

October 2012

Dear Xerox EX550/560 customer:

Your EX550/560 system can now be upgraded with the **1.1 sp4** software patch.

NOTE: *Your system must be at version 1.1 with sp1, sp2 and sp3 prior to installing this software.*

We tested this software patch specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software patch contains fixes for the following SPARs:

SPAR #	Description
1.	Problem printing pcl file to fiery- request 295x200 instead of a4
2. 066933922	“error: DL error flag set, abort page” is encountered when printing this file
3. 791421198	Random codes 127-211 or 127-210 when printer runs out of paper, or paper jam

NOTE: *Not all child SPARs will be listed in this letter.*

Prerequisites:

- 1.1sp1
- 1.1sp2
- 1.1sp3