



Support Guide





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energy

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Web Links

Xerox provides you many resources to learn more about your Xerox PhaserTM 4400 Laser Printer. Use these web sites to obtain information on your printer.

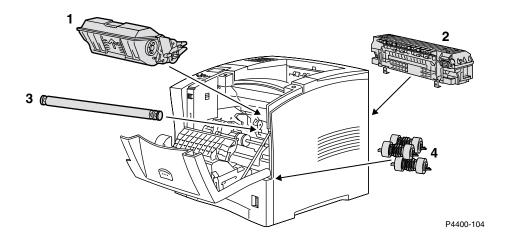
| To link to product and supplies information, download printer drivers, view documents, and access support information: | www.xerox.com/officeprinting |
|--|---|
| To access the troubleshooting knowledge base used by Xerox Customer Support staff: | www.xerox.com/officeprinting/infoSMART |
| To link to a resource for tools and information, such as interactive tutorials, printing templates, helpful tips, and customized features to meet your individual needs: | www.colorconnection.xerox.com |
| To view technical support information: | www.xerox.com/officeprinting/4400support |
| To order Xerox supplies: | www.xerox.com/officeprinting/4400supplies |
| To find your local sales and support center: | www.xerox.com/officeprinting/contacts |

Xerox Supplies and Options

This section covers:

- Replaceable items see page 2.
- Paper and media see page 3.
- Printer options see page 4.

Replaceable items



- 1 Print Cartridge
- 2 Fuser Cartridge
- 3 Transfer Roll
- 4 Feed Rollers

When the front panel prompts you that an item is low or needs to be replaced, make sure that you have replacements on hand. To order supplies and accessories, contact your local reseller or visit the Xerox web site at: www.xerox.com/officeprinting/4400supplies.

Print Cartridge

| Item | Description | Part Number |
|-----------------------------------|---|-------------|
| Standard-capacity print cartridge | Up to 10,000 images on A4 or letter-size paper at 5 percent coverage. | 113R00627 |
| High-capacity print cartridge | Up to 15,000 images on A4 or letter-size paper at 5 percent coverage. | 113R00628 |

Maintenance Kit

| Item | Description | Part Number |
|-----------------------------------|---|-------------|
| Maintenance kit for 110 V (60 Hz) | Contains: 1 Fuser Cartridge, 1 Transfer Roll, and 9 Feed Rollers. | 108R00497 |
| Maintenance kit for 220 V (50 Hz) | Contains: 1 Fuser Cartridge, 1 Transfer Roll, and 9 Feed Rollers. | 108R00498 |

Paper and media

Plain Paper

| Item | Paper Size | Part Number |
|-------------------------|---------------------------|-------------|
| Xerox Premier 80 | A4 (210 x 297 mm) | 3R91720 |
| Xerox Premier 80 | A5 (148 x 210 mm) | 3R91832 |
| Xerox 4024 DP statement | Statement (5.5 x 8.5 in.) | 3R2072 |
| Xerox 4024 DP | Letter (8.5 x 11 in.) | 3R721 |
| Xerox 4024 DP folio | Folio (8.5 x 13 in.) | 3R725 |
| Xerox 4024 DP legal | Legal (8.5 x 14 in.) | 3R727 |

Transparencies

| Item | Paper Size | Part Number |
|--------------------------------|-----------------------|-------------|
| Xerox 3M Type L transparencies | A4 (210 x 297 mm) | 3R91334 |
| Xerox Clear transparencies | Letter (8.5 x 11 in.) | 3R4446 |

Labels

| Item | Paper Size | Part Number |
|-------|-----------------------|-------------|
| Xerox | A4 (210 x 297 mm) | 3R96178 |
| | 24 labels per sheet | |
| Xerox | Letter (8.5 x 11 in.) | 3R12051 |
| | 30 labels per sheet | |

Printer options

Internal Hard Drive

| Feature | Part Number | |
|--|-----------------|--|
| ■ Provides 10.0+ Gbyte capacity. | 097S02917 (LLM) | |
| Adds more storage for downloaded fonts, forms, and overlays. | | |
| Enables job collation. | | |
| Provides support for Secure Print, Proof Print, and Saved Print. | | |
| Enables PDF printing. | | |
| Adds PostScript fonts. | | |
| ■ Enables PhaserHD. | | |

Automatic Duplex Unit

| Features | Part Number |
|---|-----------------|
| ■ Enables automatic 2-sided printing. | 097S02880 (LDR) |
| Reduces paper usage. | |
| Enables booklet-style printing. | |
| Increases printing versatility and convenience. | |

Additional Memory

| Feature | Part Number |
|----------------------------|-----------------|
| ■ 32 Mbytes Phaser Memory | 097S02923 (LPG) |
| 64 Mbytes Phaser Memory | 097S02912 (LLC) |
| ■ 128 Mbytes Phaser Memory | 097S02913 (LLD) |
| ■ 16 Mbytes Flash Memory | 097S02914 (LLE) |

550-Sheet Feeder with Tray

| Feature | Part Number |
|---|-----------------|
| ■ Paper capacity is 550 sheets of 75 g/m² (20 lb. bond) paper. | 097S02878 (LDN) |
| Up to two additional feeders are supported. | |

550-Sheet Tray

| Feature | Part Number |
|--|-------------|
| ■ Paper capacity is 550 sheets of 75 g/m² (20 lb. bond) paper. | 109R00448 |

Envelope Feeder

| Feature | Part Number |
|--|-----------------|
| Conveniently provides high-volume envelopes and postcard printing. | 097S02879 (LDP) |
| Load up to 75 envelopes or 100 postcards. | |

500-Sheet Stacker

| Feature | Part Number |
|--|-----------------|
| Offsetting separates print jobs or collated sets of a single job by approximately 25 mm (1 in.). | 097S02881 (LDV) |

Phaser 4400B to 4400N Upgrade

| Feature | Part Number |
|--|-----------------|
| Adds networking capability to Phaser 4400B Laser Printer base model. | 098S04703 (LLF) |
| ■ Enables 64 Mbytes of standard memory. | |
| ■ Enables True 1200 x 1200 dpi print quality. | |

Printer Warranty

Xerox warrants that the **Phaser 4400 Laser Printer** will be free from defects in materials and workmanship for a period of one (1) year from the date of shipment or 1,000,000 prints, whichever comes first. If the product proves defective during the warranty period, Xerox, at its option, will:

- 1. repair the product by means of telephone support or on-site service at no charge for parts or labor,
- 2. replace the product with a comparable product,
- 3. replace the product with a remanufactured unit, or
- **4.** refund the amount paid for the product, less a reasonable allowance for usage, upon its return.

Xerox recommends the Customer first utilize support materials shipped with the product, product diagnostics, information contained on the Web, and email support. If unsuccessful, to obtain service under this warranty the Customer must notify Xerox Telephone Support or its authorized service representative of the defect before the expiration of the warranty period. Customers will provide appropriate assistance to Telephone Support personnel to resolve issues.

If telephone support is unsuccessful, Xerox or its authorized service representative will provide warranty repair at Customer's site without charge as provided below.

- Service is available within the customary on-site service area in the United States, Canada, and the European Economic Area for products purchased in the United States, Canada, and the EEA.
- Outside the US, Canada, & EEA, service is available within the customary on-site service area in the country of purchase.

Xerox reserves the right to charge for on-site service in exceptional cases.

A description of the customary on-site service area may be obtained from the local Xerox Customer Support Center or authorized Xerox distributor. On-site service is at Xerox or its authorized service representative's sole discretion and is considered an option of last resort.

If the Customer's product contains features that enable Xerox or its authorized service representative to diagnose and repair problems with the product remotely, Xerox may request that the Customer allow such remote access to the product.

In the maintenance of the product, Xerox may use new or equivalent to new parts or assemblies for equal or improved quality. All defective parts and assemblies become the property of Xerox. Xerox, at its option, may request the return of these parts.

Consumables warranty

Xerox warrants that print cartridges will be free from defects in materials and workmanship until the original Xerox toner has been depleted. All other Customer Replaceable Consumables (CRCs) will be covered for a period of ninety (90) days (six (6) months where longer periods are required by law) from the date of installation, but not more than one (1) year from date of shipment. Under this warranty, the Customer must notify Xerox or its authorized service representative of the defect before the expiration of the warranty period. XEROX MAY REQUIRE THAT THE DEFECTIVE CRC BE RETURNED TO A DESIGNATED XEROX DEPOT OR THE XEROX REPRESENTATIVE FROM WHICH THE CRC WAS ORIGINALLY PURCHASED. Claims will be handled according to the current Xerox procedure.

These warranties shall not apply to any defect, failure or damage caused by improper use or improper or inadequate maintenance and care. Xerox shall not be obligated under these warranties:

- **a.** to repair damage resulting from attempts by personnel other than Xerox representatives to install, repair or service the product unless directed by a Xerox representative;
- **b.** to repair damage, malfunction, or degradation of performance resulting from improper use or connection to incompatible equipment or memory;
- **c.** to repair damage, malfunction, or degradation of performance caused by the use of non-Tektronix/Xerox printer supplies or consumables or the use of Tektronix/Xerox supplies not specified for use with this printer;
- **d.** to repair a product or CRC that has been modified or integrated with other products when the effect of such modification or integration increases the time or difficulty of servicing the product or CRC;
- **e.** to perform user maintenance or cleaning or to repair damage, malfunction, or degradation of performance resulting from failure to perform user maintenance and cleaning as prescribed in published product materials;
- **f.** to repair damage, malfunction, or degradation of performance resulting from use of the product in an environment not meeting the operating specifications set forth in the user manual;
- **g.** to repair this product after the limit of its duty cycle has been reached; all service thereafter shall be billed on a time and material basis;
- **h.** to replace CRCs that have been refilled, are used up, abused, misused, or tampered with in any way;
- i. to support software not supplied by Xerox;
- **j.** to provide software or firmware updates or upgrades.

THE ABOVE WARRANTIES ARE GIVEN BY XEROX WITH RESPECT TO THIS PRODUCT AND ITS CUSTOMER REPLACEABLE CONSUMABLES IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. XEROX AND ITS VENDORS DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY SIMILAR STANDARD IMPOSED BY APPLICABLE LEGISLATION. XEROX' RESPONSIBILITY TO REPAIR, REPLACE, OR OFFER A REFUND FOR DEFECTIVE PRODUCTS AND CUSTOMER REPLACEABLE CONSUMABLES IS THE SOLE AND EXCLUSIVE REMEDY PROVIDED TO THE CUSTOMER FOR BREACH OF THESE WARRANTIES

Some states, provinces, and countries do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state, province, or country.

TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL XEROX AND ITS VENDORS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFITS) WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND IRRESPECTIVE OF WHETHER XEROX OR THE VENDOR HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

For the software warranty see the end user license agreement included with the software.

In certain geographies this product is warranted by Fuji Xerox. This statement of warranty does not apply in Japan - please refer to the warranty statement provided in the Japanese user manual for products purchased in Japan.

If you are an Australian consumer, you should be aware that the *Trade Practices Act 1974* and equivalent State and Territory legislation (collectively "the Acts") contain special provisions designed to protect Australian consumers. Nothing in any Fuji Xerox warranty material excludes or limits the application of any provision of any of the Acts, where to do so would contravene the Acts or cause any part of this warranty to be void. In this warranty material, an implied condition or warranty, the exclusion of which from a contract with a "Consumer" (as defined in the Acts) would contravene any provision of the Acts or cause any part or all of this warranty to be void, is called a "Non-excludable Condition." To the full extent permitted by law, Fuji Xerox' sole and total liability to the customer for a breach of any Non-excludable Condition (including for any consequential loss suffered by the customer) is limited, except as otherwise stated herein, to (at Fuji Xerox' option) replacing or repairing the goods, or resupplying, or paying the cost of the resupply of, the services, in respect of which the breach occurred. Subject to the above, all conditions and warranties which would or might otherwise be implied in a Consumer contract, whether by operation of statute, inference from circumstances, industry practice or otherwise, are excluded.

User Safety Summary

Your printer and the recommended consumable supplies have been designed and tested to meet strict safety requirements. Attention to the following notes will ensure the continued safe operation of your printer.

Electrical safety

- Use the power cord supplied with your printer.
- Do not use a ground adapter plug to connect the printer to a power source receptacle that lacks a ground connection terminal.
- Plug the power cord directly into a properly grounded electrical outlet. Do not use an extension cord or power strip. If you do not know whether an outlet is grounded, ask an electrician to check the outlet.

Warning

Avoid the potential of electrical shock by ensuring that the printer is properly grounded.

- Do not place the printer where people may step on the power cord.
- Do not place objects on the power cord.
- Do not obstruct the ventilation openings. These openings are provided to prevent overheating of the printer.
- Do not drop paper clips or staples into the printer.

Warning

Do not push objects into slots or openings on the printer. Making contact with a voltage point or shorting out a part could result in fire or electrical shock.

The power cord is attached to the printer as a plug-in device at the back of the printer. In the event it is necessary to remove all electrical power from the printer, disconnect the power cord from the power receptacle.

Warning

If the product loses the ground connection, usage of knobs and controls (and other conductive parts) can cause an electrical shock. Electrical products may be hazardous if misused.

Warning

For your protection, do not disable any internal safety locks or sensors.

Note

Leaving the printer on is recommended for optimum performance and does not pose a safety hazard.

- If any of the following conditions occur, switch off the printer power immediately, disconnect the power cord, and call an authorized service representative.
 - The power cord is damaged or frayed.
 - Liquid is spilled into the printer.
 - The printer is exposed to water.

Laser safety

With specific regard to lasers, this product complies with laser product performance standards set by governmental, national and international agencies and is certified as a Class 1 Laser Product. The product does not emit hazardous light, as the beam is totally enclosed during all modes of customer operation and maintenance.

Maintenance safety

- Do not attempt any maintenance procedure that is not specifically described in the documentation supplied with your printer.
- Do not use aerosol cleaners. The use of supplies that are not approved may cause poor performance and could create a dangerous condition.
- Do not remove the covers or guards that are fastened with screws unless you are installing optional equipment and are specifically instructed to do so. Power should be OFF when performing these installations. Except for user-installable options, there are no parts that you can maintain or service behind these covers.
- Do not burn the old print cartridges, the transfer roll, or the fuser.

Operational safety

Your printer and supplies were designed and tested to meet strict safety requirements. These include safety agency examination, approval, and compliance with established environmental standards.

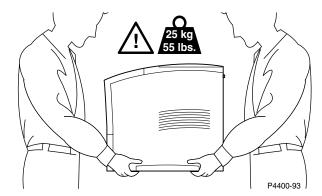
Your attention to the following safety guidelines will help to ensure the continued safe operation of your printer.

- Use the material and supplies specifically designed for your printer. The use of unsuitable materials may result in poor performance and possibly a hazardous situation.
- Follow all warnings and instructions marked on, or supplied with, the printer, options and supplies.
- Place the printer in a dust free area where the temperature range is 41 degrees F to 95 degrees F (5 degrees C to 35 degrees C) and the relative humidity range is 15 percent to 85 percent.
- Place the printer in an area where there is adequate space for ventilation, operation and servicing. The recommended minimal spacing is 20 cm (8 in.) behind and on each side of the printer. Do not block or cover the slots and openings on the printer. Without adequate ventilation, the printer may overheat.
- For optimum performance, use the printer at elevations below 3,100 m (10,171 ft.). Use at elevations above 3,100 m (10,171 ft.) exceeds operability limits.

- Do not place the printer near a heat source.
- Do not place the printer in direct sunlight.
- Do not place the printer in line with the cold air flow from an air conditioning system.
- Place the printer on a level, solid surface with adequate strength for the weight of the machine. The base printer weight without any packaging materials is approximately 25 kg (55 pounds).
- The printer is heavy, and must be lifted by two people. The illustration below shows the proper technique for lifting the printer.

Note

Do not use the Multi-Purpose Tray or envelope feeder to lift the printer.



- Follow the recommended procedure when moving the printer from one location to another. You can find this procedure in the *Moving Guide* section located in the *Setup Guide* of the **Interactive Documentation CD-ROM**.
- Do not place any liquids on the printer.

Warning

Be careful when working in areas inside the printer identified with a warning symbol. These areas may be very hot and could cause personal injury.

- Wait 10-15 seconds between switching the printer off and on.
- Keep hands, hair, neckties, etc., away from the exit and feed rollers.

While printing, follow these safety guidelines:

- Do not remove the paper source tray that you have selected in the driver or front panel
- Do not open the covers while printing.
- Do not move the printer while printing.

Symbols that may be marked on your product

DANGER high voltage:



Protective ground (earth) terminal:



Hot surface on or in the printer. Use caution to avoid personal injury:





The surface is hot while the printer is running. After turning off the power, wait 30 minutes:



Avoid pinching fingers in the printer. Use caution to avoid personal injury:



Use caution (or draws attention to a particular component). Refer to the manual(s) for information:



Printer Specifications (English Only)

Physical specifications

Width: 422 mm (16.6 in.)

Depth: 439 mm (17.3 in.)

Height: 413 mm (16.3 in.)

■ Weight: 25 kg (55 lbs.)

Environmental specifications

Temperature and Relative Humidity

| Usage | Temperature | Relative Humidity | Time Span |
|--|--|-------------------|------------------|
| Operating | 5 – 35 degrees C 41 – 95 degrees F | 15 – 85 percent | |
| Storage: with print cartridge normal conditions | 0 – 35 degrees C 32 – 95 degrees F | 15 – 80 percent | 12 months |
| Storage: without print cartridge normal conditions | -20 – 50 degrees C -4 – 122 degrees F | 5 – 85 percent | 12 months |
| Storage: with print cartridge severely low conditions | -20 – 0 degrees C -4 – 32 degrees F | 5 – 15 percent | 1 month maximum |
| Storage: with print cartridge severely high conditions | 35 – 40 degrees C 95 – 104 degrees F | 80 – 95 percent | 1 month maximum |
| Storage: without print cartridge severe conditions | 50 – 60 degrees C 122 – 140 degrees F | 85 – 95 percent | 48 hours maximum |

Electrical specifications

Available in two models:

| Model | Operating voltage range |
|-----------------------|---------------------------------|
| 110/120 VAC, 50/60 Hz | Minimum 90 VAC Maximum 140 VAC |
| 220/240 VAC, 50/60 Hz | Minimum 198 VAC Maximum 240 VAC |

ENERGY STAR® qualified printer

Power Consumption

| State | Watts Per Hour | British Thermal Units (BTU) Per Hour |
|-------------|--------------------|--------------------------------------|
| Printing | 525 watts per hour | 1,792 BTUs per hour |
| Standby | 110 watts per hour | 375 BTUs per hour |
| Power Saver | 20 watts per hour | 68 BTUs per hour |

Performance specifications

Resolution

- 600 x 600 dots per inch (dpi)
- True 1200 x 1200 dpi (Standard on Phaser 4400N, 4400DT, and 4400DX; optional on Phaser 4400B)

Print speed

- 1-sided printing: up to 26 pages per minute (ppm) for letter-sized paper
- 2-sided printing: up to 19 impressions per minute (ipm) for letter-sized paper

Controller specifications

266 MHz processor

Memory

- 32 Mbytes PC133 DRAM Standard on the PhaserTM 4400B Laser Printer
- 64 Mbytes PC133 DRAM Standard on the PhaserTM 4400N Laser Printer
- 64 Mbytes PC133 DRAM Standard on the PhaserTM 4400DT Laser Printer
- 64 Mbytes PC133 DRAM Standard on the PhaserTM 4400DX Laser Printer
- Upgradable to a maximum of 256 Mbytes

Page Description Languages (PDL)

- Adobe PostScript 3
- PCL5e
- PCL6
- Direct PDF 1.3

Resident fonts

- 39 PostScript Type 1 fonts
- 81 PCL fonts

Interfaces

- IEEE 1284 compliant parallel cable
- USB
- Ethernet 10BaseT and 100BaseTx (Standard on Phaser 4400N, 4400DT, and 4400DX; optional on Phaser 4400B)

Regulatory Information (English Only)

The equipment described in this manual generates and uses radio frequency energy. If it is not installed properly in strict accordance with Xerox's instructions, it may cause interference with radio and television reception or may not function properly due to interference from another device. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiver (device being interfered with).
- Increase the separation between the printer and the receiver.
- Connect the printer into an outlet on a circuit different from that which the receiver is connected.
- Route the interface cables on the printer away from the receiver
- Consult the dealer, Xerox service, or an experienced radio/television technician for help.

Changes or modifications not expressly approved by Xerox can affect the emission and immunity compliance and could void the user's authority to operate this product. To ensure compliance, use shielded interface cables. A shielded parallel cable can be purchased directly from Xerox at: www.xerox.com/officeprinting/4400supplies.

Xerox has tested this product to internationally accepted electromagnetic emission and immunity standards. These standards are designed to mitigate interference caused or received by this product in a normal office environment. This product is also suitable for use in a residential environment based on the levels tested.

In the United States this product complies with the requirements of an unintentional radiator in part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference; (2) this device must accept any interference received, including interference that may cause undesired operation.

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications, NMB-003.

Le présent appareil numérique n'émet pas de bruits radioélectrique dépassant les limits applicables aux appareils numériques de la classe B prescrites dans le Réglement sur le brouillage radioélectrique édicté par le ministere des Communications du Canada, NMB-003.

Declaration of conformity

Xerox Corporation, declares, under our sole responsibility that the printer to which this declaration relates, is in conformity with the following standards and other normative documents:

In the European Union

following the provisions of the Low Voltage Directive 73/23/EEC and its amendments:

| EN 60950 (IEC 950) | "Safety of Information Technology Equipment including Electrical Business Equipment" |
|--------------------|--|
| | Equipment |

following the provisions of the Electromagnetic Compatibility Directive 89/336/EEC and its amendments:

| EN55022:1998 (CISPR 22) | "Limits and Methods of measurement of radio interference characteristics of Information Technology Equipment." Class B. |
|---|--|
| EN61000-3-2:1995 +A1:1998+A2:1998. (IEC61000-3-2) | "Part 3: Limits - Section 2: Limits for harmonic current emissions (equipment input current less than or equal to 16A per phase)." |
| EN61000-3-3:1995 (IEC61000-3-3) | "Part 3: Limits - Section 3: Limitation of voltage fluctuations and flicker in low-voltage supply systems for equipment with rated current less than or equal to 16A." |
| EN55024:1998 (CISPR 24) | "Information technology equipment - Immunity characteristics - Limits and methods of measurement." |

| CISPR 24 Immunity Phenomena | Basic Standard | Test Specification |
|--|--------------------|-------------------------------------|
| Electrostatic Discharge | IEC61000-4-2:1995 | 6kV Contact, 10kV Air |
| Radio-Frequency Electromagnetic Field (radiated) | IEC61000-4-3:1995 | 80-1000 MHz, 3V/m, 80% AM @ 1 KHz |
| Fast Burst Transients | IEC61000-4-4:1995 | 5/50 Tr/Th ns, 5kHz Rep. Freq |
| | | 0.5kV on Signal Lines |
| | | 1kV on AC Mains |
| Line Surge | IEC61000-4-5:1995 | Combination wave |
| | | 2.0kV Common mode |
| | | 2.0kV Differential mode |
| Radio-Frequency Electromagnetic Field (Conducted) | IEC61000-4-6:1996 | 0.15 - 80 MHz, 3V, 80% AM @ 1kHz |
| Line voltage dips | IEC61000-4-11:1994 | >95% dip for ½ cycle @ 50 Hz |
| | | 30% dip for 25 cycles @ 50 Hz |
| Line voltage drop-out | IEC61000-4-11:1994 | >95% dropout for 250 cycles @ 50 Hz |

This product, if used properly in accordance with the user's instructions is neither dangerous for the consumer nor for the environment.

A signed copy of the Declaration of Conformity for this product can be obtained from Xerox.

Material Safety Data Sheet (English Only)

Manufacturer: Xerox Corporation, Office Printing Business P. O. Box 1000, Wilsonville, Oregon, 97070-1000

Preparation Date: December 20, 2001

SECTION 1 - PRODUCT IDENTIFICATION

| Product Names | Part Numbers |
|---|--------------|
| Phaser [™] 4400 Black Toner Cartridge Standard Capacity | 113R00627 |
| Phaser [™] 4400 Black Toner Cartridge High Capacity | 113R00628 |

Product Use: XEROX Phaser™ 4400 Laser printers

SECTION 2 - INFORMATION ON INGREDIENTS

| Ingredients (percent by weight) | CAS number |
|---|------------|
| Styrene/n-butyl acrylate copolymer (45-60%) | 25767-47-9 |
| Iron Oxide (40-50%) | 1309-38-2 |
| Polypropylene wax (2-3%) | 9003-07-0 |
| Silica treated with dimethylsilicone (<2%) | 67762-90-7 |

SECTION 3 - HAZARDS IDENTIFICATION

ROUTES OF EXPOSURE: Toner powders are encased in a cartridge. Minimal exposure through inhalation or skin contact is expected when used as intended.

POTENTIAL HEALTH EFFECTS: Health effects from this product are expected to be negligible, when product is used as intended. See Section 11, Toxicology Information.

Immediate Effects:

Inhalation: Minimal irritation to respiratory tract, as for any non-toxic dust

Skin: Not expected to cause skin irritation Eye: Not expected to cause eye irritation Ingestion: Not an expected route of exposure

Chronic Effects: None known

SIGNS AND SYMPTOMS OF EXPOSURE: Minor irritation to respiratory tract. MEDICAL CONDITIONS AGGRAVATED BY EXPOSURE: None known.

SECTION 4 - FIRST AID MEASURES

INHALATION: Remove person to fresh air. Seek medical attention if symptoms occur.

EYES: If particles get into eye, flush thoroughly with water. Seek medical attention if symptoms occur.

SKIN: Wash thoroughly with soap and water. Seek medical attention if symptoms occur.

INGESTION: Dilute stomach contents with several glasses of water. Seek medical attention if symptoms occur.

SECTION 5 - FIRE FIGHTING MEASURES

FLASH POINT: Not applicable

FIRE & EXPLOSION HAZARDS: Toner is a combustible powder. Like most organic powders, it can form explosive mixtures when dispersed in air.

EXTINGUISHING MEDIA: Water, dry chemical, carbon dioxide, or foam.

FIRE FIGHTING INSTRUCTIONS: Avoid inhalation of smoke. As for any fire, wear protective clothing and self-contained breathing apparatus.

SECTION 6 - ACCIDENTAL RELEASE MEASURES

SPILL OR LEAK: Sweep up or vacuum spilled materials and carefully transfer into sealable waste container. Sweep slowly to minimize generation of dust during clean up. If a vacuum is used, the motor must be rated as dust tight. A conductive hose bonded to the machine should be used to reduce static buildup. Clean up residue if necessary with soap and cold water. Wash or dry clean garments after removing loose toner.

SECTION 7 - HANDLING AND STORAGE

HANDLING: No special precautions, when used as intended.

STORAGE: Avoid high temperatures.

SECTION 8 - EXPOSURE CONTROL - PERSONAL PROTECTION

No special personal protection indicated, when used as intended in Xerox Phaser O laser printers.

THRESHOLD LIMIT VALUE (TLV): 10 mg/m3 (total dust)

PERMISSIBLE EXPOSURE LIMIT (PEL): 15 mg/m3 (total dust); 5 mg/m3 (respirable dust)

SHORT TERM EXPOSURE LIMIT (STEL): None established

CEILING LIMIT: None established

XEROX EXPOSURE LIMIT (XEL): 2.5 mg/m3 (total dust); 0.4 mg/m3 (respirable dust)

SECTION 9 - PHYSICAL AND CHEMICAL PROPERTIES

APPEARANCE/ODOR: Black powder/faint odor

BOILING POINT: Not applicable SOLUBILITY IN WATER: Negligible EVAPORATION RATE: Not applicable VAPOR DENSITY (Air = 1): Not applicable

VOLATILE: Not applicable

SOFTENING RANGE: 85° to 100°C MELTING POINT: Not available

SPECIFIC GRAVITY (Water = 1): Approximately 1.7 g/ml

VAPOR PRESSURE (mm Hg): Not applicable

pH: Not applicable

SECTION 10 - STABILITY AND REACTIVITY

STABILITY: Stable.

INCOMPATIBILITY WITH OTHER MATERIALS: Strong oxidizers

HAZARDOUS POLYMERIZATION: Will not occur

HAZARDOUS DECOMPOSITION PRODUCTS: During a fire, toxic gases may be generated by thermal

decomposition or combustion. Avoid breathing smoke.

SECTION 11 - TOXICOLOGICAL INFORMATION

This material has been evaluated by Xerox Corporation. The toxicity data noted below is based on test results of similar toners.

Oral LD50: >5 g/kg (rats), practically non-toxic

Dermal LD50: > 5 g/kg (rabbits), practically non-toxic

Inhalation LC50: > 2 mg/l (rats; 4 hour exposure), practically non-toxic

Eye Irritation: Not an irritant Skin sensitization: Not a sensitizer Skin irritation: Not an irritant

Human Patch: Non-irritating, non-sensitizing

Mutagenicity: No mutagenicity detected in Ames assay

Carcinogens: None present

Additional Information: The results obtained from a Xerox sponsored Chronic Toner Inhalation Study demonstrated no lung changes in rats for the lowest (1 mg/m3) exposure level (ie., the level most relevant to potential human exposure). A very slight degree of fibrosis was noted in 25% of the animals at the middle (4 mg/m3) exposure level, while a slight degree of fibrosis was noted in all the animals at the highest (16 mg/m3) exposure level. The findings are attributed to "lung overloading", a generic response to excessive amounts of any dust retained in the lungs for a prolonged period. This study was conducted using a special test toner to comply with EPA testing protocol. The test toner was ten times more respirable than commercially available Xerox toner and would not be functionally suitable for Xerox equipment.

SECTION 12 - ECOLOGICAL INFORMATION

Aquatic LC50: > 1000 mg/l (fathead minnows); non-toxic

SECTION 13 - DISPOSAL CONSIDERATIONS

This material is not a RCRA hazardous waste as specified in 40 CFR 261. State and local waste disposal requirements, however, may be more restrictive. Dispose in accordance with all federal, state, and local regulations. Incinerate only in a closed container.

SECTION 14 - TRANSPORTATION INFORMATION

DOT: Not regulated.

SECTION 15 - REGULATORY INFORMATION

TSCA: All components of these toners have been manufactured in compliance with TSCA.

RCRA: TCLP metals below hazardous waste levels set by EPA.

CANADIAN WHMIS: These toners are not regulated as controlled products under the Workplace Hazardous Material Information System (WHMIS).

SECTION 16 - OTHER INFORMATION

NFPA 704: Health-0, Fire-1, Reactivity-0 Original preparation date: 12/20/01

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Office Printing Business

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