

October 2013

Dear Xerox EX550/560 customer:

Your EX550/560 system can now be upgraded with the **1.1SP8** software patch.

NOTE: *Your system must be at version 1.1 with SP1, SP2, SP3, SP4, SP5, SP6, and SP7 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1. 985667406	XPPS fuser not visible via CWS or XDA-Lite or MIB browser when a fiery is attached.
2. 530199632	Error code 045-361 or 127-210 nor 45-310 or 127-211, when printing a job
3. 366057513	Transparent objects not shown on printout see the workaround section.

Prerequisites:

- 1.1SP1
- 1.1Sp2
- 1.1SP3
- 1.1SP4
- 1.1SP5
- 1.1SP6
- 1.1SP7