

Februaury 2012

Dear Xerox XC550/560 Integrated Fiery Color Server customer:

Your XC 550/560 Integrated Fiery Color Server can now be upgraded with the **1.1sp1** software patch.

NOTE: *Your system must be at version 1.1 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1. 857105296	When printing a booklet job get hang while printing 14 th sheet of a job using the driver.
2. 458121072	When printing a booklet job get hang while printing 14 th sheet of a job using cws.

Fixes the following issue that were not in 1.1 but are in 1.0

- **Patch to address issues, Unable to use auto-export job log and Unable to scan to smb. (362405081)**
- **Service pack 1 for 1.1 Integrated controller 550/560**
- **Patch to address mixed orientation issue with duplex. (193915138)**
- **The Timeout of Fiery Secure Print page is too long. (491271755)**
- **Fiery cover page prints at the last page. (829770346)**
- **Face-Down Printing option is missing under Configure from Command WorkStation. (519237044)**
- **Poor quality platen Scan results. (155183044)**
- **Not able to offset half-Z-fold sheets in PS driver. (336502661)**
- **Specifying Print Range to print page 1 does not work. (003881522)**
- **Patch to address 15 sheets booklet issue with cover defined as Heavyweight using Professional Finisher.**
- **Patch to address serial number issue for Xerox Color 550/560 v1.1.**

- Login fails on Xerox Centre Ware Internet Services page when accessing properties. (654013981)
- Cannot Scan to E-mail. (246356654)
- Increase Booklet sheet limitation from 20 to 25 sheets.
- Booklet job get hang while printing 14th sheet of job.
- Scan to email does not work unless POP3 information is set in Server. (162545128)
- Orientation Option is not available in Job Properties.
- The error 045-360 occurs when a particular file is printed. (956833866)

NOTE: *Not all child SPARs will be listed in this letter.*

Prerequisites:

1.1