

April 2010

Dear Xerox 700DCP customer:

Your CX700v1.5 system can now be upgraded with the **CX700 V1.5 SP1** software kit.

NOTE: This patch may be installed by the customer following the enclosed Installation Instructions.

NOTE: Your system must be at version CX700 v1.5 prior to installing this software.

We tested this updated software release specifically for the System Problem Action Requests (SPARs) noted below. If your SPAR number is not listed, we are providing you this software either because you reported a problem that resembles one of the listed fixes or because our testing has shown that this software should resolve your problem. If this software does not resolve your problem, please contact the hotline and provide a detailed job scenario and sample job(s) for further investigation, testing, and resolution.

This software kit contains fixes for the following SPARs:

| SPAR Release | SPAR # | Description |
|-------------------------|--------|---|
| SPAR kit version | | |
| CX700 v1.5 SP1 | 1 | 032169573 Set integrity issues after a paper jam occurrence. |
| | 2 | 051847179 Manual duplex wizard causes a fault with coated 300 gsm stock. |
| | 3 | 060152425 Slow down in RIPping with imposed mailing file. |
| | 4 | 092897486 RIPnt error after preview. |
| | 5 | 108902280 Blank page issue with odd # pages when saving 2up imposition and face up printing. |
| | 6 | 119867586 Virtual printer queues deleted. |
| | 7 | 128620472 Creo allows 300 gsm auto duplex. |
| | 8 | 129263980 On IOT with a High Capacity Stacker, when offset per set or slip sheets are selected in CX700, the sample set button does not work. |
| | 9 | 136624646 When printing .vps files from XMpie with finishing options, the throughput productivity slows down. |
| | 10 | 147986668 Tabs jamming/ fault 077-909 after upgrading to v1.5 CREO software. |
| | 11 | 164756456 Highlighting in Merge Jobs "RTP Jobs" does not exist in the CX700. |
| | 12 | 185709894 The sample file, Altona.pdf, displays differently in overprint preview than when it is printed. |

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|----|-----------|---|
| 13 | 237433111 | Custom size paper asks for incorrect paper, or causes a 45-360 fault. |
| 14 | 270077895 | Unable to re-print jobs from tray 5 when Creo Spire is configured for French |
| 15 | 337188567 | Finisher booklet settings of virtual queues not applied to jobs. |
| 16 | 449360839 | Zero file size issue when scanning format is TIFF or JPEG. |
| 17 | 498341386 | Virtual printers disappear when certain jobs are printed. |
| 18 | 500851944 | Fold booklets without stapling does not work. The output is sent to the top tray, and not the booklet maker tray. |
| 19 | 509105711 | Cannot produce calibration chart when machine finisher's configuration is with OCT. |
| 20 | 537043702 | The French language mode, on the Creo server, always adds the number '6' in the quantity field. |
| 21 | 580820628 | Cannot print from tray 5. |
| 22 | 643256091 | Imposition options are not visible in the Danish language. |
| 23 | 698204363 | Gradation is not applied to the whole page. |
| 24 | 732754413 | B&W job shows color clicks with VP set as Creo Grayscale. |
| 25 | 741753111 | Unable to change a job name in CX700 Spire GUI. |
| 26 | 742044911 | Cannot select HCS when the Enhanced Driver Interface is off. |
| 27 | 757603821 | Graphic elements are lost in imposition. |

NOTE: *Not all child SPARs will be listed in this letter.*