

Repacking the Color Printer and Its Accessories

Overview

It is very important that you follow the correct repacking procedure before shipping the color printer. Complete repacking is required. Failure to properly repack the printer can damage the printer's internal components. **You are responsible for any shipping damage to the printer that results from improper or inadequate packaging.**

Repacking for shipment consists of five basic tasks. Each of these tasks is explained below. If you have questions regarding any of the repacking procedures, call the Tektronix Customer Support Hotline at 1-800-835-6100, or contact Tektronix online at www.tek.com/Color_Printers/support/.

1. Turn off the printer using the **On/Off** switch.
2. Wait 30 minutes before moving the printer to allow the ink to solidify.
3. Remove the maintenance tray, seal it in a plastic bag, and store the tray on a flat surface. *A used maintenance tray leaks drum fluid if tipped.*
4. Lock the printhead transit restraint on the right side of the printer.
5. Repack the printer and its accessories using Tektronix-approved packing materials.

Turning off the printer

Use the rear-panel **On/Off** switch to turn off the printer. Doing so places the printhead in the proper position for locking (described below), which is necessary for safe shipment. *Do not turn off the printer by pulling the power cord.*

Caution *To avoid damaging the printer's internal components, always turn the printer power off using the **On/Off** switch. Failure to do so may result in damage to the printer's internal components during shipment.*



Waiting for 30 minutes

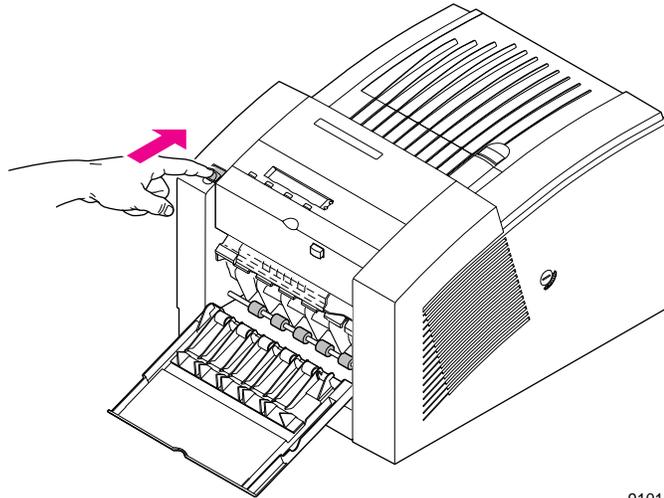
1. After turning off the printer, let it cool down for at least 30 minutes before you move it so that the melted ink inside the printer has time to solidify.
2. Disconnect the power cord and other cables from the printer.
3. Remove the media tray from the printer.
4. If present, disconnect the Lower Paper Tray Assembly cable from the printer.

Removing the maintenance tray

Caution To avoid damaging the printer, always remove the maintenance tray before moving or shipping the printer. Never ship a partially used maintenance tray.

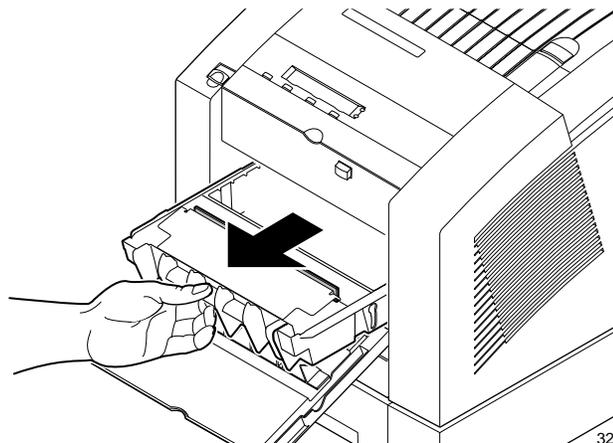


1. Open the printer's front cover.



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2. Grasp the maintenance tray by the front edge and lift up while sliding it out of the printer. Once you've removed the maintenance tray, keep it level.



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Caution A used maintenance tray leaks drum fluid if tipped. Keep the maintenance tray level to prevent spills. Contact with maintenance tray fluid poses no health risk.



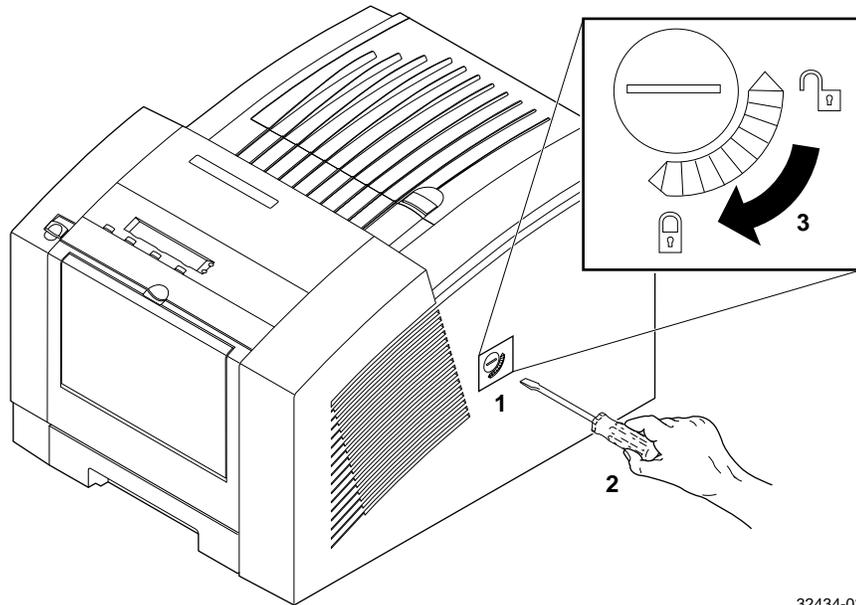
3. Place the used maintenance tray in a plastic bag and seal the bag. Store the used maintenance tray for future use. Do not ship a partially used maintenance tray.

Locking the transit restraint

Caution To avoid damaging the printer, always lock the transit restraint before moving or shipping the printer.



1. Locate the transit restraint on the right side of the printer.
2. Insert a wide flat-blade screwdriver into the transit restraint slot.



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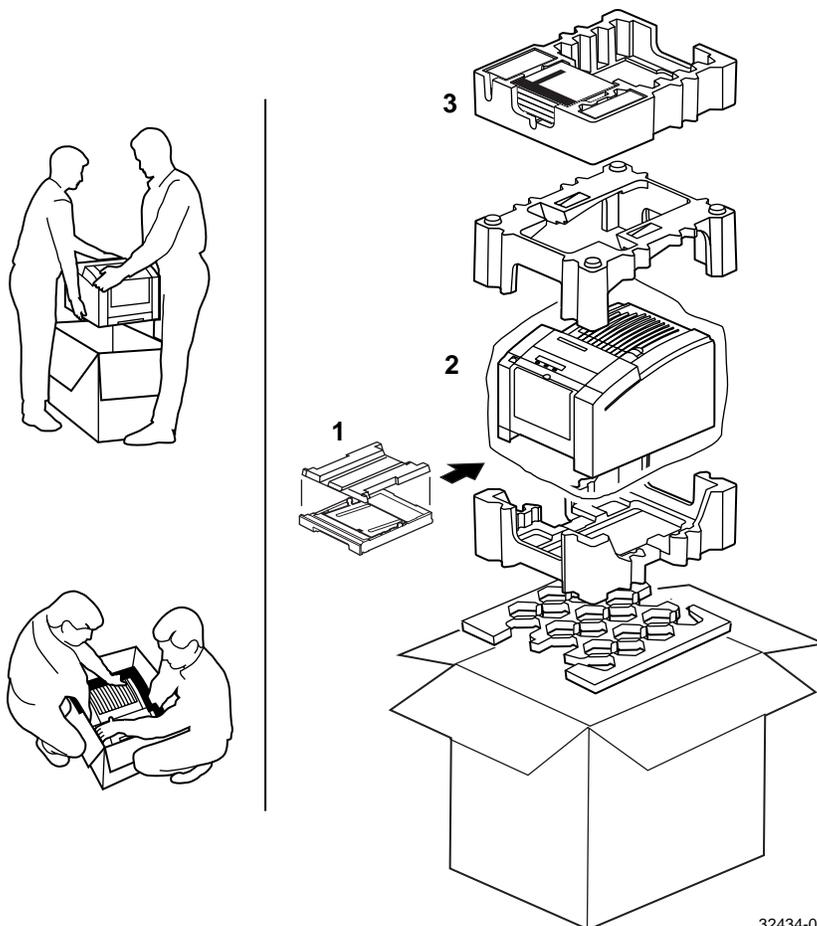
3. While pressing inward with strong pressure, turn the transit restraint slot *clockwise* to lock the printhead in place. If you have trouble turning the lock, consider the following suggestions:
 - Make sure that the printer was turned off using the **On/Off** switch. This places the printhead in the proper position for locking. If you are in doubt about how the printer was turned off, turn the printer on again. After waiting for a minute, turn the power off using the **On/Off** switch.
 - You may need to press inward on the lock with more force before you can turn the lock *clockwise*.

Repacking the printer and its accessories

Use the following illustration while repacking the color printer.

Warning *The printer weighs about 32 kg (70 lb.). Do not attempt to lift it without the assistance of another person.*

- 1. Repack the media tray.** Position the plastic tray insert into the media tray to prepare it for shipping. Reinsert the media tray into the printer.
- 2. Repack the printer.** Position the lower cushion inserts in the shipping box as shown. Using the illustration as a guide for handling recommendations, lower the printer onto the cushion inserts inside the shipping box. Place the plastic bag provided over the printer. Place the upper cushion insert on top of the printer. Place the accessories tray on top of the upper cushion insert.
- 3. Repack the printer's accessories.** Place the power cord, cleaning kit, and all printer documentation in the area provided in the accessories tray as shown in the illustration. *Do not ship a partially used maintenance tray.*

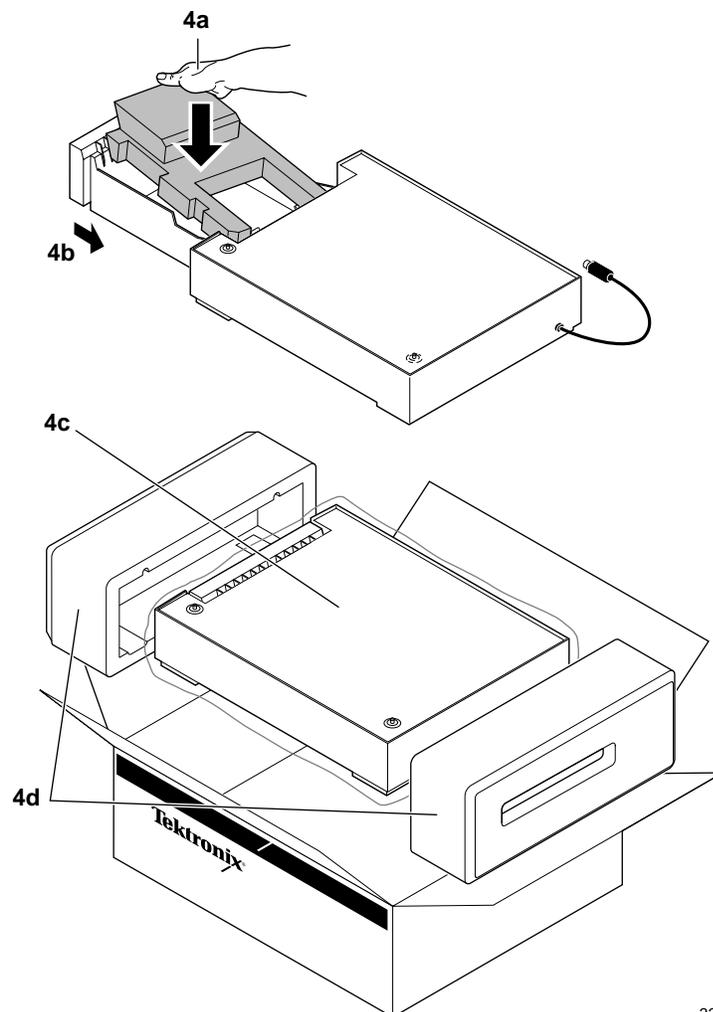


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4. **Optional: Repack the Lower Paper Tray Assembly.** If you have a Lower Paper Tray Assembly, repack it for shipment using the original packaging.

Warning *The printer is not permanently attached to the Lower Paper Tray Assembly. When moving the printer or Lower Paper Tray Assembly, move each unit separately to avoid damage or personal injury. The printer weighs about 32 kg (70 lb.). Do not attempt to lift it without the assistance of another person.*

Position the cushion insert (4a) in the paper tray of the Lower Paper Tray Assembly. Slide the paper tray (4b) into the Lower Paper Tray Assembly and place the assembly inside the plastic shipping bag (4c). Place the front and rear cushions (4d) on the Lower Paper Tray Assembly. Place the entire assembly in the cardboard box.



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