

# Be as flexible and responsive as your business demands.

**Xerox® XTend Service offerings are designed to help you meet your mission-critical needs 24/7 so you can maximize productivity, build your business and deliver the fast turnarounds your customers expect.** Today's competitive marketplace demands more than an eight-to-five commitment. You must be more flexible and responsive than ever before, often 24/7. With a Xerox® XTend Service agreement, available in addition to your Full Service Maintenance Agreement, you can take a proactive approach to maximum productivity for your business, every minute of the day.

Xerox® XTend Service offerings enable you to add incremental support where and when you need it. And, of course, they are backed by your Xerox Service Team, comprised of dedicated service representatives, industry experts and technical support resources. With XTend Service offerings, you'll ensure your Xerox® equipment is operating flawlessly when it is most critical to your business—days, nights, weekends or holidays. This versatile option provides you with a level of service excellence and flexibility unmatched in the industry. It's just one more way we're ensuring you receive maximum value from your Xerox® solutions 24/7, every day of the year.

**To find out more, contact your Xerox Sales Representative or your Xerox Service Representative, call 1-877-571-7764 or visit our website at [www.xerox.com/support](http://www.xerox.com/support).**



## Service that suits your schedule

Perhaps you need service coverage every Sunday for the next month. Or you want on-site equipment coverage for an upcoming holiday weekend. Our XTend Service offerings cover all the bases for you:

**Non-Standard Shift.** Customize your service coverage based on your company's hours of operation and business needs.

**On-Site Service Coverage.** Enjoy the peace of mind of having a dedicated service representative on-site, full- or part-time.

**Enhanced Services Plan (ESP).** We will guarantee a maximum response time for your service calls.

**Holiday Service Coverage.** Keep your business moving forward and running smoothly, and avoid downtime—even on holidays. This coverage makes Xerox® service available to you during all nationally observed holidays.