

## Technical bulletin

Release date: 23 June 2009

### Installing the patch for Creo CX700 version 1.5 Tabs Printing Jam

#### Problem description

SPAR - 147986668 - Tabs Jamming in the fuser area and fault 077-909 occurs after upgrading to CX700 version 1.5 Software.

#### Additional fix include in the Tabs Printing Jam patch release

Enable tabs printing using internal trays.

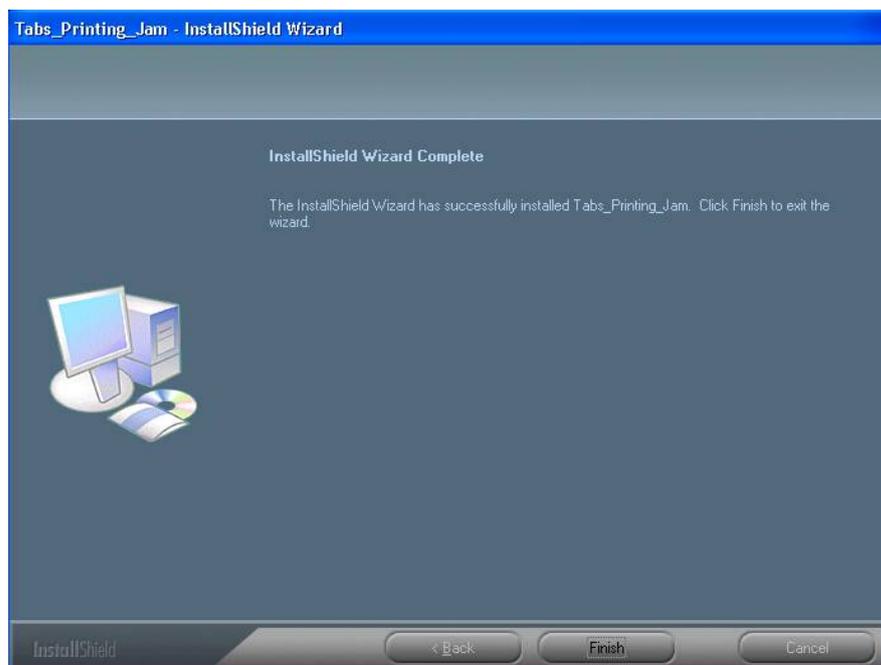
Paper stock icons don't appear for all paper types.

#### Solution

Install the Tabs\_Printing\_Jam Patch.

#### Installation Procedure

1. Exit the CX7000 version 1.5 application
2. Copy the **Tabs\_Printing\_Jam.zip** file to the CX700 DFE and extract it,
3. Double-click the **Tabs\_Printing\_Jam.exe** file.



4. In the InstallShield Wizard, click **Finish**.

5. Start the application
6. Open Help - About and make sure the update **Tabs\_Printing\_Jam 23-Jun-2009** is there.

## Uninstall the Tabs Printing Jam Patch

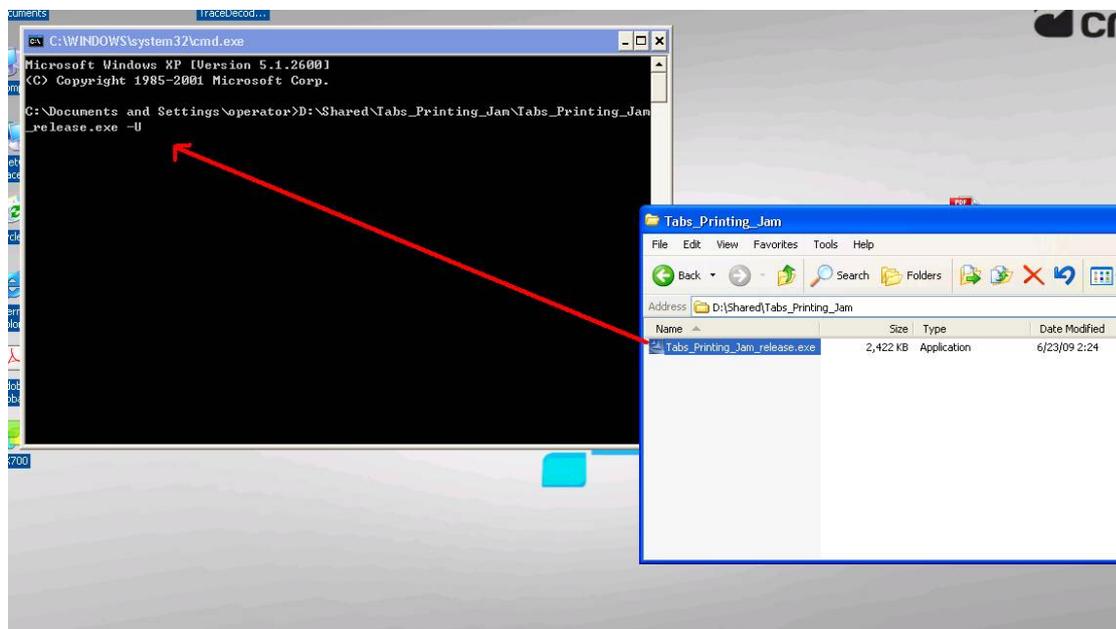
Log off the CX700.

Copy the Tabs\_Printing\_Jam.exe to the CX700.

Open the Windows XP command line, Open Start → Run type CMD then Enter.

Drag the Tabs\_Printing\_Jam.exe to the command line and add the -U switch as the below screen capture and click Enter.

In the InstallShield Wizard, click Finish



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This independent unit of Kodak's Graphic Communications Group will continue to help its customers leverage their investment in digital printing.

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