

September 2012

Dear Xerox EX550/560 customer:

Your EX550/560 system can now be upgraded with the **1.1 sp3** software patch.

**NOTE:** *Your system must be at version 1.1 with sp1 and sp2 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1. 793268741	No pause at page 65 when the job prints a3 100 pages and staple
2. 521598186	While process and hold of a particular file results into ps undefined error
3. 917542637	Unable to print calibrations pages when XSA is enabled

Also included the following fixes:

- Fiery locking up
- Fiery saying exited and 127-211 error
- Fiery disconnecting

**NOTE:** *Not all child SPARs will be listed in this letter.*

Prerequisites:

- 1.1sp1
- 1.1sp2