

Release date: 23 June 2009

Technical bulletin

Installing the patch for Creo CX700 version 1.5 Tabs Printing Jam

Problem description

SPAR - 147986668 - Tabs Jamming in the fuser area and fault 077-909 occurs after upgrading to CX700 version 1.5 Software.

Additional fix include in the Tabs Printing Jam patch release

Enable tabs printing using internal trays.

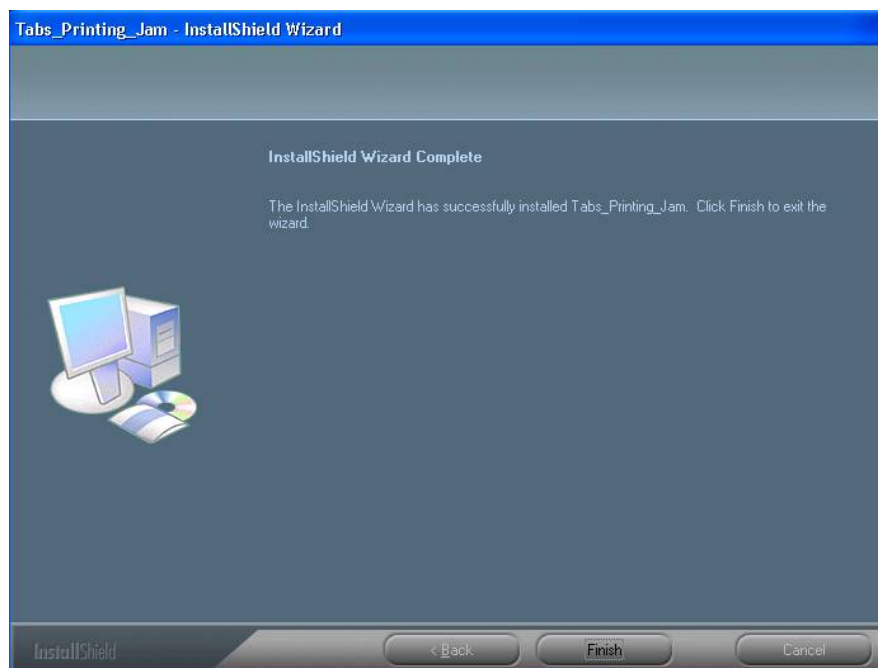
Paper stock icons don't appear for all paper types.

Solution

Install the Tabs_Printing_Jam Patch.

Installation Procedure

1. Exit the CX7000 version 1.5 application
2. Copy the **Tabs_Printing_Jam.zip** file to the CX700 DFE and extract it,
3. Double-click the **Tabs_Printing_Jam.exe** file.



4. In the InstallShield Wizard, click **Finish**.

5. Start the application
6. Open Help - About and make sure the update **Tabs_Printing_Jam 23-Jun-2009** is there.

Uninstall the Tabs Printing Jam Patch

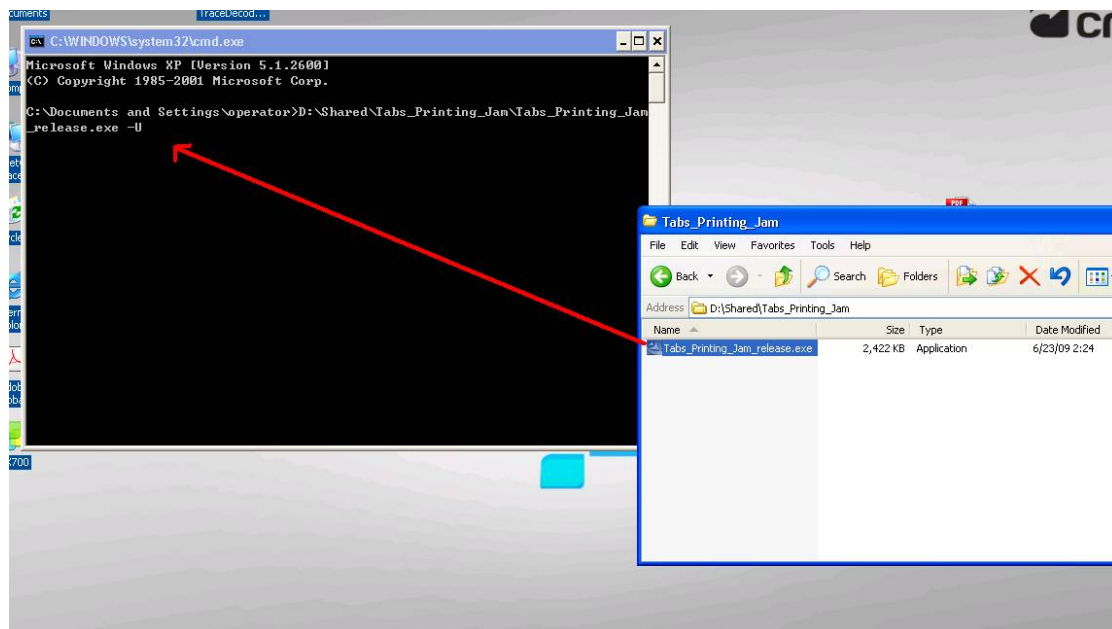
Log off the CX700.

Copy the Tabs_Printing_Jam.exe to the CX700.

Open the Windows XP command line, Open Start → Run type CMD then Enter.

Drag the Tabs_Printing_Jam.exe to the command line and add the -U switch as the below screen capture and click Enter.

In the InstallShield Wizard, click Finish



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This independent unit of Kodak's Graphic Communications Group will continue to help its customers leverage their investment in digital printing.

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