

October 2008

Dear Xerox EX260 customer:

Your EX260 system can now be upgraded with the **1-ZVHS8** software kit.

NOTE: This software may be installed by the customer following the enclosed *Installation Instructions*.

NOTE: Your system must be at version EX260 v2.0 prior to installing this software.

IMPORTANT: This patch must be executed manually on the Fiery itself.

NOTE: This patch should only be necessary if patch 1-ZKLVP is installed.

NOTE: If your server is not equipped with a FACI kit (Fiery keyboard, mouse, monitor), any keyboard, mouse, monitor can be used.

We tested this updated software release specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software kit contains fixes for the following SPARs:

SPAR Release	SPAR #	Description
1-ZVHS8		
	1. -	Fiery server doesn't boot to idle after an incompatible patch (1-ZKLVP) was installed.

NOTE: Not all child SPARs will be listed in this letter.