

# DigiPath Customer Bulletin

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**Configuration: DigiPath**

**Release: 2.1**

DigiPath Number:	<b>DigiPath Bulletin 82</b>
Distribution Date:	<b>3/04</b>
Expiration:	<b>Next Release</b>

**Title: Announcing DigiPath Version 2.1.0.27.**

## ANNOUNCEMENT

DigiPath software version 2.1.0.27 (Part# 301K11766) has been released 3/26/04. This patch should be installed on all DigiPath 2.1 software systems. All software support channels will be based on the assumption that all systems have been upgraded to this version.

- 2.1 through 2.1.0.26 Upgrades – The upgrade kit will include the 2.1.0.27 patch and instructions on the installation of the 2.1.0.27 patch. Please do not install the 2.1.0.1 patch. If this is an install and not a migration from 1.2 to 2.1 then it is not necessary to load 2.1.0.1 prior to loading the 2.1.0.27 patch.
- 1.2 to 2.1 Upgrade – The 1.2 Upgrade process from a 1.2 system requires unique steps to be performed.
  - Install the system with the 2.1 software and install the 2.1.0.1 (2.1.0.3 for non-English versions) software patch when the patch screen appears during installation.
  - Do not use the 2.1.0.27 software patch with the 2.1.0.1 or the 2.1.0.3 patch installed; perform the migration activities to upgrade the customers database. Once the migration is completed, install the 2.1.0.27 software patch using the instructions in the upgrade kit. Heed the following caution when performing the 1.2 upgrade.

### CAUTION

When updating from a 1.2.x.x system please note a change in sequence when upgrading and migrating customer data.

1. *Install 2.1 base software (Part # 301K05820) with the 2.1.0.1 software patch (2.1.0.3 for non-english versions).*
2. *Migrate all the customer data.*
3. *After data migration, install the 2.1.0.27 software patch (Part# 301K11766).*

### CAUTION

*After installing the color scan and print option, the 2.1.0.27 patch needs to be re-installed on the system.*

All DigiPath patches are cumulative which means that all new patches also contain all of the previous patches within them. A listing of all SPARS fixed for each version of patch software is listed below.

### **DigiPath Patch 2.1.0.27**

The DigiPath utility 'xdbbackup' used for backing up and restoring the DigiPath database now works, but uses arguments that are identified incorrectly in the System Administrator Guide. The correct arguments are documented in the Customer Bulletin # 57.

DigiPath Patch 2.1.0.27 includes all fixes provided in 2.1.0.26 as well as correcting the following problems:

- A problem with an image moving when printing an imported PDF

#### **DigiPath 2.1.0.26 Patch**

The following cumulative fixes, previously reported with DigiPath SPAR patch 2.1.0.26, are also included in DigiPath SPAR patch 2.1.0.27:

- A problem with a bad or no image when color scan and save to pdf custom 8x9.25 page size.
- A problem with DL Lite: unable to display all directories and files with "All Details" viewing option.
- Image is moved incorrectly when adjusting with arrow key.
- Image of [2-Up Flip Left] is moved when pushing button in left image
- An orientation of the RDO is changed from Portrait to Landscape when changing paper stock #2 to A3 on PPP setting.
- A problem with Dr Watson error when opening jobs with custom attributes in DL.
- Problems with ASP 0115 error
- A problem with an error occurring when copying a cropped area

#### **Order Taking:**

Analysts, on behalf of any of their existing DigiPath 2.1.0.25 through 2.1.0.26 level accounts, should order this latest version of DigiPath Software 2.1.0.27 using the normal MAPS ordering process. Analysts will need to order one copy of the software on CD-ROM for each DigiPath 2.1 account.

Analysts that do not have access to MAPS process may also FAX an order at 585-422-8160 (Intelnet 8\*222-8160). If ordering by FAX, be sure to indicate the part number being ordered, quantity, a budget center #, and also include all appropriate shipping information (shipping destination, contact person, etc.) to ensure the software is distributed properly.

XE Analysts should order via the normal process route for their location.

**Existing DigiPath 2.1** (including patches 2.1.0.26 through 2.1.0.27) accounts:

Order DigiPath 2.1.0.27 (Part # 301K11766) – This is the SPAR kit containing 2.1.0.27 software, Installation Instructions, and Customer Letter.

XE Only – Order DigiPath 2.1.0.13 (Part # 301K08892) – This is the SPAR kit containing 2.1.0.13 software, Installation Instructions, and Customer Letter.

**Expiration:** Never

#### **Software Version:**

DigiPath Version 2.1.