Image Processor (RIP) option.

# Font problem; regarding n point (rotated n degrees) font "interpressFontName"...

This is the general font problem message which precedes several other messages and is issued when font problems are found during text processing.

#### Form file not found: "fileType>fileName."

When processing an SIF, no file with the name filename.filetype was locally available to the 4635 LPS.

#### Action

Load the form on the LPS or change the form reference in the document and resend the document.

# Further "No font for output character set ..." messages suppressed.

Many ... no font for output character set ... messages have been issued; further occurrences will not be reported.

# Imaging operator *<operatorName>* available only with RIP option.

The identified imaging operator is implemented in conjunction with the Raster Image Processor (RIP) option.

#### Action

- Remove the object from the document which caused the error.
- 2. Resend the document.

#### Overlapping form copy ranges on one page.

Multiple forms per page were requested and the LPS does not have the Raster Image Processor (RIP) option.

#### Action

- 1. Merge the multiple forms into a single FSL.
- 2. Reference the new form file in the document.
- 3. Resend the document.

#### System does not handle graphics.

The LPS does not support GHO/GVG, or GHO/GVG and the JSL have the option GRAPHICS = NO specified.

### Unexpected error detected by RIP <I/O error code: *n*B>.

An error was found by Raster Image Processor (RIP) in processing the page. The only code which is expected is 3758, which indicates that the page was too complex for RIP.

#### Action

- Download the Raster Image Processor (RIP) software via the PSC RIP command.
- 2. Resend the document.
- 3. If the problem continues, contact your systems specialist or Xerox support.

**Note:** In this message, the letter "B" indicates an octal value.

### Appearance warning messages

### Appearance Warning:

Appearance Warning: image off paper on page n at <nn.nnn >, <nn.nnn>[inches];<nn.nnn>, <nn.nnn>(cm]. Lines(s) not printed.

One or more lines of text extended beyond the clipping region and, as a result, the lines were clipped.

#### Action

Using the page coordinates in the error message, look at page n to determine the line causing the problem and adjust the page accordingly. The line may be entirely off the page, in which case it would not be visible. Also, the error may be caused by a font substitution. If so, load the correct font on the printer and reprocess the document.

#### Appearance Warning (page n): Invalid packed pixel array data.

During the decompression of a Xerox/Packed pixel array, the format of the pixel array is determined to be invalid.

# Character code "characterCodeldentifier" substituted for "characterCodeldentifier".

Character code substitution has occurred because the Interpress family mapping does not contain the requested font family's character code identifier.

# Fatal Error (page *n*): default ink catalog not found or wrong format.

The ink catalog was not found, or the ink catalog has the wrong format.

### Action Redefine and recompile the ink catalog.

# Fatal Error (page *n*): no resources; graphic(s) exceeds memory unit.

The compressed (IMG) data for the page exceeded the amount of memory available in the GVG option.

#### Feature not implemented: <printingInstructionName>.

The printingInstructionName is not supported.

# Font "interpressFontName" substituted for "interpressFontName."

The default font family has been substituted for the requested font family.

# Further "...substituting point size DD ..." messages suppressed.

Many ...substituting point size DD ... messages were logged and no further occurrences were recorded.

# Graphic image off paper on page n at <nn.nnn>, <nn.nnn> [inches]; <nn.nnn>, <nn.nnn> [cm].

The graphic image extends beyond the page and was not imaged.

#### Action

Using the page coordinates in the error message, look at page n to determine which image is causing the problem and adjust the page accordingly. The image may be entirely off the page and not visible.

# ImageShift outside the range (-.25,+.25) in/(-.635,+.635) cm not implemented.

A form cannot be shifted by adjusting the document coordinate system, so the xImageShift printing instruction is limited by the same constraints as the SHIFT JSL command.

#### Invalid packed pixel array data.

During the decompression of a Xerox/Packed pixel array, the format of the pixel array is invalid.

# Logo off paper on page n at <nn.nnn>,<nn.nnn> [inches]; <nn.nnn>,<nn.nnn> [cm].

The logo exceeded beyond the page boundary. The coordinates specified are from the lower left corner of a portrait page.

#### Action

Using the page coordinates in the error message, look at page n to determine the logo causing the problem and adjust the position accordingly. The logo may be entirely off the page and not visible.

# Master Error (page *n*): Operator not implemented: *<operator-name>*.

A professional graphics operator not supported by the printer was found in the master.

# Master Error (page *n*): Problem with insert file; invalid file folder: "*file-type*".

An SIF requested a file folder (type) not accessible from an interpress master. The valid folders are FRM, IMG, LGO, LIB, SPL, and XCS.

# Master error (page n): requested ink catalog is not found or is in the wrong format.

#### Action

Verify that the requested ink catalog name is correct, and verify that the ink catalog is in the correct format.

# Master error (page n): the form, logo, or image specified in the master has the wrong format.

The format of the form, logo, or image has to be the one supported by the printer.

#### Action

Verify that the forms, images, or logos are loaded or created in the correct file format. If not, then reload or recreate them in the correct file format.

# Master Warning (page *n*): graphics must be specified in this "JSL".

A page in the master required the GVG, which was not enabled in the JSL.

# Media selection can not be satisfied on back side of duplex sheet.

A change in media was requested on the back side of a duplex sheet and can not be supported until the next physical sheet is selected.

# Orientation of logo "fileType>fileName" does not match page orientation.

The logo orientation differs from the page orientation, but the logo is imaged "as is."

#### Paper selection error; medium n undefined by master.

The document selected undefined stock for a particular page range in the document. The selection was ignored for the entire page range.

#### Specified color not implemented.

The colors available in the Publication Set cannot be used for text or pixel arrays if the Raster Image Processor (RIP) option is not supported.

# String off paper on page n at <nn.nnn>,<nn.nnn> [inches]; <nn.nnn>,<nn.nnn> [cm].

One or more lines of text extend beyond the page boundary and the lines were not imaged. The coordinates specified are from the lower left corner of a portrait page (over, up). Only one image off page message is issued per page.

#### Action

Using the page coordinates in the error message, look at page n to determine the line causing the problem and adjust the page accordingly. The line may be entirely off the page and not visible.

#### or

If the error is the result of a family substitution, the correct family may be loaded on the 4635 LPS and the document resent.

### Fatal error messages

#### **Fatal Error:**

# Incorrect size for jobAccount name; the size must be between 1 and 31 characters inclusive.

The jobAccount name taken from the document exceeded the length of the allowable range.

Action

Reduce the size of the jobAccount name and resend the document.

### Fatal Error (page n):

#### Bad master (HST) file format; retransmit.

An error was found in the format of the Interpress master.

Action Retransmit the document.

#### Data Block preamble incorrectly formatted.

The magnetic tape Interpress job stream is formatted incorrectly; i.e., the protocol data surrounding the Interpress master is incorrect.

Action

- 1. Recreate the tape.
- 2. Retry the document.

#### Data integrity check failed.

A checksum failed on a magnetic tape Interpress job.

Action

- 1. Recreate the tape.
- 2. Retry the document.

### Data loss; Host processor (HIP) reclaimed spool space.

An attempt to read a portion of the document failed because the host interface processor (HIP) has already reused the spool space.

- 1. Resend the document and send no others until the document has completed printing.
- 2. If the error continues, increase the size of the spool space by modifying HIP.LIB.

#### **ENCODED VECTOR not well-defined.**

An error in the format of a printing instruction property vector was detected.

#### Insufficient disk space for image file <O/I error code: nB>

When reading an image from Raster Image Processor (RIP), a full system disk condition occurred.

#### Action

Purge unnecessary files from the LPS and compress the system disks to free contiguous space.

**Note:** In this message, the letter "B" indicates an octal value.

# Invalid argument(s) value for operator: <printingInstructionName>.

The Interpress master was incorrectly formatted and the identified printing instruction has an invalid argument.

### Invalid element type: ENCODED VECTOR.

An error in an element of a printing instruction property vector was detected.

# Malformed installed font; "fileType>localFontName" is an old font; update.

The LPS font identified in the message is an old version and may not be referenced via IPFNTS.JSL. Essentially, the font is a proportional spaced font without a spacing table in the font header.

#### Action

- 1. Remove or replace reference to the font in IPFNTS.JSL
- 2. Recompile by entering the IFU IPFNTS command.

#### Master not well-formed; END not found.

The Interpress master was not created according to standard, and the physical end of file was reached before the compilation's END operator was encountered.

#### No resources; graphic(s) exceed memory configuration.

The compressed IMG data for the page exceeded the amount of memory available in the graphics option board (GVG or GHO).

#### No resources; insufficient dynamic memory.

Virtual memory space was exhausted during Interpress master processing and the job was aborted.

#### Operator requested job abort.

The ABORT I command terminated document processing at the end of the current page.

# Page too complicated; too many fonts+forms+operators text+graphics.

The page is too complicated to print.

#### Parse failure; stack underflow.

During interpretation of an Interpress master, an attempt to move an operand off the Interpress stack failed because the stack was empty.

#### Requested memory length exceeds maximum size limit.

The Interpress decomposer has a maximum operand size of 16,000 bytes and its limit was exceeded.

#### Second system rollover.

A second rollover has occurred. The document cannot be processed.

### Too many errors in document.

Too many errors were found in the document to continue processing.

#### Action

- 1. Correct the previous errors reported on the summary sheet.
- 2. Resend the document.

#### Too many "Unexpected RIP errors" encountered.

The integrity of the Raster Image Processor (RIP) board is suspect due to the number of unexpected errors; therefore, RIP will no longer be used.

- 1. Download the RIP software via the PSC RIP command.
- Resend the document.
- 3. If the problem continues, contact your systems specialist or Xerox Customer Service.

# Unexpected disk error <I/O error code: nB> creating temporary file fileType>fileName.

An error was found while writing to the system disk. The system disk has one or more bad sectors which are not in the bad block file.

#### Action

- 1. Resend the document.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

**Note:** In this message, the letter "B" indicates an octal value.

#### Unexpected error. Code = n.

An error occurred during processing

Action

Contact your systems specialist or Xerox Customer Support.

#### Unknown state discovered during attempted MARK Recovery.

MARK Recovery failed.

Action

- 1. Take appropriate actions for the prior message(s).
- 2. Resend the job.

### Virtual memory limit exceeded.

Dynamic memory was exhausted.

Action

#### XDPS interface requested job termination.

The host has requested that the job be ended.

Action

Resend the job.

### Informational messages

### **Informational Messages**

#### Character nB is not in font "fileType>localFontName", set nB.

This message identifies character references beyond the last character, highest character code, in an LPS font and follows ....Font problem.... The substitute character appears in place of the invalid character.

**Note:** In this message, the letter "B" indicates an octal value.

### Cluster: "clusterName," Paper: "stockType"stock.

This message follows Please Define Clusters And Load Papers as Follows: and instructs you to load the stock and define the cluster name which includes the tray(s) containing the paper.

#### Define CLUsters and load papers as follows:

Stock requests in the document are handled by defining temporary cluster names. This message is displayed on the system controller display and is followed by instructions for loading paper and defining clusters.

#### Action

- 1. If printing stops and you are prompted to key in the CONTINUE command, load the correct stock in the feeder trays.
- 2. Define the clusters as instructed.
- Key in the CONTINUE command or press the <CONTINUE> key.

### Document generated comment (page n) = "commentString."

The document requested that a comment be added to the summary sheet.

#### Document Generated Comment "documentComment".

A comment field is taken from the printing instructions or protocol and is displayed on the summary sheet.

#### Document printing terminated due to error(s).

The job was ended because of a previous error on the summary sheet. This message is added to the actual error message.

#### Error sheet only; document not printed due to errors.

This message is added to the actual error message if no data had been formatted for printing when the job was aborted due to errors.

#### (mapped from character nB, set nB).

When character mapping occurred for a particular character, that character did not exist at the new location. The message ... character not in font... is also issued.

**Note:** In this message, the letter "B" indicates an octal value. No font for output character set OB, can not substitute blanks.

# No font for output character set 0B, can not substitute blanks.

Character substitution failed because no substitute character was defined for this Interpress family. This happens when LPS fonts are not created through the FIS utility, or if no substitute character is specified in the FIS master. This message follows the ... Font Problem ... message.

**Note:** In this message, the letter "B" indicates an octal value.

### No font for output character set nB, substituting for character nB

A font switch from a character set not in the Interpress family mapping to LPS fonts occurred. The substitute character in another character set replaces all characters referenced in character set n. This message is preceded by the ... Font Problem ... message.

**Note:** In this message, the letter "B" indicates an octal value.

#### Substituting n point (rotated n degrees) characters.

The desired point size was not satisfied and the next smaller (or next larger if there is no next smaller) point size is substituted. This message follows the ... Font Problem ... message.

Xerox EPS Print Service of April-86 Document: "documentName"

Created by: creator Created: creationDate Requested by: requestor Printed: dd-Jan-yy hh:mm:ss Printed: dd-Feb-yy hh:mm:ss Printed: dd-Mar-yy hh:mm:ss Printed: dd-Apr-yy hh:mm:ss Printed: dd-May-yy hh:mm:ss Printed: dd-Jun-yy hh:mm:ss Printed: dd-Jul-yy hh:mm:ss Printed: dd-Aug-yy hh:mm:ss Printed: dd-Sep-yy hh:mm:ss Printed: dd-Oct-yy hh:mm:ss Printed: dd-Nov-yy hh:mm:ss Printed: dd-Dec-yy hh:mm:ss Printed for: recipientName

The previous messages are summary sheet error messages that can be included if printing instructions are present in the document. Most of the messages are generated by information in the printing instructions. If a particular message is not included, the printing instructions in the document did not define the corresponding entry.

### Master error messages

### Master Error (page *n*):

#### Disk problem with insert file: "fileType>fileName."

An error was found while reading the system disk. The system disk has one or more bad sectors which are not in the bad block file.

- 1. Rename the file to a well-known name (e.g., BADBKn.SYS).
- 2. Recopy the file to the LPS.
- Resend the document.

# xDocument aborted because previous error may have been unique to this copy.

During the processing of an IFCOPY body, an error was found. Processing the document was ended.

#### Action

- Address the prior messages.
- 2. Resend the document.

#### Font problem; bad font name; all blanks?

The currently-defined font family could not be processed. No family substitution is attempted.

# Font problem; Font "fileType>localFontName" unknown; check "JSL>IPFNTS."

Font family mapping points to an LPS font that does not exist.

#### Action

Reenter the ADD command for the FIS family

or

Load the LPS font file(s) from a backup source.

# Font problem; font "interpressFontName" does not contain n point (rotated n degrees) characters.

The Interpress family mapping does not contain the requested orientation, or the user has turned off point size substitution and the Interpress family mapping does not contain the requested point size.

#### Action

Invoke the FIS utility to add the desired orientation or allow point size substitution for the Interpress family via the IFU SUBSTITUTE command.

#### Font problem; font "interpressFontName" unknown.

The default family name, as specified in the font profile or IPFNTS.JSL, does not have a mapping to LPS fonts defined for the identified family.

#### Action

Key in IFU ADD for the desired family or default family.

or

Key in IFU IPFNTS to add the mapping for the desired or default family.

or

Request another font family in the document.

### Font problem; form font "fileType>localFontName" not found.

When processing a form, a font or logo which is not available on the LPS was found.

#### Action

Load the font or logo on the printer.

or

Modify the form appropriately.

# Font problem; incompatible font file format: "Local Font Name."

The identified font was created for another printer.

#### Font problem; number of data fonts exceeds *n* on this page.

The number of fonts for an Interpress page exceeds the FONTS command value. This message does not occur on an LPS with RIP since any extra fonts are processed on Raster Image Processor (RIP). Increasing the FONTS command value on an LPS with RIP may tune the performance by reducing the amount of text processed by RIP.

#### Action

Increase the FONTS command value to satisfy the maximum number of fonts used on a page.

# Form problem; form image "fileType>localImageName" not found.

The form file in the previous Problem with insert file: ... message references an image that does not exist on the LPS.

#### Action

1. Copy the identified image onto the printer

or

Change the form referenced

or

Modify the requested form.

2. Resend the document.

# Form problem; form/job paper size mismatch: "fileType>localFormName."

The form file identified was compiled with a paper size which does not match page *n*'s paper size.

#### Action

1. Change the form referenced in the document.

or

Recompile the form with the correct paper size.

2. Resend the document.

#### Illegal operator ordering; FSET must precede FGET.

An uninitialized frame element was found. This problem is caused by a previous MARK Recovery which resulted from a previous master or page error.

# Imaging requirements beyond Publication Set for operator: operatorName.

An object in the document is not imaged because it requires Professional Graphics level Interpress for correct rendering.

#### Insert file not found: "fileType>fileName".

A sequenceInsertFile (SIF) request cannot be supported because it is not resident on the LPS.

- Copy the missing file onto the LPS or change the referenced file name.
- Resend the document.

#### Invalid operator ordering; SHOW precedes first font set.

No family has been set up in the Interpress master prior to text imaging.

#### Invalid type for argument(s) of operator: < operatorName>.

In processing an Interpress operator, the required operand type was not found on the stack.

#### Invalid argument(s) value for operator: < operatorName>.

An invalid value for the operator was found.

#### Master not well-formed; bad document header.

The Interpress header, "Interpress/Xerox/n.0..." was not found in a file that required one. The file is either the Interpress master or an SIF. A SIF problem is preceded by the error "Master Warning (page n): Problem with insert file: "fileType>fileName.""

# Master not well-formed; imaging operator < operatorName > found in preamble.

One of the MASK operators was encountered in the preamble; MARK Recovery occurs as a result of the master error.

#### Nested rendered characters not supported.

A character within the LPS font contains multiple levels of rendered character nesting.

#### Action

Recreate the font by keying in the IFU ADD command and eliminating the nested rendered characters by using the COMPOSITE option.

### Operator not implemented: < operatorName>.

A Professional Graphics operator not supported on the LPS was found in the master.

#### Page blank due to errors.

Refer to prior messages for the cause of the blank page.

#### Page printing curtailed due to errors.

MARK Recovery was not attempted due to the severity of the error or MARK recovery failed.

### Parse failure; bad length for operand: < operatorName >.

An operand length exceeds the minimums described in the Interpress standard.

# Parse failure; illegal operator ordering; nested CORRECT bodies not allowed.

The Interpress master has a CORRECT body beginning before the current body is complete.

# Parse Failure; invalid parsing continued after end of COMPOSED operator.

An internal error in processing a composed operator was found.

#### Action

Contact your systems specialist or Xerox Customer Service.

# Parse failure; MARK not found during COUNT/UNMARK operation.

An UNMARK or UNMARKO operation failed to find a MARK on the stack. This could be caused by operands being left on the stack at the end of a page or by an UNMARK or UNMARKO operator in the master.

# Parse failure; token prior to sequence Continued not a sequence.

This is an Interpress master problem. There are one or more operators which come between the Interpress sequence and the sequenceContinued tokens.

#### Parse failure; unexpected MARK found on stack.

During interpretation of an Interpress master, a MARK was found on the Interpress stack where another operand type was expected. This is a user-related error unless MARK Recovery was attempted as a result of a previous master or page error.

#### Parse failure; unexpected operator: < operatorName>

An Interpress master includes a skeleton operator within a page body or a body delimiter without a preceding body operator.

#### Parse failure; unrecognized operand: <n>.

An unknown operand encoding was found.

#### Parse failure; unrecognized operator: <n>

When processing a form, a form file with an invalid format was found.

### Action Recompile the form's FSL.

#### Problem with insert file; invalid file folder: "fileType."

An SIF requested a file folder (type) that is not accessible from an Interpress master. The valid folders are FRM, IMG, IPF, LGO, LIB, MSC, SPL, and XCS.

- Modify the document to request a supported file type
- 2. Resend the document.

#### Property name not found during GETP operation.

A property vector did not contain the requested property.

#### Zero divide attempted.

A zero divisor was found in the master or was due to loss of precision.

### Master warning messages

### Master Warning (page n):

### Processing nested too deep.

Nesting of Interpress bodies exceeds the program stack space of the decomposer.

#### Too many "Page Warnings" on this page.

Too many page warnings were found to continue processing the page and a MARK Recovery to the next page was performed.

### System problem messages

### System Problem:

### Accounting initialization failure.

A problem processing the accounting information was found.

#### Can not record errors; "SYS>RTXFIL" missing resysgen.

The file that stores errors during processing of the Interpress master is not on the LPS.

Action If author

If authorized to do so, resysgen to restore RTXFIL.SYS.

or

Contact your systems specialist.

#### Incorrect version of the accounting file.

An error was detected in the version identifier of the accounting file while logging the accounting information.

#### Logical disk address error during Account Initialization.

A problem processing the accounting information was found.

### System Problem (page n):

#### Disk error printing error sheet; some messages lost.

An error was found while reading the system disk. The system disk has one or more bad sectors which are not included in the bad block file.

#### Action

- Rename RTXFIL.SYS to a well-known name (e.g., BADBKn.SYS).
- If authorized to do so, perform a resysgen to restore RTXFIL.SYS

or

Contact your systems specialist.

#### Disk error recording errors; all messages lost.

An error was found while reading the system disk. The system disk has one or more bad sectors which are not included in the bad block file.

#### Action

- Rename RTXFIL.SYS to a well-known name (e.g., BADBKn.SYS).
- 2. If authorized to do so, resysgen to restore RTXFIL.SYS

or

Contact your systems specialist.

#### Disk error with graphic samples vector.

An error was found while reading the system disk. The system disk has one or more bad sectors which are not in the bad block file.

#### Action

- 1. Resend the document.
- If the problem continues, contact your systems specialist or Xerox Customer Service.

### Recovered from system rollover.

This message identifies the page to which the Interpress decomposer recovered.

#### "SYS>IPFNTS" invalid; recompile "JSL>IPFNTS."

An old version of IPFNTS.SYS was copied to the LPS or the Interpress family mapping was corrupted.

Action Key in the IFU IPFNTS command to recompile IPFNTS.

#### "SYS>IPFNTS" missing; recompile "JSL>IPFNTS."

Font Interchange Standard (FIS) families were not loaded on the system disk or IPFNTS.JSL was not compiled.

Action Compile IPFNTS, IFU IPFNTS

or

Key in the IFU ADD command.

### Unrecoverable disk error reading master (HST) file.

An error was found while reading the system disk. The system disk contains one or more bad sectors that are not included in the bad block file.

Action

- 1. Resend the document.
- 2. If the problem continues, call Xerox Customer Service.

# Unrecoverable disk error reading "SYS>IPFNTS"; recompile "JSL>IPFNTS."

An error was found while reading the system disk. The system disk contains one or more bad sectors that are not in the bad block file.

- 1. Rename IPFNTS.SYS to a well-known name (e.g., BADBKn.SYS)
- 2. Recompile IPFNTS by keying in the IFU IPFNTS command.

### 15. 4635 LPS additional messages

These messages may appear on your 4635 LPS PC User Interface (PC UI).

#### How the messages are organized

Messages that appear on your screen with numbers in front of them are listed in the first part of this chapter in numerical order. Messages that are not displayed with identifying numbers are listed in the second part of this chapter alphabetically by the first letter of the message text.

#### Operating system messages (OSxxxx)

Operating system messages (OSxxxx) are listed in chapter 6 of this guide.

#### ! fault and \* hint messages

4635 LPS messages beginning with an exclamation point (!) or an asterisk (\*) identify printer hardware or software problem areas. They also identify any printer devices that are not available for use in a print job. For example, the message may indicate that a bin or tray is jammed and unavailable. For information on clearing these faults and hints, refer to instructions on the printer control console display.

#### Selecting CLEAR

If a fault or hint message instructs you to select CLEAR, you can either select the Clear Faults button on the PC UI screen, enter CLE in the command line message window, or touch the Clear soft button on the printer display.

#### General action to take

As a general rule, when an error message is displayed in a message window on your 4635 PC User Interface, the recommended actions are as follows:

- Follow any specific instructions the message gives you.
- If available, select the message window/command line's OK header button to try to clear the message.
- If the message still displays and you are unable to print, your LPS may have a serious software or hardware problem. You should call Xerox Customer Service.

### Numbered 4635 LPS messages

### Messages 7 through 36

Messages 7 through 36 appear when serious User Interface software problems occur. For all of these messages, call for Xerox service.

### Messages 41 and 42

#### 41 At least one of the main UI windows did not create

Microsoft Windows cannot create a window required by the SysUI. This may be due to a corrupt sysui.exe file, a coding error, or lack of Windows resources.

Action Select the OK header button to retry the process. If the problem

#### 42 Failure of Unformat ESS Message

persists, call Xerox Customer Service.

A message received from the system controller failed to properly unformat.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

### Messages 44 through 48

Messages 44 through 48 appear when serious User Interface software problems occur. For all of these messages, call for Xerox service.

### Message 538

Message 538 is a result of problems/warnings/status that could occur during the processing of messages and signals/interrupts from the system controller (ESS) or during the sending of commands to the system controller.

#### 538 Error writing to ESS

Writing to the system controller communication port failed while in TEM (terminal emulation mode).

Action Select the OK header button to retry the process. If the problem

persists, call Xerox Customer Service.

#### Messages 540 and 541

Messages 540 and 541 appear when serious User Interface software problems occur. For both of these messages, call for Xerox service.

### Messages 544 through 574

Messages 544 through 574 are the result of problems/warnings/status that could occur during the processing of messages and signals/interrupts from the system controller (ESS) or during the sending of commands to the system controller.

#### 544 Signal expected but not received

The PC user interface was expecting to receive signal data.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 545 Protocol Error

An incomplete or damaged protocol packet was received.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 546 Queue has no entries

PC user interface integrity problem. It has received a signal, but the data was not found in the queue.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 547 Second NAK detected

Two consecutive attempts to send a packet of data to the system controller have failed. The transmission is lost.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 550 Can't get communications state

The call to GetCommState failed.

Action

- 1. Ensure no other Microsoft Windows applications using the communication ports are running.
- 2. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 551 Can't open communications device

The requested communications port was unavailable.

- 1. Ensure no other Microsoft Windows applications using the communication ports are running.
- 2. Ensure COM port is properly configured.
- 3. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 552 Can't post SM\_COMM message

Posting of the SM\_COMM message to the application's queue failed. The communication with the system controller has not been initiated.

#### Action

- 1. Ensure no other Microsoft Windows applications using the communication ports are running.
- 2. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 553 Can't set communications state

Configuring of the communication port failed.

#### Action

- 1. Ensure no other Microsoft Windows applications using the COM ports are running.
- 2. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 554 Can't set Terminal Emulation Mode timer

The timer resource was not available for FTR. No further communication with the system controller is possible.

#### Action

- 1. Ensure no other Microsoft Windows applications are running.
- 2. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 555 Invalid communications id or unsupported mode

The port ID was not valid.

Action Call Xerox Customer Service.

### 556 Break detected while receiving from ESS

The communications driver detected the break signal on the RS232 line. The system controller was probably powered on or off, causing the command line to get "scrambled" for a while.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 557 Clear To Send timeout

The Clear To Send timeout has been exceeded.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

#### 558 Parallel device not selected

An attempt was made to communicate through the parallel port. The user interface does not communicate through the parallel port.

Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

559	Data Set Ready timeout
	The Data Set Ready timeout has been exceeded.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
560	Frame error detected
	The communications driver detected a framing error.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
561	Parallel device I/O error
	An attempt was made to communicate through the parallel port. The user interface does not communicate through the parallel port.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
562	Parallel device out of paper
	An attempt was made to communicate through the parallel port. The user interface does not communicate through the parallel port.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
563	Hardware overrun while receiving from ESS
	The Microsoft Windows communications driver did not have enough time to service the RS232 port; or FTR did not have enough time to empty the driver's buffers.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
565	Receive Line Signal Detect timeout
	The receive Line Signal Detect timeout has been exceeded. The user interface does not use this feature of RS232.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
566	Receive queue overflow
	The communication driver's receive queue is full.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
567	Parity error while receiving
	The user interface does not use this feature of RS232.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

568	Transmit queue full
	The communication driver's transmit queue is full.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
569	Can't kill Terminal Emulation Mode timer
	The TEM (terminal emulation mode) timer is not active or cannot be turned off. Probably the result of an internal PC user interface error.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
570	Invalid ESS signal ID
	The system controller signal indicator is out of range. May mean outdated PC user interface software or a protocol error.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
571	Invalid Acknowledge parameter
	The system controller transmitted a character that is invalid in the current context. It can only be ACK, NACK, or start-of-packet.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
572	Can't send SM_OBJ message
	The message used to notify the system of incoming system controller data could not be placed on the PC user interface message queue.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
573	Invalid paper status update
	The contents of the PAPER signal is not valid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
574	Invalid custom signal data
	The format of this system controller signal is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

### Messages 1538 through 1572

The following messages (1538 through 1572) are the results of problems/warnings/status that could occur with the initialization and startup of the PC UI. 1538 Configuration file cannot be found The PC user interface configuration file is missing or cannot be located on the hard disk. Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service. 1539 Config file read error MS-DOS cannot read data from the PC user interface configuration file. Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service. 1541 No keyword in configuration data PC user interface files may be corrupted. Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service. Unrecognized configuration keyword 1542 A keyword in the PC user interface configuration file is not in the list of allowable keywords. Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service. 1543 No parameter data in configuration record A statement in the PC user interface configuration file has a keyword, but no data to the right of the "=" sign. Select the OK header button to retry the process. If the problem Action persists, call Xerox Customer Service. 1544 Invalid mouse click rate A double click interval of zero was specified. Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service. 1545 Invalid mouse speed rate An incorrect mouse speed was specified. Action Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

1546	Missing directory name in config record
	The second parameter of a "DIRNAME" statement in the PC user interface configuration file is missing.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1547	Invalid directory type in config record
	The first parameter of a "DIRNAME" statement, or the third parameter of a "FILENAME" statement in the PC user interface configuration file is missing or invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1548	Invalid index type in config record
	The second parameter of a "FILENAME" statement in the PC user interface configuration file is missing or invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1549	Missing file name in config record
	The fourth parameter of a "FILENAME" statement in the PC user interface configuration file is missing.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1552	Invalid naughty key code
	The second parameter of a "BADKEY" or "IMDKEY" statement in the PC user interface configuration file is missing or invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1553	Invalid baud rate in config file; must be 19200 or 9600
	The parameter value of the "BAUD" statement in the SysUI configuration file is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1554	Invalid comm device; must be 1 or 2
	The parameter value of the "DEVICE" statement in the SysUI configuration file is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

1555	Invalid parity; must be NONE, ODD, or EVEN
	The parameter value of the "PARITY" statement in the SysUI configuration file is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1556	Invalid databits; must be 7 or 8
	The parameter value of the "DATABITS" statement in the SysUI configuration file is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1557	Invalid stop bits; must be 1 or 2
	The parameter value of the "STOPBITS" statement in the SysUI configuration file is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1558	Invalid retry data; must be CONTINUOUS or NORMAL
	The parameter value of the "RETRY" statement in the SysUI configuration file is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1559	Missing baud rate from config data
	The parameter value of the "BAUD" statement in the SysUI configuration file is missing.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1560	Comm parameters specify invalid frame in config file
	The sum of the parameter values for the "DATABITS", "STOPBITS" and "PARITY" statement in the SysUI configuration file is invalid.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1561	Cannot create UI Dirty File; UI cannot run
	MS-DOS cannot create a SysUI dirty file.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1562	Cannot open UI Dirty File; UI cannot run
	MS-DOS cannot open the SysUI dirty file.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

1563	Cannot read UI Dirty File; UI cannot run
	MS-DOS cannot read the SysUI dirty file.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1564	Cannot write UI Dirty File; UI cannot run
	MS-DOS cannot write the SysUI dirty file.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1565	Failure to find cursor library
	The PC user interface Cursor Library cannot be located; or the value of the "CURLIB" statement in the PC user interface configuration file is not a valid DOS filename.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1566	Failure to get module handle to cursor library
	Microsoft Windows cannot associate the value of the "CURLIB" statement in the SysUI configuration file with a resource library.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
1567	Windows resource handle for Cursors not installed
1567	Windows resource handle for Cursors not installed  Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.
1567 Action	Microsoft Windows has not loaded its default resource handler,
	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem
Action	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
Action	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  No record types specified for console log report  The parameters of the optional "REPTYPE" statement in the SysUI
Action 1568	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  No record types specified for console log report  The parameters of the optional "REPTYPE" statement in the SysUI configuration file are missing.  Select the OK header button to retry the process. If the problem
Action  1568  Action	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  No record types specified for console log report  The parameters of the optional "REPTYPE" statement in the SysUl configuration file are missing.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
Action  1568  Action	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  No record types specified for console log report  The parameters of the optional "REPTYPE" statement in the SysUI configuration file are missing.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  Console log report type out of range  The first parameter of the optional "REPTYPE" statement in the
Action  1568  Action  1569	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  No record types specified for console log report  The parameters of the optional "REPTYPE" statement in the SysUI configuration file are missing.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  Console log report type out of range  The first parameter of the optional "REPTYPE" statement in the SysUI configuration file is invalid.  Select the OK header button to retry the process. If the problem
Action  1568  Action  1569  Action	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  No record types specified for console log report  The parameters of the optional "REPTYPE" statement in the SysUI configuration file are missing.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  Console log report type out of range  The first parameter of the optional "REPTYPE" statement in the SysUI configuration file is invalid.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
Action  1568  Action  1569  Action	Microsoft Windows has not loaded its default resource handler, so the cursor library cannot be sent to it.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  No record types specified for console log report  The parameters of the optional "REPTYPE" statement in the SysUI configuration file are missing.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  Console log report type out of range  The first parameter of the optional "REPTYPE" statement in the SysUI configuration file is invalid.  Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.  Console log report type not specified  The second parameter of the optional "REPTYPE" statement in

# 1572 Console log path specified in config file invalid

The path specification for console log as denoted in the configuration file is invalid (doesn't exist).

#### Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# Messages 3538 through 3579

The following messages (3538 through 3579) are the results of problems /warnings/status that could occur with the processing of console log actions and the logging itself.

### 3538 Insufficient Disk Space to Create Console Log File

Console log cannot be created due to a lack of disk space on the hard disk.

#### Action

- 1. Exit the UI and determine amount of free disk space.
- Modify CONLOG entry in configuration file to reduce size of console log to be created, or delete unneccessary items on hard disk.
- 3. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 3539 Creation of Console Log File failed

- 3540 Read Console Log File Header failed
- 3541 Write Console Log File Header failed
- 3542 Reset Console Log File Header failed

For message numbers 3539, 3540, 3541, or 3542, the create, read, write, or reset console log file operation you have tried has failed due to a hardware problem.

#### Action

- 1. Check disk drive to ensure that DOS formatted console log disk is inserted in disk drive, if applicable.
- 2. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service to investigate possible hardware disk failure.

### 3548 Unable to allocate memory for file view

There is not enough memory to allocate for file view.

- 1. Ensure that the UI hardware memory is properly configured and available.
- 2. Ensure memory is not being committed to other purposes, like a RAM drive.
- 3. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 3549 Unable to allocate memory for Console Log write buffer

Unable to allocate memory for use in writing entries in console log.

#### Action

- 1. Restart the PC user interface hardware from Power On.
- 2. Ensure no other Microsoft Windows applications are running.
- 3. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service and provide the UI Crash Log, if installed.

# 3550 Unable to read last Console Log Data record

Unable to read last record from console log.

#### Action

- 1. Check disk drive to ensure that console log disk is inserted in disk drive, if applicable.
- 2. Save the console log to a different name for later diagnoses, then empty the original console log.
- 3. Select the OK header button to retry the process. If the problem persists with new log, call Xerox Customer Service to investigate possible hardware disk failure.

# 3553 Console Log file wrap failed

Console log record could not be wrapped on disk due to hardware considerations.

# Action

- 1. Check disk drive to ensure that console log disk is inserted in disk drive and that write-protection is disabled, if applicable.
- Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service to investigate possible hardware disk failure.

### 3554 Console Log data file not open

Console log file is not opened and cannot be accessed.

#### Action

- 1. Restart the PC user interface hardware from Power On or DOS command line.
- Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service and provide the UI Crash Log, if installed.

## 3564 Invalid client data buffer handle

Calling function's buffer handle to be used to store data is invalid.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 3566 Missing or invalid data to format

No buffer is available to store/retrieve data from.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 3567 Unknown Console Log Record class

Class type in console log record is not in pre-defined set of possible values.

#### Action

- Console log file could be corrupted. Save console log to a different name for later diagnoses and empty current console log.
- 2. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service to investigate possible hardware disk error.

### 3577 Marking Console Log Head record failed

Due to hardware considerations, marking a log starting point has failed.

### Action

- 1. Ensure that write-enabled console log disk is inserted in disk drive, if applicable.
- 2. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service to investigate possible hardware disk error.

# 3578 A Console Log is being formatted for printing

Formatting of a console log in preparation for printing is currently in progress. Informational message. No action required.

Action None.

# 3579 A Console is being transferred to the ESS

Formatting of a console log in preparation for transfer to the system controller is currently in progress. Informational message. No action required.

Action None.

# Messages 4037 through 4145

The following messages (4037 through 4145) are the results of problems/warnings/status that could occur when allocating memory in order to load the PC UI Dialog files.

# 4037 through 4075

# These are general messages.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

### 4077 through 4085

### These messages relate to the loading of the Master File.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 4087 through 4095

# These messages relate to the loading of objects

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

4097 through		These messages relate to the loading of bitmaps.
	Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
4117 through	h 4125	These messages relate to the loading of the system controller messages.
	Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
4127 through	h 4135	These messages relate to the loading of the PC user interface messages.
	Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
4137 through	h 4145	These messages relate to the loading of the symbol table, which contains object and data variable information for action processing.
	Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# Messages 4500 through 4506

	The following messages (4500 through 4506) are the results of problems/warnings/status that could occur when displaying objects.
4500	Could not register MGD window class
	MGD (Manage Graphic Display) could not register the window class for objects with Microsoft Windows.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
4504	Couldn't start MGD timer
	MGD (Manage Graphic Display) timer could not be started.
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.
4506	Wrong or unimplemented action
	An unimplemented (or a non-existent) action has been requested of MGD (Manage Graphic Display).
Action	Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# Messages 9038 through 9068

The following messages (9038 through 9068) are the results of general problems/warnings/status that could occur when reading the dialog to retrieve objects or actions.

### 9038 Invalid file code

DDB (Dialog Data Base) file cannot be opened because DOS detected a disk error, or calling program has passed in a non-existent file ID.

#### Action

- 1. Verify that all required files are installed.
- Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service to have disk hardware checked for malfunction.

#### 9040 DDB interface not initialized

DDB (Dialog Data Base) has not been initialized by calling program.

Action Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service.

# 9041 Invalid access request code

The calling program has requested an invalid DDB (Dialog Data Base) operation.

Action Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service.

# 9042 Memory lock failure

Insufficient memory to allow the DDB (Dialog Data Base) functions to operate.

#### Action

- 1. Restart the PC user interface from Power On.
- 2. If the problem persists, contact Xerox Customer Service and provide the UI Crash Log, if available.

# 9043 Memory unlock failure

Memory controlled by DDB (Dialog Data Base) functions cannot be unlocked.

#### Action

- 1. Restart the UI from Power On.
- 2. If the problem persists, call for Xerox Customer Service and provide the UI Crash Log, if available.

### 9044 Insufficient memory

Insufficient memory to allocate DDB (Dialog Data Base) file control table.

- 1. Ensure no other Microsoft Windows applications are running.
- 2. Restart the UI from Power On.
- 3. If the problem persists, call for Xerox Customer Service and provide the UI Crash Log, if available.

# 9045 Memory free error

Memory used by DDB (Dialog Data Base) functions cannot be released back to Microsoft Windows.

#### Action

- 1. Restart the UI from Power On.
- 2. If the problem persists, call for Xerox Customer Service and provide the UI Crash Log, if available.

# 9048 Not a reference file

The DDB (Dialog Data Base) data file is being used in the wrong mode.

Action

Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service.

### 9049 Not a maintenance file

The DDB (Dialog Data Base) data file is being used in the wrong mode.

Action

Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service.

# 9050 Dialog Release error

One or more DDB (Dialog Data Base) files in use were built for a different version of the UI Dialog.

Action

Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service.

### 9051 Software version error

One or more DDB files in use were built by a different version of the UI software.

Action

Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service.

## 9055 Disk I/O error code

MS-DOS has detected a disk hardware error or software data error.

#### Action

- 1. Verify that all required files are installed.
- Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service to have disk hardware checked for malfunction.

### 9056 Memory allocation error

Insufficient memory to allocate memory for internal DDB (Dialog Data Base) operations.

- 1. Restart the PC user interface hardware from Power On.
- 2. Ensure no other Microsoft Windows applications are running.
- 3. Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service and provide the UI Crash Log, if available.

# 9059 No index file on reopen error Intermediate DDB (Dialog Data Base) index file not found. The missing file may represent the results of one or more previous steps in the process of the program (MM, CD or TDB). Action Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service to determine recovery point. 9060 No data file on re-open error Intermediate DDB (Dialog Data Base) data file not found. The missing file may represent the results of one or more previous steps in the process of the program (MM, CD or TDB). Action Contact Xerox Customer Service to determine recovery point. 9061 Index file error code Intermediate DDB (Dialog Data Base) index file could not be opened. Possible DOS error. Possible faulty disk hardware. Action Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service. 9065 DDB file open error A DDB (Dialog Data Base) file could not be opened by DOS. Action Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service. 9066 Cannot return file status Calling program cannot read or update file control table status data. Action Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service. 9067 File is empty; has no data The file opened as a Dialog DDB (Dialog Data Base) file is completely empty. The empty file may represent the results of one or more previous steps in the process of the program (MM, CD or TDB). Action Select the OK header button to retry the process. If the problem persists, contact Xerox Customer Service to determine recovery point. 9068 DDB file write - disk full CD, MM or TDB has filled the disk device during the creation of files. Action 1. Use File Management windows to remove unnecessary files. Try to obtain 1Mb to 2Mb (Megabytes) of free disk space. 2. If problem persists, contact Xerox Customer Service.

# Messages 9537 through 9542

The following messages (9537 through 9542) are the results of problems/warnings/status that could occur when the graphics display and action processing refer to object and data variable information.

# 9537 Can't allocate memory

General PC user interface memory allocation failure. Call to Microsoft Windows GlobalAlloc has (or would have) failed.

#### Action

- 1. Ensure no other Microsoft Windows applications are running.
- 2. Restart the PC user interface from Power On.
- 3. If problem persists, call Xerox Customer Service and provide the UI Crash Log, if available.

# 9538 Can't lock memory

A NULL or invalid handle has been (or would have been) passed to GlobalLock.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 9539 Can't unlock memory

A NULL handle or handle to unlocked memory has been passed by caller. This value has been (or would have been) passed to GlobalUnlock.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 9540 Can't free memory

A NULL or invalid handle or handle to locked memory has been (or would have been) passed to GlobalFree.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 9541 Memory re-allocate error

A NULL or invalid handle has been (or would have been) passed to GlobalReAlloc.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# 9542 SYMDEX value out of range

The Symdex value passed in exceeds the largest Symdex in the Symbol Table.

Action

Select the OK header button to retry the process. If the problem persists, call Xerox Customer Service.

# Unnumbered 4635 LPS messages (in alphabetical order)

	A boundary must be selected for 0 reams.
	The 0 reams option has been selected in the Bin Full Criteria window.
Action	Select a separation boundary (Set, Report, or Job) in the Bin Full Criteria window to tell the printer to switch bins after one set, one report, or one job.
	Accelerated access attempt on file unseccessfully closed.
Action	If the problem persists, call Xerox Customer Service.
	A System error has caused the log print request to be terminated.
	A System error has occurred. If the problem persists, save the Console Log and call for Service.
Action	<ol> <li>Save the console log through windows or command line.</li> <li>Call Xerox Customer Service.</li> </ol>
	Attempt to access variable length records from AUD File Mgr v3.15 or earlier.
Action	If the problem persists, call Xerox Customer Service.
	Attempt to del or upd transctn record that was not read within the transctn.
Action	If the problem persists, call Xerox Customer Service.
	Attempt to modify unmodifiable AUD File Mgr file key.
Action	If the problem persists, call Xerox Customer Service.
	Attempt to use null key value in Get Direct operation to establish index path.
Action	If the problem persists, call Xerox Customer Service.
	Attempting completion but no completion phase record exists.
	Following the end of report printing, the phase manager cannot find a phase record to manage the completion of the audit log.
Action	If the problem persists, call Xerox Customer Service.
	Attempting to establish communication with the Printer.
	The system has been booted or PSC has been entered, so the system controller is trying to establish low level communication with the printer.
	Attempting to update too many files within a transaction.
Action	If the problem persists, call Xerox Customer Service.

	AUD File Mgr compression buffer too short.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr data buffer too short for defined records.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr deadlock condition detected.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr disk full error.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr disk read/write error.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr end of file reached.
Action	If the problem persists, call Xerox Customer Service.
	AUD file Mgr extended file not found.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr file access denied due to read only mode or owner name.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr file already exists.
Action	3
	If the problem persists, call Xerox Customer Service.
	•
Action	If the problem persists, call Xerox Customer Service.
Action	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.
Action	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.  If the problem persists, call Xerox Customer Service.
	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file cannot be extended.
	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file cannot be extended.  If the problem persists, call Xerox Customer Service.
Action	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file cannot be extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file close error.
Action	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file cannot be extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file close error.  If the problem persists, call Xerox Customer Service.
Action	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file cannot be extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file close error.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file create i/o error.
Action	If the problem persists, call Xerox Customer Service.  AUD File Mgr file already extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file cannot be extended.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file close error.  If the problem persists, call Xerox Customer Service.  AUD File Mgr file create i/o error.  If the problem persists, call Xerox Customer Service.

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	AUD File Mgr file handle table full.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr file not found.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr file not open.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr file table full.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr file owner already set.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr file owner invalid or file has an owner.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr key buffer too short for requested index path.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr key length invalid.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr key number not defined.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr key value not found.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr lock error.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr operation not allowed at this time.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr operation requires same key nbr as previous.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr page size is invalid.
Action	If the problem persists, call Xerox Customer Service.

	AUD File Mgr position block buffer is not 128 bytes long.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr pre-image i/o error.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr pre-image open error.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr record length too small or exceeds page size.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr record manager inactive.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr rejected # of records specified in reject count for Extended Get/Step.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr Supplemental index damaged.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr transaction already active.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr unrecoverable error.
Action	If the problem persists, call Xerox Customer Service.
	AUD File Mgr update or Delete can't be done because record was changed by another app.
Action	If the problem persists, call Xerox Customer Service.
	Audit Log complete.
	The current report has completed the audit log.
Action	None.
	Audit Log delete complete.
	A request to delete a log or logs has completed.
Action	None.
	Audit Log disk approaching full.
	The threshold for a nearly full disk has been reached. Auditing will continue.
Action	Delete audit logs
	2 oloto addit logo

	Audit Log formatting complete.
	A request to format an audit log or logs for printing or display has completed.
Action	None.
	Audit Log formatting - no files selected.
	The criteria selected in the audit log print options or audit log job options window are not met. This applies to the 'Jobs' option only.
Action	Select different criteria and retry the operation.
	Audit Log reconcilliation error.
	The stated monetary amount of the report does not match the sum of the sheets delivered.
Action	Abort or continue the job.
	Audit Log save complete.
	A request to save an audit log has completed.
Action	None.
	Audit Log sequence error.
	A sequence error has been detected on the last sheet delivered.
Action	Abort or continue the job.
	Audit Log stale date fault.
	An unexpired audit log exists on the audit log database for this printer.
Action	Abort or continue the job.
	Audit Logging state notification.
	The auditor has changed state by either entering or leaving the the active auditing state.
Action	None.
	Audit report format already in progress.
	The audit report formatter is already processing a request.
Action	If the problem occurs when no audit logs are being displayed or printed call Xerox Customer Service.

### Bad block on tape device.

The tape drive is unable to read a specific block of datafrom the tape. This could be caused by damaged media or a dirty or defective tape drive.

#### Action

- 1. Clean the tape drive.
- 2. Replace the tape.

If the problem occurs when no audit logs are being displayed or printed call Xerox Customer Service.

# BTEXT date parameter exceeds 365 days.

The number of days specified in the BTEXT LDT parameter is too large.

### Action

Check JSL or DJDE in job stream to ensure that all BTEXT LDT keywords and parameters are correct.

# BTEXT signal unrecognized; not PAG or RPT

A BTEXT keyword or parameter is invalid.

### Action

Check JSL or DJDE in job stream to ensure that all BTEXT keywords and parameters are correct. This error occurs when data in the DJDE BTEXT is completely unrecognizable

# BTEXT signal Page Detail text invalid

BTEXT Page Detail text is incorrect.

#### Action

Check JSL or DJDE in job stream to ensure that all Page Detail BTEXT keywords and parameters are correct. parameters to check are SEQ, PRA, and TXT. If the problem persist, call Xerox Customer Service

# BTEXT signal text invalid

A BTEXT keyword or parameter is invalid.

# Action

Check JSL or DJDE in job stream to ensure that all BTEXT keywords and parameters are correct.

# BTEXT signal text invalid response

A BTEXT keyword parameter contains invalid data, for example an incorrectly specified date.

#### Action

Check JSL or DJDE in job stream to ensure that all BTEXT keywords and parameters are correct.

# BTEXT signal text truncated

A BTEXT signal has exceeded the maximum buffer size allowed, resulting in truncation of the excess data. This may be caused by keyword parameters that exceed the published maximum sizes.

# Action

Check JSL or DJDE in job stream to ensure that all BTEXT keywords and parameters are correct.

Action   Cannot access memory for record position pointer. Attempting direct read of file but list of records does not exist. If the problem persists, call Xerox Customer Service.    Cannot access memory for report format buffer. Report format buffer does not exist.		
Action If the problem persists, call Xerox Customer Service.  Cannot access memory for report format buffer. Report format buffer does not exist.  Action If the problem persists, call Xerox Customer Service.  Cannot allocate memory for format list. Insufficient memory exists to allocate memory for a formatting list buffer.  Action If the problem persists, call Xerox Customer Service.  Cannot allocate memory for report audit heading record. Insufficient memory exists to initiate the in-process audit log.  Action If the problem persists, call Xerox Customer Service.  Cannot allocate memory for report definition memory. Insufficient system memory exists to contain the report definition script file.  Action If the problem persists, call Xerox Customer Service.  Cannot allocate memory for report exception list. Insufficient system memory exists to contain the list of exception records.  Action Try formatting the report without the "Purge After" option. If the problem persists, call Xerox Customer Service.  Cannot allocate memory for report field list. Insufficient system memory exists to parse the fields requested to list Audit Logs.  Action If the problem persists, call Xerox Customer Service.  Cannot allocate memory for report display list. Insufficient system memory exists to display a list of Audit Logs.  Action Try a filtered list of logs, if the problem persists, call Xerox Customer Service.  Cannot allocate memory for report phase record. Insufficient Windows resources to allocate a report phase record to support the Start of Report signal.		Cannot access memory for record position pointer.
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	Cannot allocate memory for report phase record during crash recovery.
	Insufficient Windows resources to allocate a report phase record to support crash recovery.
Action	If the problem persists, call Xerox Customer Service.
	Cannot allocate memory for waste management record.
	Insufficient system memory exists to allocate memory for a waste management record.
Action	If the problem persists, call Xerox Customer Service.
	Cannot expand memory region.
	Insufficient system memory available to display a large list of Audit Logs.
Action	Try a filtered list of logs, if the problem persists, call Xerox Customer Service.
	Cannot find input phase to match output phase.
	An output signal has been received that cannot be matched by report number to its corresponding input.
Action	If the problem persists, call Xerox Customer Service.
	Cannot open in-process file for crash recovery.
	The record manager is unable to open the in-process file to support crash recovery.
Action	If the problem persists, call Xerox Customer Service.
	Cannot open Master Directory file for crash recovery.
	The record manager is unable to open the master directory file to support crash recovery.
Action	If the problem persists, call Xerox Customer Service.
	Cannot read in-process file during crash recovery.
	The record manager has detected an error while reading the in- process file to support crash recovery.
Action	If the problem persists, call Xerox Customer Service.
	Cannot save a log onto itself.
	You cannot save a console log to hard disk under the name "current log."
Action	Save the log under a different name.

	Cannot use Reserved Words in file names.
	The words CON, CLOCK\$, AUX, COM(1-4), LPT(1-4), NUL, and PRN are recognized by the PC User Interface as DOS commands and therefore cannot be used in file names.
Action	Rename any file that has these terms in the file name.
	Client-Layer is established
	The 4635 LPS is communicating normally.
Action	Before printing, check the PC user interface or printer control console for instructions on clearing any existing faults. If you are instructed to select CLEAR, you can either select the Clear Faults button on the PC user interface screen, or enter CLE in the command line message window.
	Command sequence error, FGRP_HEADER not 1st.
	The first group of report definitions must define the header; other records were encountered.
Action	If the problem persists, call Xerox Customer Service.
	Command sequence error, group not larger than last.
	At least one of the report definition groups is out of order.
Action	If the problem persists, call Xerox Customer Service.
	Command sequence error, number out of range.
	Numeric parameter for a report definition command is out of range.
Action	If the problem persists, call Xerox Customer Service.
	Command sequence error, record number not equal to last +1.
	One or more of the report definition commands are out of order.
Action	If the problem persists, call Xerox Customer Service.
	Communication with the Printer is established
	Communication with the Printer is established  Low-level communication between the system controller and the printer has been established. The system will now attempt to initialize Client-Layer communication.
	Low-level communication between the system controller and the printer has been established. The system will now attempt to
	Low-level communication between the system controller and the printer has been established. The system will now attempt to initialize Client-Layer communication.  Completed reports not finished transfering from In-Process

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	End or Abort Tran operation without Begin.
Action	If the problem persists, call Xerox Customer Service.
	EOR-Input with no prior SOR-Input.
	An End Of Report signal has been received but no Start Of Report signal preceeded it.
Action	If the problem persists, call Xerox Customer Service.
	EOR-Output with no prior SOR-Output.
	An End Of Report signal has been received but no Start Of Report signal preceeded it.
Action	If the problem persists, call Xerox Customer Service.
	EOR-Output but no output phase record exists.
	End Of Report signal for this report cannot be matched with any active phases in the auditor.
Action	If the problem persists, call Xerox Customer Service.
	Error changing directory
Action	If the problem persists, call Xerox Customer Service.
	Error closing report format output file.
	The record manager is unable to close the output file that contains the formatted audit log text. Audit logs cannot be displayed or printed.
Action	If the problem persists, call Xerox Customer Service.
	Error extending AUD File Mgr file.
Action	If the problem persists, call Xerox Customer Service.
	Error opening report format output file.
	The record manager is unable to open the output file that contains the formatted audit log text. Audit logs cannot be displayed or printed.
Action	If the problem persists, call Xerox Customer Service.
	Error writing formatted report to file.
	Record manager encountered an error while writing the format buffer to disk.
Action	If the problem persists, call Xerox Customer Service.
	Error writing AUD File Mgr cache buffer.
Action	If the problem persists, call Xerox Customer Service.

	Error writing AUD File Mgr transaction control file.
Action	If the problem persists, call Xerox Customer Service.
	Excessive length for BTEXT NSE number of sheets expected parameter.
	The number of sheets expected parameter contains too many characters.
Action	Check the JSL or DJDE in the job stream to ensure that all BTEXT NSE keywords and parameters are correct.
	Excessive length for BTEXT PRA page reconcilliation parameter.
	The page reconcilliation parameter contains too many characters.
Action	Check the JSL or DJDE in the job stream to ensure that all BTEXT PRA keywords and parameters are correct.
	Excessive length for BTEXT RRA report reconcilliation parameter.
	The report reconcilliation parameter contains too many characters.
Action	Check the JSL or DJDE in the job stream to ensure that all BTEXT RRA keywords and parameters are correct.
	Expanded Memory Manager reports error to Btreive.
Action	If the problem persists, call Xerox Customer Service.
	Extended Get/Step operations have exceeded pre-image buffer.
Action	If the problem persists, call Xerox Customer Service.
	Failed to establish communication with the Printer
	The system controller attempted three times to establish low-level communication with the printer, but was unsuccessful.
	Failure to create AUD File Mgr Audit Log file.
	The record manager is unable to create a new audit log file.
Action	If the problem persists, call Xerox Customer Service.
	Failure to create AUD File Mgr Directory Master file.
	The auditor is unable to create the audit log Master Directory.  Audit logging will not take place.
Action	If the problem persists, call Xerox Customer Service.

	Failure to create AUD File Mgr In-Process log file.
	The auditor is unable to create the in-process audit log. Audit logging will not take place.
Action	If the problem persists, call Xerox Customer Service.
	Failure to create Audit Formatting window.
	This could occur during PC UI session startup. Windows has failed to allow the auditor feature to create a window.
Action	If the problem persists, call Xerox Customer Service.
	Failure to create Audit Logging window.
	This could occur during PC UI session startup. Windows has failed to allow the auditor feature to create a window.
Action	If the problem persists, call Xerox Customer Service.
	Failure to create DDL window for auditor.
	This could occur during PC UI session startup. Windows has failed to allow the auditor feature to create a window.
Action	If the problem persists, call Xerox Customer Service.
	Failure to initialize Btrieve.
	This may occur during PC UI session startup. The File Manager used for auditing has failed to properly initiate.
Action	If the problem persists, call Xerox Customer Service.
	Failure to insert heading record into in-process audit file.
	The record manager cannot insert an audit log heading record. The audit log for this report is corrupted as a result.
Action	If the problem persists, call Xerox Customer Service.
	Failure to insert page detail record into in-process audit file.
	The record manager cannot insert an audit log page detail record. The audit log for this report is missing data as a result.
Action	If the problem persists, call Xerox Customer Service.
	Failure to open AUD File Mgr Audit Log file.
	The record manager is unable to open an audit log file.
Action	If the problem persists, call Xerox Customer Service.
	Failure to open AUD File Mgr Directory Master file.
	The auditor is unable to open the audit log Master Directory.  Audit logging will not take place.
Action	If the problem persists, call Xerox Customer Service.

	Failure to open AUD File Mgr In-Process log file.
	The auditor is unable to open the in-process audit log. Audit logging will not take place.
Action	If the problem persists, call Xerox Customer Service.
	Failure to register DDL class window for auditor.
	This could occur during PC UI session startup. Windows has failed to allow the auditor feature to register
Action	If the problem persists, call Xerox Customer Service.
	Failure to stop AUD file Mgr.
	This may occur when the Exit To DOS option is selected from the System Control or Utilities Menu. The File Manager used for auditing has failed to properly terminate.
Action	If the problem persists, call Xerox Customer Service.
	FCG Exiting: Duplicate Profile Entries
	When searching the FCG.LIB file for the specified profile label, FCG will return the following message if 2 profile labels are identical in name to the specified profile label.
	FCG Exiting: FCG.LIB not present on system.
	The profile library you have entered cannot be found.
	FCG Exiting: Finishing Device %0 not found
	You have requested a profile label that does not exist in the FCG.LIB file.
	FCG Exiting: Finishing Device < profile-name > not found
	The personality <i>profilename you</i> have requested is not contained in the specified FCG.LIB. This message is followed by message OS1976 Profile not loaded.
	FCG Exiting: Invalid command
	You have requested a command that does not exist in the FCG's task capabilities.
	FCG Exiting: Invalid Profile Encountered.
	The following message is displayed if the information necessary for the FCG SHOW command is not present on the system.

# FCG Exiting: Invalid profile—missing semicolin (;)

A semicolon is required at the end of a profile label and its parameters. You have failed to enter the semicolon.

# FCG Exiting: Invalid Profile—Output or input not specified

The profile requires OUT135 prior to parameter 1 to determine if these values are to be used for an output profile. if OUT135 has not been included in the specified profile, the following message is displayed:

# FCG Exiting: Invalid profile—too many parameters.

You have exceeded the acceptable number of parameters allowed in the profile.

# FCG Exiting: Invalid profile—not enough parameters.

You have specified too few parameters in the profile.

# FCG Exiting: PVNUM.SYS not present on system

Necessary information for the FCG SHOW command is not in the system.

# FCG Exiting: Profile for %0 successfully loaded

The profile you have requested has been found and its parameters have been loaded.

### FCG Starting: Version: %0

You have entered a correct profile label. The appropriate version number is also displayed.

### File cannot be accessed . . . .

The file is too large for the PC Editor to process.

# Action If the file is an ESS file, use EDI in the message window.

# File could not be emptied or deleted. Ensure that the filename is valid.

An incorrect file name may have been entered, or the file name does not exist.

#### Action

- 1. Check the file listing of the window you are working in for the correct file name.
- 2. If the problem persists, contact your systems specialist.

# File could not be found. Ensure that the file name is valid.

An incorrect file name may have been entered, or the file name does not exist.

- 1. Check the file listing of the window you are working in for the correct file name.
- 2. If the problem persists, contact your systems specialist.
- 3. Call Xerox Customer Service.

# Filename has too many characters

A file's base name can be between one and eight characters long. Since DOS checks for invalid characters when you enter a base name, you can use any sequence of characters except the following invalid ones:

."/<TT>[]<VBAR><>+:=;,

### Filename has invalid characters.

Check characters and reenter filename.

A file's base name can be between one and eight characters long. Since DOS checks for invalid characters when you enter a base name, you can use any sequence of characters except the following invalid ones:

."/<TT>[]<VBAR><>+ :=;,

#### Filename has invalid extension.

Reenter the filename using valid extension

An extension is limited to three characters. An extension cannot contain invalid characters. You can use any sequence of characters except the following:

."/<TT>[]<VBAR><>+ :=;,

### Filter file does not exist.

The file to filter PC UI messages and / or the file to filter ESS messages for Audit Logging is missing. Audit Logging in not prevented, but no operational messages will be logged in any Audit Log.

Action If the problem persists, call Xerox Customer Service.

### Filter file has invalid signature.

The filter file(s) has been damaged and has lost its identifying signature. The file may be corrupted. Audit Logging is not prevented, but no operational messages will be logged in any Audit Log.

Action If the problem persists, call Xerox Customer Service.

### Filter file read / open error.

One of the filter files cannot be opened.

Action If the problem persists, call Xerox Customer Service.

# Filter limit reached by Extended Get/Next operation.

Action If the problem persists, call Xerox Customer Service.

	Format used is incorrect for Clipboard. Change and try again.
	The PC Editor uses DOS files to edit and, with different formats available on the PC UI, the Editor files need to be in ASCII DOS. This message is to make the user aware that the file must be converted to ASCII DOS.
	Incompatible mode error while opening AUD File Mgr file.
Action	If the problem persists, call Xerox Customer Service.
	Inconsistent key flags between key segments.
Action	If the problem persists, call Xerox Customer Service.
	Incorrect AUD File Mgr data buffer descriptor for Extended Get/Step operation.
Action	If the problem persists, call Xerox Customer Service.
	Incorrect field offset for Extended Get/Step operation.
Action	If the problem persists, call Xerox Customer Service.
	Initializing Client-Layer protocol
	The system controller has established low-level communication with the printer, and is now trying to establish high-level message communication with the printer.
	In-process record read is not Log Header.
	The expected Audit Log header record was not read from the audit log in-process file.
Action	If the problem persists, call Xerox Customer Service.
	In-process record read is not Page Detail.
	The expected Page Detail record was not read from the audit log in-process file.
Action	If the problem persists, call Xerox Customer Service.
	Insufficient data buffer reading in-process file for completion copy.
	A record in the in-process file is larger than the largest record expected.
Action	If the problem persists, call Xerox Customer Service.
	Insufficient data buffer reading in-process file for deletion.
	A record in the in-process file is larger than the largest record expected.
Action	If the problem persists, call Xerox Customer Service.

	Insufficient data buffer reading Master Directory file for completion copy.
	Not enough memory exists to allocate memory for a Master Directory record.
Action	If the problem persists, call Xerox Customer Service.
	Insufficient space on target device.
	The target of an Audit Log save operation has insufficient space to contain the entire log.
Action	Delete files to make space on the target device. If this fails to provide enough room the log is too large for the device and another device with more storage should be selected.
	Invalid AUD File Mgr file name.
Action	If the problem persists, call Xerox Customer Service.
	Invalid AUD File Mgr key position - exceeds record length.
Action	If the problem persists, call Xerox Customer Service.
	Invalid AUD File Mgr op code.
Action	If the problem persists, call Xerox Customer Service.
	Invalid audit log data request parameter.
	The auditor is using an invalid parameter to request a data value
Action	If the problem persists, call Xerox Customer Service.
	Invalid audit log data set parameter.
	Invalid audit log data set parameter.  The auditor is using an invalid parameter to set a data value
Action	·
Action	The auditor is using an invalid parameter to set a data value
Action	The auditor is using an invalid parameter to set a data value If the problem persists, call Xerox Customer Service.
Action Action	The auditor is using an invalid parameter to set a data value If the problem persists, call Xerox Customer Service.  Invalid audit report definition keyword.  A keyword in the report definition file is not recognized. Audit Log display or printing may be incomplete. The definition file
	The auditor is using an invalid parameter to set a data value If the problem persists, call Xerox Customer Service.  Invalid audit report definition keyword.  A keyword in the report definition file is not recognized. Audit Log display or printing may be incomplete. The definition file may be corrupted and should be replaced.
	The auditor is using an invalid parameter to set a data value If the problem persists, call Xerox Customer Service.  Invalid audit report definition keyword.  A keyword in the report definition file is not recognized. Audit Log display or printing may be incomplete. The definition file may be corrupted and should be replaced.  If the problem persists, call Xerox Customer Service.
	The auditor is using an invalid parameter to set a data value If the problem persists, call Xerox Customer Service.  Invalid audit report definition keyword.  A keyword in the report definition file is not recognized. Audit Log display or printing may be incomplete. The definition file may be corrupted and should be replaced.  If the problem persists, call Xerox Customer Service.  Invalid BTEXT keyword.
Action	The auditor is using an invalid parameter to set a data value If the problem persists, call Xerox Customer Service.  Invalid audit report definition keyword.  A keyword in the report definition file is not recognized. Audit Log display or printing may be incomplete. The definition file may be corrupted and should be replaced.  If the problem persists, call Xerox Customer Service.  Invalid BTEXT keyword.  An unrecognizable BTEXT keyword has been encountered.  Check JSL or DJDE in the job stream to ensure that all BTEXT
Action	The auditor is using an invalid parameter to set a data value If the problem persists, call Xerox Customer Service.  Invalid audit report definition keyword.  A keyword in the report definition file is not recognized. Audit Log display or printing may be incomplete. The definition file may be corrupted and should be replaced.  If the problem persists, call Xerox Customer Service.  Invalid BTEXT keyword.  An unrecognizable BTEXT keyword has been encountered.  Check JSL or DJDE in the job stream to ensure that all BTEXT keywords and parameters are correct.

	Invalid buffer for Extended insert operation.
Action	If the problem persists, call Xerox Customer Service.
	Invalid command syntax - ARx.
	An 'ARx' report definition command is invalid. The only acceptable values for 'x' are 'H', 'C', 'D', 'W', 'O', or 'T'.
Action	If the problem persists, call Xerox Customer Service.
	Invalid current position in AUD File Mgr file.
Action	If the problem persists, call Xerox Customer Service.
	Invalid key type when creating or extending file.
Action	If the problem persists, call Xerox Customer Service.
	Invalid mix of single/multiple record locks.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - ACUM_CLEAR command.
	An ACUMC command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - ACUM_DECR command.
	An ACUMD command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - ACUM_INCR command.
	An ACUMI command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - DEC command.
	A DEC command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - FIRST command.
	A FIRST command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.

	Invalid parameter - FPOSC command.
	An FPOSC command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - FPOSL command.
	An FPOSL command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - FPOSN command.
	An FPOSN command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - FTITLE command.
	An FTITLE command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - FTEXT command.
	An FTEXT command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - JUSTIFYT command.
	A JUSTIFYT command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - JUSTIFYX command.
	A JUSTIFYX command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - LWID command.
	An LWID command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - NEWPG command.
	A NEWPG command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.

	Invalid parameter - PLINES command.
	A PLINES command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid parameter - WIDTH command.
	A WIDTH command has an invalid parameter. The report defintion file may be corrupt.
Action	If the problem persists, call Xerox Customer Service.
	Invalid path or filename to audit files.
	The path or filename requested to contain the audit log formatted text is incorrect.
Action	If the problem persists, call Xerox Customer Service.
	Invalid record address for Get Direct.
Action	If the problem persists, call Xerox Customer Service.
	Invalid report field name.
	dialog has requested a field name for the Audit Log list that is not supported.
Action	If the problem persists, call Xerox Customer Service.
	Invalid response for BTEXT DAR default reporting parameter.
	The default reporting parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT DAR keywords and parameters are correct.
	Invalid response for BTEXT DDE duplicates check enablement parameter.
	The duplicates check enablement parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT DDE keywords and parameters are correct.
	Invalid response for BTEXT LDT stale date parameter.
	The stale date parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT LDT keywords and parameters are correct.
	Invalid response for BTEXT NSE number of sheets expected parameter.
	The number of sheets expected parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT NSE keywords and parameters are correct.

	Invalid response for BTEXT PRA page reconcilliation parameter.
	The page reconcilliation parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT PRA keywords and parameters are correct.
	Invalid response for BTEXT PRD process date parameter.
	The process date expected parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT PRD keywords and parameters are correct.
	Invalid response for BTEXT RRA report reconcilliation parameter.
	The report reconcilliation parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT RRA keywords and parameters are correct.
	Invalid response for BTEXT RSQ sequence check enablement parameter.
	The sequence check parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT RSQ keywords and parameters are correct.
	Invalid response for BTEXT SEQ page sequence number parameter.
	The page sequence number parameter is incorrectly specified.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT SEQ keywords and parameters are correct.
	IP Header record not read while completing Audit Log.
	The in-process file is corrupted and does not contain a header record for the report that is being audited.
Action	If the problem persists, call Xerox Customer Service.
	Key not found reading in-process file for completion copy.
	An expected key value in the in-process file was not found while copying records from the file.
Action	If the problem persists, call Xerox Customer Service.
	Key not found reading in-process file for deletion.
	An expected key value in the in-process file was not found while deleting records from the file.
Action	If the problem persists, call Xerox Customer Service.
Action	If the problem persists, call Xerox Customer Service.

	Key value modified by another application during Get Next/Previous.
Action	If the problem persists, call Xerox Customer Service.
	Log xxx cannot be created.
	The console log cannot be saved to the floppy diskette.
Action	If problem persists, contact your systems specialist or Xerox Customer Service.
	Log xxx does not exist.
	The requested console log file name does not exist.
Action	Try entering another log name.
	Log xxx is empty.
	Informational message only.
Action	None.
	Log xxx is in use and cannot be deleted.
	The requested console log file is in use.
Action	If you wish to empty the log file, select the file name and select empty.
	Log display buffer size exceeded.
	The request to display a list of audit logs has exceeded the maximum buffer size possible.
Action	Retry the operation with filters to reduce the number of logs that will be listed. Use the "Jobs" option to reduce the number of logs that will be listed. If problem persists, contact your systems specialist or Xerox Customer Service.
	Log xxx is unreadable and cannot be (emptied/deleted/printed/displayed/saved). If the problem persists, call for Service.
	The saved console log cannot be read and no action can be performed on it.
	1. Press the reset button on the PC user interface processor.
Action	<ol> <li>Press the reset button on the PC user interface processor.</li> <li>If the problem persists, call Xerox Customer Service.</li> </ol>
Action	If the problem persists, call Xerox Customer Service.  Log xxx is unreadable and cannot be
Action	2. If the problem persists, call Xerox Customer Service.

	Master directory device full error.
	The audit log disk drive has reached capacity while attempting to audit a report. The report will not be audited. This error should be preceeded by warning windows that the audit disk is becomming full.
Action	Delete obsolete audit logs before attempting to run more audited reports.
	Maximum number of report reruns exceeded.
	A report has been run 999 times without maintaining the reruns.
Action	Delete reports with the same number.
	Missing BTEXT keyword parameter value.
	A BTEXT keyword that requires a parameter has none.
Action	Check JSL or DJDE in the job stream to ensure that all BTEXT keywords and parameters are correct.
	Missing report definition keyword parameter.
	A keyword parameter in the report definition file is missing. Audit Log display or printing may be incomplete. The definition file may be corrupted and should be replaced.
Action	If the problem persists, call Xerox Customer Service.
	No formatting window.
	Although the formatting window was created, it has somehow been destroyed, preventing formatting of any Audit Log for display or printing.
Action	If the problem persists, call Xerox Customer Service.
	No Master Directory file found.
	Attempting to list Audit Logs, but no Master Directory is found. This condition exists if no Audit Logging has been performed.
Action	If the problem persists, call Xerox Customer Service.
	No reports for this job.
	A job number has been specified that has no associated Audit Logs.
Action	Specify another job number and retry the operation.
	No transactions specified when file initialized.
Action	If the problem persists, call Xerox Customer Service.
	Non-modifiable key value updating Master Directory file for completion copy.
	An error has occured in defining the key to the record manager.
Action	If the problem persists, call Xerox Customer Service.

	Not an AUD File Mgr file, or created by too early an AUD File Mgr version.
Action	If the problem persists, call Xerox Customer Service.
	Note xxx does not exist.
	The requested note name does not exist.
Action	Try entering another note name.
	Note xxx is unreadable and cannot be (deleted/displayed/saved). Call for Service.
	The requested note cannot be read and no action can be performed on it.
Action	Call Xerox Customer Service.
	Number of AUD File Mgr keys specified invalid for page size.
Action	If the problem persists, call Xerox Customer Service.
	Number of accelerated files exceeds number of available AUD File Mgr buffers.
Action	If the problem persists, call Xerox Customer Service.
	PAG BTEXT signal received before RPT BTEXT signal.
	A Page Detail BTEXT signal has been received before a Report Definition BTEXT signal. This page will not be logged.
Action	Check JSL or DJDE in the job stream to ensure that Report Definition BTEXT precedes Page Detail BTEXT.
	Printer Client-Layer is not responding.
	Informational message. The system controller is trying unsuccessfully to establish high-level communication with the printer.
	Printer failed to send configuration.
	Informational message. The system controller is trying unsuccessfully to establish high-level communication with the printer.
	Printer is not answering the Controller's state request.
	Informational message. The system controller is trying unsuccessfully to establish high-level communication with the printer.
	Printer is ready.

# Printer is ready.

Informational message. The 4635 LPS is communicating normally and is ready to print. There are no existing faults or hints.

	Printer is reinitializing.
	Informational message.
	Read error during save.
	The record manager has detected a read error during an Audit Log save operation.
Action	If the problem persists, call Xerox Customer Service.
	Report definition file read / open error.
	The report definition file cannot be opened. Audit Log display or printing cannot be performed.
Action	If the problem persists, call Xerox Customer Service.
	Segmented or duplicate attribute not allowed for AUD File Mgr Autoincrementing key.
Action	If the problem persists, call Xerox Customer Service.
	Select DOWNLOAD CONTROLLER or enter PSC when you wish to attempt connection to the Printer
	The system controller is currently not able to communicate with the printer. You can use system controller utilities such as the Editor, but you cannot print.
Action	Select the Download Controller window from the Disks utility or enter PSC in the command line message window if you want the system controller to attempt to establish communication with the printer.
	Set Tray Size is unavailable in print
	You cannot set tray size while the LPS is printing. Wait until the LPS cycles down or finishes printing.
	Sheet delivery signal but no output phase record exists.
	A sheet delivery signal has been received but no output phase exists for the report. Auditor has not recorded start of output.
Action	If the problem persists, call Xerox Customer Service.
	Sheet delivery signal but not processing output phase.
	A sheet delivery signal has been received but no output phase exists for the report. Auditor has not recorded start of output.
Action	If the problem persists, call Xerox Customer Service.
	SOR-input received out of sequence - already in input phase.
	A Start Of Report signal has been received from the ESS beforebefore an End Of Report signal for the preceeding job.
Action	If the problem persists, call Xerox Customer Service.

	SOR-output received out of sequence - already in output phase.
	A Start Of Report signal has been received from the ESS beforebefore an End Of Report signal for the preceeding job.
Action	If the problem persists, call Xerox Customer Service.
	Specified file does not exist.
	An audit log desired for formatting, saving, deletion, or inquiry does not exist.
Action	Change the name of the report entered in the request field, or select from the list of audit logs.
	System has insufficient disk space to format log xxxx.  Convert or Print request has been cancelled.
	The PC user interface console log print file is full.
Action	Clear files on the PC UI hard disk to make more space for the print log. If you don't want to clear space on the PC UI hard disk, you can save the console log file to a floppy diskette and print it from the diskette.
	Target filename already exists.
	An Audit Log with the same report name already exists on the target device.
Action	Rename the target file or delete the old Audit Log and retry the operation.
	The Current Log is empty.
	Information message only. You tried to display an empty current console log.
	The Current Log is in use and cannot be emptied.
	The current console log is in use.
	The Current Log is unreadable and cannot be (emptied/deleted/printed/displayed/saved). Call for Service.
	The current console log is unreadable and no action can be performed on it.
Action	Call Xerox Customer Service.
	The Current Log is unreadable and cannot be (emptied/deleted/printed/displayed/saved). If the problem persists, call for Service.
Action	<ol> <li>Press the reset button on the PC user interface processor.</li> <li>If the problem persists, call Xerox Customer Service.</li> </ol>

# The Current Log is unreadable and cannot be (emptied/deleted/printed/displayed/saved). Use a backup log.

The current console log is unreadable and no action can be performed on it.

#### Action

Use a backup log, if you have one.

# The diskette has insufficient space. The System is unable to save the log.

There is not enough space available on the diskette to copy the console log.

#### Action

Use another blank diskette or delete files on the currently used diskette to make more diskette space available.

# The Note file format is invalid. Delete the Note and resave with valid data, then retry the operation.

The note cannot be saved because of incorrect file format.

#### Action

- 1. Follow the message instructions.
- If problem persists, call your systems specialist or Xerox Customer Service.

# There are no Hints (\*)

This message is displayed with the "Printer is ready" message. The LPS is ready to print the current job. There may be faults in the system (such as a bin or tray unavailable) that do not affect the current job.

# The UI and system are not synchronized. Finish jobs and reboot the system.

Communication between the UI and system have been interupted and cannot be reestablished without rebooting the system.

# Action

Finish and jobs that are currently printing and then reboot the system.

# The UI has reached its memory limit. All windows and menus are being closed to restore memory.

The system is automatically closing windows and menus, in order to prevent the PC user interface from crashing.

# The UI is reaching its memory limit. Close any windows or menus that are not being used.

If you do not close windows now, the system will automatically close windows and menus when it reaches its memory limit, in order to prevent the PC user interface from crashing.

#### Action

Follow the message instructions to close any windows and menus not being used.

	Too many audit reports to list. Try Jobs or filter.
	The request to display a list of audit logs has exceeded the maximum buffer size possible.
Action	Retry the operation with filters to reduce the number of logs that will be listed. Use the Jobs option to reduce the number of logs that will be listed. If the problem persists, call Xerox Customer Service.
	Too many audit jobs to list. Try filter.
	The request to display a list of audit logs has exceeded the maximum buffer size possible.
Action	Retry the operation with filters to reduce the number of logs that will be listed. If the problem persists, call Xerox Customer Service.
	Trying to lock a file locked by another application
Action	Finish and jobs that are currently printing and then reboot the system.
	Trying to lock a record locked by another application
Action	Finish and jobs that are currently printing and then reboot the system.
	Unable to read the File. Try again
	The system was unable to read the DOS file.
	Unable to write the File. Try again
	The console log record could not be written to disk due to hardware consideration. The actions need to be repeated.
	Variable length portion of page unreadable by Step Direct operation.
Action	If the problem persists, call Xerox Customer Service.
	Waste Management signal but no output phase record exists.
	Waste management data has been received while logging but no phase record is active to enable the data to be logged.
Action	If the problem persists, call Xerox Customer Service.
	Write error during save.
	The record manager has detected a write error during an Audit Log save operation.

# A. Xerox support services

Xerox support services are there to help you if your laser printing system should develop a severe hardware, software, or applications problem. If a problem continues after you have tried all remedial actions suggested in this guide, first notify your lead operator or systems specialist (depending on your site's procedures). Contact one of the following centers if the problem cannot be resolved internally:

- Customer Support Center
- Customer Service Support Center
- Font Center.

# **Xerox Customer Support Center**

The Xerox Customer Support Center is available to address your applications problems or to direct you to the appropriate documentation. Throughout this guide, the term "Xerox Customer Support" refers to the Xerox Customer Support Center.

The key to effective use of the Xerox Customer Support Center is correct identification of the problem. Before calling the center, it is helpful to have the following information available:

- A list of any error messages
- An explanation of how output is different from what was expected
- Whether the symptoms follow a pattern or occur randomly
- A list of special conditions that may have an effect on the system, such as:
  - —Changes made to the host system (e.g., system software)
  - —Recent service performed on the 4635 LPS
  - —Whether the application printed properly on the 4635 LPS prior to the problem.

Your call will first be answered by a call administration representative who will take the information you have provided, create a problem statement, and then route your call to the appropriate support group for resolution.

Consult your Xerox representative for the telephone number in your area.

# **Xerox Customer Service Support Center**

The Xerox Customer Service Support Center is available to address your software- or hardware-related problems, such as continuous paper jams or poor print quality, if the corrective action(s) described in this guide or your 4635 LPS operator guide have not resolved the problem. The Xerox Customer Service Support Center is referred to as "Xerox Customer Service" or "Xerox Service" throughout this guide. If the problem continues,

call the Xerox Customer Service Support Center at the telephone number printed on the printer control console or provided by your Xerox Sales representative, analyst, or Service Representative.

Before contacting Xerox Customer Service, note the following:

- Status code numbers and messages which appear on the keyboard/display, including the 6-digit code number that resulted from running the PROBLEM command
- Status messages which appear on the printer control console
- Indicator lights which may be lit
- Status codes which appear in the display window of the operator control panel if there is a tape drive problem. (You must perform Diagnostic Test 01 [see the 4635 Operator Guide for instructions] prior to placing a service call for a 9track magnetic tape problem.)

Your call will be answered by a Xerox service representative who will ask you for the following information:

- Your LPS model number:
- The LPS serial number
- Your name
- Your company name
- Your work address
- Your company's work hours
- A contact's name and telephone number within your company
- The system condition or status.

This information is given to a Xerox service representative who will call you back to discuss the information and give you the estimated time of arrival of a service representative, or assist you over the phone to resolve the problem.

# **Xerox Font Center**

The Font Center can send you samples and catalogs of the fonts available for your 4635 LPS, and can take orders for licensed and custom fonts.

Consult your Xerox representative for the Font Center telephone number in your area.

# Glossary

A3 Paper size measuring 297 by 420 mm.

A4 Paper size measuring 210 by 297 mm.

**abort** To terminate the printing of a job or execution of a program

before it completes.

**algorithm** Computational procedure that can be repeated any number of

times

**alignment** Positioning of an image on a page for printing.

**alphanumeric** Set of characters including the letters A through Z, numerals 0

through 9, and all printable special symbols.

AIM Ancillary IOT message processor. System task that initializes the

client layer between the printer and the system controller. It also

displays the Fault, Hint, and information messages.

**ASCII** American Standard Code for Information Interchange. Standard

7-bit code that represents alphanumeric information. Each alphanumeric character and several nonprinting characters are assigned a binary number, covering 128 possible characters. It is used for information interchange among data processing

systems, data communication systems, and associated

equipment.

**application** Use to which a computer program or system is put, for example,

sorting employee records.

**applications** software Host- or 4635 LPS-resident software that directs the computer to

perform specific tasks or functions as opposed to the software used to operate the computer. Common business applications

include payroll, accounting, and inventory.

**argument** Independent variable of a function, such as a parameter.

**ascender** Portion of alphabetic character that rises above the body of the

character (its x-height portion). See also descender; x height.

**asynchronous** Transmission in data communications controlled by start and stop

elements at the beginning and end of each character. Thus, time intervals between transmitted characters may be unequal in

length.

**auxiliary menu** Menu that contains options not displayed in a window. The

symbol for an auxiliary menu is a box containing three horizontal

lines.

**B4** Paper size measuring 250 by 353 mm.

background job Low-priority job, usually batched, that is executed automatically

as system resources become available.

backup file File copied to a storage medium for safekeeping in case the

original is damaged or lost.

**band** Rectangular area in printer memory into which an image sent to

the printer from a computer is divided.

**batch** Processing method that accumulates execution tasks

batch processing Allows for repetitive operations to be performed sequentially on

batched data without much involvement of the computer

operator.

**baud** Measurement of data rate in bits per second. This term is used

to describe information flow between two devices. Unit of data transmitting and receiving speed is roughly equal to a single bit per second. Common baud rates are 110, 300, 1200, 2400,

4800, and 9600.

**binary** Numbering system based on 2 that uses only the symbols 0 and

1. Binary is used in computers and related devices since information can be represented with electric pulses (0=off,

1=on). Most computer calculations are binary.

**binary digit (bit)** In the binary numbering system, either of the characters 0 or 1.

The "bit" is the base unit of information used by computers. It can take the form of a magnetized spot, an electric pulse, or a positive or negative charge. A sequentially stored set of bits

represents a character on a computer.

Multipliers are:

1 or 0 byte = 8,192 bits

1 kilobyte (KB) or 1,024 bytes = 8,388,608 bits.

Computer space equivalents are:

1.5 KB = about 1 single-spaced typed page

30 KB = about 20 typed pages

150 KB = about 100 typed pages

### binary synchronous transmission

Data transmission in which synchronization of characters is controlled by timing signals generated at the sending and receiving stations.

**bit** Abbreviation for binary digit, the smallest unit of information recognized by a computer. See also binary digit.

**bit map** Visual representation of graphic images in which a bit defines a picture element (pixel); for example, if a bit is 1, the corresponding pixel is printed.

**bit mapped** Display image generated bit by bit for each point or dot. A software-driven scanner is used to create characters or graphics.

**blocking** Process of combining two or more records into a single block of data which can then be moved, operated upon, or stored, as a single unit by the computer.

block length

Number of characters or bytes contained in a block of data (the block is treated as a unit within the computer). Block length is usually invariable within a system and may be specified in units such as records, words, computer words, or characters.

boot To load the initial instructions of a program into computer memory; these instructions then direct the loading of the rest of the program. Booting may require entry of a few commands at the keyboard or the flip of a switch to begin the process.

**bps** bits per second. In serial communication, the instantaneous bit speed with which a device or channel transmits a character.

binary synchronous communication. 1. Communication using binary synchronous line discipline. 2. Uniform procedure using a standardized set of control characters and control character sequences for synchronous transmission of binary-coded data between stations.

Compartment of memory in which this data is stored during transfer from one device to another. This is useful for accumulating data into blocks before storage or processing and for adjusting differences of speed between devices, or between a device and a communicating facility.

Optional module that moves paper from the last stacker bin to a finishing device.

Fixed number of bits (in data processing, usually 8) operated upon as a unit. A byte may represent a character, a machine instruction, or some other logical unit of information.

## binary synchronous transmission

# XEROX 4635 LASER PRINTING SYSTEM MESSAGE GUIDE

buffer

byte

**Bypass Transport** 

carriage return

Control character that causes the printing system to start printing at the left margin of the current line unless set to be interpreted as a line end.

channel

1. In data communications, a path or line that enables two or more devices to communicate (sometimes called a circuit, facility, or link). 2. In computers, a path for communication between the central processing unit (CPU) and input/output units, or between the CPU and peripheral devices.

character

Single printable letter (A-Z), numeral (0-9), symbol (& % #), or punctuation mark (, . ! ?) used to represent data. Characters can also be nonprinting, such as space, tab, or carriage return.

character cell

Digitized space containing a single character within a font set.

character code

Code representing alphanumeric information, for example, ASCII.

character code identifier

Code associated with the universal identifier "Xerox" to indicate the version of the Xerox character code standard used to code Interpress strings.

character set

Number of different characters used by a particular device, including alphabetic, numeric, and special characters such as symbols.

clearinghouse service

"Directory" of registered users, services, and other resources, allowing relevant information about each item to be looked up by name. An internetwork can contain any number of clearinghouse services, each holding single domain of overall database.

client layer

The software interface used by the AIM task and the Output task to communicate with the printer, allowing printing commands and fault and status information to be exchanged.

clocking

A method of synchronizing the sending and receiving of data communications devices. Clocking allows synchronous transmission at high speeds.

cluster

Group of paper feeder trays, usually containing the same size and type of paper (stock). Each cluster has a name, consisting of one to six alphanumeric characters. See also stock; stockset.

CME

copy modification entry. Entry modifying the output printing characteristics of a report on a copy-to-copy basis.

code

1. Set of symbols representing data or instructions to a computer. 2. To write a list of instructions (software) to cause the product/system to perform specified operations.

code conversion

Translation of one type of character or symbol code to another.

**collate** To arrange or assemble into ordered sets.

**column** Vertical arrangement of characters.

**command** User instruction to a computer, using the system controller

keyboard or the PC UI. Commands are words, mnemonics, or characters that cause a computer to perform predefined operations. Coded instruction to a computer or computer-based

system.

**command** language Set of commands that can be used for a system, such as how the

system can be instructed to perform a task.

**comment** Explanations written with program instructions. They are ignored

by the computer.

**communication** line Telecommunication line connecting devices at one location with

devices at other locations in order to transmit and receive

information.

**communication link** Physical means, such as data link, connecting one location to

another to transmit and receive information.

**communications** Ability of two devices to transmit information to each other.

**compatibility** Characteristic of computer equipment permitting one device to

use the same information or programs as another device without

conversion or code modification.

**compiler** Software that translates instructions written in high-level language

into machine language for execution by a system.

**composite character** Character that has multiple bit map references combined into

one and stored on disk in font memory.

**computer** Functional unit capable of performing substantial computations,

including numerous arithmetic or logic operations without human

intervention during a run.

**computer language** Computer-oriented language consisting solely of computer

instructions. See also machine language.

**computer program** Sequence of instructions suitable for processing by a computer.

**computer system** Central processing unit (CPU) with main storage, input/output

channels and devices, control units, and external storage devices

connected to it.

**concatenate** To connect or link in a series, as when files are grouped together

for faster processing. See also job concatenation mode.

**configuration** One or a group of computers and related devices, such as

terminals and printers, interconnected and programmed to operate as a system (sharing resources, communicating data,

accepting input, and so on).

**console** Functional unit containing devices used by an operator to

communicate with an operating system. It may consist of a display, keyboard, and certain switches or other controls.

**consumable** supplies Supplies such as paper and dry ink that are depleted (used up)

during the course of normal printer operation.

**continuous printing** Refers to Interpress job integrity under any of the following

conditions: excessive graphics, forms, or font use problems.

**control program** Program that supports the operating system by monitoring the

flow of jobs, tasks, processing, and so on, within the system; for

example, a data communication program.

**coordinate** Point on the x and y axis that determines a grid position.

**copy** To duplicate data in a new location or on an additional storage

medium, for example, to copy files from disk to tape.

**copy-sensitive** Term used to indicate jobs in which multiple copies of a report

will contain different data, as with paychecks and banking

statements.

cpi characters per inch. Designates the number of characters per

inch for a particular typeface. See also pitch.

CPU central processing unit. Interprets and executes instructions,

performs all operations and calculations, and controls input and

output units and auxiliary attachments.

data 1. In general, facts, numbers, letters, symbols, and so on, which

can be processed or produced by a computer. 2. In data processing, the source data or raw data entered for processing,

as opposed to the results obtained by processing.

**database** Information to meet specific processing and retrieval needs.

Generally applies to integrated file of data, arranged for access by

many subsystems.

data communications Transmission and reception of encoded information over

telecommunication lines.

data file Collection of related data records organized in a specific manner

so that each record is similarly structured, for example, a payroll file set up with one record for each employee, last name first,

indicating the rate of pay and all deductions.

data link Physical means of connecting one location with another for

communication, such as the communications lines, modems, and

controls which transmit information between two or more

stations.

data processing Operations carried out on data by means of algorithms and

programs to produce information or a specific result. The rearrangement of data into a suitable form for further use.

data rate In data communications, the rate at which a channel carries data,

measured in bits per second (bps).

data storage Preservation of data on various media, for example, tape, disks,

magnetic bubble memory, and so on.

data transmission Transmission of coded data over telephone or other

telecommunication lines.

**debug** To detect and correct errors in a program.

**decompose** To break down into component parts, such as when Interpress

breaks down a Font Interchange Standard (FIS) master to compile

font information.

**default** Value assigned to a field by the system. Default fields may be

used for such items as document formats, menu selections, input fields, font selection, and paper or image size. The default value

of a field may be changed.

**descender** Portion of alphabetic character that extends below the baseline.

See also ascender, x height.

**desktop** Basic display screen of the PC UI.

**device** Any piece of hardware other than the central processing unit

(CPU).

**digitize** To express or represent data in digital (binary) form so that it can

be processed electronically.

**disk drive** Device that can read or write magnetic media.

**display** Viewing device (monitor) that visually communicates system

warnings, status, and error messages and reflects operator

interaction with the system on a display.

**DJDE** Dynamic Job Descriptor Entry. Command within an input data

stream used to modify the printing environment dynamically.

**DMR** Command parameter that designates a Digital Equipment

Corporation host system.

**document** 1. Data medium and the data recorded on it, usually permanent,

which can be read by you or a computer. 2. Collection of information pertaining to a specific subject or related subjects.

**dot** Unit of measurement representing a fraction of an inch, for

example, 300 dots per inch (dpi). It may also be referred to as a

picture element (pixel) or spot.

**download** To copy files using communication lines from the host onto LPS

system disks.

**dry ink** Minute dry particles of resin and carbon black used to create

images. Dry ink can accept an electrical charge.

**duplex** Ability to send and receive information simultaneously. See also

simplex printing.

**duplex printing** Printing on both sides (front and back) of a page. See also

simplex printing.

easy values Font point sizes, orientations, and names explicitly defined in

Font Interchange Standard (FIS).

**EBCDIC** Extended Binary Coded Decimal Interchange Code. Coded

character set consisting of 8-bit coded characters. It can

accommodate 256 characters.

**edgemarking** Use of graphic objects, usually lines or boxes, that bleed off the

edge of the physical page. See also physical page.

**electronic publishing** Integrated production of documents on demand, using digitally

stored documents, computerized composition, and electronic

printing systems.

elite Smallest size standard typewriter type: 12 characters per

horizontal inch. See also pica.

embedded blanks Blank spaces within a command line.

**EMT** emulator trap. Language instruction.

**enabler** Hardware devices or software packages that allow the printer to

perform in a specified manner.

**escapement** Lateral positioning of characters or font families.

**Ethernet** Xerox local area network (LAN) that allows data to be transmitted

by cable from one device to another, enabling it to share the

network.

**extended metrics** Measurements used in Interpress to alter the size of fonts,

allowing more precision with character escapement. Used for

rendered characters.

**FCB** forms control buffer. Buffer for controlling the vertical format of

printed output.

FDL forms description language. LPS-resident source language used

for designing electronic forms. See also FSL; form.

**feedback** Portion of an output signal that is returned, directly or indirectly,

to be compared to a reference signal to maintain the quality of

an output signal.

**field** 1. Part of a record that serves a similar function in all records of

that group, such as name and address field. 2. Area or setting

of practical activity or application.

**file** Set of records or text that can be stored and retrieved. An

organized, named collection of records treated as a unit. For offline, it is the data between the two tape marks. For online, it

is the data between banner pages.

**file maintenance** To keep a file up to date by regularly adding, changing, or

deleting data.

**file protection** To prevent the contents on a disk or tape from being erased or

written over by disabling the write head of a unit.

**file purging** To erase the contents of old files to make room for new data.

**firmware** Permanent programs stored in read-only memory (ROM).

FIS Font Interchange Standard. Standard that defines the digital

representation of fonts and character metrics for the generation

of an entire series of Interpress fonts.

**fixed font** Font containing characters with fixed spacing. See also

proportional font.

**fixed pitch** Font set in which every character cell has the same width. In

reference to character sets, this term describes typefaces in which all character cells are of equal width. Monospaced as

opposed to proportional spaced.

**fixed spacing** Arrangement of characters on a line so that all characters occupy

the same amount of horizontal space.

flag Small indicator marking the occurrence of an event or the

existence of a certain condition while the program is executing.

floating accent

Nonspacing accent characters that can be combined with characters and printed as a composite.

font

Set of images, usually characters and symbols, having common characteristics such as style, width, height, and weight.

form

1. Compiled forms source library (.FSL) file. 2. Printed or typed document with blank spaces for inserting information. Specific arrangement of lines, text, and graphics stored in a computer under an identifying name. Page of data that, when preceded by proper commands, is stored on the system disk as a permanent file. It may be merged with variable data by a form start command. See also FDL; FSL.

format

1. Layout of a document, including margins, page length, line spacing, typeface, and so on. 2. In data storage, the way the surface of a disk is organized to store data. 3. To prepare the surface of a disk for acceptance of data.

format line

Line preceding the message text in a formatted message display.

form feed

Keyboard or printer control character that causes the printer to skip the top of the next page.

**FSL** 

forms source library. Uncompiled collection of user-created files containing FDL commands. Refer to FDL; form.

function keys

Keyboard keys that produce no character but initiate a particular machine function, such as delete.

fuse

To affix dry ink to paper by heat or pressure or a combination of both.

**GCR** 

group code recording mode. Refers to the specific density of data (such as 6250 bpi) as it is recorded on tape, which is measured in bits per inch (bpi).

graphics

Use of lines and figures to display data, as opposed to using text.

grid

Imaginary pattern of evenly spaced horizontal and vertical lines on a page.

grid unit

Smallest rectangle enclosed by horizontal and vertical lines on a grid. The size of a grid unit is expressed as the length of one side of a rectangle.

halftone screen

A tool used in offset printing, typesetting, and laser printing to convert a continuous tone (such as photographic) image to dots, which allows the image to be rendered accurately in these printing processes.

**hardcopy** Machine output in permanent form, such as printed reports,

listings, and so on. Output in a permanent form (usually on paper or paper tape) rather than in temporary form, as on a display. Contains readable printed copy of machine (for

example, computer) output.

hard values Nonoptimal adjustment of particular FIS fonts in terms of point

size and orientation.

**hardware** Physical components, such as mechanical, magnetic, and

electronic elements of a system, as opposed to programs, procedures, rules, and associated documentation. Hardware is

operated by software and firmware.

**HCF** high-capacity feeder. Feeder tray capable of holding 2500 sheets

of 20 pound/75 gsm paper. The high-capacity feeder trays are the primary paper supply for the 4635 LPS. They are located in

the bottom half of the feeder/stacker modules.

**HCS** high-capacity stacker. Stacker bin capable of holding 2500 sheets

of 20 pound/75 gsm paper. In the 4135 LPS, the high-capacity stacker bins are located in the top half of the feeder/stacker

modules.

**hexadecimal** Numbering system with a base of 16. In this system, 10 through

15 are represented by A through F, respectively.

**hierarchy** Relative priority assigned to arithmetic or logical operations that

must be performed.

**high-level language** Language consisting of words and symbols that are close to

normal English and, therefore, readily understandable by the user. High-level languages are oriented to problems or commercial

procedures and are the source languages for most programs.

host Computer accessed by users which serves as a source of high-

speed data processing for workstations with less computer

power. See also mainframe.

**host interface** Connection between network and host computer.

icon Symbol appearing on the PC UI or printer control console that

can be opened to display a window or screen options.

id identifier. Character used to identify or name data and possibly

to indicate certain properties of that data.

**image area** Area on a physical page that may contain text or graphics.

**implementation** Process of installing hardware or software to a system. Also the

process of converting a design into an actual working system.

**information processing** Generic term encompassing both word and data processing,

used to describe the entire scope of operations performed by a

computer.

initialize 1. To prepare the magnetic surface of a blank diskette so that it

can accept data. 2. To set all information in a computer system to its starting values (usually the first step is accomplished when a

program is booted).

**input** Data or text introduced into a computer-based system.

**input/output** General term encompassing the flow of data into and out of a

system.

**input processing** Formatting control for the pages of a report.

**insert** To add text or graphics to a document.

interface Device by which two systems connect and communicate with

each other.

**interpolation** Series of logical rules implemented in the printer to convert a

300 spi input video stream to a 600 spi output video stream. Interpolation is functionally analogous to bit doubling (2x scaling), except the logical rules result in superior output.

**Interpress** Xerox standard that defines digital representation of lines for

printing. Interpress documents can be printed on any sufficiently

powerful printer equipped with Interpress print software.

**Interpress font utility (IFU) program** Program used to convert FIS fonts to LPS fonts.

**Interpress** master File written according to the Interpress standard.

**IPL** initial program load. For the optional open-reel tape drive, the

internal initialization sequence whereby certain functions are

loaded into random access memory (RAM).

**JDE** job descriptor entry. Collection of job descriptions. See also

job; JSL.

**JDL** job descriptor library. Collection of compiled job descriptions.

See also JSL.

job 1. Set of instructions (JDEs) defining a unit of work for the

system. 2. In setting a separation boundary through the Bin Full Criteria task, job refers to everything printed as the result of a

single start command. See also JDE.

**job concatenation mode** In HIP, a mode in which multiple print jobs are processed as

reports in one print job. See also concatenate.

job control

Program called into storage to prepare each job or job step to

be run.

job management

Collective functions of job scheduling and command processing.

job source library. Collection of uncompiled job descriptions. See also job; JDE; and JDL.

keyboard

Group of alphabetic, numeric, and/or function keys used to enter

information into a system.

keyword

Required part of a command. See also operator command.

label

1. In data storage, a reference to a file saved on tape or disk, a record indicating the file name or date created, or other control information. 2. In programming, a name assigned to a particular instruction or portion of a program as a locational reference (the

computer translates the label into an address).

landscape page orientation

Orientation of print lines or top of an illustration parallel to the long edge of the paper if the sheet is within the standard size

range. (Sheets larger than standard have the reverse print

orientation.)

language

Defined set of characters and symbols combined together by specific rules. See also high-level language; low-level language.

laser printing

Technology that uses a laser to transfer character forms to a page

by direct or indirect means.

latent image

Static charge present on the photoconductor before contact with

dry ink particles.

leading

1. Vertical distance between lines (also called line space), measured from a baseline of one line to the baseline of the next.

2. Extra spacing between lines of type. 3. In typography,

spacing between lines and paragraphs.

**LED** 

light emitting diode. Solid substance that glows when a current is passed through it. Often used for indicator lights on disk drives or modems, as well as for displays on other electronic

equipment.

**LEF** 

long-edge feed. The movement of paper through the printer in

the direction of the paper length (the longer side of a sheet of

paper).

legal size

Sheet the standard size of legal briefs, 8.5 by 14 inches.

letter size

Paper sized 8.5 by 11 inches/216 by 279 mm.

**library** In data storage, a collection of related files or programs.

**line** One horizontal flow of characters.

**line feed** Control character that, unless set to be interpreted as a line end,

causes the printing system to begin printing in the current

character position of the next line.

**line printer** High-speed printer that prints an entire line of characters at one

time

line tables Internal data structures providing a record in memory of lines to

be drawn on a page.

**link** Line connecting two or more intelligent terminals or nodes in a

network.

**listing** Printout or display of the statements in a program, usually used

as a convenience in examining or editing programs.

**list processing** Method of processing data in the form of lists. Usually chained

lists are used so that the logical order of items can be changed

without altering their physical locations.

**literal** Alphanumeral beginning with a letter, optionally including an

asterisk, period, colon, or slash, and not enclosed in single

quotes.

**load** To enter data into storage or working registers.

**location** Place in which data can be stored.

log Collection of messages or message segments placed on an

auxiliary storage device for accounting or data collection

purposes.

**logical page** In the Xerox printing systems environment, a formatted page that

is smaller than the physical page. A logical page is defined by an origin, thus allowing more than one logical page to be placed on

a physical page.

logo Small illustration or design, usually simple, typically used to

identify a company.

**log off** Procedure by which a user ends a session.

**log on** Procedure by which a user begins a session between an

application program and a logical unit.

low-level language

Language that is close to machine language so that each written instruction in a program can be converted to machine language on a one-to-one basis.

LUN

logical unit number. A number which identifies a peripheral device to the OSS.

machine language

Binary code that can be read directly by a computer's central processing unit (CPU). All programming languages are eventually broken down into machine language for execution by the computer. See also computer language.

magnetic media

Term for all storage devices, such as disks, diskettes, and tape, on which data is stored in the form of magnetized spots on surface of the media.

magnetic storage

Use of magnetic media to store data, programs, and so on.

magnetic tape

Flexible plastic tape, with one side offering a magnetic surface suitable for storing computer data in the form of magnetized spots. Magnetic tape is often used for long-term storage since it can accommodate large volumes of information.

mainframe

Central processing unit (CPU) and memory of a large computer. More often used to denote any large computer of the type that might be used to control a group of smaller computers, terminals, or other devices. See also host.

map

To establish a set of values having a defined correspondence with the quantities or values of another set.

margins

White space on each side of printed text.

mask

1. Selection of bits from a storage unit by using an instruction that eliminates the other bits in the unit. 2. In accessing files, a file name mask is used to reference one or more files with similar file-id (identifier) syntax. 3. In Interpress, a mask serves as a template, indicating the shape and position of an object on a page.

master file

File serving as a general reference point for a particular application system. Provides information to be used by the program. It is usually updated and maintained to reflect the results of current or daily processing operations.

MB

megabyte. Unit of one million bytes.

media

Vehicles or devices by which information is stored or transmitted. Classifications include source, input, and output.

medium

Object or material on which data is stored, for example, magnetic tape or floppy disk.

**memory** Space in a device where information is kept, or the ability of a

device to keep information until needed.

**menu** List of available functions, commands, and options.

merge Operation combining two or more files into one predetermined

order. For example, to merge two separate, alphabetically ordered files of names would result in one large alphabetically

ordered file.

message Unit of information transmitted by one facility to another in a

form that the receiving facility can understand and act upon. The standard message format consists of a header (containing identifying and control information), followed by the actual message content, followed by a trailer (indicating that the

message is completed).

**metacode** Same as "native mode." The method of speaking to and

controlling the image generator. These controls are used by the character dispatcher to generate scan line information. This information is sent in the form of character specifications to the image generator, which uses it to compose the bit stream that

modulates the laser.

MHz megahertz. 1. Unit of cycling speed (one million cycles per second) for an electromagnetic wave (in particular, a radio wave).

Sending and receiving stations of a radio wave transmission

must be tuned in to the same unit of megahertz.

MICR Magnetic Ink Character Recognition. MICR allows a computer to

read characters printed in special metallic ink by scanning the shapes of their magnetic fields. MICR fields are often imprinted

on bank checks before processing.

**mixed environment** Multiple Xerox printers or printing systems (for example, 9790

and 4090 printers) in the same location.

**mnemonic** Possessing qualities helpful to human memory. Software

commands are often rooted in mnemonic terms or abbreviations to make it easy to associate the functions with the keys pressed

to bring them about.

mode Manner in which an activity or process is carried out.

**modem** Device that converts digital information into an analog signal

suitable for sending over analog telecommunication lines. Also converts an analog signal from telecommunication lines into

digital information.

**module** Cohesive unit within a program. It is consistent in its level and

identifiable in terms of loading or with other units.

**monitor** Program used to supervise, control, or verify the operations of a

system.

**mouse** Electronic device used with the PC UI to select options and enter

data.

**mouse pad** Base that provides friction and direction information to the

electronic mouse.

**mouse tray** Optional extension module attached to the system controller to

accommodate the mouse pad and provide ample working space.

move/resize target Part of a window that allows you to change the location or size

of the window.

**nesting** Subroutine or set of data, such as a comment, contained

sequentially within another.

**network** 1. System of geographically separate computers, linked to one

another over transmission lines. 2. Communication lines

connecting a computer to its remote terminals.

**node** Station, terminal, or computer that performs some control

operation and influences the operation of the network as a

whole.

**nonimpact printer** Printer that forms characters without any strikes of a key or

element against the paper.

**object file** Source file converted into machine language (binary code).

**object mode** For the 4135 LPS, the processing method of the PC UI which

uses the mouse, windows, and icons. The PC UI operates in either the object mode or in the terminal emulation mode (TEM).

See also TEM.

**octal** Numbering system which uses base 8.

**offline** Devices not under the active control of a central processing unit.

For example, a computer makes output to a magnetic tape. The tape is then used by an offline printing system to produce printed data. Offline operations are much slower than online

operations. See also online.

**offset** To place pages currently being printed in slightly different

positions from previous pages.

offset printing Widely-used method of commercial and corporate printing,

where ink is picked up by a metal or paper plate, passed to an

offset drum, and then passed to the paper.

online

Devices under the direct control of a central processing unit, for example a printing system in interactive communication with a mainframe. See also offline.

operand

Object of an action, operation, or process.

operating system

Basic host- or LPS-resident controlling program that governs the operations of a computer, such as job entry, input/output, and data management. The operating system is always running when the computer is active. Unlike other types of programs, it does not run to an end point and stop. The operating system of a Xerox LPS is referred to as the operating system software (OSS).

operation

Well-defined action that, when applied to any permissible combination of known entities, produces a new entity.

operator

1. Part of a process description that indicates the action to be performed on an operand. For example, ADD is an operator that uses two operands (in this case numbers) and produces a third.

2. Person who operates a device.

operator area

The 24-inch exclusive clearance that must be available directly in front of each component of an LPS for operator activities.

operator command

Statement to control a program, issued through a console device, PC UI, or terminal, causing a control program to provide requested information, alter normal operations, initiate new operations, or terminate existing operations.

orientation

1. In reference to image area, orientation describes whether the printed lines are parallel to the long edge of the paper or the short edge of the paper. 2. Choice of printing portrait (vertically) or landscape (horizontally).

origin

In reference to image area, this is the upper left corner of a sheet.

output

1. Material produced by a peripheral device of a computer, such as a printout or a magnetic tape. 2. Result of completed operations.

overprinting

Printing more than one character at the same position.

overprint lines

Print lines whose carriage control specifies printing with no line spacing after the last printed line.

overprint ratio

Maximum number of variable data and form characters that may be intersected by a single scan line.

override

To take precedence or priority over, to overrule.

**overstrike** To print characters over each other.

page 1. In computer programming, a block of instruction, data, or

both that can be located in main or auxiliary storage. 2. In word

processing, a defined section of a document.

**page end** Command character (form feed) to terminate the current page.

**page orientation** Direction in which data is printed on a report. See also

landscape page orientation; portrait page orientation.

**pagination** Process of separating text into pages.

**parameter** Part of a command, other than the keyword. See also keyword:

operator command.

parsing To read or interpret a command; to build up a parameter list

from information within a command.

pass-through job On systems with XPAF, a job that is sent directly from a host to a

Xerox printer using XPAF, without undergoing XPAF processing.

**password** Unique word or set of characters that an operator or user must

supply to log on to a system.

**patch** In programming, to modify a portion of the program at the

machine language level, as opposed to modifying at the source

program level.

**PC UI** PC user interface. The PC hardware and Xerox-supplied software

which allows the operator to control the LPS by means of a mouse, windows, and icons. See also object mode; TEM.

PDL print description language. Language used to describe printing

jobs to an LPS. PDL describes the input (type, format, characteristics), performs the processing functions (logical processing), and describes the output (type, format, font

selection, accounting options).

**physical page** Sheet of paper on which printing is done. See also edgemarking.

pitch 1. Horizontal character spacing; 10-pitch (10 characters per inch)

spacing is called pica, and 12-pitch (12 characters per inch) spacing is called elite. 2. The number of page images placed on the xerographic belt during one revolution. The 4135 LPS

operates in a multi-pitch mode, allowing the mode to be adjusted according to the width of the paper used.

pixel

Acronym for picture element. Smallest addressable point of a bit-mapped screen that can be independently assigned color and intensity. Pixels are definable locations on a display used to form images. For graphic displays, more pixels generally provide higher resolution. Spots, dots, and pixels are used

interchangeably.

point

Unit of measurement equal to 0.0139 inch. Points are always used to express type size and leading. There are 12 points to a pica and about 72 points to every inch. See also pica.

point size

Height of character set from the top of its ascenders to the bottom of its descenders in units (points). Point size does not always include leading.

portrait page orientation

Orientation of print lines or the top of an illustration parallel to the short edge of the paper if the sheet is within the standard size range. Sheets larger than standard have the reverse print orientation.

printer

Output device that produces hardcopy printouts. Also referred to as the IOT.

print file

Position of the system disk memory (up to 4 MB) received for temporary storage of formatted pages for printing. Pages are retained until they are delivered to the output tray.

printout

Informal expression referring to almost anything printed by a computer peripheral device.

process

1. To perform a systematic sequence of operations, such as add, edit, delete. 2. To produce a specific result by manipulating data.

program

Complete set of instructions in language compatible with the device to be used. A program directs a system to perform each operation at the right time in the proper sequence.

programmer

Person involved in designing, writing, and testing computer programs.

prompt

Message or symbol displayed on a system console requiring the operator to take action.

proportional font

Font containing characters that vary in width. See also fixed font.

proportional spacing Text in which each alphanumeric character is given a weighted amount of space. Such output has print-like appearance. Proportional spacing allows more space for wide characters and less space for narrow characters

proportional type

Characters that vary in width.

**protocol** Formal set of conventions governing the format of data and the

control of information exchange between two communication

devices.

**PSC** printer subsystem controller. Command and task that download

any of the following to the appropriate board:

SCSI controller software

RIP software CSI software

**purge** To delete data from a system.

**query** Request for data or other information, entered by an operator

while the system is processing.

**queue** List of documents waiting to be processed.

**RAM** random access memory. Storage that allows data, such as

documents, to be stored and retrieved directly by address

location without reading through any other data.

raster data Binary data, usually consisting of dots arranged in scan lines,

according to the print order.

**rasterization** Creation of a page's bit map image for printing.

read/write head Input/output device that reads and writes data in the form of

magnetic dots on the surface of an external storage medium,

such as a magnetic disk.

real time To process transactions as they are entered into a system. User

and system interchange allow transactions to be processed and

the results returned to the user.

**record** Collection of data or words treated as a unit.

**recovery** Act of overcoming a problem or error during processing.

Typically, a specialized software recovery routine gains control and attempts to resolve the error without crashing the system.

Access to a central computer by terminals or devices

geographically separated from that computer.

rendered character Character whose bit map is a combination of other bit maps that

have been positioned relative to each other, such as accented characters and single characters consisting of two or more characters. A rendered character does not require additional disk

space or font memory.

**repagination** In word processing, a function allowing pages to be readjusted

as text is added or deleted from a document. Page length can

be altered or preserved as required.

remote access

**replace** Process of exchanging one portion of text for another. This

process encompasses two functions: deleting old text and

inserting new.

report In setting a separation boundary through the Bin Full Criteria

task, report refers to a subset of a job (a job may consist of one

or more reports).

**resolution** Number of dots per unit. The LPS imaging system converts a

character from digitized data into a printed image composed of these tiny dots. The greater the number of dots per inch, that is,

the resolution, the clearer the image that is produced.

response time Time elapsed between an inquiry transmitted from a terminal to a

central processor and the receipt of a response at the same

terminal.

restart To resume a data processing job run from a point where it was

aborted.

**RIP** raster image processor. LPS option that supports the Interpress

V3.0 Publications Set.

**ROM** read-only memory. Solid-state memory for programs. It cannot

be rewritten.

**run** Single continuous execution of a program by a system.

**save** To store programs, data, or text for retrieval at a later time.

**scale** To adjust font or image size according to given proportions.

**scroll** Manipulation of a display to bring upper or lower portions of a

document page into view when no space is available for the

entire document at once.

**scroll bar** Part of a window that allows you to view information extending

beyond the window display.

scsi small computer system interface. Accepted standard for

connecting peripheral devices to computers.

**secondary storage** Form of storage external to a system, such as magnetic tapes or

floppy disks.

**security** 1. Procedure for limiting access to the system resources,

programs, or files, to authorized personnel. 2. Protecting

programs and files from unintentional or undesired modification.

**seed** The base or root of a font name.

SEF

short-edge feed. The movement of paper through the printer in the direction of the paper width (the shorter side of a sheet of paper). For the 4135 LPS, short-edge feed allows larger sizes of paper (up to 11 by 17 inches/279 by 432 mm) to be printed.

sequencing

Method of ordering messages, records within a file, or statements in a program according to rank or time of entry.

sequential

In numeric sequence, usually in ascending order. As applied to a file organization, describes files in which records are written one after another and cannot be randomly accessed. For example, the first 99 records in a sequential file-access file have to be read before the 100th record is accessible.

set

In setting a separation boundary through the Bin Full Criteria task, set refers to multiple copies of the same report.

simplex printing

Printing on one side of the page. See also duplex printing.

**SNA** 

System Network Architecture. Total description of logical structure, formats, and protocols of operation sequences for transmitting an information unit through the communication system. Developed by IBM for distributed processing networks.

software

Programs, including operating systems, procedures, utilities, and applications programs, written for a system. Software can be supplied by the hardware manufacturer or other firms but does not include programs written by the user.

sort

To rearrange data records according to a particular item (field) which they all contain, using a predetermined ordering scheme.

source

Terminal node at which data enters a network. For example, a computer transmitting data through telecommunication lines to several other computers or receiving terminals.

source file

File containing source language statements or commands.

source language

Language, high-level or low-level, used by a programmer. A source language must be converted by a compiler to machine language for the instructions to be executed.

source program

Program written in source language

space

Blank area between words, recognized as a character by word and data processing systems.

special processing

Commands allowing the user to process special reports, such as printing certain records, or printing on special paper.

**spooling** Process of releasing data from main memory and storing it

temporarily until a peripheral device is ready to accept it, for

example storing text before sending it to a printer.

**spot** Unit of measurement representing a fraction of an inch, for

example, 300 spots per inch (spi). May also be referred to as a

picture element (pixel) or dot.

**stack** Internal structure for storing data.

**statement** Detailed written instructions in a program step. A statement is

written according to specific rules called syntax.

**static data** Information usually found on preprinted forms or overlays.

station 1. In data communications, a terminal device connected to a

data link. 2. In computer networks, any of the numerous

terminal devices that form a network.

**stock** User-defined name in the JSL that specifies a certain type of

paper for printing a job. See also cluster.

**stockset** Collection of stocks to be used on a print job. See also stock;

cluster.

**storage** Retention of information. Primary storage refers to internal

storage where data and program instructions pertinent to current operations/jobs are held. Auxiliary storage refers to external

media, such as disks or tapes, for use at a later time.

**string** Connected sequence of alphanumeric characters treated as one

unit of data by a program.

**symbiont** Device which shares a common purpose and close association

with other devices. This term is used to identify the Xerox print software which resides in the Digital host system as part of the

XPMF-VMS communications link.

**symbol** Character used in a computer language to specify a particular

function.

**synchronous** Efficient encoding of data suitable for high-speed, block-oriented

data transmission by using equal time elements.

**syntax** Rules governing the structure of expressions in a programming

language.

**syntax error** System response to a mistake in a command entry.

system

1. In data processing, a collection of parts and procedures organized to accomplish a set of specific functions. 2. Assembly of components united by some form of regulated interaction to form an organized whole. 3. Operations or procedures through which a business activity is accomplished.

system controller

Part of the LPS that provides interfacing capability, data handling, formatting, buffering, and operator control for the system. Also referred to as the "ESS"

system disk

Magnetic disk storage medium, usually of large capacity, that is not removable as opposed to floppy disk or disk packs.

system file

Master software program that keeps all components working together.

system generation

Process whereby the system is made ready to operate. Typically involves selecting the operative parameters and activating the relevant software.

system page

Maximum area in which text and graphics can be imaged on a printing system.

system software

Software programs that support and/or control system functions by governing hardware operation and input/output processes, interpreting source programs and breaking them down into machine language, distributing tasks among various processors, and so on.

systems specialist

The person(s) at a customer site responsible for software, applications, and programming issues.

tab

To move the cursor on a display or printer to a prespecified column on the display or paper, most often by using the <TAB> key on a keyboard.

tape

Recording media for data or computer programs. Tape can be in permanent form, such as perforated paper tape. Generally, tape is used as a mass storage medium in magnetic form and has a far higher storage capacity than disk storage, but it takes longer to write or recover data from tape than from disk.

tape density

The number of characters that can be stored on magnetic media, such as how close together data can be recorded. The Xerox LPS may use either 1600 bpi or 6250 bpi density magnetic media.

tape drive

Input/output device that controls the movement of magnetic storage tape past the read/write head while data is accessed or stored.

task

1. Any major job performed by a computer. 2. One of several programs being executed by a system.

#### telecommunications

Voice or data communications transmitted and received through telephone lines.

### teleprocessing

Sending and receiving data through telecommunication lines for processing among various remote terminals and the central processing unit (CPU).

#### TEM

terminal emulation mode. The processing method of the PC UI which features a character display and the operator's use of the keyboard. The mouse, windows, and icons are inactive in this mode. The PC UI operates in either the TEM mode or in the object mode. See also object mode.

### templates

1. Preset document formats, usually furnished along with application software, such as electronic spreadsheets or database programs. 2. Also applies to keyboard overlays showing function keys for particular software packages.

### temporary storage

Main memory locations reserved for intermediate results of processing, control values, or other information which need to be kept on hand as a program proceeds.

#### terminal

Device equipped with a keyboard and connected to a computer or a network

#### testing

1. Process of running a program for the express purpose of discovering any errors it may contain. 2. For computer-oriented systems, the process of verifying a system's ability to meet performance objectives in a simulated environment or validating its actual performance in a live environment.

### text

In communications, the content portion of a transmitted message.

## text string

Consecutive series of characters to be printed exactly as specified in a command.

### throughput

In data processing systems, the amount of data that can be processed, transmitted, printed, and so on, per a specified unit of time.

### toggle

To switch (alternate) from one tray to another. The system switches from an active feeder or stacker tray to an inactive one to allow continuous printing when the proper commands are invoked.

#### token

Coded character representing a word used in programs, for example, STOP is a word and the one-byte token for it in a BASIC dialect is 250.

# TPJ

Test pattern job. An OSS task used by service personnel to diagnose system problems.

trace Routine record providing a list of historical events (execution) of

a program.

trailer In data communications, the last portion of a message that

signals the end.

transaction processing Method of data processing in which files are updated and results

are generated immediately after data entry.

**translation** 1. In data communications, the conversion of one code to

another on a character-by-character basis. 2. In programming, the function of a language processor which converts a source

program from one programming language to another.

**transmission** speed In data communications, the rate at which data is passed through

communication lines, usually measured in bits per inch (bpi).

**transmit** To send data from one place to another.

**truncated** Cut off before completion, as when data transfer from a host to

a printer is cut off before all data has been transmitted.

turnaround time 1. In data processing, the time elapsed between submission of a

job for processing and the turnaround for results. 2. In communications, the time required to convert a device from

receiving mode to its sending mode or vice versa.

**two-up** Application that prints two logical pages on one side of a

physical page.

**typeface** 1. All type of a single design. 2. Set of characters with design

features that make them similar to one another.

**type size** Height of a typeface, measured from the bottom of its

descenders to the top of its ascenders, expressed in points.

type style Italic, condensed, bold, and other variations of typeface that

form a type family.

UCS Universal Character Set. Printer feature that permits the use of a

variety of character

**upload** To copy files from a remote peripheral device to a host. LPS files

are not copied to the host because one of the LPS functions is

to store files for the host.

**utility program** General-purpose program that performs activities, such as

initializing a disk or sorting, which are not specific to any

application.

**validation** Process of testing a system's ability to meet performance

objectives by measuring and monitoring its performance in a live

environment.

variable Information of a changeable nature which is merged with a

standard or a repetitive document to create specialized or

personalized versions of that document.

variable data Variable data is not a part of a form design. It varies from page

to page.

**variable text** Text of changing nature, such as various names and addresses

combined with a form letter to make a complete document.

**verification** Process of testing a system's ability to meet performance

objectives by running programs in a simulated environment.

virtual page Page area selected by a forms designer for printing.

warning message System-issued message indicating that an error has been

encountered even though the program has not failed.

**weight** Characteristic of type determined by how light or dark it appears.

wildcard Part of a command (\* symbol, / symbol, ? symbol) that

represents a category for which the possible options are

requested.

wildcarding In a command, calling out a general category rather than a

specific item within that category. The purpose of wildcarding is

to generate the options within the given category.

**window** In the PC UI, the graphic display object that allows you to select

options and enter information.

write To record data in memory or an external storage medium.

write protection Data protection feature implemented on magnetic media (for

example floppy disk, 9-track tape) to prevent stored data from

being modified, written over, or erased.

**x axis** Horizontal axis on a forms grid.

**xdot** Unit of measurement representing a fraction of an inch. It may

also be referred to as a picture element (pixel) or spot, for

example, 1/600 spots per inch (spi).

**xerographic** engine Component of a printer that develops an image, transfers it to

paper, and fuses it for output as hardcopy.

x height

Height of lowercase letters without their ascenders or descenders (height of letter "x"). See also ascender; descender.

y axis Vertical axis on a forms grid

# **Acronyms**

**ACT** Advanced Customer Training

**AFP** Advanced Function Printing

**ANSI** American National Standards Institute

**ASCII** American Standard Code for Information Interchange

BCD binary coded decimal

**BOF** bottom of form

**BOT** beginning of tape

**bpi** bits per inch

**bps** bits per second

**BSC** binary synchronous communications

**CCID** character code identifier

**CD** character dispatcher

**CDC** control data communications

**CD/IG** character dispatcher/image generator

**CM** control module

**CME** copy modification entry

**CMT** character mapping table

**cpi** characters per inch

**CPU** central processing unit

**CR** carriage return

**CSI** command status interface

**CSR** customer support representative

**DC** data center

**DCE** data communications equipment

**DDCMP** Digital Data Communication Message Protocol

**DEC** Digital Equipment Corporation

**DFA** Document Feeding and Finishing Architecture

**DJDE** dynamic job descriptor entry

**DMA** direct memory access

**DMR** data mode ready (DEC interface for LPS)

**DOS** disk operating system

**dpi** dots per inch

**DSDD** double sided double density

**DSU** digital signal unit

**DSR** disk save and restore

**DSSD** double sided single density

**DTE** data terminal equipment

**EBCDIC** Extended Binary Coded Decimal Interchange Code

**ECMA** European Computer Manufacturers Association

**EMT** emulator trap

**ENET** Ethernet network

**EOT** end of tape

**EP** electronic publishing

**ESS** electronic subsystem, also referred to as the system controller

**FCB** forms control buffer

**FCG** finishing configuration utility

FCP file control parameter

FDL forms description language

**FDR** file directory

**FFM** font file management

**FIS** Font Interchange Standard

**FMS** file management subsystem

**FPS** formatting print service

**FSL** forms source library

**FST** font specification table

**GCR** group code recording

**GIS** graphic input station

**gsm** grams per square meter

**GVG** graphics video generator

**HCF** high-capacity feeder

**HCS** high-capacity stacker

**HFDL** host forms description language

**HIP** Host Interface Processor

**hpos** horizontal positioning

**IBM** International Business Machines Corporation

**IFU** Interpress font utility

**IG** image generator

**IGM** image generator module

**I/O** input/output

**IOM** image output module

**IOT** input output terminal, also referred to as "printer"

**IPD** Interpress decomposer

**IPFONTS** Interpress fonts

IPL initial program load

**IPM** Interpress mapping

**ips** inches per second

JCB job control block

JCL job control language

**JDE** job descriptor entry

JDL job descriptor library

JID job identifier

**JSL** job source library

LAN local area network

laser light amplification by stimulated emission of radiation

**LED** light-emitting diode

**LEF** long-edge feed

**LF** long-edge feed

lpi lines per inch

**LPS** Laser Printing System

LUN logical unit number

MIS management information systems

MPU microprocessor unit

MTU magnetic tape unit (refers to the 9-track magnetic tape drive; also

referred to as "magnetic tape drive")

OCR optical character recognition

**OCS** operator communications subsystem

**OLI** online interface

**OS** operating system

**OSDS** operating system diagnostic software

**OSEXEC** operating system executive

**OSS** operating system software

PC personal computer

**PCC** printer carriage control

PC UI personal computer user interface

**PDL** print description language

PE phase encoded

**ppm** pages per minute

PQA print quality adjustment

**PROM** programmable read-only memory

**PSC** printer subsystem controller

**pt** point

**PWBA** printed wiring board assembly

QIC 1/4 inch cartridge

**RAM** random access memory

**RIP** raster image processor

**ROS** raster output scanner

RTC real time clock

**SAFES** stand-alone field engineering software

**SAN** software analysis number

sci START command index

**SCSI** small computer system interface

**SDLC** synchronous data link control

**SEF** short-edge feed

**SFS** status file services

**SIF** sequence insert file

**SNA** system network architecture

spi spots per inch

**SST** system software tape

**sysgen** system generation

TL/DL text line/display list

**TOF** top of form

tpi tracks per inch

**TPJ** test pattern job

**TXC** total xerographic convergence

**UCS** Universal Character Set

**UCSB** Universal Character Set Buffer

**UI** user interface

VM virtual memory

**vpos** vertical positioning

**VS** virtual storage

**WAN** wide area network

**XCSC** Xerox Customer Support Center

**XDGI** Xerox DCF and GDDM Interface

**XDSS** Xerox Documentation and Software Services

**XICS** erox Integrated Composition System

**XJCF** Xerox Job Control Facility

**XMP** xerographic mode persistence

**XMS** xerographic mode switching

**XNS** Xerox Network Systems

**XPAF**, **XPF** Xerox Printer Access Facility

**XPMF-VMS** Xerox Print Management Facility - VMS Version

**XPPI** Xerox Pen Plotter Interface

XPS Xerox Publishing System

## Index

This index contains an alphabetical listing of all unnumbered messages used by this printing system.

Α		AUD File Mgr disk full error.	15-20	
Accounting initialization failure.	14-17	AUD File Mgr disk read/write error.	15-20	
Appearance Error (page <i>n</i> ): Requested color	14-4	AUD File Mgr end of file reached.	15-20	
<color-name> not found; color substituted.</color-name>		AUD file Mgr extended file not found.	15-20	
Appearance Error (page <i>n</i> ): Requested < <i>palette-name</i> > not found; default palette is used.	14-4	AUD File Mgr file access denied due to read only mode or owner name.	15-20	
Appearance Warning: image off paper on	14-4	AUD File Mgr file already exists.	15-20	
page n at <nn.nnn>, <nn.nnn>[inches];</nn.nnn></nn.nnn>		AUD File Mgr file already extended.	15-20	
<nn.nnn>, <nn.nnn>{cm]. Lines(s) not printed.</nn.nnn></nn.nnn>		AUD File Mgr file cannot be extended.	15-20	
Appearance Warning (page <i>n</i> ): Invalid	14-4	AUD File Mgr file close error.	15-20	
packed pixel array data.		AUD File Mgr file create i/o error.	15-20	
A boundary must be selected for 0 reams	15-19	AUD file Mgr file extension name invalid.	15-20	
Accelerated access attempt on file	15-19	AUD File Mgr file handle table full.	15-21	
unseccessfully closed.		AUD File Mgr file not found.	15-21	
A System error has caused the log print request to be terminated.	15-19	AUD File Mgr file not open.	15-21	
Attempt to access variable length records	15-19	AUD File Mgr file table full.	15-21	
from AUD File Mgr v3.15 or earlier.		AUD File Mgr file owner already set.	15-21	
Attempt to del or upd transctn record that was not read within the transctn.	15-19	AUD File Mgr file owner invalid or file has an owner.	15-21	
Attempt to modify unmodifiable AUD File Mgr file key.	15-19	AUD File Mgr key buffer too short for requested index path.	15-21	
Attempt to use null key value in Get Direct	15-19	AUD File Mgr key length invalid.	15-21	
operation to establish index path.		AUD File Mgr key number not defined.	15-21	
Attempting completion but no completion phase record exists.	15-19	AUD File Mgr key value not found.	15-21	
Attempting to establish communication	15-19	AUD File Mgr lock error.	15-21	
with the Printer.	10 17	AUD File Mgr operation not allowed at	15-21	
Attempting to update too many files within	15-19	this time.	45.04	
a transaction.		AUD File Mgr operation requires same key nbr as previous.	15-21	
AUD File Mgr compression buffer too short.	15-20	AUD File Mgr page size is invalid.	15-21	
AUD File Mgr data buffer too short for defined records.	15-20	AUD File Mgr position block buffer is	15-22	
AUD File Mgr deadlock condition detected. 15-20		not 128 bytes long.		

AUD File Mgr pre-image i/o error.	15-22	Cannot allocate memory for report audit	15-25
AUD File Mgr pre-image open error.	15-22	heading record.	45.05
AUD File Mgr record length too small or exceeds page size.	15-22	Cannot allocate memory for report definition memory.	15-25
AUD File Mgr record manager inactive.	15-22	Cannot allocate memory for report exception list.	15-25
AUD File Mgr rejected # of records specified in reject count for Extended Get/Step	15-22 ).	Cannot allocate memory for report field list.	15-25
AUD File Mgr Supplemental index damaged.	15-22	Cannot allocate memory for report display list.	15-25
AUD File Mgr transaction already active.	15-22	Cannot allocate memory for report phase	15-25
AUD File Mgr unrecoverable error.	15-22	record.	13-23
AUD File Mgr update or Delete can't be done because record was changed by another app.	15-22	Cannot allocate memory for report phase record during crash recovery.	15-26
Audit Log complete.	15-22	Cannot allocate memory for waste management record.	15-26
Audit Log delete complete.	15-22	Cannot expand memory region.	15-26
Audit Log disk approaching full.	15-22	Cannot find input phase to match output	15-26
Audit Log formatting complete.	15-23	phase.	
Audit Log formatting - no files selected.	15-23	Cannot open in-process file for crash recovery.	15-26
Audit Log reconcilliation error.	15-23	Cannot open input file: xxxx.	11-1
Audit Log save complete.	15-22	Cannot open Master Directory file for crash	15-26
Audit Log sequence error.	15-23	recovery.	10 20
Audit Log stale date fault.	15-23	Cannot open output file: xxxx.	11-1
Audit Logging state notification.	15-23	Cannot read in-process file during crash	15-26
Audit report format already in progress.	15-23	recovery.	
<u>B</u>		Cannot record errors; "SYS>RTXFIL" missing resysgen.	14-17
Bad block on tape device.	15-24	Cannot save a log onto itself.	15-26
Bad master (HST) file format; retransmit.	14-7	Cannot scale files of requested type: xxxx.	11-1
BTEXT date parameter exceeds 365 days.	15-24	Cannot use Reserved Words in file names.	15-27
BTEXT signal unrecognized; not PAG or RPT.	15-24	Character code "characterCodeIdentifier"	14-6
BTEXT signal Page Detail text invalid.	15-24	substituted for "characterCodeIdentifier."	4440
BTEXT signal text invalid.	15-24	Character nB is not in font "fileType>localFontName", set nB.	14-10
BTEXT signal text invalid response.	15-24	Client-Layer is established.	15-27
BTEXT signal text truncated.	15-24	Cluster: "clusterName," Paper: "stockType" stock.	14-10
<u>C</u>		Command sequence error, FGRP_HEADER	15-27
Cannot access memory for record position pointer.	15-25	not 1st.	
Cannot access memory for report format buffer.	15-25	Command sequence error, group not larger than last.	15-27
Cannot allocate memory for format list.	15-25	Command sequence error, number out of range.	15-27

Command sequence error, record number not equal to last +1.	15-27	<u>E</u>	
Communication with the Printer is	15-27	EDIM META-Code not supported.	11-2
established.		Empty delete list.	15-28
Completed reports not finished transfering from In-Process Log.	15-27	Empty format list.	15-28
Corrupt Master Directory file.	15-28	ENCODED VECTOR not well-defined.	14-8
_	10 20	End or Abort Tran operation without Begin.	15-29
<u>D</u>		Enter Input file name or <return> to exit</return>	11-2
Dashing not supported.	11-1	EOR-Input with no prior SOR-Input.	15-29
Data Block preamble incorrectly formatted.	14-7	EOR-Output with no prior SOR-Output.	15-29
Data integrity check failed.	14-7	EOR-Output but no output phase record	15-29
Data loss; Host processor (HIP) reclaimed	14-7	exists.	
spool space.		Error (n.n) generating Output File.	11-2
Define CLUsters and load papers as follows:	14-11	Error (n.n) reading Input File.	11-2
DIAG - CHAR x in yyyy exceeds byte escape; set to 0. 425in.	11-1	Error changing directory.	15-29
Disk error printing error sheet; some	14-18	Error closing report format output file.	15-29
messages lost.	14-10	Error extending AUD File Mgr file.	15-29
Disk error recording errors; all messages lost	14-18	Error opening report format output file.	15-29
Disk error with graphic samples vector.	14-18	Error sheet only; document not printed due to errors.	14-11
Disk full inserting record in audit log.	15-28	Error writing formatted report to file.	15-29
Disk problem with insert file: "fileType> fileName."	14-12	Error writing AUD File Mgr cache buffer.	15-29
xDocument aborted because previous error may have been unique to this copy.	14-13	Error writing AUD File Mgr transaction control file.	15-30
Document generated comment (page n) = "commentString."	14-11	Excessive length for BTEXT NSE number of sheets expected parameter.	15-30
Document Generated Comment "documentComment."	14-11	Excessive length for BTEXT PRA page reconcilliation parameter.	15-30
Document printing terminated due to error(s).	14-11	Excessive length for BTEXT RRA report reconcilliation parameter.	15-30
Document generated error message = "errorString."	14-2	Expanded Memory Manager reports error to Btreive.	15-30
Do you want to retry Client-Layer Initialization? (Type 'Y' for Yes, or	15-28	Extended Get/Step operations have exceeded pre-image buffer.	15-30
'N' for No; ENTER = Yes).		F	
Duplicate AUD File Mgr key not allowed.	15-28	Failed to establish communication with the	15-30
Duplicate key value updating master Directory file for completion copy.	15-28	Printer.	- 55
Directory me for completion copy.		Failure to create AUD File Mgr Audit Log file	15-30
		Failure to create AUD File Mgr Directory Master file.	15-30

Failure to create AUD File Mgr In-Process log file.	15-31	Feature not implemented: <printinginstructionname></printinginstructionname>	
Failure to create Audit Formatting window.	15-31	Feature not in Publication Set Interpress;	14-2
Failure to create Audit Logging window.	15-31	rotation not a multiple of 90 degrees.	
Failure to create DDL window for auditor.	15-31	Feature requires RIP option; compressed graphic/pixel rotation.	14-2
Failure to initialize Btrieve.	15-31	Feature requires RIP option; Curved lines.	14-2
Failure to insert heading record into in-process audit file.	15-31	Feature requires RIP option; diagonal lines.	14-2
Failure to insert page detail record into in-process audit file.	15-31	Feature requires RIP option; graphic figures/lines.	14-2
Failure to open AUD File Mgr Audit Log file.	15-31	Feature requires RIP rounded line endings and nonmitered joints.	14-2
Failure to open AUD File Mgr Directory Master file.	15-31	File already exists, overwrite xxxx (Yes or No)?	11-2
Failure to open AUD File Mgr In-Process log file.	15-32	File cannot be accessed	15-33
Failure to register DDL class window for auditor.	15-32	File could not be emptied or deleted. Ensure that the filename is valid.	15-33
Failure to stop AUD file Mgr.	15-32	File could not be found. Ensure that the file name is valid.	15-33
Fatal Error (page <i>n</i> ): default ink catalog not found or wrong format.	14-4	Filename has too many characters.	15-34
Fatal Error (page <i>n</i> ): no resources; graphic(s)	14-4	Filename has invalid characters.	15-34
exceeds memory unit.		Filename has invalid extension.	15-34
FCG Exiting: Duplicate Profile Entries.	15-32	File type for output name must be	11-2
FCG Exiting: FCG.LIB not present on system.	15-32	xxxx or yyyy.	
FCG Exiting: Finishing Device %0 not found.	15-32	File type in output name must be xxxx.	11-2
FCG Exiting: Finishing Device <profile-name> not found.</profile-name>	15-32	File, xxxx, can not be scaled (unknown error).	11-3
FCG Exiting: Invalid command.	15-32	Filter file does not exist.	15-34
FCG Exiting: Invalid Profile Encountered.	15-32	Filter file has invalid signature.	15-34
FCG Exiting: Invalid profile—missing	15-32	Filter file read / open error.	15-34
semicolin (;).		Filter limit reached by Extended Get/Next	15-34
FCG Exiting: Invalid Profile—Output or input not specified.	15-33	operation.  Font file xxxx cannot be scaled	11-3
FCG Exiting: Invalid profile—too many	15-33	(byte escapement).	
parameters.		Font file, xxxx, cannot be scaled (extended metrics).	11-3
FCG Exiting: Invalid profile—not enough parameters.	15-33	Font file, xxxx, cannot be scaled	11-3
FCG Exiting: PVNUM.SYS not present on system.	15-33	(graphic font).  Font index in TL does not match font list.	11-3
FCG Exiting: Profile for %0 successfully loaded.	15-33	Font "interpressFontName" substituted for "interpressFontName."	14-7
FCG Starting: Version: %0.	15-33	Font scaling resulted in size mismatch.	11-3

Font xxxx is not alpha-numeric.	11-3	3 3 1	
Font problem; bad font name; all blanks?	14-13	available only with RIP option.	
Font problem; Font "fileType> localFontName" unknown;	14-13	Imaging requirements beyond Publication Set for operator: < operatorName>	14-14
check "JSL>IPFNTS."  Font problem; font "interpressFontName"	14-13	Incompatible mode error while opening AUD File Mgr file.	15-35
does not contain <i>n</i> point (rotated <i>n</i> degrees) characters.	11.10	Inconsistent key flags between key segments.	15-35
Font problem; font "interpressFontName" unknown.	14-13	Incorrect AUD File Mgr data buffer descriptor for Extended Get/Step operation.	15-35
Font problem; form font "fileType>localFontName" not found.	14-13	Incorrect field offset for Extended Get/Step operation.	15-35
Font problem; incompatible font file format: "Local Font Name."	14-14	Incorrect size for jobAccount name; the size must be between 1 and 31 characters	14-7
Font problem; number of data fonts	14-14	inclusive.	
exceeds <i>n</i> on this page.		Incorrect version of the accounting file.	14-17
Font problem; regarding n point (rotated n degrees) font "interpressFontName"	14-2	Initializing Client-Layer protocol.	15-35
Form file not found: "fileType>fileName."	14-3	In-process record read is not Log Header.	15-35
Form File, xxxx, cannot be scaled	11-4	In-process record read is not Page Detail.	15-35
(TL/DL size).		Insert file not found: "fileType>fileName."	14-14
Form font file not found xxxx.	11-4	Insufficient data buffer reading in-process file for completion copy.	15-35
Form problem; form image "fileType>localImageName" not found.	14-14	Insufficient data buffer reading in-process file for deletion.	15-35
Form problem; form/job paper size mismatch: "fileType>localFormName."	14-14	Insufficient data buffer reading Master Directory file for completion copy.	15-36
Format used is incorrect for Clipboard. Change and try again.	15-35	Insufficient disk space for image file <o code:="" error="" i="" nb=""></o>	14-8
Further "No font for output character set"	14-3	Insufficient space on target device.	15-36
messages suppressed. Further "substituting point size DD"	14-7	Invalid argument(s) value for operator: <pri><printinginstructionname></printinginstructionname></pri>	14-8
messages suppressed.		Invalid argument(s) value for operator: <pre><operatorname></operatorname></pre>	14-15
	14-5	Invalid AUD File Mgr file name.	15-36
Graphic image off paper on page n at <nn.nnn>, <nn.nnn> [inches]; <nn.nnn>,<nn.nnn> [cm].</nn.nnn></nn.nnn></nn.nnn></nn.nnn>	14-5	Invalid AUD File Mgr key position - exceeds record length.	15-36
1		Invalid AUD File Mgr op code.	15-36
<u>-</u>		Invalid audit log data request parameter.	15-36
		Invalid audit log data set parameter.	15-36
Illegal operator ordering; FSET must precede FGET.	14-14	Invalid audit report definition keyword.	15-36
Illegal switch xxxx.	11-4	Invalid BTEXT keyword.	15-36
ImageShift outside the range (25,+.25)	14-5	Invalid Btreive alternate collating sequence definition.	15-36

Invalid buffer for Extended insert operation.	15-37	Invalid response for BTEXT RRA report	15-40
Invalid command syntax - ARx.	15-37	reconcilliation parameter.	
Invalid current position in AUD File Mgr file.	15-37	Invalid response for BTEXT RSQ sequence check enablement parameter.	15-40
Invalid element type: ENCODED VECTOR.	14-8	Invalid response for BTEXT SEQ page	15-40
Invalid key type when creating or extending file.	15-37	sequence number parameter.	
Invalid mix of single/multiple record locks.	15-37	Invalid type for argument(s) of operator: < operatorName>	14-15
Invalid operator ordering; SHOW precedes first font set.	14-15	IP Header record not read while completing Audit Log.	15-40
Invalid parameter - ACUM_CLEAR command.	15-37	<u>K</u>	
Invalid parameter - ACUM_DECR command	15-37	Key not found reading in-process file for completion copy.	15-40
Invalid parameter - ACUM_INCR command	15-37	Key not found reading in-process file for	15-40
Invalid parameter - DEC command.	15-37	deletion.	
Invalid parameter - FIRST command.	15-37	Key value modified by another application	15-41
Invalid parameter - FPOSC command.	15-38	during Get Next/Previous.	
Invalid parameter - FPOSL command.	15-38	<u>L</u>	
Invalid parameter - FPOSN command.	15-38	Lines of different widths not supported.	11-4
Invalid parameter - FTITLE command.	15-38	Log xxx cannot be created.	15-41
Invalid parameter - FTEXT command.	15-38	Log xxx does not exist.	15-41
Invalid parameter - JUSTIFYT command.	15-38	Log xxx is empty.	15-41
Invalid parameter - LWID command.	15-38	Log xxx is in use and cannot be deleted.	15-41
Invalid parameter - NEWPG command.	15-38	Log display buffer size exceeded.	15-41
Invalid parameter - PLINES command.	15-39	Log xxx is unreadable and cannot be	15-41
Invalid parameter - WIDTH command.	15-39	(emptied/deleted/printed/displayed/saved).	
Invalid path or filename to audit files.	15-39	If the problem persists, call for Service.	
Invalid record address for Get Direct.	15-39	Log xxx is unreadable and cannot be (emptied/deleted/printed/displayed/saved).	15-41
Invalid report field name.	15-39	Use a backup log.	
Invalid response for BTEXT DAR default reporting parameter.	15-39	Logical disk address error during Account Initialization.	14-18
Invalid response for BTEXT DDE duplicates check enablement parameter.	15-39	Logo off paper on page n at <nn.nnn>,<nn.nnn> [inches];</nn.nnn></nn.nnn>	14-5
Invalid response for BTEXT LDT stale date parameter.	15-39	<nn.nnn>,<nn.nnn> [cm].</nn.nnn></nn.nnn>	
Invalid response for BTEXT NSE number of sheets expected parameter.	15-39	Malformed installed font; "fileType>localFontName" is an old font;	14-8
Invalid response for BTEXT PRA page reconcilliation parameter.	15-40	update.	444
Invalid response for BTEXT PRD process	15-40	(mapped from character nB, set nB)	14-11
date parameter	10 10	Master directory device full error.	15-42

Master Error (page <i>n</i> ): Operator not implemented: < operator-name>	14-5	Not an AUD File Mgr file, or created by too early an AUD File Mgr version.	
Master Error (page n): Problem with insert	14-5	Note xxx does not exist.	15-43
file; invalid file folder: "file-type."  Master error (page n): requested ink.	14-5	Note xxx is unreadable and cannot be (deleted/displayed/saved). Call for Service.	
catalog is not found or is in the wrong format.		Number of AUD File Mgr keys specified invalid for page size.	15-43
Master error (page <i>n</i> ): the form, logo, or imagespecified in the master has the wrong format.	14-6	Number of accelerated files exceeds number of available AUD File Mgr buffers.	15-43
Master not well-formed; bad document header.	14-15	<u>O</u>	
Master not well-formed; END not found.	14-8	Only one line per TL supported.	11-5
Master not well-formed; imaging operator <pre><pre><pre><pre><pre><pre>operatorName</pre><pre><pre>found in preamble.</pre></pre></pre></pre></pre></pre></pre>	14-15	Operator not implemented: < operatorName >	14-15
Master Warning (page <i>n</i> ): graphics must be	14-6	Operator requested job abort.	14-9
specified in this "JSL."		Orientation of logo "fileType>fileName" does not match page orientation.	14-6
Maximum number of report reruns exceeded.	15-42	Overlapping form copy ranges on one page.	14-3
Media selection can not be satisfied on back side of duplex sheet.	14-6	<u>P</u>	
Missing BTEXT keyword parameter value.	15-42	PAG BTEXT signal received before RPT BTEXT signal.	15-43
Missing report definition keyword parameter	15-42	Page blank due to errors.	14-15
More than one white space character not supported.	11-4	Page printing curtailed due to errors.	14-15
N		Page too complicated; too many fonts+forms+operators text+graphics.	14-9
Nested rendered characters not supported.	14-15	Paper selection error; medium n undefined by master.	14-6
No dynamic memory.	11-4	Parse failure; bad length for operand:	14-15
No font for output character set 0B, can not substitute blanks.	14-11	<operatorname></operatorname>	
No font for output character set nB, substituting for character <i>n</i> B.	14-12	Parse failure; illegal operator ordering; nested CORRECT bodies not allowed.	14-16
No formatting window.	15-42	Parse Failure; invalid parsing continued after end of COMPOSED operator.	14-16
No input file name specified.	11-4	Parse failure; MARK not found during	14-16
No Master Directory file found.	15-42	COUNT/UNMARK operation.	
No reports for this job.	15-42	Parse failure; stack underflow.	14-9
No resources; graphic(s) exceed memory configuration.	14-8	Parse failure; token prior to sequence Continued not a sequence.	14-16
No resources; insufficient dynamic memory.	14-9	Parse failure; unexpected MARK found on	14-16
No transactions specified when file initialized.	15-42	stack.  Parse failure; unexpected operator:	14-16
Non-modifiable key value updating Master Directory file for completion copy.	15-42	<pre><operatorname> Parse failure; unrecognized operand: <n></n></operatorname></pre>	14-16

Parse failure; unrecognized operator: <n></n>	14-16	Sheet delivery signal but not processing	
Printer Client-Layer is not responding.	15-43	output phase.	
Printer failed to send configuration.	15-43	SOR-input received out of sequence - already in input phase.	15-44
Printer is not answering the Controller's state request.	15-43	SOR-output received out of sequence - already in output phase.	15-45
Printer is ready.	15-43	Specified color not implemented.	14-6
Printer is reinitializing.	15-44	Specified file does not exist.	15-45
Problem with insert file; invalid file folder: "fileType."	14-16	String off paper on page n at <nn.nnn>,<nn.nnn> [inches];</nn.nnn></nn.nnn>	14-6
Processing nested too deep.	14-17	<nn.nnn>,<nn.nnn> [cm].</nn.nnn></nn.nnn>	
Property name not found during GETP operation.	14-17	Substituting n point (rotated n degrees) characters.	14-12
<u>R</u>		"SYS>IPFNTS" invalid; recompile "JSL>IPFNTS."	14-18
Read error during save.	15-44	System does not handle graphics.	14-3
Recovered from system rollover.	14-18	System has insufficient disk space to format	15-45
Report definition file read / open error.	15-44	log xxxx. Convert or Print request has been cancelled.	
Requested memory length exceeds maximum size limit.	14-9	T	
Restoring previous file, xxxx, due to error(s).	11-5	Target filename already exists.	15-45
Run font through fix on CD/IG Version 2	11-5	The Current Log is empty.	15-45
or higher.		The Current Log is in use and cannot be emptied.	15-45
Scaling bitmap.	11-5	The Current Log is unreadable and cannot	15-45
Scaling font: xxxx to: yyyy.	11-5	be(emptied/deleted/printed/displayed/saved). Call for Service.	
Scaling form: xxxx.	11-5	The Current Log is unreadable and cannot	15-46
Scaling FST entry.	11-5	be(emptied/deleted/printed/displayed/saved).	
Scaling header.	11-6	Use a backup log.	15 47
Scaling logo: xxxx.	11-6	The diskette has insufficient space. The System is unable to save the log.	15-46
Scaling TL numbers.	11-6	The Note file format is invalid. Delete the	15-46
Scaling TL/DL nn.	11-6	Note and resave with valid data, then retry	
Second system rollover.	14-9	the operation.	15 47
Segmented or duplicate attribute	15-44	The LIL and systems are not synchronized	15-46
not allowed for AUD File Mgr Autoincrementing key.		The UI and system are not synchronized. Finish jobs and reboot the system.	15-46
Select DOWNLOAD CONTROLLER or enter PSC when you wish to attempt connection to the Printer.	15-44	The UI has reached its memory limit. All windows and menus are being closed to restore memory.	15-46
Set Tray Size is unavailable in print.	15-44	The UI is reaching its memory limit. Close	15-46
Sheet delivery signal but no output phase record exists.	15-44	any windows or menus that are not being used	u.

Too many audit reports to list. Try Jobs or filter.	15-47
Too many audit jobs to list. Try filter.	15-47
Too many errors in document.	14-9
Too many "Page Warnings" on this page.	14-17
Too many "Unexpected RIP errors" encountered.	14-9
Trying to lock a file locked by another application.	15-47
Trying to lock a record locked by another application.	15-47
<u>U</u>	
Unable to read the File. Try again.	15-47
Unable to write the File. Try again.	15-47
Unexpected disk error <i code:="" error="" nb="" o="">creating temporary file fileType&gt;fileName.</i>	14-10
Unexpected error. Code = $n$ .	14-10
Unexpected error detected by RIP <i code:="" error="" nb="" o=""></i>	14-3
Unknown state discovered during attempted MARK Recovery.	14-10
Unrecoverable disk error reading master (HST) file.	14-19
Unrecoverable disk error reading "SYS>IPFNTS"; recompile "JSL>IPFNTS."	14-19
V	
Variable length portion of page unreadable by Step Direct operation.	15-47
Virtual memory limit exceeded.	14-10
<u>W</u>	
Waste Management signal but no output phase record exists.	15-47
Write error during save.	15-47
X	
XDPS interface requested job termination.  Z	14-10

14-17

Zero divide attempted.