

September 2011

Dear Xerox XC550/560 Integrated Fiery Color Server customer:

Your XC 550/560 Integrated Fiery Color Server can now be upgraded with the **1-1CBICY** software patch.

NOTE: *Your system must be at version 1.0 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1. 365430832	Harmony error when changing scan configuration setting.
2. 646412438	The fiery drops off the network intermittently.
3. 233024239	The fiery loses connection to the iot intermittently.

NOTE: *Not all child SPARs will be listed in this letter.*

Prerequisites:

- 1-16C6H7
- SP1.1
- 1-1BCJPT