

Technical Bulletin

Matchprint Professional Server

Kodak Polychrome Graphics Confidential.
Content for customer distribution.

Bulletin ID: MPX-100
Date: 11/11/03

Applies to: MPS v3.1

Supersedes: NA

Title

Printing from Apple OS X 10.3 produces Postscript error.

Topic

Printing from Illustrator on Mac OS X 10.3 fails with error "PostScript error: undefined; OffendingCommand: □□.


Symptom

Printing from Illustrator on Mac OS X 10.3 fails with error "PostScript error: undefined; OffendingCommand: □□. Job remains in the job queue until deleted. Other applications may end with the same results.

Products affected

Matchprint Professional Server Versions 3.0 and later.
Previous MPS versions not tested.

Solution

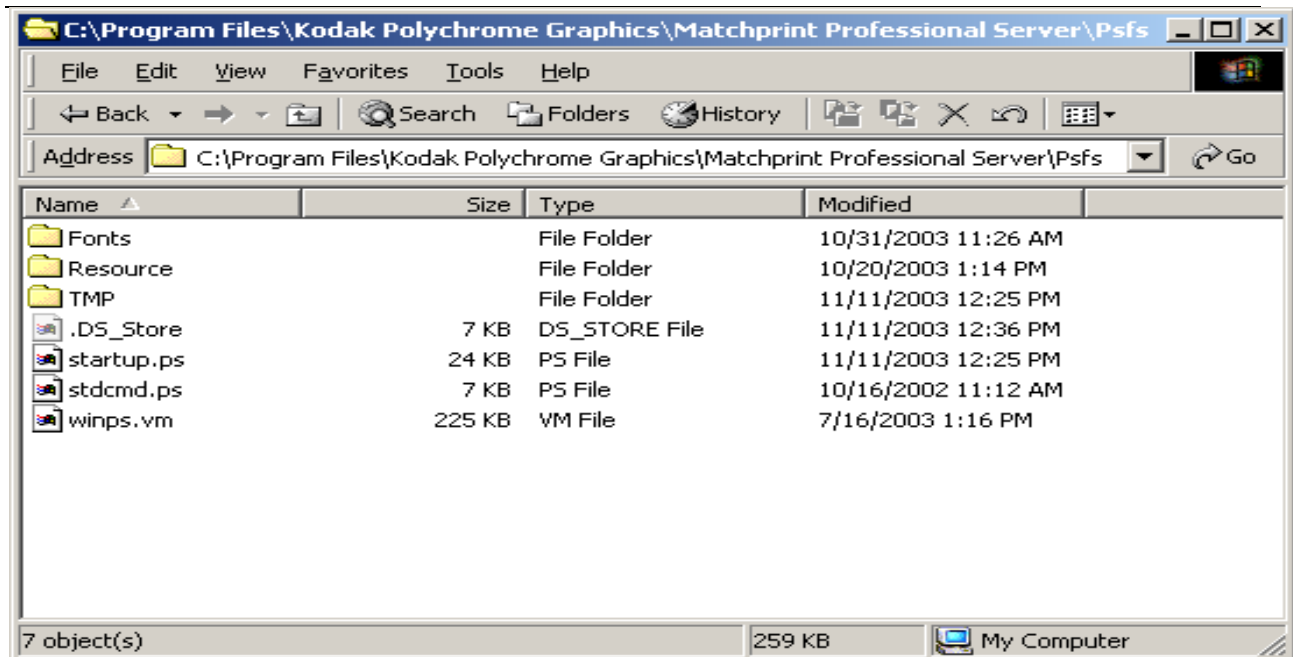
1. This solution applies to Matchprint Professional Server v3.1.
2. Quit the application MPS.
3. Download the Start.ps.zip from the Xerox-Techsupport.com web site.  startup.ps.zip Unzip.
4. **Replace the Startup.ps** file in the C:\Program Files\Kodak Polychrome Graphics\Matchprint Professional Server\Psf folder with the version dated **11/11/2003 12:25 PM** that you unzipped in step 1. See Window below.
5. Restart MPS application.

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