

Release Note

General information	
Issue ID Number	1-122WQM
Product Name	Fiery Network Controller for WorkCentre 7300 Series v1.0 SP1
Issue Date	March 27, 2009

Files included in this release	
File name	File size
1-122WQM.exe	1.44 MB
1-122WQM_relnotes.doc	54.5 KB

Issue(s) addressed with this release

- **Fiery stops printing. Able to ping the Fiery. CWS or WebTools unable to connect. If Remote Desktop into the Fiery the Fiery Bar shows “Exited” and a Program Error (fiery.exe) appears.**

Steps to reproduce

1. Put the Fiery in a Dual IP environment.
2. Set up the WorkCentre driver for LPR printing to the Dual IP address.
3. Print any job using this driver.
4. Wait for the job to finish printing.
5. Print a Test Page from the Fiery Print Pages from CWS.

Prerequisite(s)

- **None**

Installation instructions

1. If the Fiery is idle and able to print, go to Step 6. If the Fiery is in a hanging state continue to Step 2.
Note: A complete Fiery Software reload *can be* performed if necessary.
 - a. Install Fiery Software
 - b. Install 1.0 SP1 (1-XW0MP)
 - c. Go to Step 6
2. Power off the WorkCentre 73xx.
3. Reboot the Fiery by pushing and holding down the Soft power button until it shuts off. Push the Soft power button once again to turn On.
4. Connect to the Fiery via Remote Desktop or Command Workstation.
5. If Startup page is waiting to be printed, please cancel.
6. Execute **1-122WQM.exe** from a workstation and follow the instructions in the Fiery Patch Downloader
7. Notes about the Fiery Patch Downloader

- Login must be **admin**. This is fixed and cannot be modified.
 - Password is the Fiery administrator login password (Default Fiery Password is Fiery.1)
 - Hostname can be either the IP address or the Fiery server name.
8. After the patch is downloaded, and when prompted by Fiery Patch Downloader, choose **Reboot**.
 9. Wait for the Fiery Controller to come idle by checking for the solid green light on the back and the LEDs to display “00”.
 10. Power On the WorkCentre 73xx.
 11. Verify the patch is installed by printing the Configuration Page and looking on the System Update Log page.
 - The Configuration Page can be printed from Command WorkStation, Printer Setup button on WC73xx UI, or Remote Desktop.
 12. It should contain the patch number **1-122WQM**.

Note 1: When executing **1-122WQM.exe**, if you choose **Restart later** when prompted by the Fiery Patch Downloader, please make sure you manually Restart the server for changes to take effect. In some cases, the patch will require a Restart Fiery, and a Reboot. Restart Server or Reboot Server from the Server menu in Command WorkStation. If Command WorkStation is not available, the Fiery can be Rebooted by pushing and holding down the Soft power button until it shuts off. Push the Soft power button once again to turn On.

Note 2: This patch is not Exclusive which means that it can be applied to the server along with other patches concurrently and only one server reboot/restart is sufficient for all patches to take effect on the system.

Additional Notes

- **Installation of 1-122WQM obsoletes the following patches:**
1-ZW3JP
1-11L30I

1-ZW3JP Patch Issues:

1. Jobs’ sitting as Printing and Waiting in the Active Jobs queue in CWS, but nothing is printing. Rebooting WorkCentre or Fiery corrects issue.
2. Print jobs that have printed correctly are not being cleared from the Active Jobs queue at CWS after they have printed. This is a result of jobs sent with media that is not currently loaded in the WorkCentre will go into a print around condition at the WorkCentre allowing other jobs to print around them. In CWS these jobs were staying in the printing state even after they successfully printed. This patch clears the printed jobs from the active job queue.
3. Arbitrary “canceled” status seen in status area of the CWS.

1-11L30I Patch Issues:

1. Receiving error 16-577 when performing ColorCal after 1-ZW3JP patch has been installed when ColorCal was working before patch
2. ColorCal Template not visible on WorkCentre UI after 1-ZW3JP patch has been installed if the template was not set up before patch