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COLOR SERVERS

Technical Bulletin

Installing the Tray5PaperRecognition patch for the Xerox CX Print Server for the Xerox Color 700 Digital Color Press

Version 2.0

Problem description

In some instances, the CX print server recognizes an incorrect paper size loaded in Tray 5.
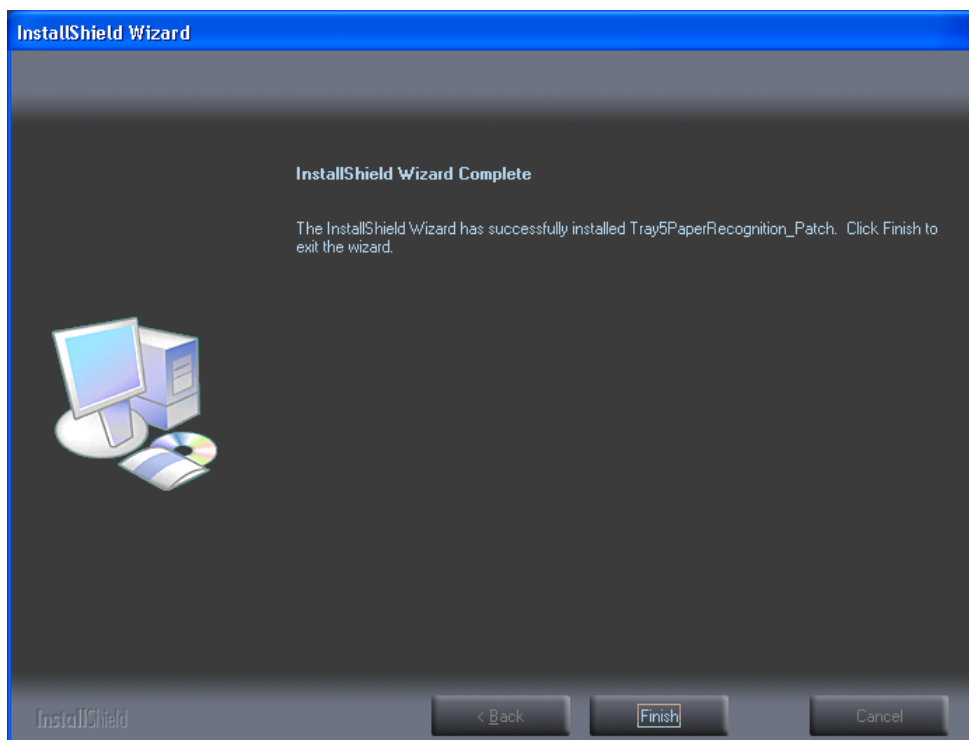
To resolve this problem, install the **Tray5PaperRecognition_Patch** patch.

Installing the patch

1. In the CX print server workspace, from the **File** menu, select **Exit**.
2. Download and save the **Tray5PaperRecognition_Patch.exe** file to any location.
3. On the CX print server, locate and then double-click the **Tray5PaperRecognition_Patch.exe** file.
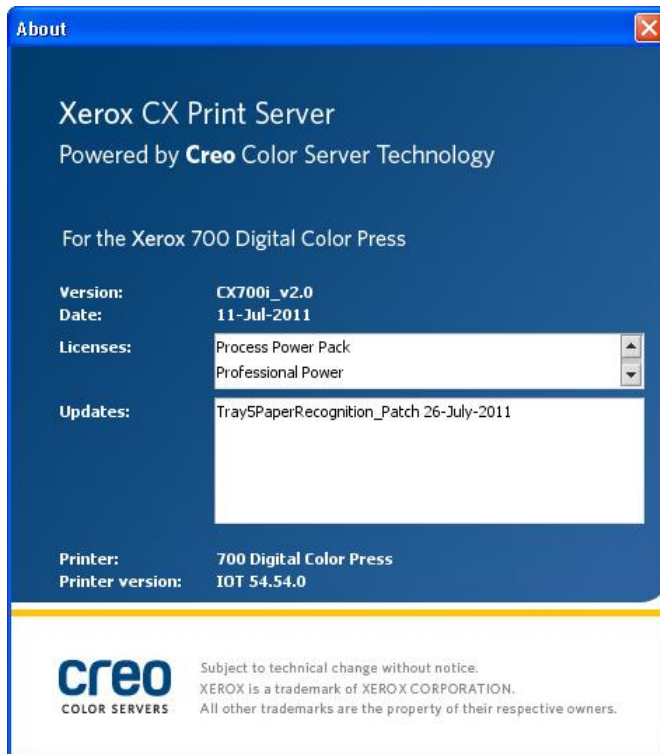
    Note: The patch installation process may take up to two minutes.

4. When the installation is completed, click **Finish**.

5. To verify that the **Tray5PaperRecognition_Patch** is installed, perform the following actions:
    a. From the **Help** menu, select **About**.

b. In the **Updates** box, make sure that **Tray5PaperRecognition_Patch 26-July-2011** appears.

About Print On-Demand Solutions Group

The Print On-Demand Solutions Group develops high-performance CREO Color Servers and workflow solutions for a wide range of digital production printers and presses. CREO Color Servers offer the digital printing industry leading workflow connectivity solutions. They utilize intelligent, JDF-enabled automation of all print-production steps to help drive business performance and profit.

This independent unit of Eastman Kodak Company continues to unlock the power of print on-demand to maximize customers' success in digital printing and workflow solutions.

For more information about CREO Color Servers, visit www.creoservers.com.